

Rural Municipality of St. Andrews

St. Andrews South Wastewater Utility Rate Study

November, 2020

Prepared by:

Dale Lyle, CPA, CGA, CMAA



St. Andrews South Wastewater Utility

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Executive



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Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Executive Summary

The Rural Municipality of St. Andrews has completed construction of the St. Andrews South Wastewater Utility infrastructure. The new Utility will provide wastewater collection services to St. Andrews residents with wastewater treatment being provided by the City of Winnipeg at the North End Water Pollution Control Centre. As a condition of providing wastewater treatment services, the City of Winnipeg requires that all Utility customers must install water meters on their wells.

The City of Winnipeg and RM of St. Andrews signed a Memorandum of Understanding dated October 14, 2014 indicating their intent to enter into a municipal service-sharing agreement to enable the City to provide wastewater treatment services to the RM. A draft version of the service-sharing agreement has recently been negotiated by municipal staff and the final version of the agreement is scheduled to go to City and RM Councils for ratification in the near future.

St. Andrews South Wastewater Utility is a low pressure wastewater system serving approximately 1,800 parcels of land in St. Andrews. The low pressure wastewater lines discharge into 2 lift stations that flow wastewater into a gravity wastewater main in West St. Paul. The gravity main in West St. Paul is jointly owned by the RMs of West St. Paul and St. Andrews.

Through a local improvement process, the RM of St. Andrews notified affected property owners that the RM proposed to construct a wastewater collection system in St. Andrews South. The estimated local improvement cost of the wastewater system was established at \$7,390 per property. In addition, property owners are responsible for the service line connection costs to connect their septic tank to the curb stop in the boulevard at their property line. There is also a “Utilities Buy-In Charge” payable to the City of Winnipeg that property owners must pay to the RM of St. Andrews on connection to the wastewater system. The Buy-In Charge payable to City of Winnipeg for an existing property with a residential size water meter, is \$2,680 in 2021 and \$3,000 in 2022.

St. Andrews South Wastewater Utility is located within *the Manitoba Conservation Red River Corridor Designated Area* which was established in 2009 by Provincial Regulation. This Regulation prohibits the replacement or modification of existing septic fields or construction of new septic fields in the Corridor.

The RM has not mandated any requirement to connect to the wastewater system and connection requirements are governed by Provincial law. Newly constructed residences must be connected to the wastewater system and existing residences that are sold must also connect.

Current Provincial legislation allows property owners up to 5 years to connect to the wastewater system under the Onsite Wastewater Management System Regulation of *The Environment Act* of Manitoba which states in part as follows:

“Requirement to connect to new wastewater collection system

8.1(1) If a wastewater collection system is installed in an area not previously serviced by a wastewater collection system, an owner of land in that area must

- (a) connect his or her wastewater sources to the wastewater collection system; and
 - (b) take any onsite wastewater management system or privy located on the land out of service and decommission it;
- before the earlier of
- (c) the passing of a period of five years from the day that the wastewater collection system was installed; or
 - (d) the transfer or subdivision of the land.”

Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Capital Cost

Total estimated capital cost and funding of the St. Andrews South Wastewater Utility is as follows:

Initial Phase 1 & 2 Construction Cost Estimate	31,160,000
Add: Estimated capital cost increase over initial estimate	2,162,124
Main St. Sewer main jointly owned with West St. Paul; net cost	<u>2,300,000</u>
Total Estimated construction cost	<u>35,622,124</u>
Less: Canada/Mb Infrastructure Funding	(8,500,000)
Mb. Water Services Board Funding	(8,330,000)
St. Andrews Gas Tax Reserve Funding	(1,336,631)
St. Andrews Gas Tax Reserve Funding - Main St. sewer main	<u>(2,300,000)</u>
Local Improvement Funding	<u>15,155,493</u>

Survey and Customer Input

The RM of St. Andrews advised potential utility customers directly by phone, text, email and Facebook in addition to a direct mail card, newspaper advertising and an insert in the tax bill, that there was a survey and information concerning the new Utility on the RM's website.

655 completed surveys were received and the survey and data analysis are attached as appendices to this report.

Number of Utility Customers

Survey results indicate property owner intent to hook into the wastewater system as follows:

	<u>Survey Results</u>	<u>Extrapolated – 1,800 Customers</u>
As soon as possible	16.84%	303
In a year or two	13.78%	<u>248</u>
Subtotal – Customers in two years		551
In about three or four years	6.80%	<u>122</u>
Total customers in four years		673

Based on extrapolation of the survey responses over the total potential number of customers results in 551 potential customers in two years. For purposes of the Utility rate study, an estimate of 500 customers within the first 3 years has been used.

Estimated Costs

Cost estimates to operate the wastewater system have been provided by the RM's consultants. In addition, a Request for Proposal has been circulated to obtain more definitive costs for lift station operation. There are amortization and wastewater lift station costs that are fixed in nature and don't vary significantly with volume.

PVC pipe used for the low pressure wastewater system and pressurized wastewater mains were assumed to be amortized over a 75 year time span. Only recently have some new municipal utilities extended the amortization period for pipelines from 50 years to 75 years.

In addition the City of Winnipeg charges an annual Participation Fee per connected customer which is estimated at \$284.46 in 2022 and a volumetric charge of \$2.91 per cubic meter of wastewater in 2022.

Rate calculations are based on RM of St. Andrews estimated costs plus City of Winnipeg charges.

Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Charge for Unconnected Properties

Based on recent survey information, the RM of St. Andrews is forecasting that 500 customers will connect to the Utility in the first 3 years of operation. The minimum and average utility billing costs per property drop significantly as more customers are connected and start to plateau after 1,200 customers are connected.

With rates significantly higher for the first 1,200 customers to connect, an alternative to increase utility revenues until all customers are connected was explored.

St. Andrews is required to commence providing wastewater services on completion of construction of the wastewater system, sometime in early 2021. With the Municipality's estimate of 500 customers connected within 3 years, the option of instituting a per parcel charge for unconnected customers, is proposed to make the Utility financially viable.

A per parcel annual fee on unconnected properties significantly reduces the utility billing costs for properties connected and makes the Utility viable, especially for the first few years as properties start connecting.

Initial Rates

Two options for establishing initial utility rates were reviewed:

1. Utility rates based on 500 connected customers paying rates calculated to create an annual operating surplus in accordance with PUB rate setting methodologies; and
2. Utility rates based on 500 connected customers with an annual charge for unconnected customers that creates a scenario of minimal reductions in rates as numbers of connected customers increase.

Option 1 – Rates on Connected Properties Only

Setting utility rates based on assuming 500 connected customers results in minimum quarterly billings of \$165.10. Assuming average quarterly consumption of 36 cubic meters, quarterly billings would be \$297.54.

<u>Wastewater Rates</u>	<u>Number of Customers</u>						
		100	200	500	1,000	1,200	1,800
Quarterly Customer Service Charge		\$94.62	\$85.99	\$80.82	\$79.09	\$78.80	\$78.32
Wastewater rate per Cubic Meter		\$18.45	\$10.68	\$6.02	\$4.46	\$4.21	\$3.77
Wastewater rate per 1,000 gallons		\$83.87	\$48.55	\$27.37	\$20.28	\$19.14	\$17.14
	C.M.						
Minimum Quarterly Billing	14	\$352.92	\$235.51	\$165.10	\$141.53	\$137.74	\$131.10
Minimum Annual Billing (14 CM is 3,080 gallons)	56	\$1,411.68	\$942.04	\$660.40	\$566.12	\$550.96	\$524.40
	C.M.						
Average Quarterly Billing	36	\$758.82	\$470.47	\$297.54	\$239.65	\$230.36	\$214.04
Average Annual Billing (36 CM is 7,919 gallons)	144	\$3,035.28	\$1,881.88	\$1,190.16	\$958.60	\$921.44	\$856.16

Until the Utility reaches 500 customers, under this scenario, the Utility could incur significant operating deficits. For example, setting the rates based on 500 customers (ie. minimum bill of \$165.10), if only 100 customers connect initially will result in a forecast operating deficit of

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\$168,000 and with 200 customers connected the deficit is forecast at \$121,000. With 500 customers connected the Utility is forecast to have an operating surplus of \$17,833

Option 2 – Rates with \$100 Annual Charge on Unconnected Properties

Establishing an annual charge of \$100 for unconnected properties and basing utility rates on 500 connected customers results in minimum quarterly billings of \$140.04 and average quarterly billings of \$233.10.

Wastewater Rates	Number of Customers						
	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>	
Quarterly Customer Service Charge	\$94.62	\$85.99	\$80.82	\$79.09	\$78.80	\$78.32	
Wastewater rate per Cubic Meter	\$6.73	\$5.17	\$4.23	\$3.91	\$4.21	\$3.77	
Wastewater rate per 1,000 gallons	\$30.59	\$23.50	\$19.23	\$17.77	\$19.14	\$17.14	
	C.M.						
Minimum Quarterly Billing	14	\$188.84	\$158.37	\$140.04	\$133.83	\$137.74	\$131.10
Minimum Annual Billing (14 CM is 3,080 gallons)	56	\$755.36	\$633.48	\$560.16	\$535.32	\$550.96	\$524.40
	C.M.						
Average Quarterly Billing	36	\$336.90	\$272.11	\$233.10	\$219.85	\$230.36	\$214.04
Average Annual Billing (36 CM is 7,919 gallons)	144	\$1,347.60	\$1,088.44	\$932.40	\$879.40	\$921.44	\$856.16

Under this scenario with the unconnected property charge and rates set assuming 500 customers, if fewer customers initially connect, the deficits are much more manageable. The Utility is forecast to have a deficit of \$24,000 with 100 customers, \$13,000 with 200 customers and a surplus of \$18,058 with 500 customers.

Comparison of Options

With Utility rates only, assuming 500 connected customers, the minimum bill drops from \$165.10 to \$131.10, or 21%, when 1,800 customers are connected. The average bill is forecast to drop from \$297.54 to \$214.04 or 28% when 1,800 customers are connected.

An annual fee of \$100 per unconnected property and assuming 500 connected customers, results in the minimum bill dropping from \$140.04 to \$131.10, or 6%, when 1,800 customers are connected. The average bill is forecast to drop from \$233.10 to \$214.04 or 8%.

With utility rates only, there is potential for significant operating deficits initially, until the Utility grows and more customers connect. The addition of a \$100 annual fee for unconnected properties dramatically reduces the risk of the Utility incurring large operating deficits in the first few years.

Recommendation - \$100 Fee for Unconnected Properties

An annual fee of \$100 per unconnected property with utility rates based on assuming 500 properties connected, reduces the operating deficit in the first few years and smooths out utility rates.

With customers identified who must over 5 years connect and who have paid Local Improvement charges, all customers, connected and unconnected, have a stake in the financial viability of the utility and in having bills that don't fluctuate dramatically.

It is therefore recommended that an annual fee of \$100 per unconnected property be instituted and the balance of this report provides information on proposed utility rates on that basis.

Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Authorization for Unconnected Fee

Municipal Utilities exercise authority to charge for utility services under section 252(1) of the Municipal Act.

“A municipality exercising powers in the nature of those referred to in clauses 250(2)(b), (c) and (e) may set terms and conditions in respect of users, including (a) setting the rates or amounts of deposits, fees and other charges, and charging and collecting them;...”

Section 252(1) is very specific in referencing “users” and a fee for unconnected properties does not seem to be permissible under this section.

It appears that the best way to institute an unconnected parcel fee would be as a Special Service levy under Section 312 of the Municipal Act. The process to enact a Special Services levy is similar to a Local Improvement and requires Municipal Board approval.

The RM will require approval from the PUB for utility rates and from the Municipal Board for the unconnected property charge as a Special Service.

Customer Service Charge

Based on 500 utility customers, the Customer Service Charge is comprised of a City of Winnipeg participation fee that is charged for connected St. Andrews Wastewater Utility customers, plus an amount to cover St. Andrews administration and insurance costs:

Calculation of Customer Service Charge

	500
Net Administration costs	161,630
Number of customers	500
Annual consumer service charge	<u>\$323.26</u>
Quarterly consumer service charge	<u><u>\$80.82</u></u>

Break down of Customer Service Charge

City of Winnipeg fee	142,230
St. Andrews South Utility Administration costs	19,400
	<u>161,630</u>
Winnipeg portion of Quarterly Customers Service Charge	<u>\$71.12</u>
St. Andrews portion of Quarterly Customers Service Charge	<u><u>\$9.70</u></u>

Wastewater Commodity Rates

Wastewater rates are comprised of a City of Winnipeg wastewater treatment charge and St. Andrews wastewater collection and lift station costs:

Calculation of Wastewater Rates

	500
Total net Wastewater expenses	1,413,026
Less: annual fee to non-connected properties	(130,000)
Less: amortization of capital grants - Wastewater	(295,342)
Less: Debt paid by taxation - Wastewater	(699,058)
Transfer to Utility Reserve	-
Contingency allowance	17,743
	<u>306,370</u>

Wastewater volume Cubic Meters	72,500
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Wastewater rate per CM	<u>\$4.23</u>
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Wastewater rate per 1,000 gallons	<u><u>\$19.23</u></u>
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Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Break down of Wastewater Rates

City of Winnipeg wastewater treatment rate - 2022	\$2.91
St. Andrews South wastewater conveyance & lift station rate	\$1.32
	\$4.23

Working Capital

The Public Utilities Board requires that water and wastewater utilities have a minimum working capital position equal to 20% of Utility expenditures. Working capital is calculated by deducting the tangible capital asset balance from the Utility's accumulated surplus and adding the Utility reserve balance and the outstanding debt balance.

The St. Andrews South Wastewater Utility is forecast to have a nil balance for Working Capital Surplus on initial start up of the Utility with the capital fully funded through Grants, Gas Tax Reserve and Local Improvement levies.

The first full year of operation of the St. Andrews South Wastewater Utility, based on 500 connected customers, results in a forecast Working Capital Surplus of \$48,278.

Working Capital Surplus/Deficit

Fund Surplus	\$ 26,528,828	\$ 26,251,544
Less Tangible Capital Assets	(35,622,124)	(35,006,703)
Add Long term debt	9,093,296	8,803,436
Add Utility Reserve	-	-
Working Capital Surplus/Deficit	\$0	\$ 48,278

Cost Allocation

As a new Utility with customers connecting voluntarily over the next few years, it is proposed that cost allocation for Administration initially be based on \$30 per customer. As the Utility grows, this cost allocation method should be reviewed.

Operating Surplus/(Deficit)

St. Andrews South Wastewater Utility is forecast to have a PSAB, PUB adjusted, net operating deficit of \$13,508 in the first full year of operation, based on 200 connected customers with an annual fee of \$100 for unconnected customers. A surplus of \$18,058 is forecast within the first 3 years as more customers connect.

	100	200	500
Net Operating Surplus (Deficit) with PUB Adjustments	(24,030)	(13,508)	18,058

The RM of St. Andrews recognizes that the number of customers connected will impact the financial viability of the Utility. The RM will closely monitor financial operation of the Utility and encourage customer connections.

Contingency Allowance and Reserves

There is a Contingency Allowance of \$17,743 representing 10% of net rate costs less amortization expenses, interest costs and City of Winnipeg charges, included in the rate study.

As this is a new utility with capital projects being funded through grants and debenture debt, there is no transfer to reserve proposed at this time.

Rural Municipality of St. Andrews St. Andrews South Wastewater Utility Rate Study

Utility Billing Impact – Minimum and Average Billing

<u>Wastewater Rates</u>	500
Quarterly Customer Service Charge	\$80.82
Wastewater rate per Cubic Meter	\$4.23
Wastewater rate per 1,000 gallons	\$19.23

	C.M.	
Minimum Quarterly Billing	14	\$140.04
Minimum Annual Billing (14 CM is 3,080 gallons)	56	\$560.16

	C.M.	
Average Quarterly Billing	36	\$233.10
Average Annual Billing (36 CM is 7,919 gallons)	144	\$932.40

Process to Establish Initial Utility Rates

Following is a list of critical path steps required to establish initial utility rates:

- complete service agreement with City of Winnipeg;
- proceed with advertising and public hearing for special service levy by-law for unconnected properties and 1st reading of by-law and submission to Municipal Board;
- proceed with 1st reading of utility rate by-law and submit by-law and utility rate study to the Public Utilities Board;
- provide additional information to potential customers;
- depending on objections and feedback, Municipal Board determines whether or not to hold a Public Hearing in the RM of St. Andrews regarding special service levy for unconnected properties;
- depending on objections and feedback, Public Utilities Board determines whether or not to hold a Public Hearing in the RM of St. Andrews regarding proposed utility rates;
- Municipal Board approves, amends or rejects RM of St. Andrews special service levy by-law;
- if Municipal Board approves or amends the special service levy by-law, RM of St. Andrews may proceed with 2nd and 3rd reading of by-law and unconnected property fee;
- PUB approves, amends or rejects RM of St. Andrews utility rate by-law; and
- if PUB approves or amends the utility rate by-law, RM of St. Andrews proceeds with 2nd and 3rd reading of by-law and implements new rates.

[Home](#) [Residents](#) [Wastewater Services](#) [Survey](#)

Survey



You're invited to share your views

Please take part in our survey - and help us make important decisions about the next phase of this project.

The R.M. of St. Andrews is preparing to implement the new South St. Andrews Wastewater System. As we consider utility rates and other important details, we want to hear your views on what would work best for the community.

We've contracted **Probe Research** to gather residents' feedback by way of an arm's-length survey. We hope you will take part so we can benefit from your ideas and input.

Before you take the survey

Please take a few minutes to familiarize yourself with some important questions concerning next steps for the new wastewater system. You can find more information below. The main questions the survey focuses on are:

- **Can the RM help residents manage the costs they are directly responsible for?**
- **How should we set the rates for using the system?**

You may also wish to visit our **newly updated wastewater web pages** to read the latest news about the project.

How to Complete the Survey

Please respond by **August 4, 2020**.

ONLINE: Link directly to the survey at standrews.questionpro.ca.

ON PAPER: On request, Probe will mail you a paper copy and self-addressed stamped envelope for easy return.

PLEASE NOTE: The comments you provide may be made public when the results of the survey are reported - however, Probe will ensure that they are not attributed to any individual.

CONTACT PROBE RESEARCH

probe@probe-research.com

204-926-6565

Toll Free 1-877-538-5545

Questions the Survey Will Explore

Can the RM help residents manage the costs they are responsible for?

We'd like to know what kind of assistance might be most useful to property owners who will be hooking into the system. For example, would it be helpful for the RM to offer a turn-key service that would make it easy for property owners to determine the changes needed on their property, and then arrange for the work to be done? Would financing arrangements be helpful to deal with the initial costs? Through the survey, you can share your ideas.

