

Centra Gas Manitoba Inc. Directives Compliance Status Update List  
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**Status Legend**

- Overdue: No response or compliance from Centra and deadline has passed.  
 Responded: Centra has provided a response and views this Directive as being completed. Requires PUB confirmation.  
 Open: Waiting for response or compliance from Centra but deadline has not passed.  
 Ongoing: Reports are filed periodically and reviewed by Board Advisors and PUB  
 Set Aside: PUB has set aside or rescinded the directive.  
 Completed: PUB finds the Directive to be satisfied or no longer needed.

Date	Order	Directive	Requirement	Status
10/12/2005	135/05	4	Centra file future General Rate Applications using both the Rate Base Rate of Return and Cost of Service methodologies, the former to be used as a test of the maximum revenue requirement;	Ongoing
10/12/2005	135/05	12	Future rate applications to be prepared with Centra's debt:equity calculation based on a stand-alone methodology;	Ongoing
7/27/2007	99/07	24	Centra confirm to the Board that no incremental costs are to accrue to Centra's customers for MH's new head office;	Ongoing
12/2/2008	156/08	5	Centra's marketing plan is hereby approved. The Board expects Centra to apply to the Board if it plans to make material changes to the media used for marketing.	Ongoing
12/2/2008	156/08	6	Centra is to develop educational materials for consumers to improve their understanding of the natural gas marketplace and their available choices, and file the drafts with the Public Utilities Board for approval prior to publishing or posting.	Ongoing
12/2/2008	156/08	7	Centra shall report the financial results of the program, including marked-to-market results, on an annual basis.	Ongoing
12/2/2008	156/08	8	Centra shall apply to the Board to expand their offerings for two and four year contracts and must also apply to the Board should Centra choose to discontinue any of the offerings approved within this Order.	Ongoing
9/16/2009	128/09	13	Centra to file a business plan with respect to the AMI project with the Board for its approval by January 15, 2010, and prior to proceeding beyond the pilot project expenditures. The business plan should include an assessment of the economic and noneconomic benefits of AMI, including safety-related matters, for both the meter reader and for Centra's customers.	Open
9/16/2009	128/09	26	If and when Centra becomes aware of any material change in its financial circumstances, including but not limited to significant changes to accounting, gas supply, or operations, Centra must inform the Board of the change and the resulting impact or anticipated impact on Centra's financial position.	Ongoing
5/26/2010	55/10	8	Centra is to continue to offer one, three, and five year Fixed Rate Primary Gas Service (FRPGS) offerings to residential and commercial consumers on a regular basis, and consider offering FRPGS to its larger customers (that consideration is to include consultation with larger customers).	Ongoing
4/28/2011	65/11	10	Centra amend the COG methodology such that Centra is to provide a gas cost forecast update in future COG proceedings, in a manner similar to that of GRA proceedings.	Ongoing
4/28/2011	65/11	14	Centra to propose, by May 20, 2011, a process to review and obtain Board approval of Centra's rate and service structure – including the distinction between Primary and Supplemental Gas.	Overdue
7/26/2013	85/13	4	That Centra file an update to its interest rate forecast for the Board's consideration when Centra files its rebuttal evidence during any future General Rate Application.	Ongoing
7/26/2013	85/13	10	That Centra file with the Board quarterly status reports regarding the Furnace Replacement Program;	Complete
7/26/2013	85/13	26	That Centra file future applications as complete applications and not provide a portion of the application at a later date.	Ongoing

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7/26/2013	85/13	- (see p. 58)	Centra is to provide the Board with a brief report outlining the numbers of customers that signed up for each FRPGS offering. Centra is also to provide its current position relative to the four program review thresholds.	Ongoing
10/29/2015	108/15	- (see p. 25)	File monthly PGVA balance information with the Board going forward	Ongoing
1/25/2016	12/16	1	Before commencement of the construction of a gas pipe line, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that the plans and specifications are in accordance with the standards prescribed by the regulations under The Gas Pipe Line Act (the "Regulations") and that the construction of the proposed gas pipe line will not endanger the public safety. This certificate of the engineer shall be in accordance with Attachment "A" to this Order.	Ongoing
1/25/2016	12/16	2	Immediately after a gas pipe line has been placed into operation, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all gas pipe lines and related equipment and mains have been constructed in accordance with (1) the standards prescribed in the Regulations, (2) the standards prescribed by The Public Utilities Board, and (3) the plans and specifications prepared for the Project, and that gas pipe lines and related equipment and mains are tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "B" to this Order.	Ongoing
1/25/2016	12/16	3	Each gas utility regulated by the Board shall file a complete set of its standard construction drawings used for construction and maintenance activities on gas transmission and distribution systems together with a certificate from a professional engineer licenced in Manitoba certifying that the standard construction drawings are in accordance with the standards required by the Regulations and their use in construction and operating activities will not endanger the public health or safety when operated in accordance with design operating conditions. This certificate of the engineer shall be in accordance with Attachment "C" to this Order.	Ongoing
1/25/2016	12/16	4	On an annual basis, any utility that locates, constructs, maintains and operates gas pipe lines shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all construction, operation and maintenance during the applicable calendar year was performed so as not to endanger the public health or safety, that any construction was performed in accordance with the standards and specifications prescribed in the Regulations and the standards and specifications prescribed by the Public Utilities Board, and that the system is tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "D" to this Order.	Ongoing