How should we set the rates for using the system?

This is a pressing concern for the RM as the first rate application to the Public Utilities Board is prepared. We want user rates to be fair to everyone, in both the short term and long term.

We need to stay within the general rules for setting public utility rates, and we don't have total control over some cost factors. However, we have some flexibility in determining how costs are shared among those who will use the service. The survey asks only about the decisions over which we do have this control.

How utility rates are determined

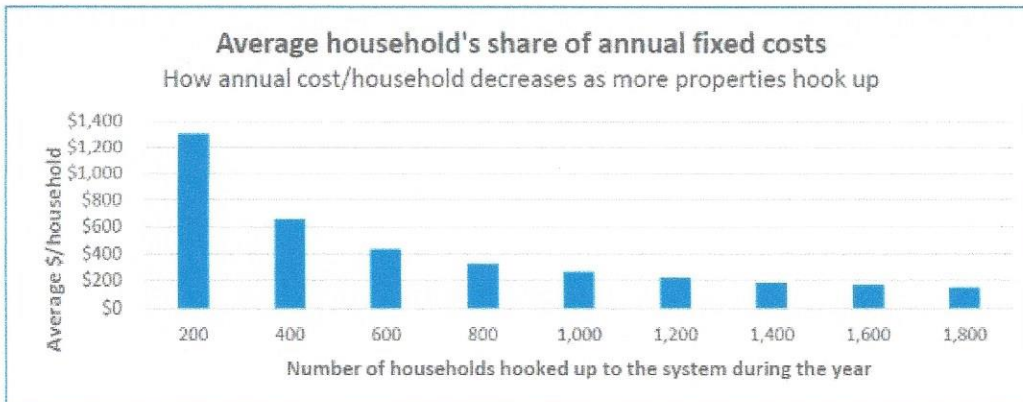
Typically, annual rates for using public utilities are determined through a fairly simple method: The total cost of operating the service is determined, and this amount is then divided among those who will use the service. There is usually a basic user fee plus a \$/cubic-meter rate, which ensures a larger proportion of the cost is paid by those who use the service most.

Considerations for a new utility

However, as a new utility like ours is being phased in, there is another important factor to consider. Residents will hook up to the system gradually over a period of up to five years, which means fewer households will be using the service and sharing the costs during the first years of operation.

This presents a dilemma for our community: We know that the annual overhead costs for the service will total about \$260,000 a year, regardless of how many people are using the system. (See chart at right.) If all of these fixed costs were passed on only to those hooked up to the system, the amount paid by each of these households could be high during the first years of operation. (See graph below.) This could discourage residents from hooking up right away, which would in turn delay how quickly the system becomes more cost-effective for all 1,800 properties that will eventually use the system.

Fixed annual costs for the new system*	
These are the estimated basic costs the RM will need to recover from customers every year, whether there are 180 users or 1,800.	
Effluent testing	\$30,000
Odour and corrosion control	\$50,000
Conveyance, operation and maintenance	\$100,000
Amortization/depreciation	\$60,000
Other	\$20,000
TOTAL	\$260,000*



An important decision facing the RM is how to share the system's fixed costs during the five-year phase-in period. This graph shows how the cost/household of operating the system becomes much more efficient as more households hook up. But how should we divide up these costs among residents in the first years of operation, when fewer households will be using the system?

If we passed on these overhead costs only to the households hooked up to the system during the early years, the annual fees paid by the early users could be high. Should future users of the service help defray these costs?

Please note that these fixed costs are just one portion of what customers would pay. Every household's utility bill would include a service charge and a usage fee based on how many cubic metres of wastewater the individual household creates. Fixed costs would be integrated into both the service charge and the cubic-metre rate.

An important decision right now

At this point, we need to decide: During the phase-in period, is it fair to expect a relatively small number of early birds to cover the entire annual overhead cost? Or should 1,800 future users of the service share the cost in some way, even if they aren't yet hooked up to the system? This is a factor that we as a community can control as we introduce our first utility rates for this system.

Different options have been discussed for equitably sharing the costs among all future users over the five-year hook-up period. One idea is to charge every household in the service area an annual fee of \$100-\$150 until they hook up to the system.

In the survey, you can let us know how you feel about this idea. The RM also welcomes any additional potential solutions you'd like to share.

Ready to take the survey?

You can respond to the survey [standrews.questionpro.ca](https://www.rmofstandrews.com/p/survey). Or, you can request a paper version by contacting Probe Research at 204-926-6565 (toll-free 1-877-538-5545) or probe@probe-research.com.

Remember the survey will end on **August 4, 2020**.

Thank you for taking the time to participate. We look forward to hearing your views and ideas.



SOUTH ST. ANDREWS
WASTEWATER SYSTEM

JULY 2020 SURVEY RESULTS

PREPARED FOR RURAL MUNICIPALITY OF ST. ANDREWS

ABOUT THIS REPORT

All survey results, including detailed comments, have been received and reviewed by the RM, and a brief, high-level report with analysis of key findings and how the RM is responding to community input is available on the RM's website, where you can also find up-to-date project information. www.rmofstandrews.com

We welcome your thoughts and questions at any time. Please get in touch by calling the RM office at (204) 738-2771 or submitting your query on our webpage www.rmofstandrews.com/p/wastewater-project-new

Survey methodology

The survey of St. Andrews residents was conducted for the RM of St. Andrews by Blueprint Inc. and Probe Research Inc. in close consultation with the RM. The survey was accessible using an open, online link from June 30 to August 4, 2020.

To publicize the survey, an information pamphlet with the survey link was mailed out with annual property tax bills for the service area. As well, a reminder postcard was sent out to all 1,800 households in the service area. The survey was also promoted through the local news media, on social media, through the Connect news service and linked in several places on the RM's website.

To ensure access, St. Andrews residents could request a paper version of the survey, along with a stamped envelope for easy mail-back. Approximately 12 residents completed the survey in this way.

This survey is not a random or representative sampling of residents and so no margin of error can be assigned. However, response rates for this community engagement survey were strong – 655 residents, 90 per cent of whom live in the service area. This represents approximately a 30 per cent response rate.

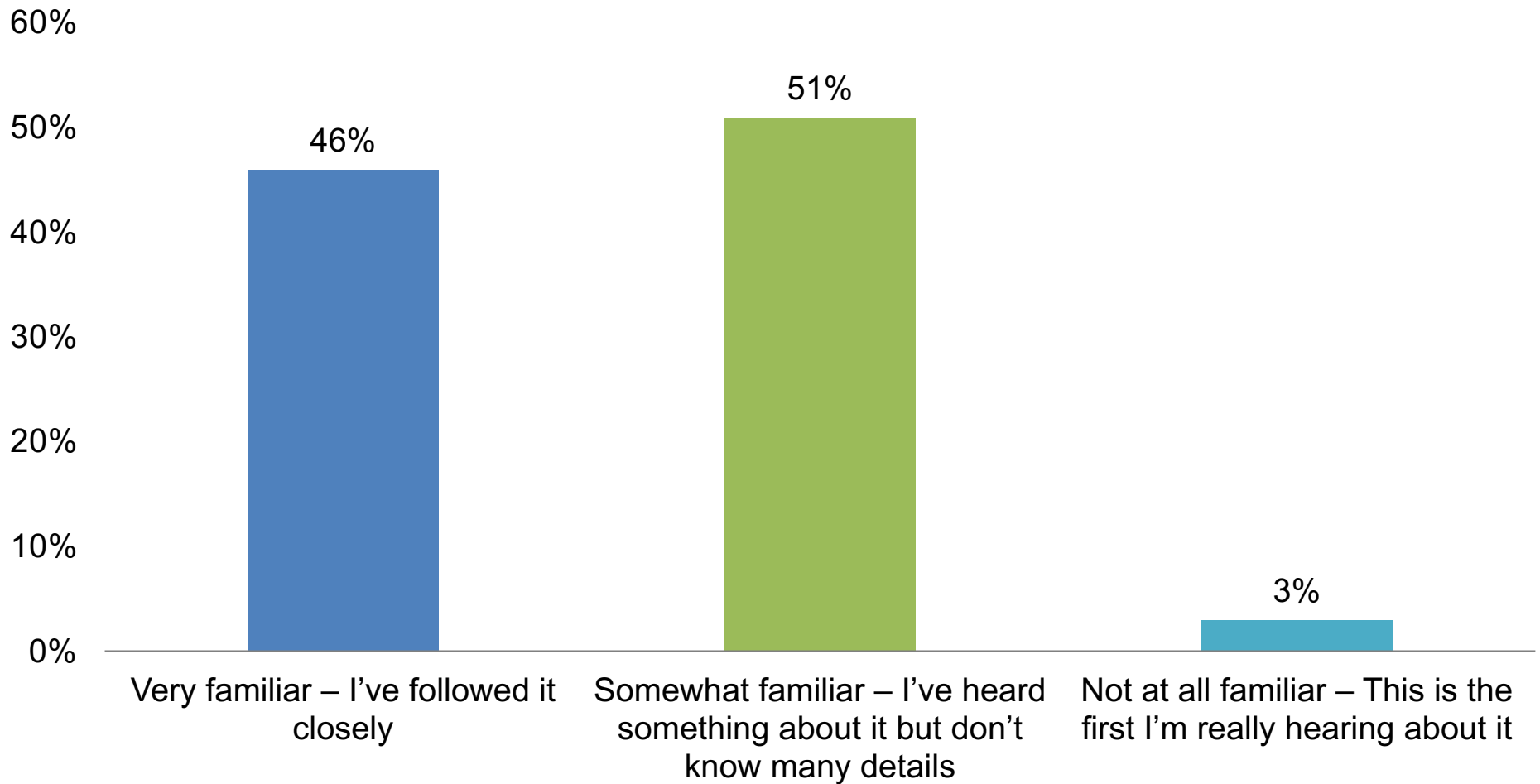
Once the survey closed, the data was cleaned to remove responses from IP addresses that completed the survey more than twice. In other words, assuming an IP address generally represents a specific computer in a household, we limited responses to two per household.

No other data analysis was completed for this report, which represents the raw results for each question.

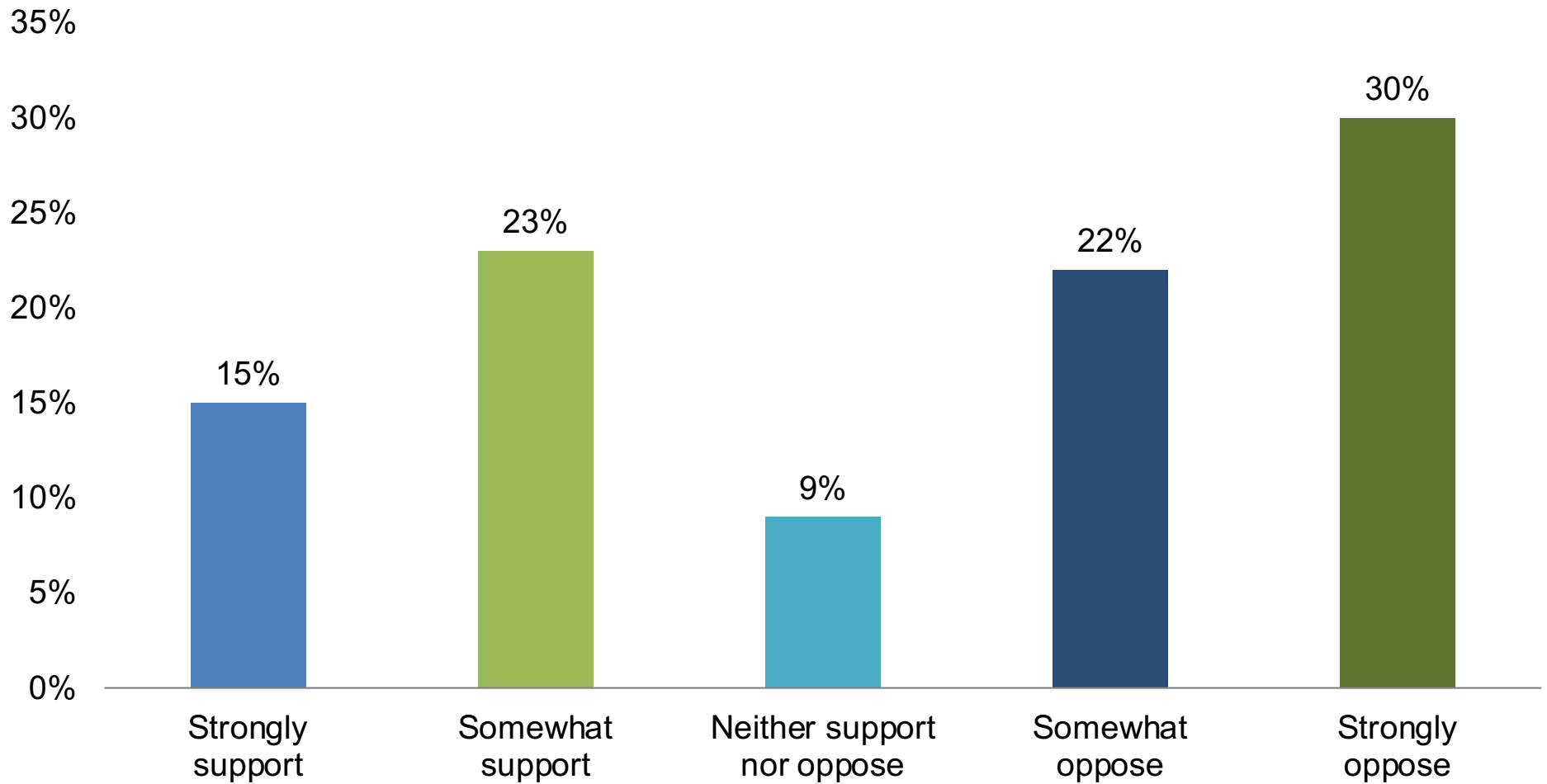
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RESEARCH INC.

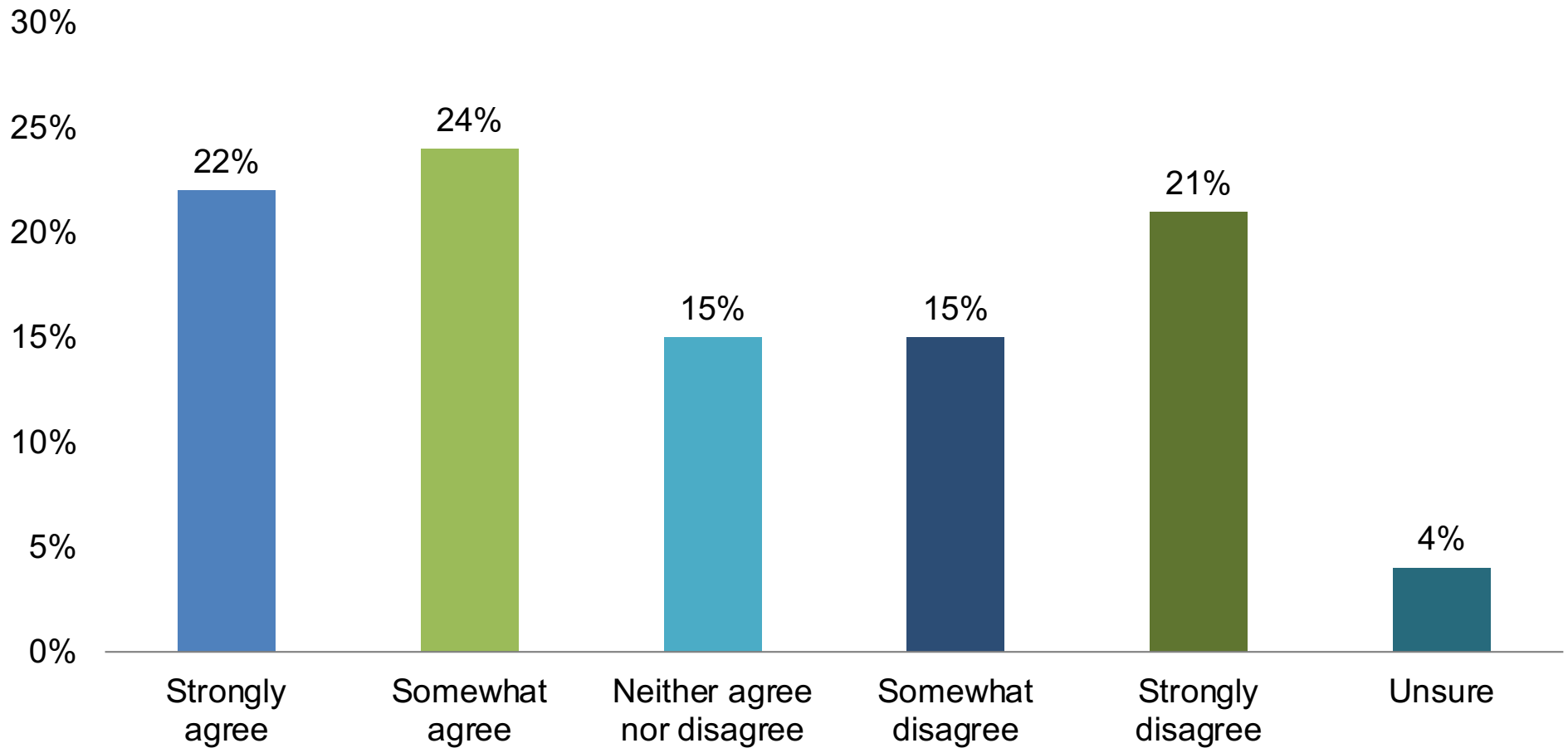
Before today, how familiar were you with the RM of St. Andrews wastewater project?



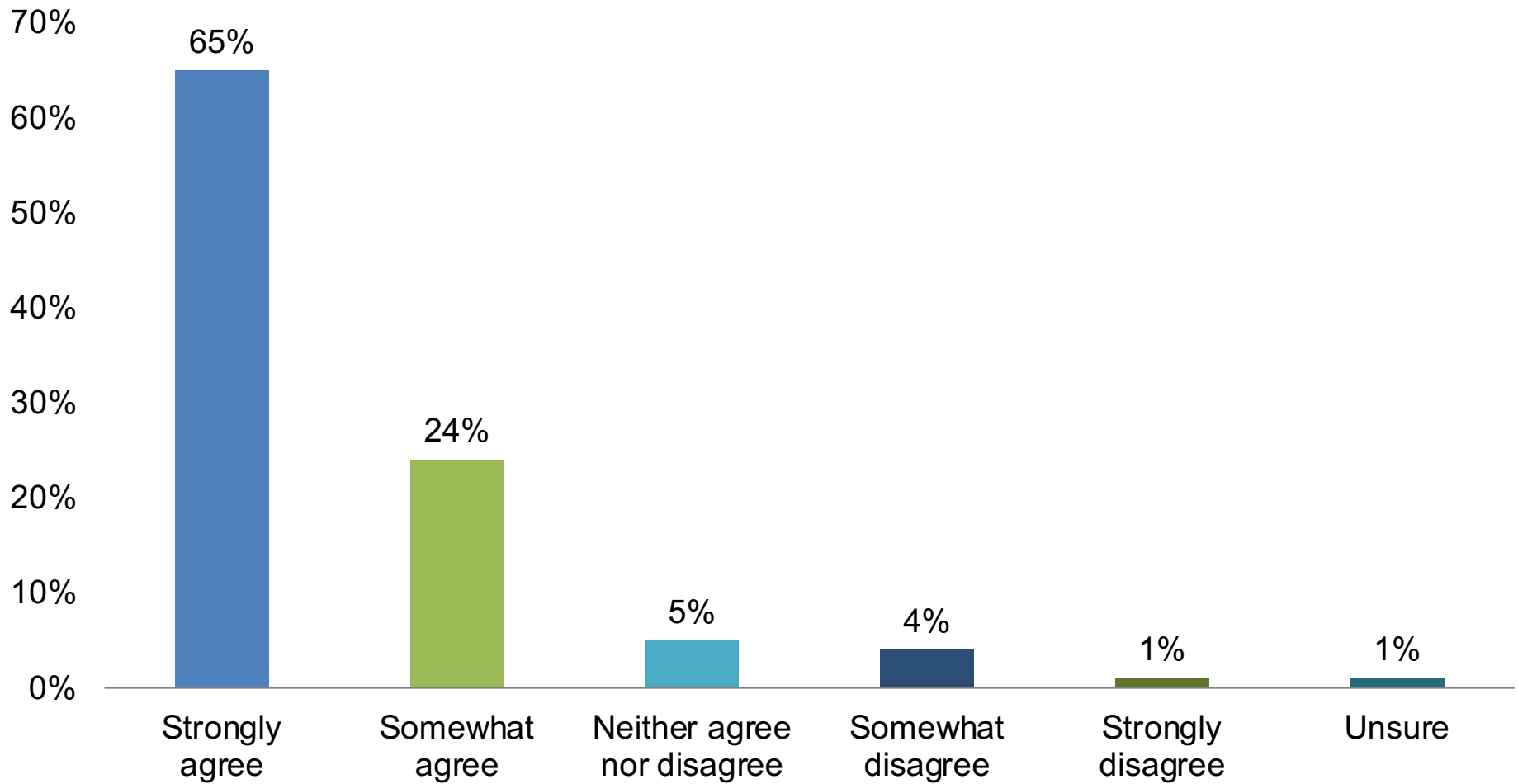
Generally speaking, do you support or oppose this project?



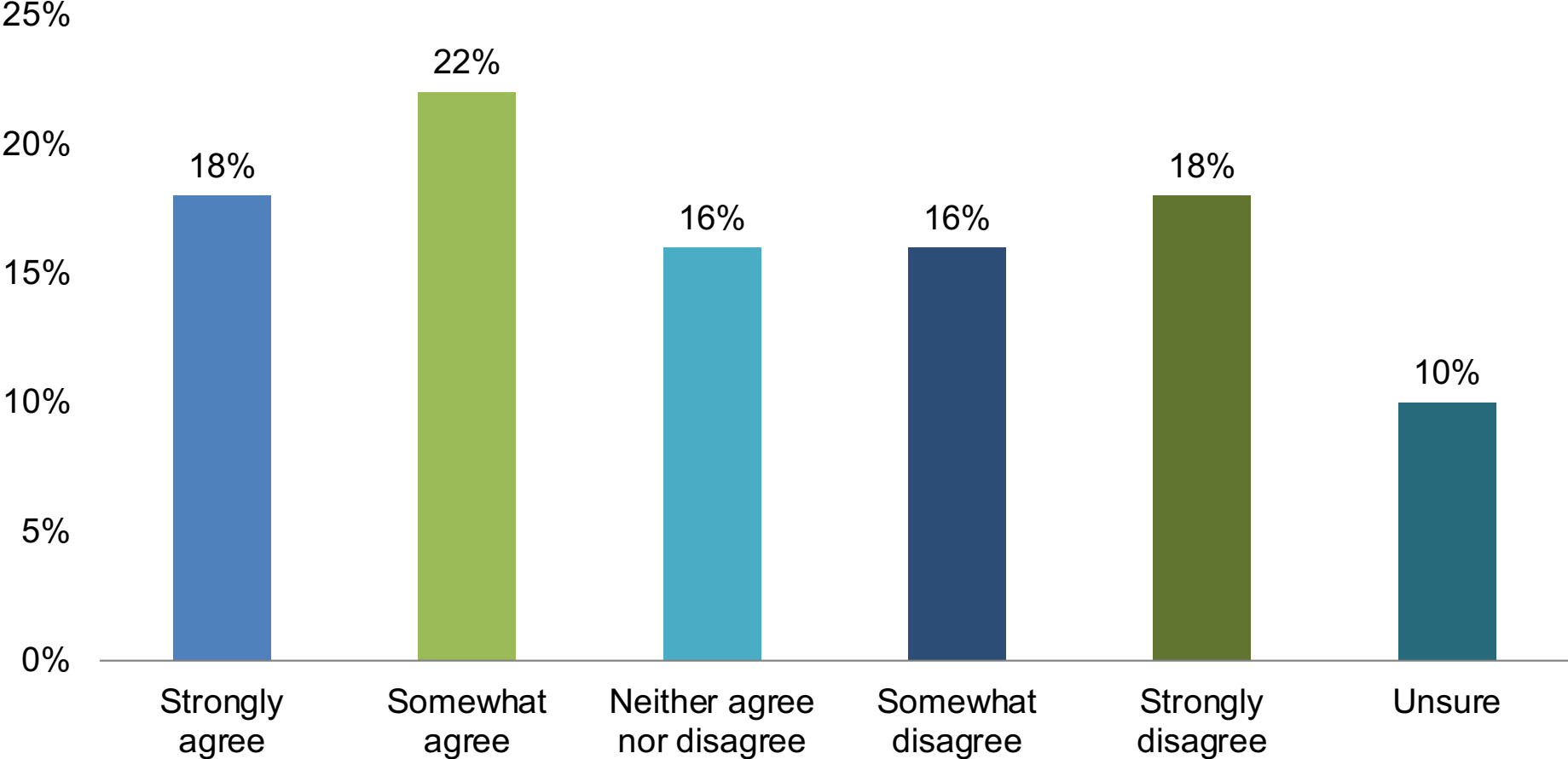
When it's all said and done, the wastewater project will be good for the community.



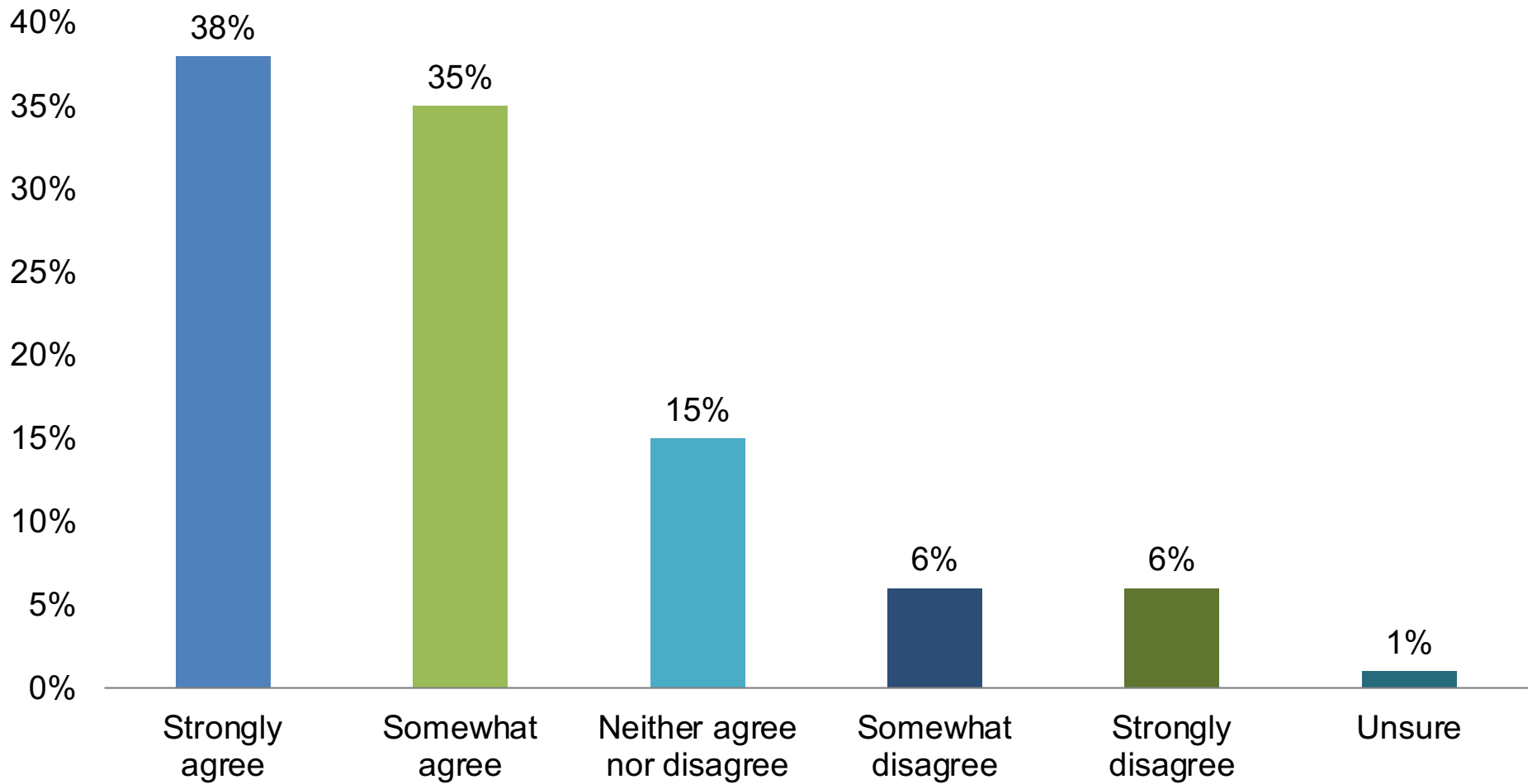
The wastewater project will be a financial hardship for many property owners.



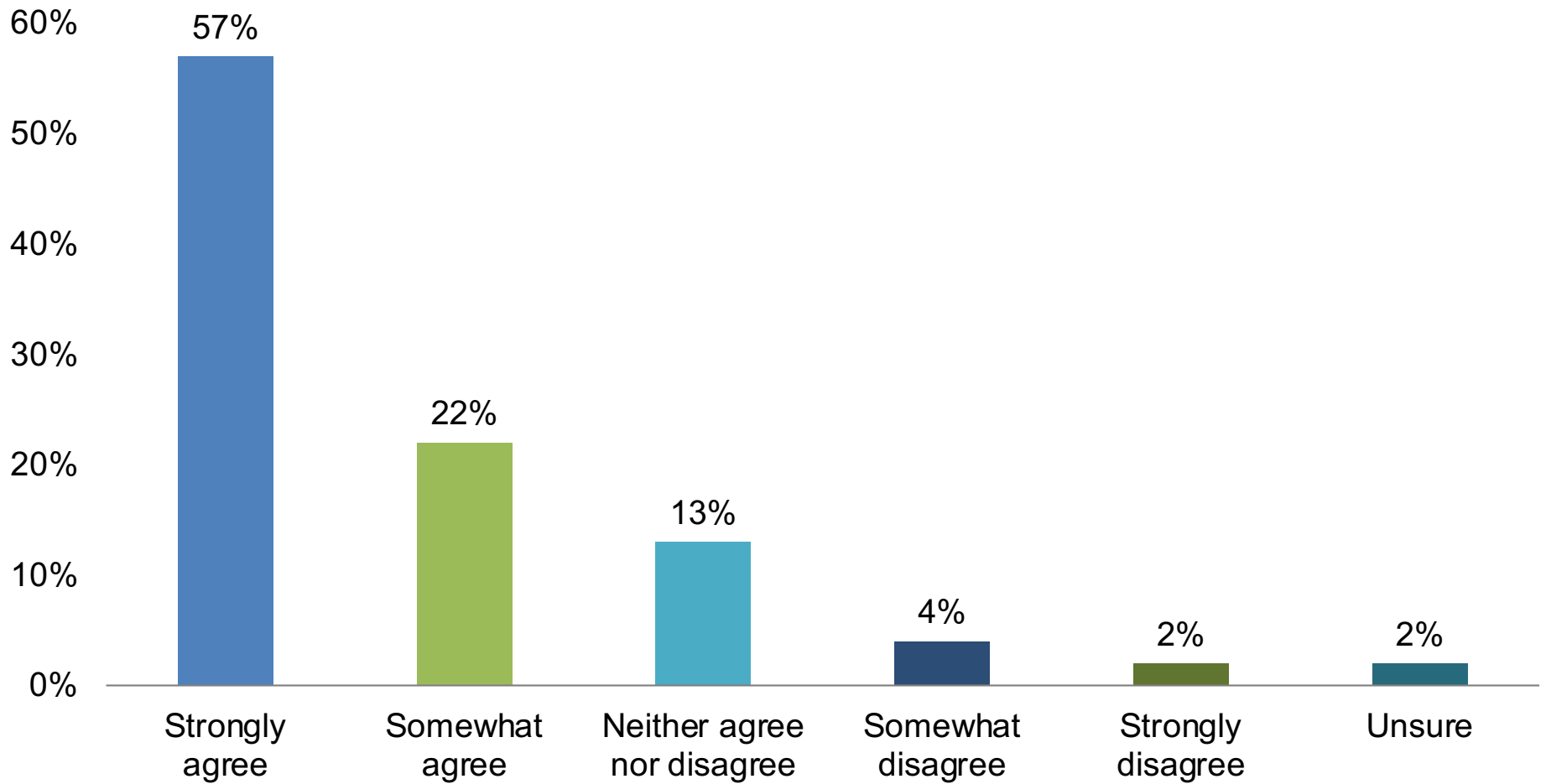
Failing septic systems are common in St. Andrews.



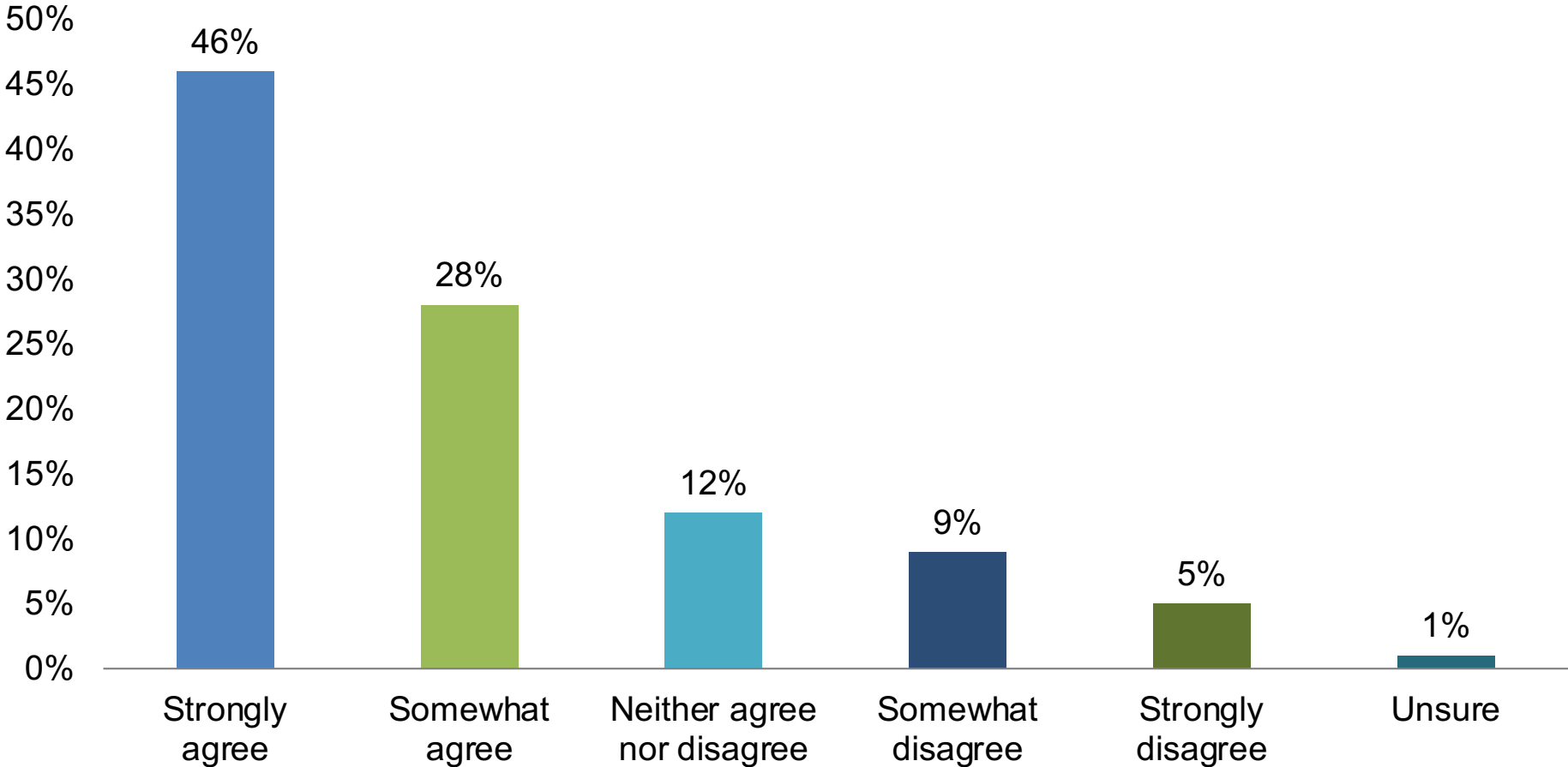
The RM has an obligation to help protect the Red River and Lake Winnipeg.