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7/19/2016	90/16	1	Any natural or liquefied petroleum gas utility or pipeline system operator regulated by the Board must notify the Board's designated engineering advisor for gas safety matters by telephone immediately after the discovery of any incident involving natural or liquefied petroleum gas that occurs in the transmission or distribution system of that utility or system operator up to the point of delivery, if the incident: (a) Caused a death or personal injury requiring immediate medical attention; (b) Resulted in damage to the transmission or distribution system sufficient to require the curtailment of supply to two or more customers; (c) Resulted in property damage exceeding or likely to exceed \$10,000; (d) Resulted in an unintended ignition or explosion of gas; (e) Resulted in the detection of gas inside a building or structure that is reasonably believed to have originated from a leak in the transmission or distribution system prior to the point of delivery and migrated into the building or structure; (f) Resulted in a concentration of gas in excess of 50% of the lower explosive limit in a sewer, catch basin, or similar underground structure; or (g) Resulted in a leak requiring immediate action to curtail the escaping gas.	Ongoing
7/19/2016	90/16	2	If a utility or system operator is made aware of any incident involving natural gas or liquefied petroleum gas delivered by the utility or system operator that, but for the fact that it occurred downstream of the point of delivery, would be a reportable incident under section 1, the utility or system operator must report the incident in the same manner as an incident reportable under section 1.	Ongoing
7/19/2016	90/16	3	Any utility or system operator required to report an incident under section 1(a)-(f), but not section 2, must, within 15 business days of the incident, also file a written report to the Board that sets out the relevant facts relating to the incident, including the consequences of the incident, the utility's or system operator's opinion as to the cause of the incident, and any changes to the utility's or system operator's systems or procedures made or planned to be made as a result of the incident.	Ongoing
7/19/2016	90/16	5	Centra Gas Manitoba Inc. shall continue to operate the Quality Assessment Process (QAP). The QAP shall be subject to an annual external audit or at a frequency approved by the Board. The Terms of Reference for the external audit and the selection of the external auditor must be approved by the Board. All costs of the external audit are to be paid by Centra. Centra shall arrange for Quarterly communication meetings between Centra, Board staff, and the Board's engineering advisors. The purpose of these meetings is to discuss gas safety and other related matters as outlined in the Terms of Reference for these meetings.	Ongoing