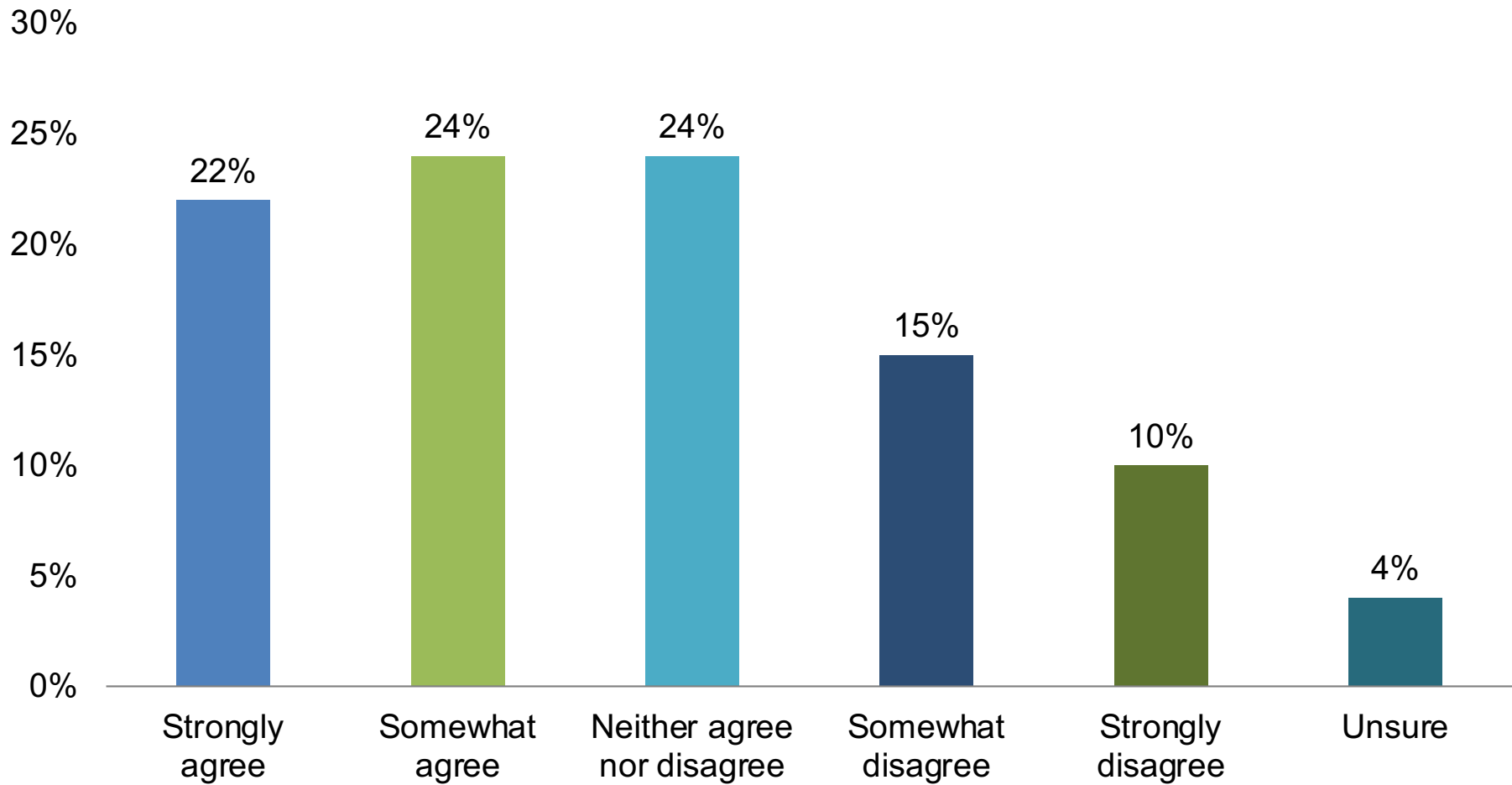
The RM has managed this project poorly.



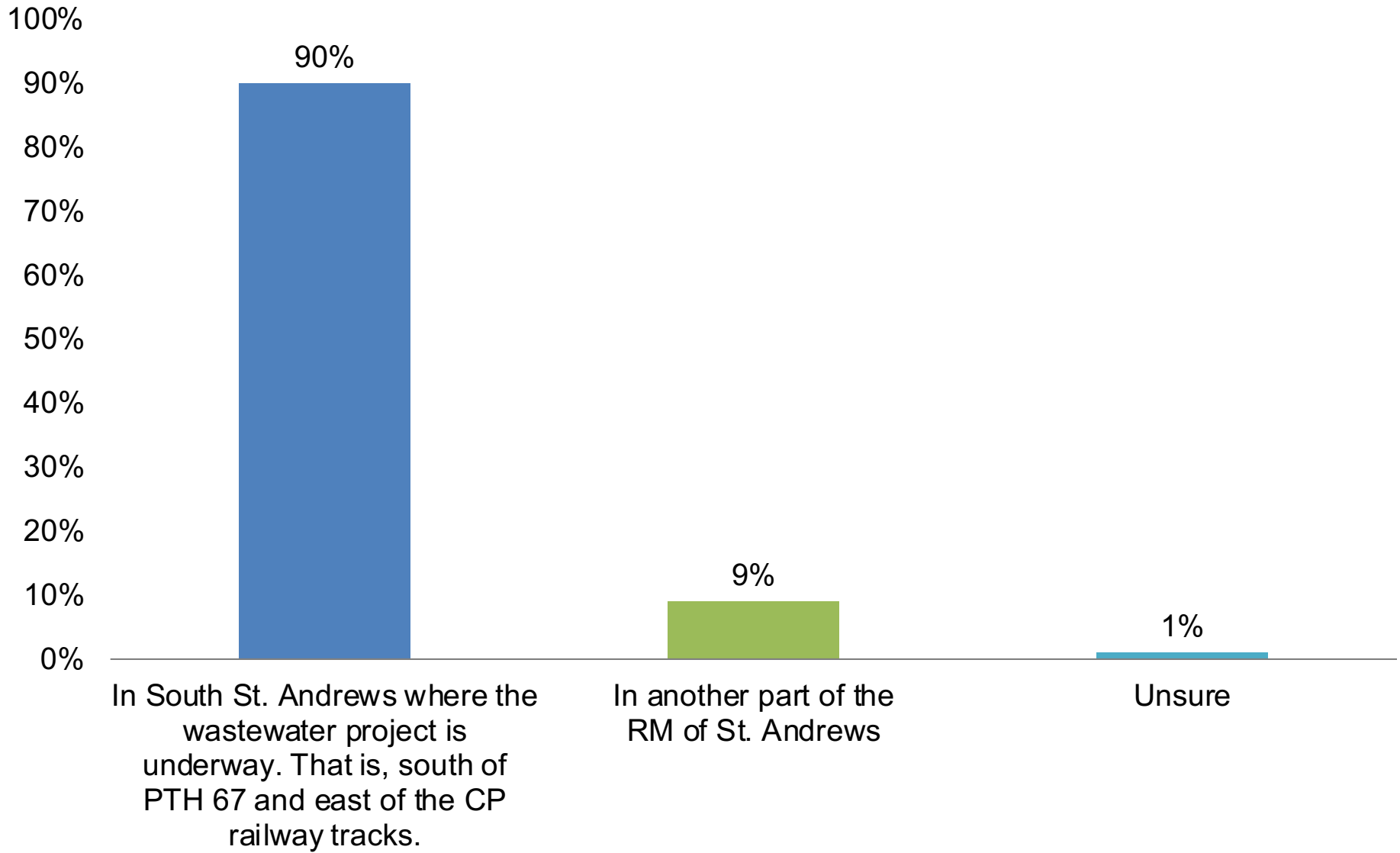
The RM hasn't given the community enough information about the project.



A wastewater system will lead to the over-development of St. Andrews.



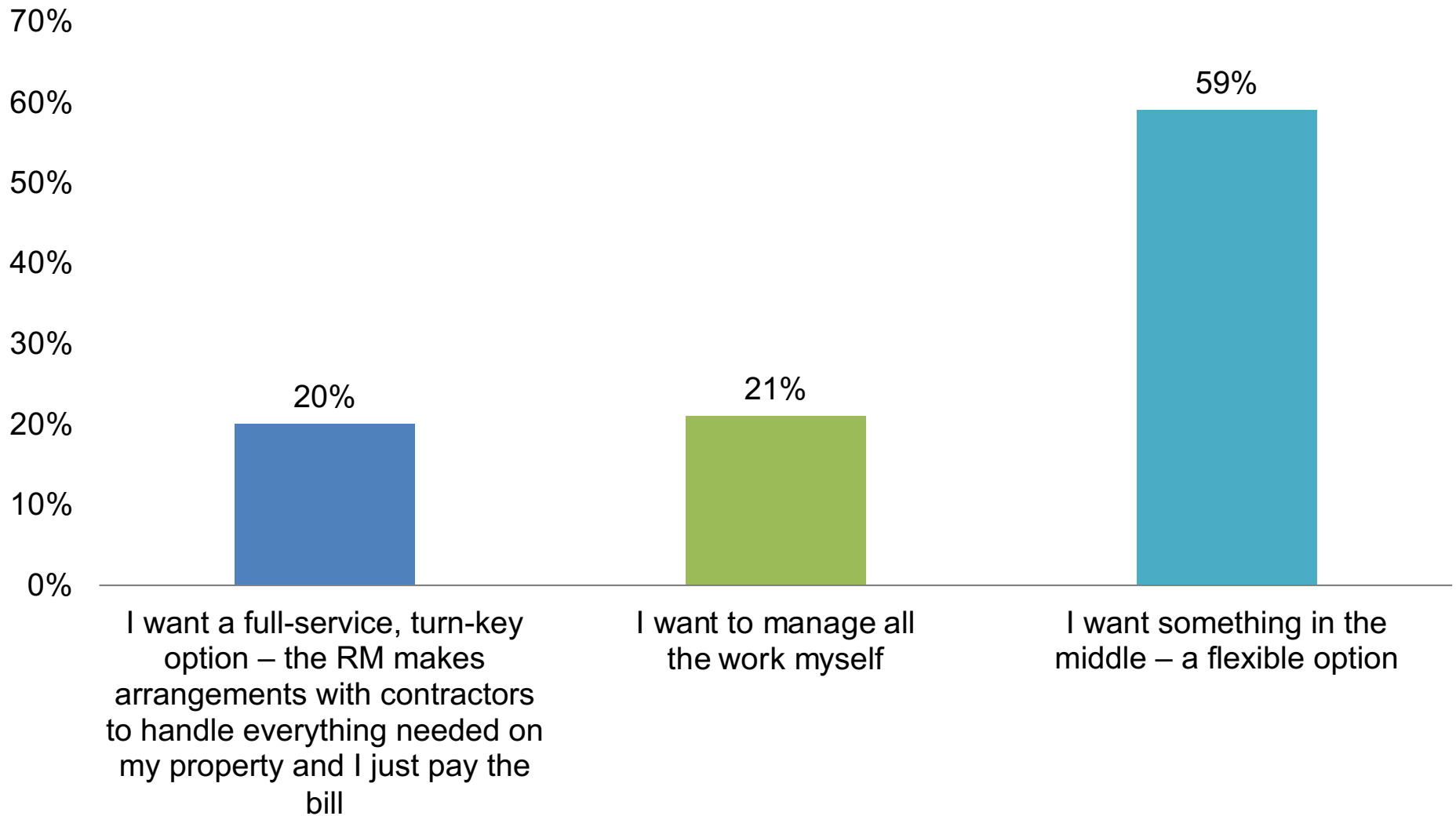
Do you live...



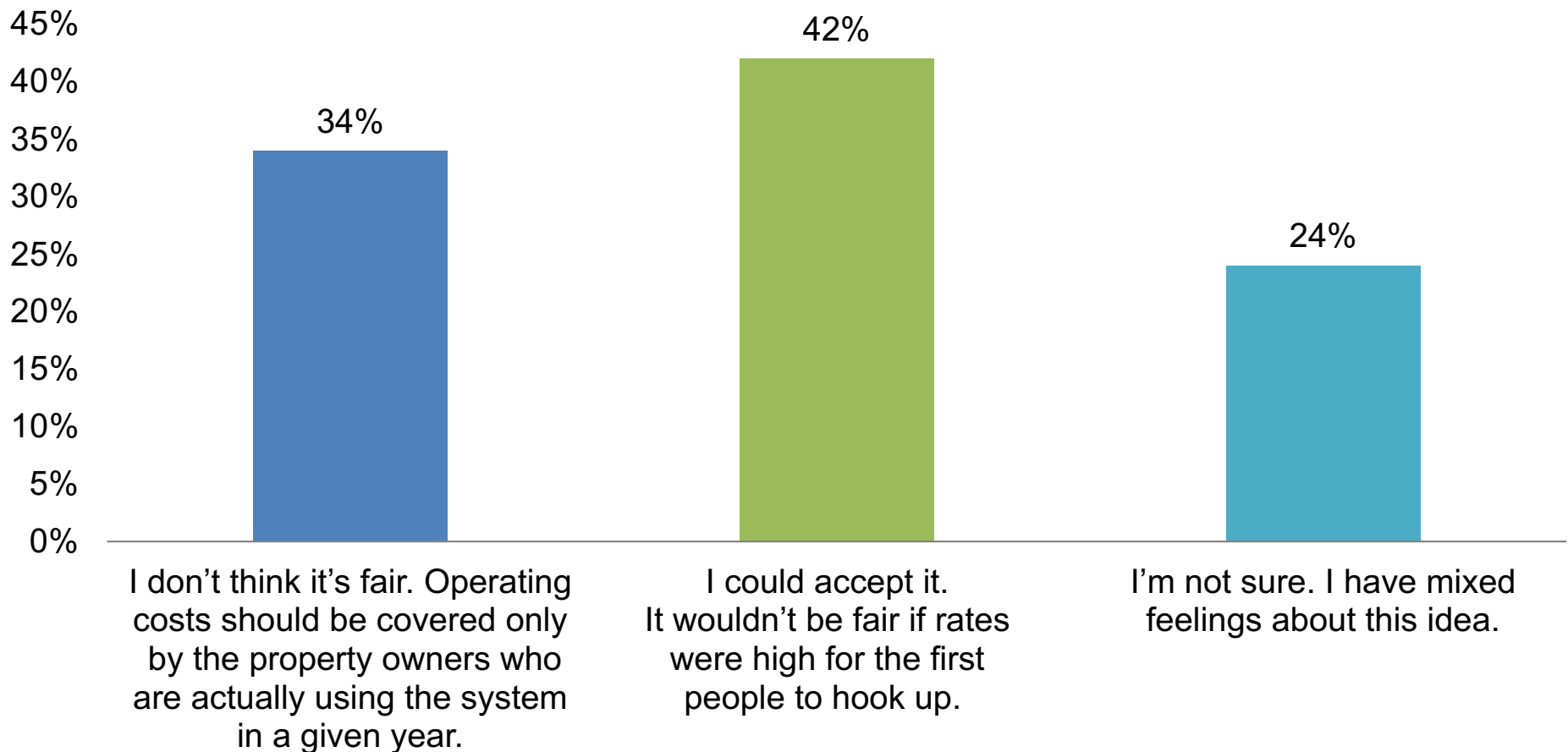
When it comes to these initial, one-time costs, we want to understand what priorities are most important to you. Please read the list below and pick your top three, in order of importance.

Topics in order of importance to respondents	Average ranking
Keeping the cost to property owners like me as low as possible	1.38
Maintaining/increasing the value of my property	1.92
An option to pay all costs immediately and save some money in return	2.10
Having lots of time to cover my share of the up-front costs	2.24
An option to keep the debt with my property when I sell	2.25
An option to pay nothing up front and finance the total amount over time	2.27
Having flexible payment options	2.31
Being able to combine all costs into one payment instead of paying for each cost separately	2.45

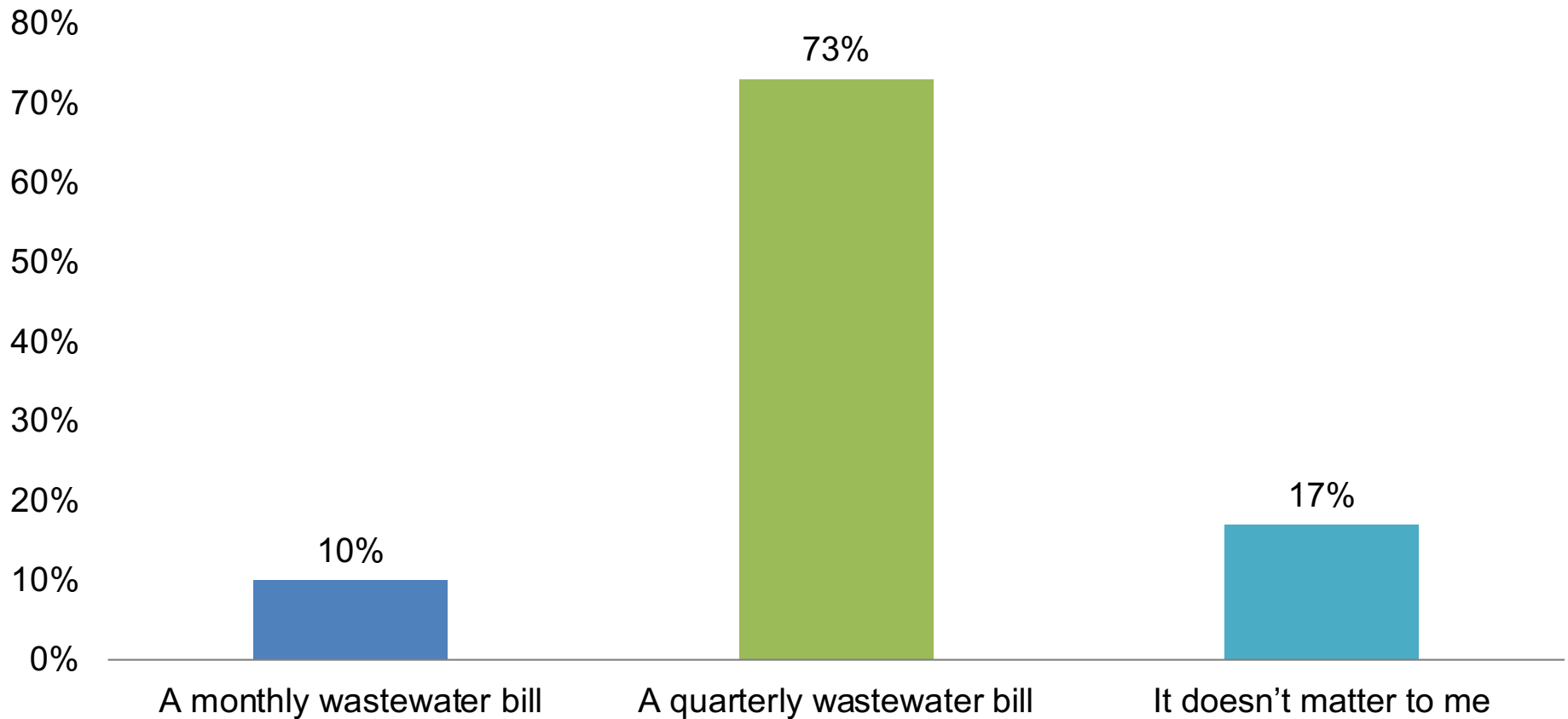
Which one best describes your preference when it comes to the work and equipment you are responsible for on your property?



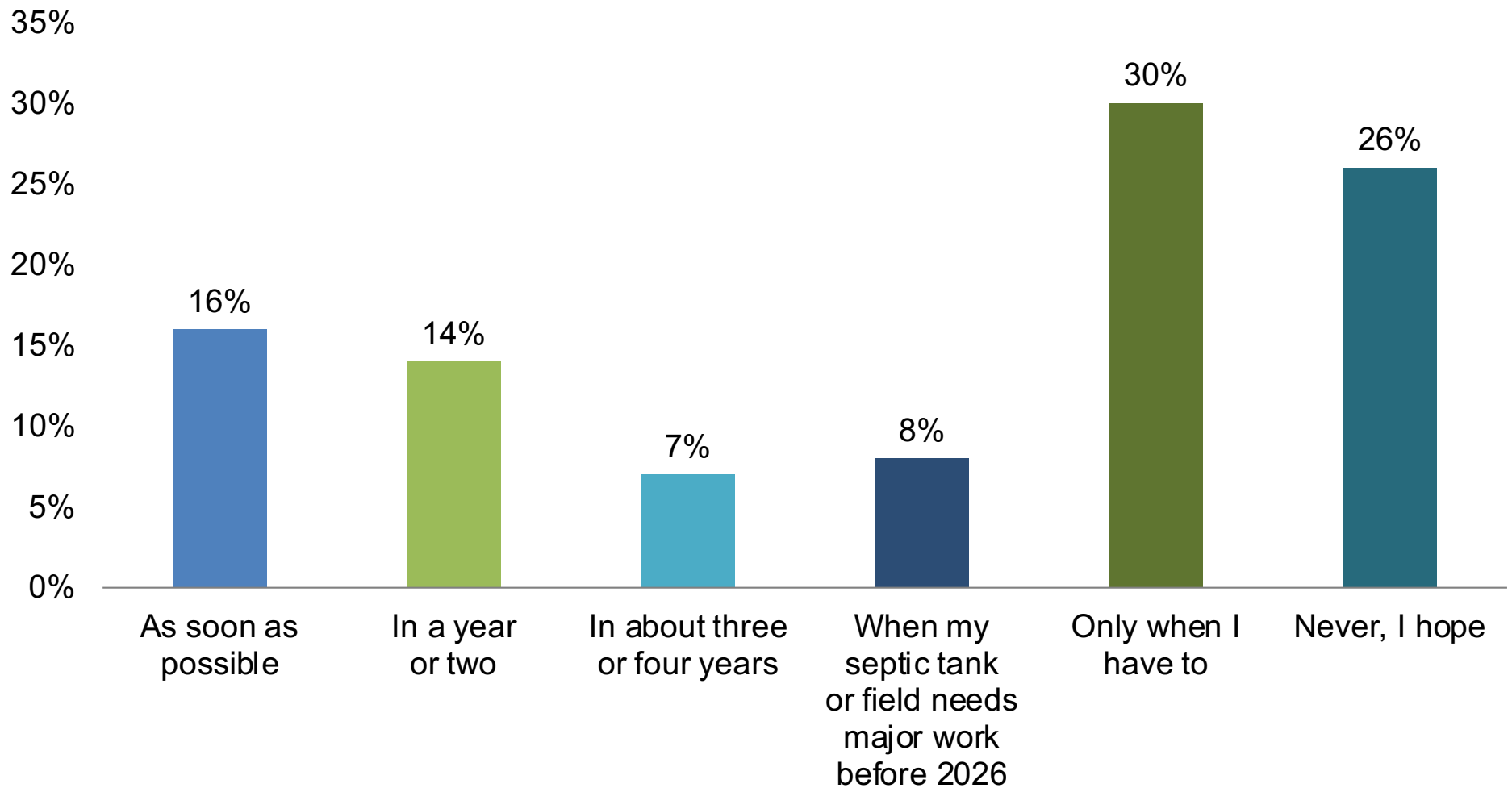
One idea is to charge a minimum fee to all households in the service area as soon as the system becomes operational, regardless of whether they have hooked up to the system. This temporary fee might be \$100-\$150 per year and would be charged until a household begins using the system. The proceeds would help cover some of the operating costs during the phase-in period so rates can be more affordable for those who hook up sooner. Which one comes closest to your view?



And, last question about rates... Would you prefer a monthly bill or a quarterly bill? (One thing to keep in mind is that monthly billing will result in a slightly higher annual service fee for additional mailout and collections.) I'd prefer a...

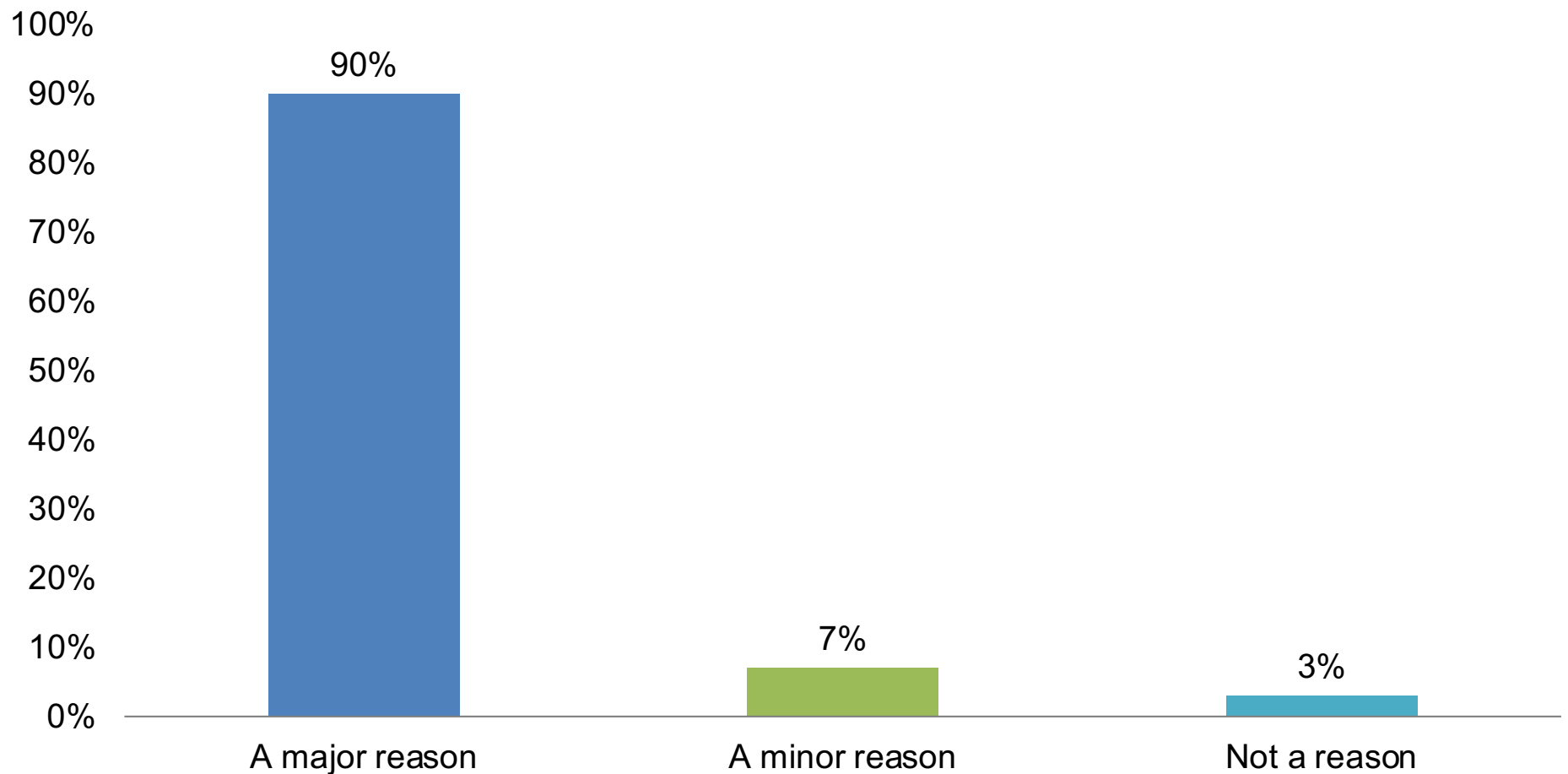


Provincial legislation requires South St. Andrews property owners to hook into the new wastewater system in about five years, by 2026. But property owners can hook up as early as the end of this year, should they choose. Based on what you know, when would you be likely to hook up to the wastewater system?



There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026. Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:

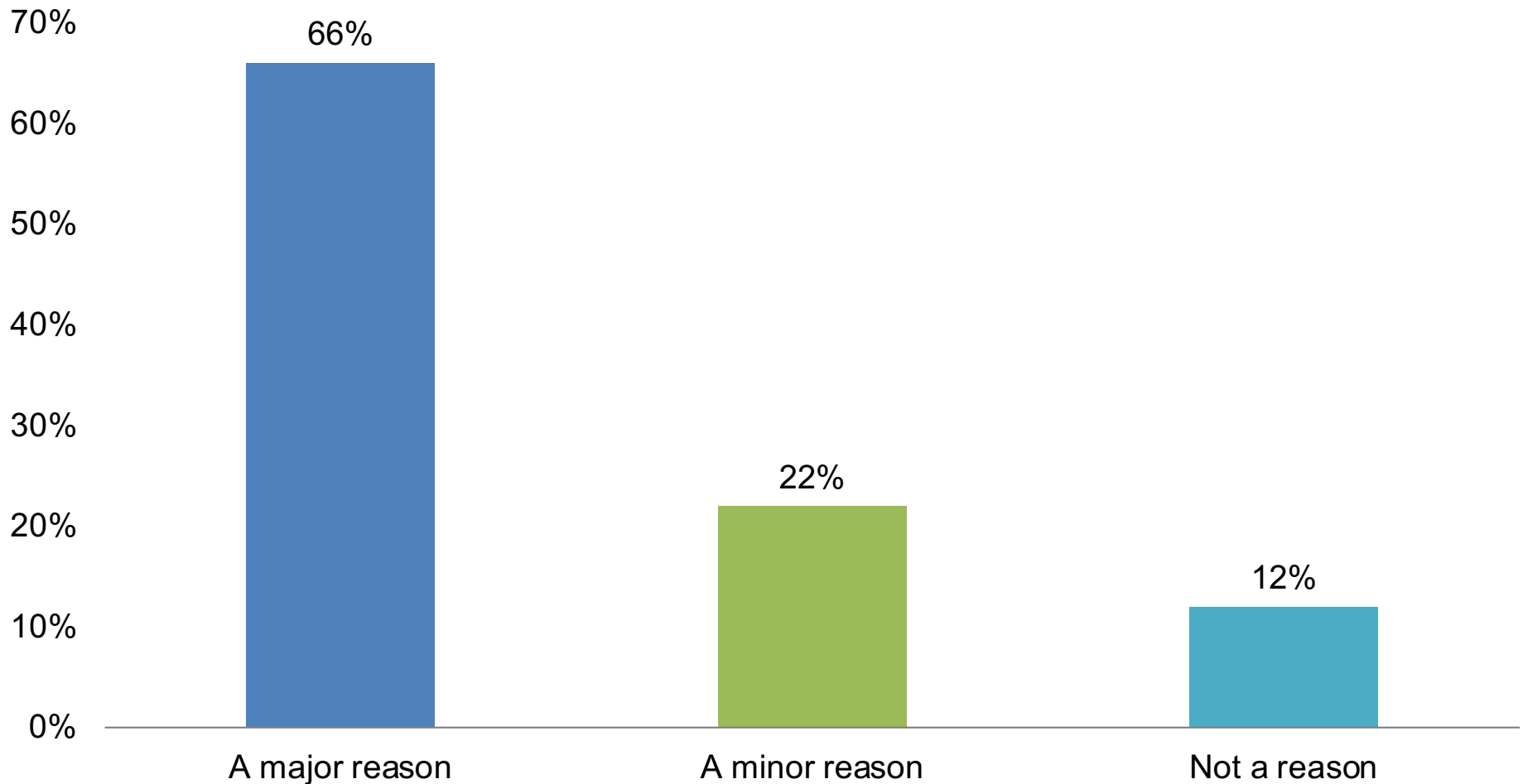
My current septic system works well



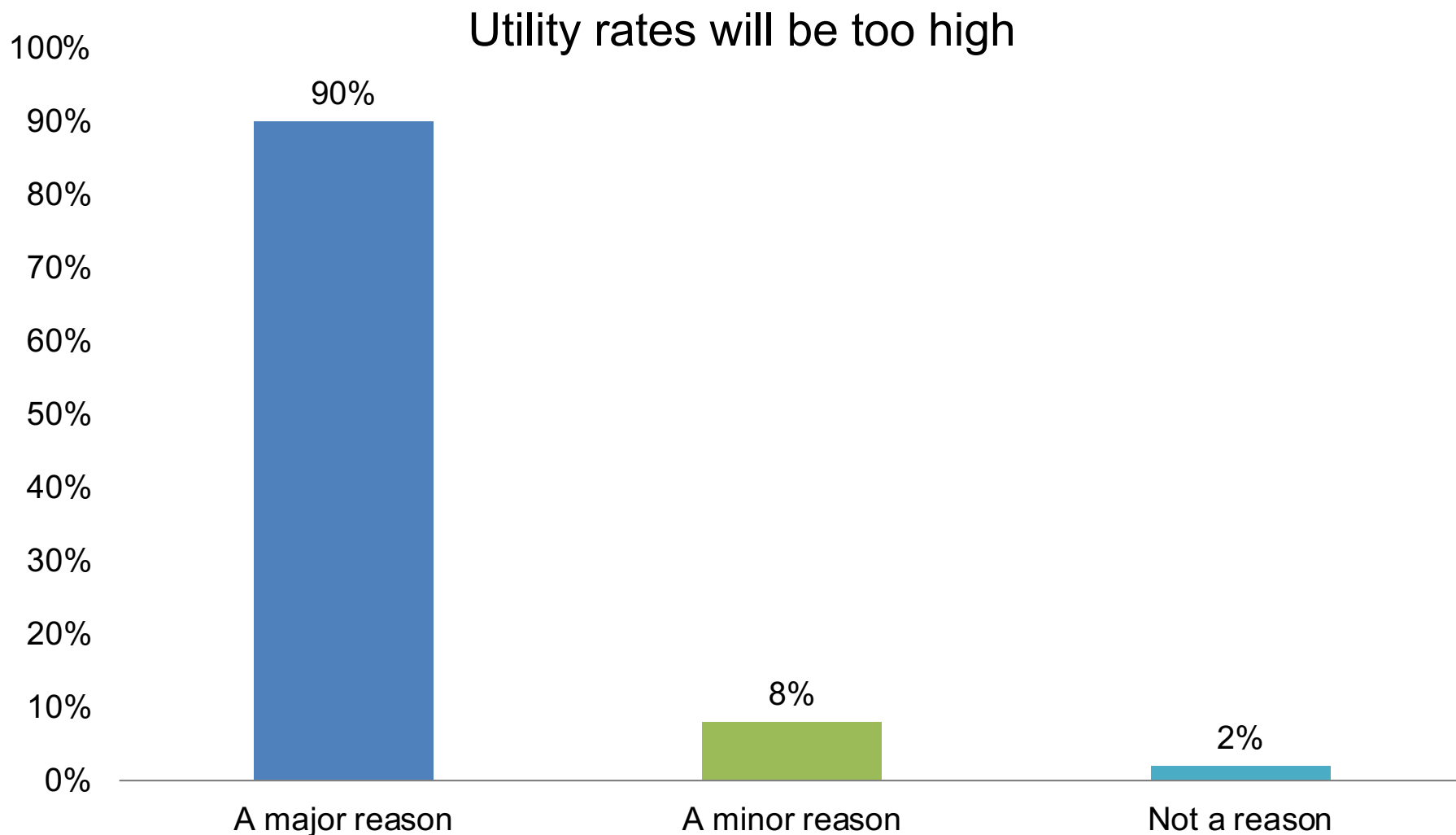
There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026.

Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:

I just don't want to pay for wastewater treatment

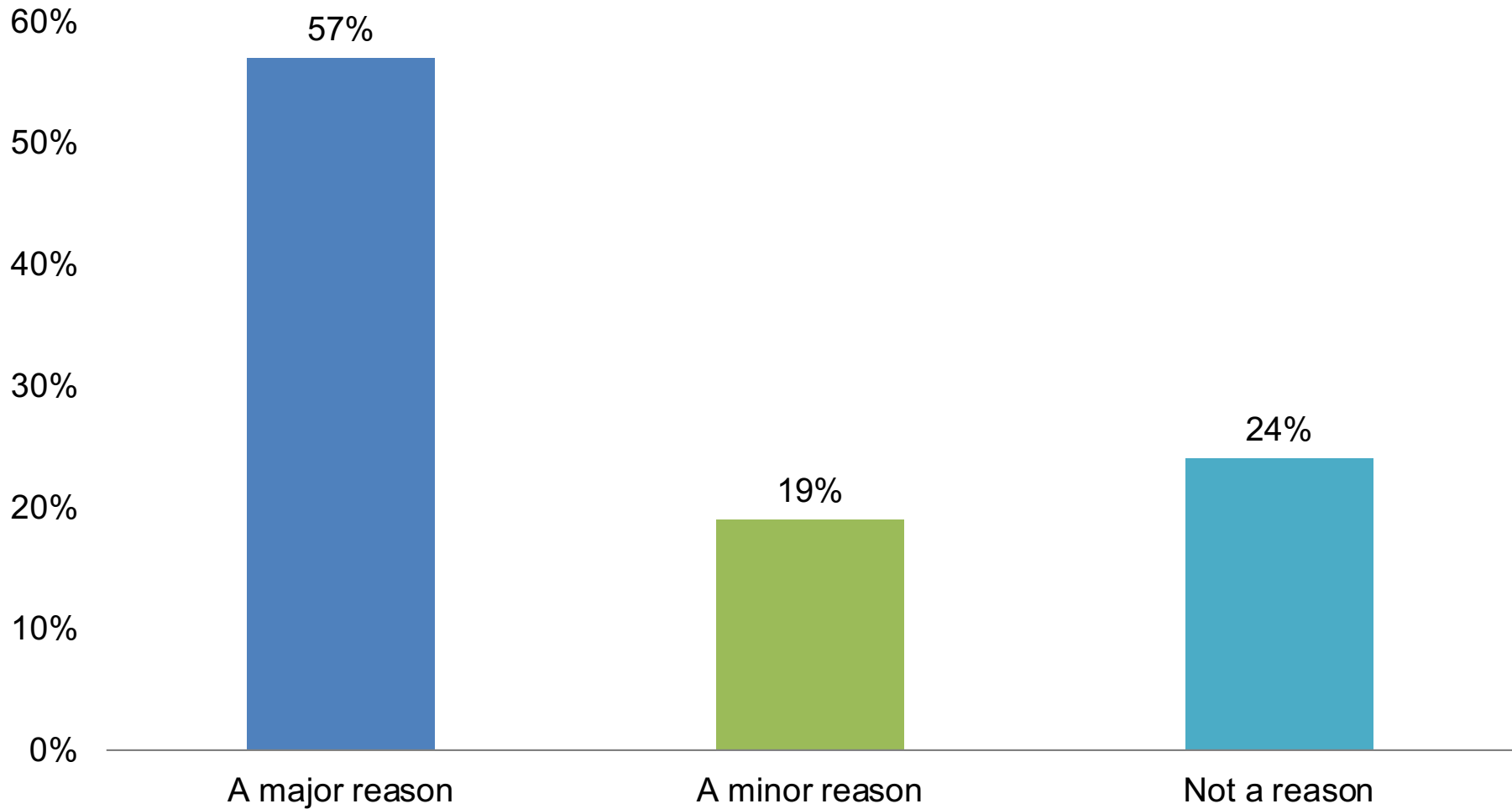


There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026. Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:

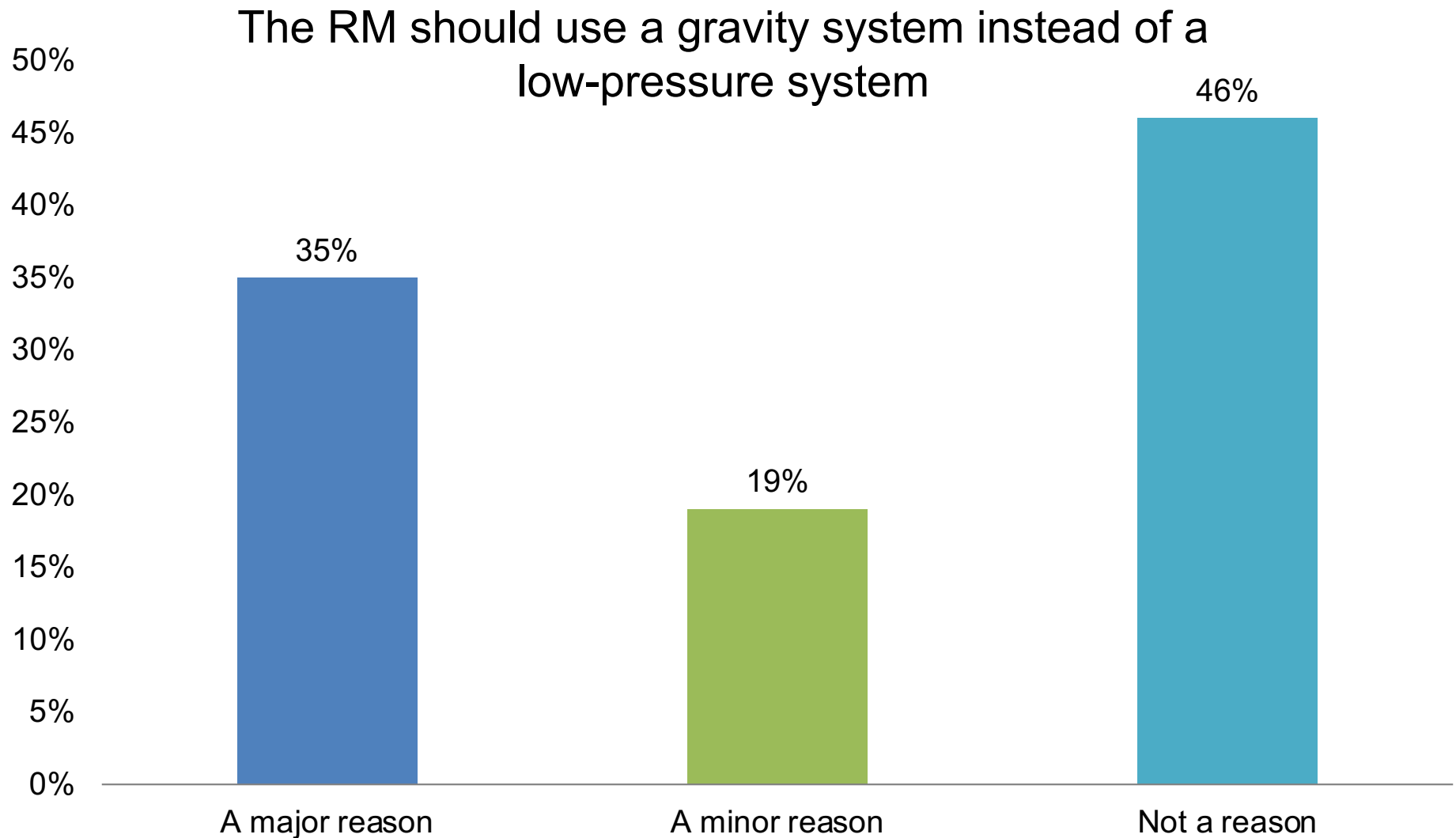


There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026. Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:

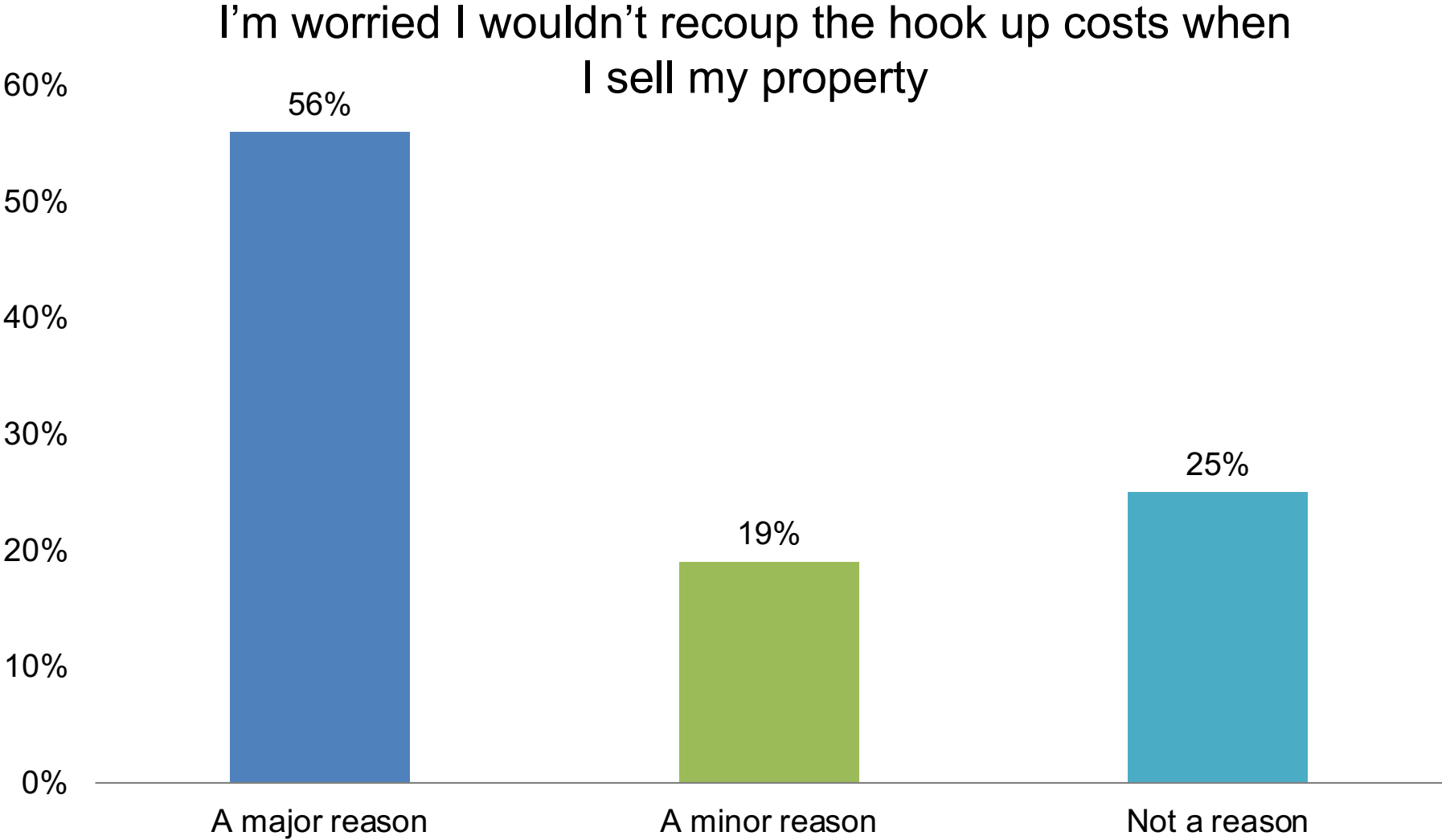
The project is not needed



There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026. Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:

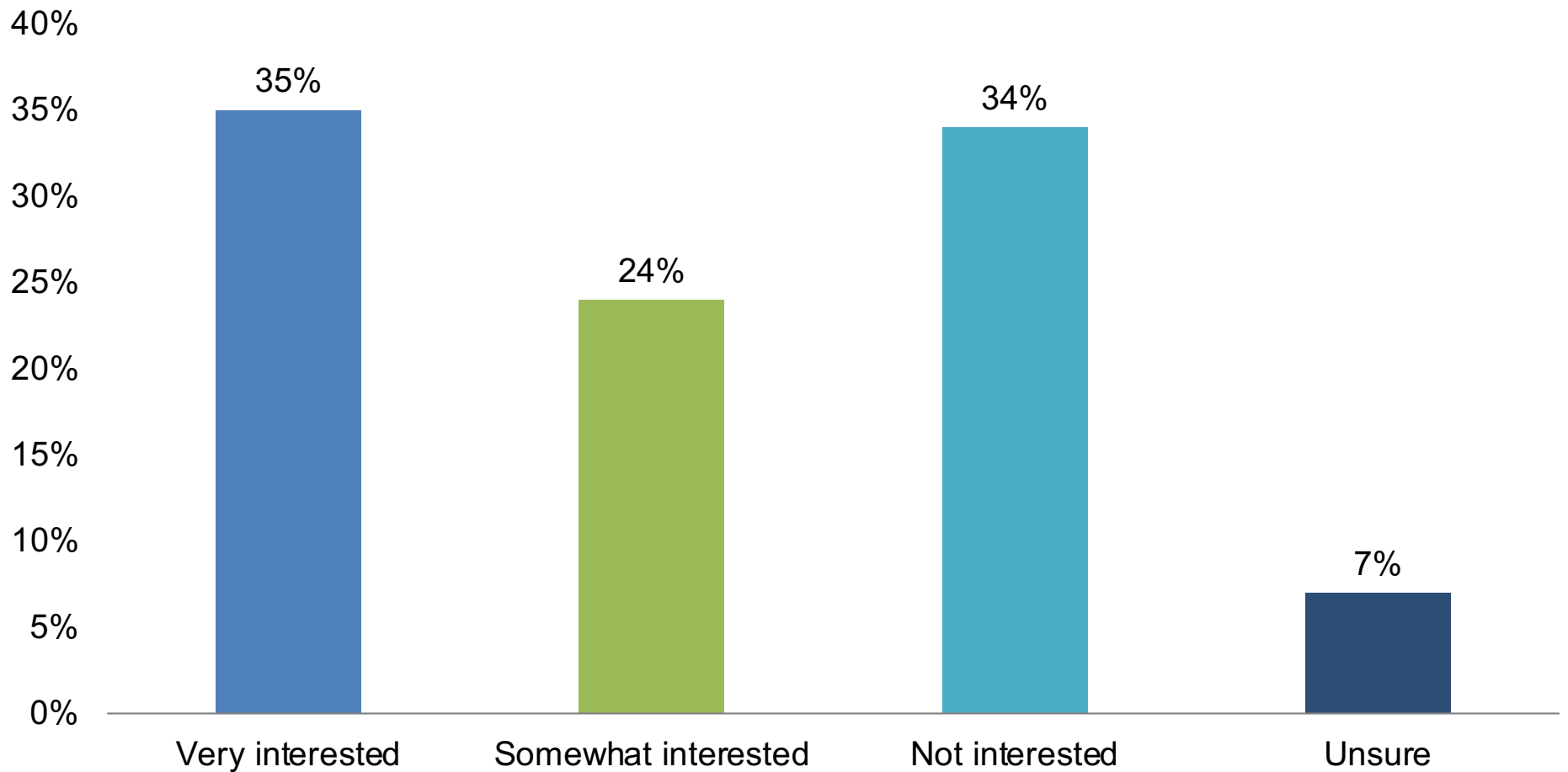


There might be a few reasons why you would choose not to hook up to the wastewater system until the province mandates you to in 2026. Please indicate if, for you, this is a major reason, a minor reason or not really a reason you might delay hooking up:



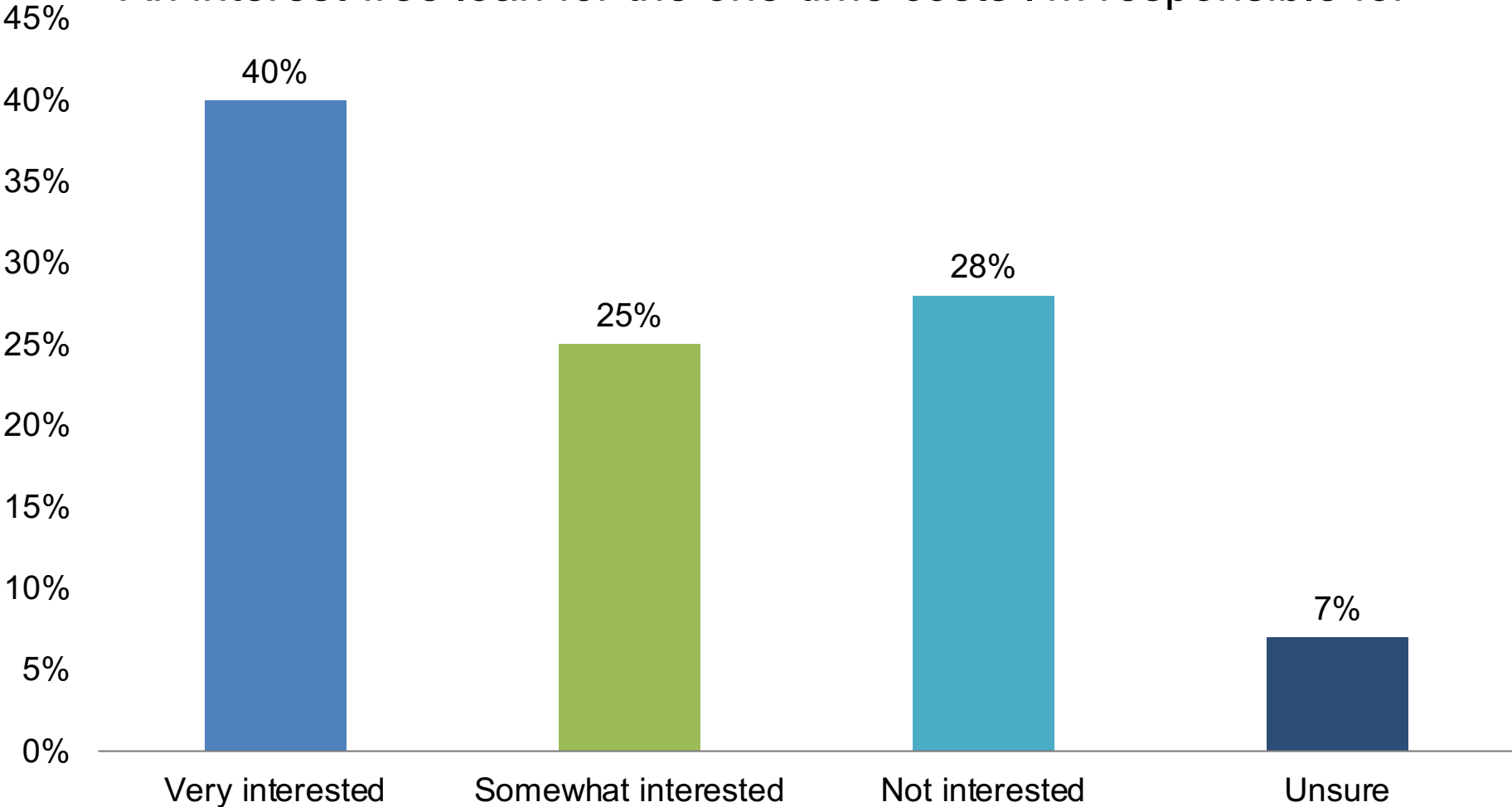
There might be some incentives the RM could offer to help you to hook up to the wastewater system faster. Please read the following and indicate how interested, if at all, you'd be:

A rebate for any property owner who hooks up in 2020



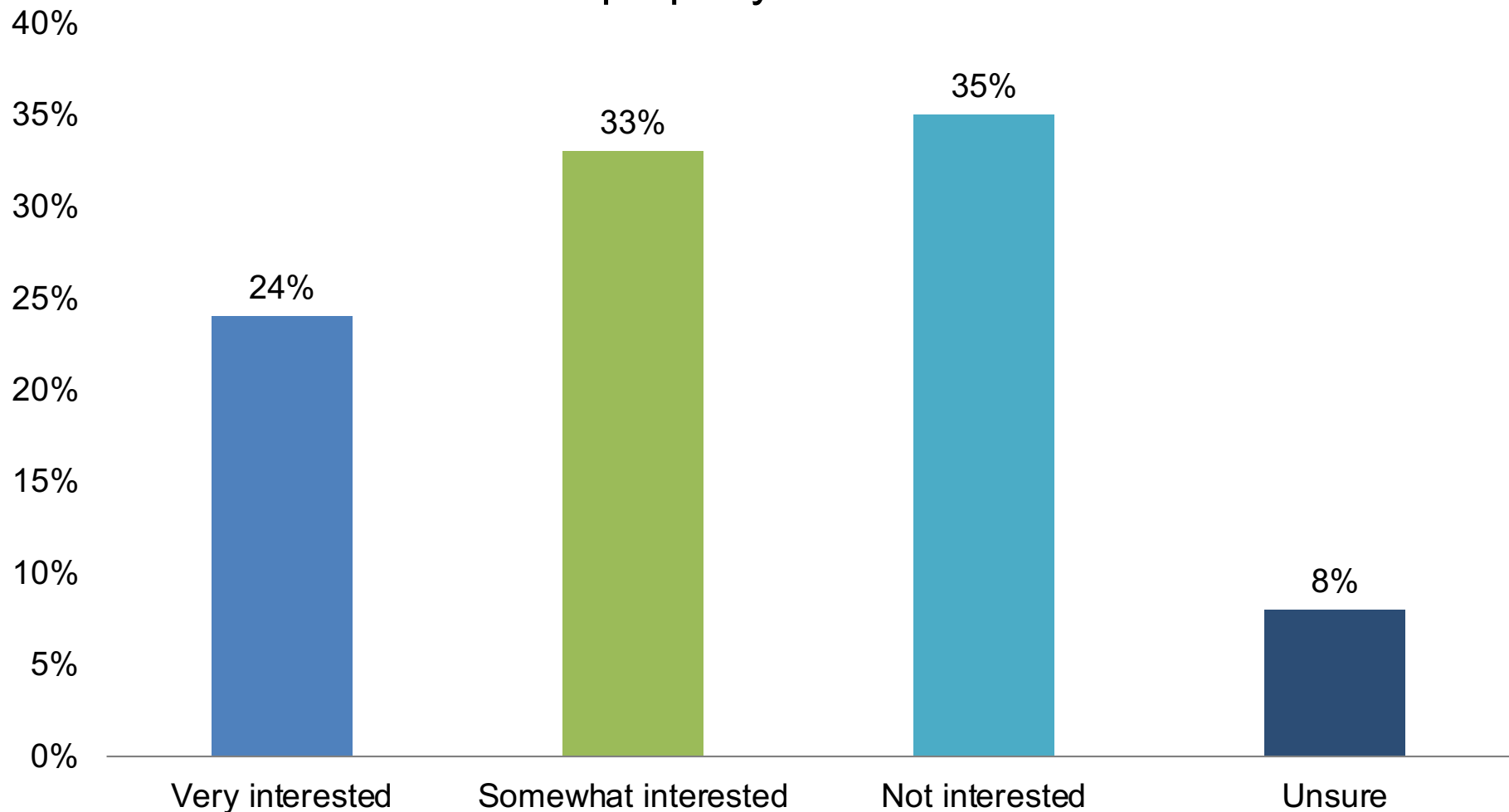
There might be some incentives the RM could offer to help you to hook up to the wastewater system faster. Please read the following and indicate how interested, if at all, you'd be:

An interest-free loan for the one-time costs I'm responsible for



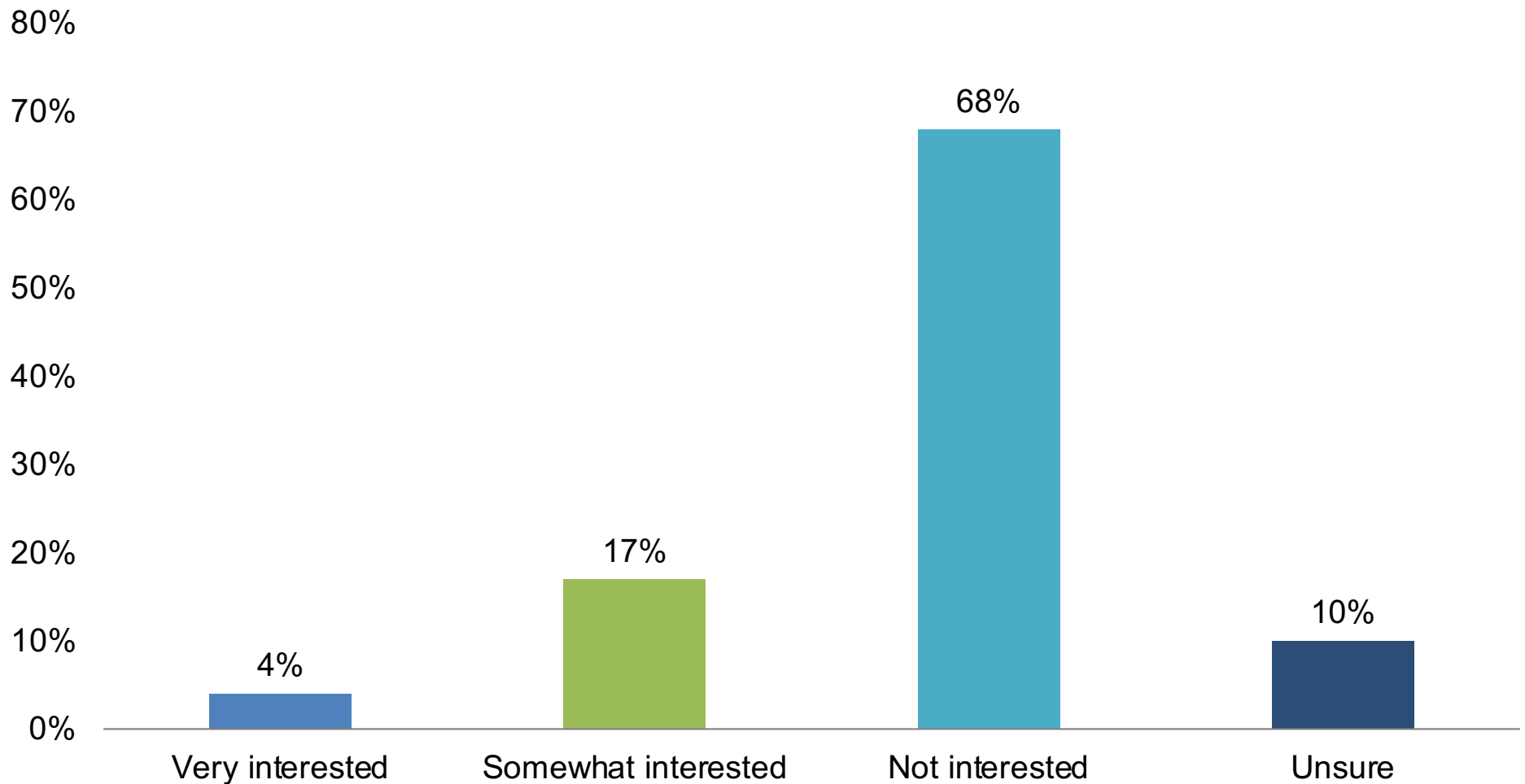
There might be some incentives the RM could offer to help you to hook up to the wastewater system faster. Please read the following and indicate how interested, if at all, you'd be:

Financing the one-time costs over time on my property tax bill



There might be some incentives the RM could offer to help you to hook up to the wastewater system faster. Please read the following and indicate how interested, if at all, you'd be:

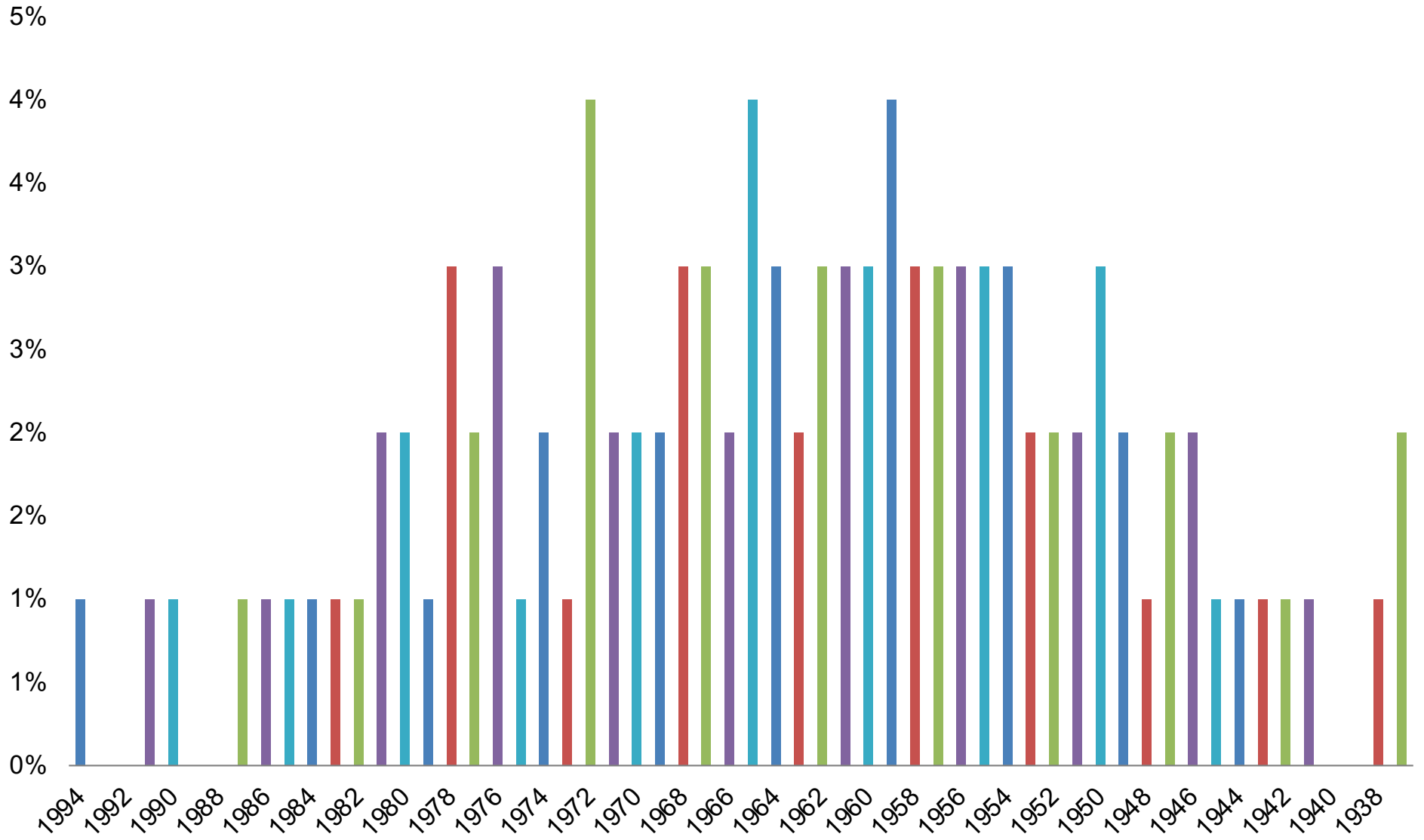
A pre-negotiated borrowing rate with a local financial institution



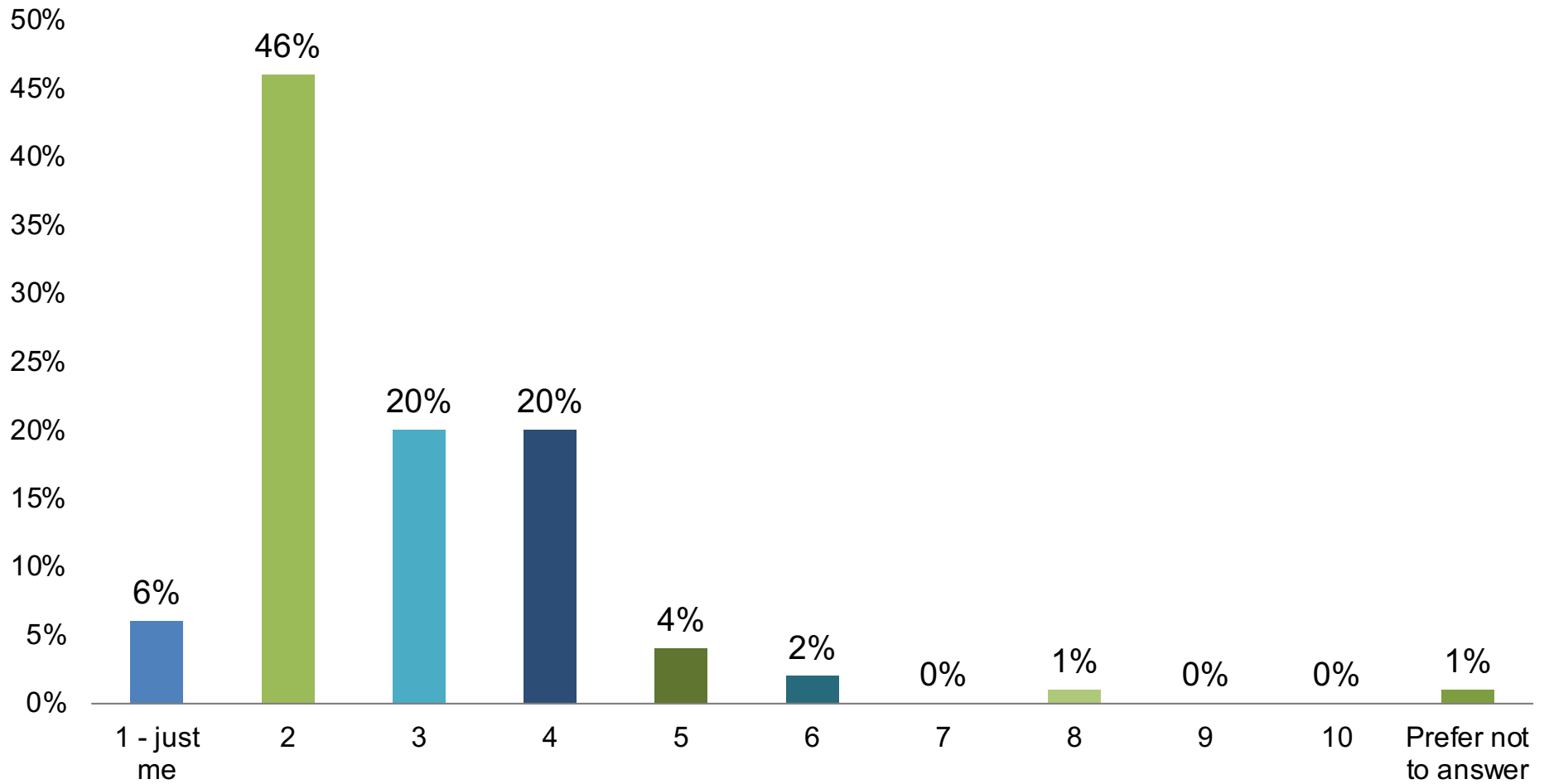
Is there any part of the wastewater project you are confused about or want to understand better? Please read the list below and pick your top three, in order of importance.

Topics in order of importance to respondents	Average ranking
The total cost to me of hooking up	1.58
Rates and how they are determined	1.83
Other	2.10
How the wastewater system works	2.10
What exactly will happen on my property	2.11
When I should hook up	2.15
The options for financing my hook up costs	2.16
What I need to do to get ready for hook up	2.23

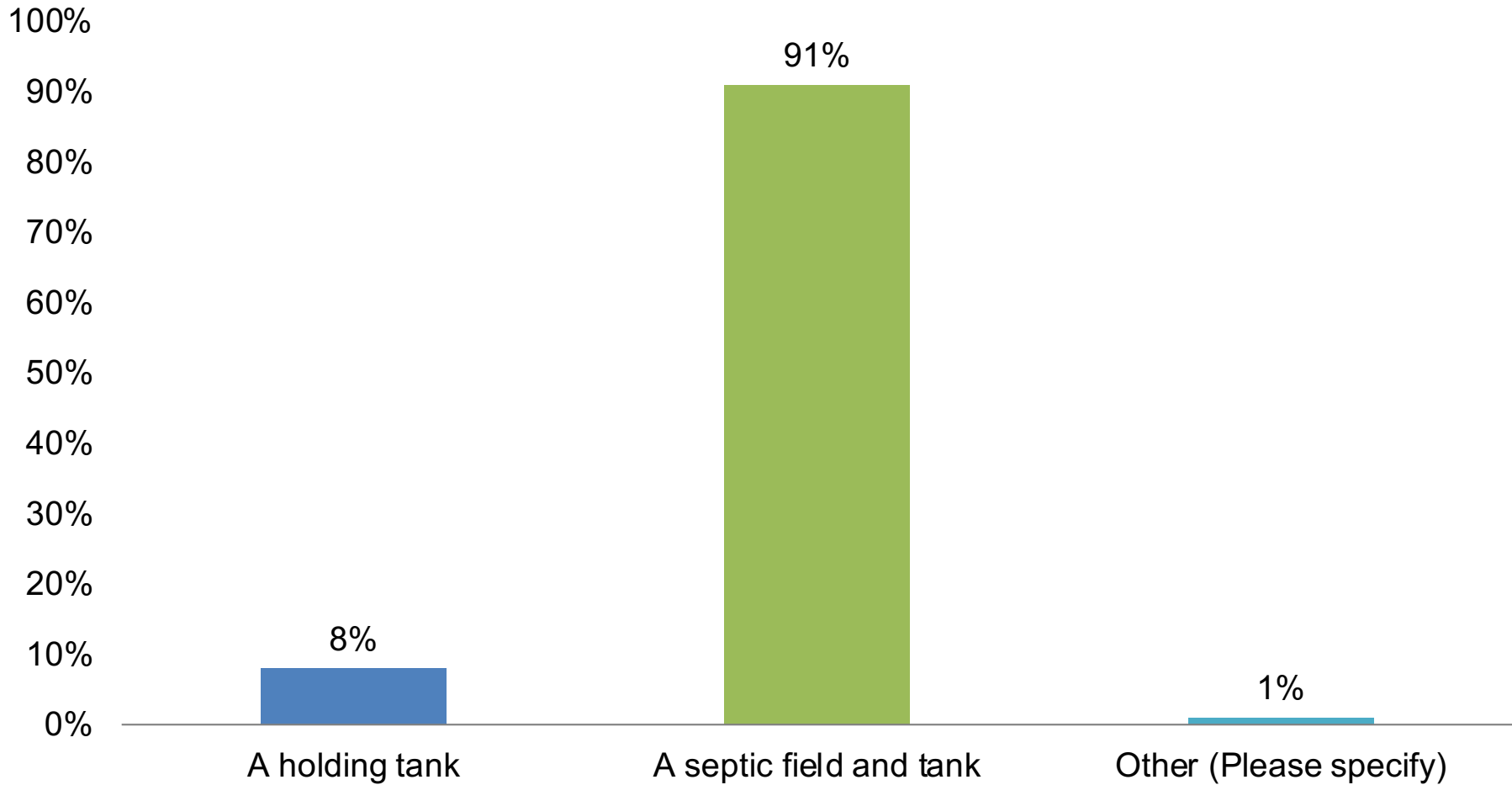
In what year were you born?