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7/19/2016	90/16	6	Centra shall file the following reports at a frequency to be determined by the Board: i. Key performance indicator (KPI) reports; ii. Cathodic protection status reports; iii. Quality assessment reports; iv. Corrective action request (CAR) reports; v. Pipeline system integrity annual review reports; vi. Risk assessment reports; vii. Summary reports outlining damages to Centra's plant; viii. Copies of any progressive response letters issued to high-risk excavators; ix. Copies of Centra's internal technical standards and procedures as they are updated; x. QAP Multi-Year Plans; and xi. Such further and other reports as may be requested by the Board from time to time.	Ongoing
7/19/2016	90/16	7	Centra's Safety and Loss Management System shall be audited at a frequency determined by the Board by an auditor retained by the Board.	Ongoing
7/24/2019	108/19	2	Centra is to file a customer notification and consultation plan with the Board for comment and approval no later than 12 months prior to the commencement of negotiations regarding the future renewal or replacement of the approved storage and transportation arrangements.	Open
10/11/2019	152/19	3	Centra shall prepare and file an Integrated Cost Allocation Methodology report as a Minimum Filing Requirement for the next General Rate Application including the information required in this Order.	Open
10/11/2019	152/19	4	Centra shall use the Average Service Life methodology without provision for asset retirement costs (that is, excluding net salvage) for calculating depreciation rates for rate-setting purposes. Centra shall also not amortize the difference between the Average Service Life and Equal Life Group depreciation methodologies for rate setting, at least until such time that an IFRS-compliant Average Service Life depreciation study has been filed.	Ongoing
10/11/2019	152/19	7	Centra shall file a five-year asset management and capital expenditure plan as part of future General Rate Applications. Plans are not to include the costs of undetermined or undefined projects for the first three years of the plan. Furthermore, future plans are to be current such that the Board is able to review proposed capital expenditures before construction commences, where practical.	Open
10/11/2019	152/19	8	Centra shall file the Natural Gas Strategic Asset Management Plan when complete but no later than as a Minimum Filing Requirement at the next GRA, including the additional items identified in this Order.	Open
10/11/2019	152/19	10	Centra is to reduce the Furnace Replacement Program liability and establish a regulatory liability in the amount of the currently estimated excess funds in the Furnace Replacement Program account of \$17.7 million. Centra shall begin to refund the regulatory liability on a volumetric basis calculated on the basis of a one-year period commencing November 1, 2019 to only the Small General Service customer class. Centra is to include the details of this regulatory liability in the monthly Purchased Gas Variance Account reporting that is currently provided to the Board pursuant to prior Board direction.	Complete

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10/11/2019	152/19	18	The accumulated balance from prior period Heating Value Margin Deferral Accounts through to 2018/19 shall be disposed of on the basis of class non-gas volumetric revenue, except where this change in methodology would result in customer classes paying a greater refund than those classes would have under the current volume-based methodology. For those customer classes, the current methodology is to be maintained, with any remaining funds owing to Centra to be directly charged to retained earnings.	Complete
10/11/2019	152/19	22	Centra shall participate in a technical conference hosted by an independent facilitator to examine the use of rule-based regulation for Centra and the appropriate level of retained earnings and use of financial metrics in the context of Centra's ownership structure, operations, and risks.	Open
10/11/2019	152/19	23	During future General Rate Application proceedings, Centra shall file, at the earliest opportunity, information regarding any post-filing events or changes that would have a material impact on rates if reflected in Centra's revenue requirement.	Open
10/11/2019	152/19	24	Centra shall file its reference heating value to be used in rate-setting as part of future Cost of Gas or General Rate Applications, along with five years of historical heating values.	Open
10/11/2019	152/19	26	Centra shall file by December 31, 2020 a report that details the results of the revised Transportation Service balancing fee structure on the balancing performance of Transportation Service customers. This report is to include the requirements set out in section 6.1.2 of this Order.	Complete
10/11/2019	152/19	28	Centra shall file all contracts with Power Station customers, as well as feasibility tests and true-ups associated with the extension of service to the power stations. Centra shall include any information supporting the determination of the minimum margin guarantee as part of the Minimum Filing Requirements for a future review of Centra's cost of service study.	Open
10/11/2019	152/19	31	Centra shall file a Centra-specific strategic plan, separate from the Manitoba Hydro plan, at the next General Rate Application. This strategic plan shall include details of Centra's management structure, strategic asset management plan, framework for assessing and evaluating risks and risk tolerance, major planned expenditures, change management arising from the Voluntary Departure Program, and financial metrics and targets.	Open
10/11/2019	152/19	42	Centra shall file the information required in this Order regarding its liability insurance coverage amount as part of future General Rate Applications.	Open
12/4/2019	178/19	1	Effective January 1, 2020, the minimum standard for the design, construction, operation, and maintenance of gas pipelines in Manitoba shall be CSA Standard Z662-19 Oil and Gas Pipeline Systems.	Ongoing
4/2/2020	49/20	2	Order 152/19 Directive 29 BE AND IS HEREBY VARIED, Centra shall file an application for a comprehensive review of its cost of service study methodology by no later than November 1, 2020.	Set Aside (Note: Superseded by Order 130/20 Directive 2).
10/29/2020	130/20	2	Order 49/20 Directive 2 BE AND IS HEREBY VARIED such that Centra shall file an application for a comprehensive review of its cost of service study methodology by no later than May 3, 2021.	Open
3/3/2020	Board Letter of March 3, 2020	1	The Board further directs Centra to seek, at least two months prior to any changes, revisions, or amendments to the Federal Carbon Charge, the Board's written authorization for further changes to the customers' bills (inclusive of the expected customer communication plan).	Open