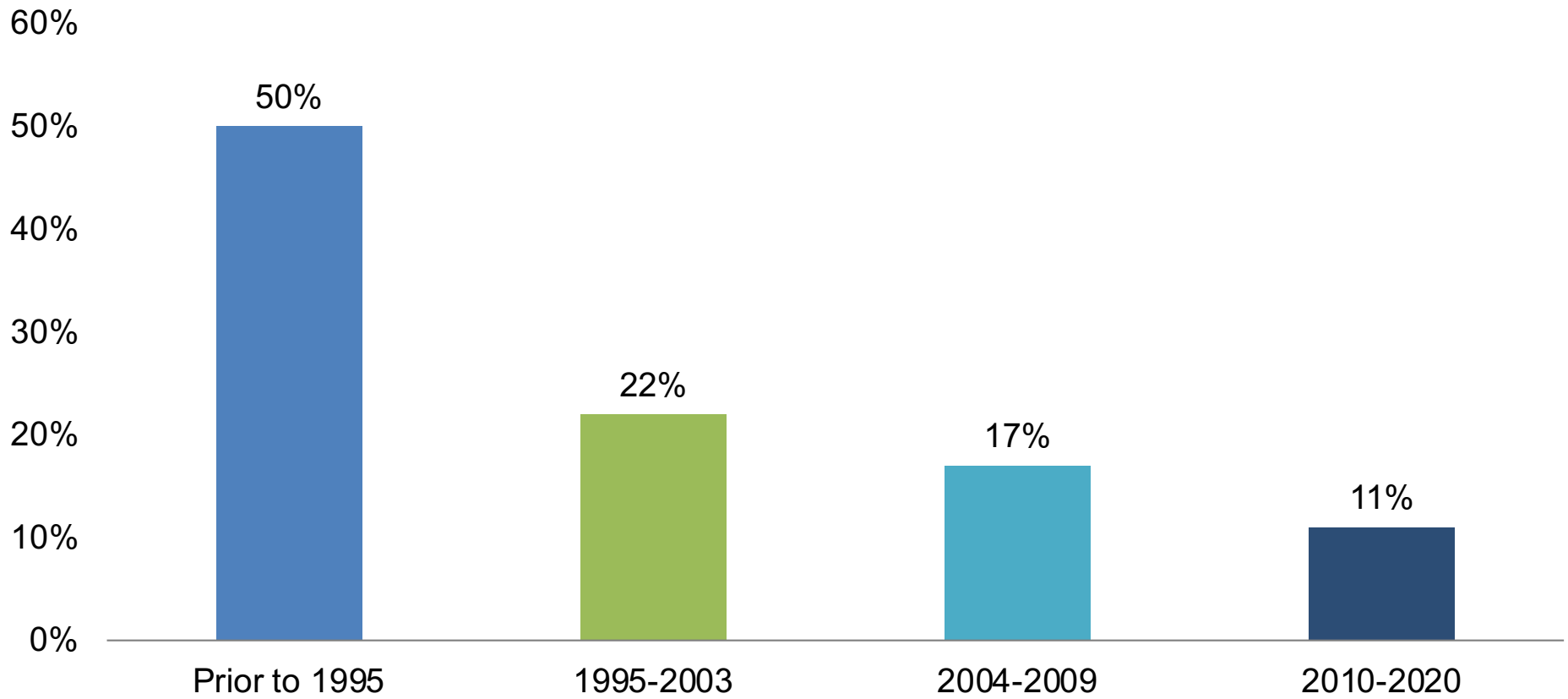
How many people currently live in your household, including yourself?



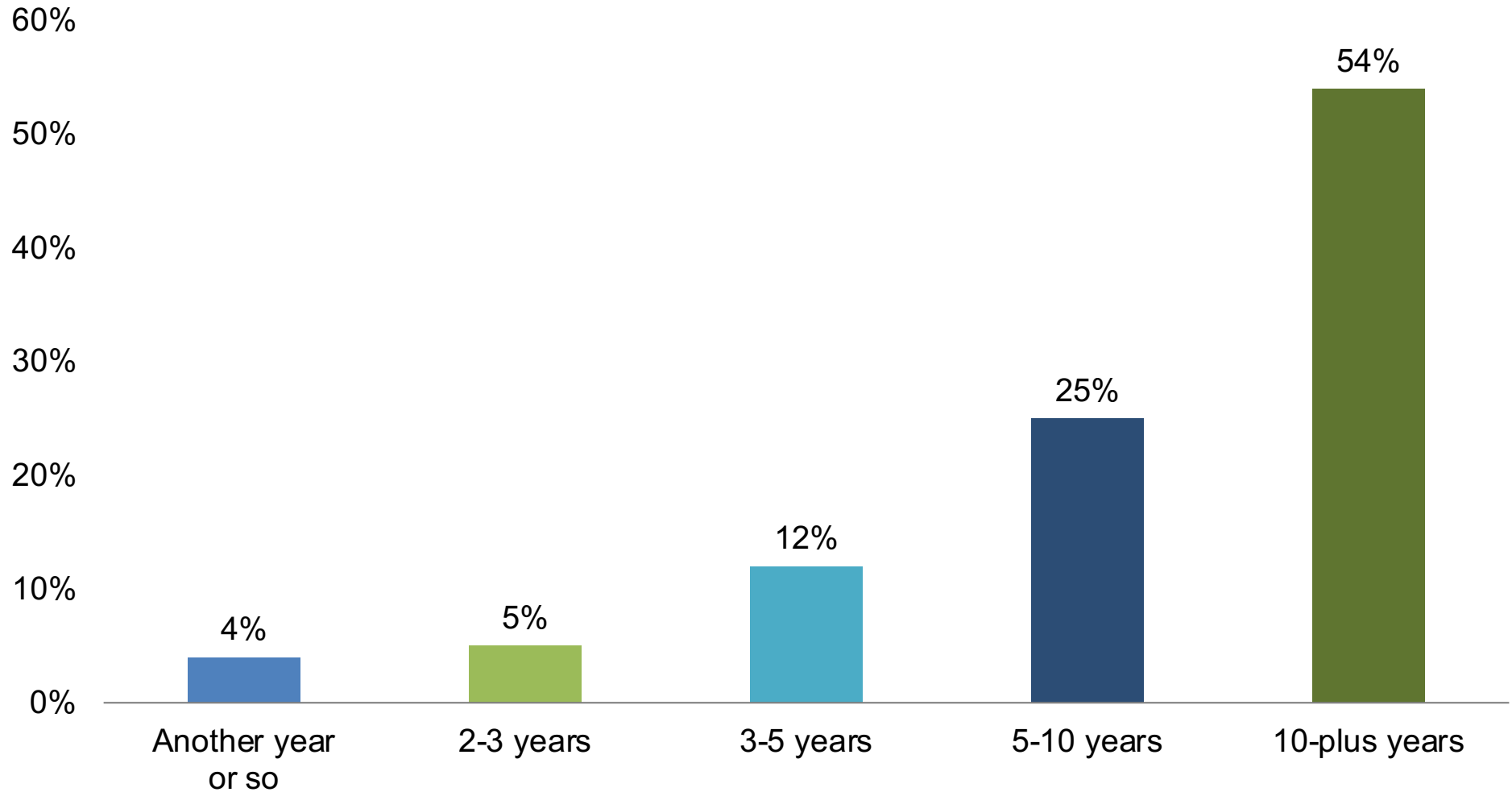
Which one best describes your household waste treatment?



When was your current septic system installed?



How long do you think you'll remain in your current home? (We know it's hard to predict the future. A best guess is fine.)



Appendix:
Verbatim Responses to
Open-Ended Questions

B3. Would you like to share any comments about this idea? (OPEN ENDED)

You should not be forcing anyone to hook up until its available for the entire municipality, period!

You should make it inviting for all to hook up as soon as possible!

The later one hooks up ,the more it may cost for them!

What gets me mad the most is where does all the taxes go through all these years??? There should have been better management to saving up for such a prodject like this instead of suddenly dumping the problem on the residences!

You say there are other ideas - what are they? I have not read anything about options on the website.

You initially gave people five years to hook up and now based on cost, are trying to coerce people into connecting sooner rather than later. It seems to me that it was not thought all the way through with regards to how much it would cost based on numbers.

You cannot penalize those who connect early by charging them more than normal sewer rates. You also cannot charge homeowners for services if they are not using the system. The only options are either to subsidize those people connecting early so their rates are comparable to wsp or an adjacent community sewer rates or hold off sewer operations in the area for five years and start charging all 1800 homes in the area then. If homeowners are still not connected in five years then they deserve to pay flat rate sewer frees

You cannot legally charge me for services that I am not recieveing, especially for 5 years

Yes. Before I join I want to know how many others have joined. I'll join when costs are reasonable for me.

Yes this is a poorly designed system and I don't like be at the Merci of the city of Winnipeg.

Ya this is goi g on 8 yrs, and is so mismanaged and is a debockle and and embarrassment. The rm and councillors should be ashamed of what they are putting residents through. If you want to implement a water and waste the rm should be covering All costs. Why wasn't any of these issues worked out prior to starting. Oh ya cause the fucking government and politicians do things first then figure the logistics out after. Eye roll such bullshit

Would only be in favour of this option if the cost was in fact \$100 to \$150 per year. Not more

Would like to hear other options

Without this option who would volunteer to hookup first?

With interest rates at record low levels today, the RM could subsidize the rates for early adopters in year 1 and year 2 to be in line with WSP. Alternatively, the RM could provide an early adoption 'incentive' (in say Year 1) to try and get as many households hooked up as soon as possible. The incentive could be in the form of a rebate or possibly more flexible repayment terms.

Will the RM have a qualified contractor come and assess properties septic systems to determine if they have failed to make it mandatory to hook up? I can see many people attempting to defer hooking up as long as possible.

Why should I pay to keep costs down for my neighbours?

Do you think everyone is rich here??

Why pay for services you don't receive. Totally ridiculous idea

Why haven't any preliminary real world rates been established prior to all this talk of rates now? The municipality has had years to determine this but refuse to produce it. Instead the future rate payers will be held hostage by the RM of West St. Paul and more so by the City of Winnipeg to finance they're sewage system's. This has already happened to the RM of West St. Paul and will continue to happen to them and soon to us by the City of Winnipeg. We have no contingency plan in place to prevent price gouging to our residence.

Why are trying to finger out the cost now the council has not done there job.they should be voted out

Where in the hell am I supposed to get the money to have this done? I have 2.3 acres and I can't even subdivide because of the 1.3 acre minimum. the only way to pay for this really really expensive project would be to subdivide and sell some of my property.

When this project started we where informed what the costs would be for our share of the project

Also what the hook up cost would be also were given an approximate cost for the usage meater in house.

We were also given a cost for usage for an average family

Now we are being told that those of us who do hook up will probably incur costs several multipl's higher than expected, so if that is the case I don't think anyone should hook up until year #5 or all residents pay there share of the operating cost regardless if hooked up or not

When the contractors installed the main lines the RM should have had provisions for the contractors to run the pipes to the holding tanks as part of the original contract with a unit price per meter. This way all the ditches and properties will not have to be disturbed multiple times.

What was done in phase 1 of the project? This was a problem that should have been considered right in the beginning of the project so a 'reserve fund', or something of the like, could have been set up. (another example of very poor planning right from the start)

What incentive would there be to hook up early ? If no incentive everyone will wait until the bitter end.

We would like to hook up sooner rather than later but if a fair cost approach isnt available we will wait the 5 years.

We were not told of these costs at the community meetings. Seems this was not thought out again.

If some one is not useing something they should not have to pay for it. What If something breaks while a house hold is not useing it they should not have to pay!!!!

We should know what the costs will be

We never wanted this system. I will not pay for something that I don't have and will pay only when I'm hooked up to this system within the next 5 year period as mandated by Provincial regulations. I would suspect that these costs were known to the previous councils (Pike and Forfar) and the Engineering companies and Water Services Board. These people chose to withhold these costs from the taxpayers (residents) and should be held criminally responsible for their actions. An Provincial Inquiry is needed.

The entire Municipality pays for the cost of the Petersfield lagoons, for example not only the people who us it. You cannot tax the residents of the RM who are in this service area separately. The RM would require a Local Improvement Plan with Public hearing etc in order to put a tax burden on only a selected Group of residents (taxpayers) within the RM.

We need to move past mild 'incentives' to real expectations. The primary goals for the RM taking on the project include what is best for the environment and our community. There should be the expectation that everyone needs to connect as soon as possible. For whatever reason they should choose not to at this time, I would suggest that we need to have every person who opts not to connect at this time, apply for a yearly exemption, licence or temporary permit to operate status quo and pay an administration fee. This application for exemption from immediate hookup should include 1) a processing fee to cover the additional costs for their special privilege 2) a form that is submitted that they attest that their current system is structurally sound and in good working order - and they also need to have a letter provided by someone with authority to evaluate (at their cost) 3) that they agree if their system is found not to be in proper working order, that they must connect within 30 days or pay a very large fine. 4) that they pay whatever fines and fees incurred because of of this. There should be an additional fine imposed for every 30 days that they operate a dysfunctional system. (and that they are not able to sell their home until it is rectified). Note: any homeowner already on file with RM as having issues must provide documentation within 30 days that all past issues have been addressed. If we already have enforceable animal control fines and fees, the same should be for septic systems. The community was challenged before with poor septic systems because we did not have permanent options for remediation. We now have a way to solve the issue and there should be no excuses. This is for the good of the community. No one wants their neighbour's septic waste problems to be left under that neighbour's control. I just looked up the bylaws for weeds and found bylaw 4145. This could work if fees were increased from the 2008 time of signing.

We have an R/O WATER SYSTEM. I don't think it is right to charge for water coming in to have to have better drinking water. The ratio i am told is 4-1.

We have a perfectly functioning system (holding tank), and are conservative with our water use and have low water use appliances, etc. Our costs of having the tank emptied are much less than the RM surmises, and we would prefer to stay as is. There is no advantage at all to us hooking into the sewer system. Having to hook up to this is unfair to us, period. So we are already at a financial disadvantage. Therefore, any costs by those using the system early should be absorbed by them entirely. Many of these people should have put in new fields or holding tanks years ago, but the RM turned a blind eye to the stench and complaints, and instead this is where we are. So these homeowners who HAVE to hook up due to their failed fields and not wanting to pay money earlier to correct should bear the cost.

We feel there should a discount to those that hook up early and a penalty to those who take their time (eg 5% per year) as incentive to maximize those who can, to hook up as early as possible.

We don't think it is fair for the first people to be hooked up to pay an exorbitant amount while others wait for a few years to hook up so they can pay less. We would have no problem with the fee until we decide to hook up. The fee would be an inducement for people to hook up asap.

<p>We don't have enough information as to why the operating costs would be any higher with 100 people hooked up as opposed to 1000 people hooked up.</p> <p>Our understanding is that there will be a meter and whatever the usage is will be charged to the homeowner. We aren't sure what operating costs are from the RM to the residents?</p>
<p>We don't think that St. Andrews should be paying the bill for what the City of Winnipeg is dumping in the river. We don't know how many septic fields are in need of repair and leaking but if it is only a few, it seems the City is dumping thousands more liters in the river than a few leaking septic fields. It doesn't make sense and it's not fair for the residents of St. Andrews to pay for what the City is dumping in the river.</p>
<p>We didn't want this system in the first place, so why would we want to start paying for a system we are not using yet.</p>
<p>We believe the cost sharing method would be the fairest way to implement this new system over a period of time.</p>
<p>We are told we will have to pay for the sewer system the once it is operational even if we are not using it for five years. Now we are being asked to subsidize land developers who will get rich off of the improvements. All of this to send our sewage to a treatment plant in Winnipeg that can't handle it. What a mismanaged disaster.</p>
<p>We are seniors on a fixed budget, and we feel this is unfair being forced to buy into this scam when our septic field is in perfect working condition. The option should be given not to hook up if systems are in proper working order, and this can be checked by the municipality from time to time to insure septic systems are working properly.</p>
<p>We all bought in together and therefore all costs should be on a shared basis. However I would expect to be informed as to the costs well ahead of time.</p>
<p>Utilitarian: If everyone pays the small amount to cover overhead costs, people hooking up early (which is a GOOD thing) will not be forced to go into massive debt, while others, who continue to use septic and potentially further damage the environment will one day benefit from their sacrifice of several thousands of dollars.</p>
<p>To save Lake Winnipeg, people need incentives to convert to the new system. Anything that acts as a disincentive such as high fees for early adopters should be avoided.</p>
<p>Those that are wanting to hook up should pay, we had no say whatsoever in this whole project.</p>
<p>This would be completely unethical to charge for a system that you are not using.....</p>
<p>This whole project went through without input from the residents.</p>
<p>People should be able to keep their fields and have them inspected. Until failing field don't need to hook up.</p>
<p>this whole project is unfair. Back in 1999 I built my home to the building codes and wastewater septic field codes. completely unacceptable to myself to be asked to pay for a project that is not needed. Rehabilitation work was dismissed outright without any thought or consideration</p>
<p>This whole idea sucks big time there are so many retired people in the area and it will be hard for some to pay. You will for sure see lots of homes go up for sale.</p>
<p>this should not have happened in the first place....and some of the questions are unfair. Also when is the meeting?</p>

This sewer system was pushed on us so everyone should have to hook up and pay.

This sewer system is all a complete waste of money. It was not planned out properly at all and is a a huge waste of time.

This sewer system (which in my opinion isn't a real sewer system) has been forced on us, and now to ask for all residents to pay for something that not everyone will use (hooking up right away), is absolutely unfair. If residents have problems with their fields they should fix them themselves, instead of forcing this on all residents, same goes for paying their own operating costs if they decide to hook up before the deadline.

This project is long overdue and necessary for the continued health of the environment and the watershed. It is also very important from the perspective of land value and consistent residential development so as to expand the tax base of the RM.

This project from the start has been handled badly. The residents were not informed about this project until it was all after the fact. We have been told it won't be expensive but then the reality of it is the opposite. Now you are telling us that the annual operating expenses are \$260,000 per year plus other expenses. We feel we shouldn't be forced to pay ahead of time for something that we do Not have. And it is hard to believe that this annual expense just "popped" up? Whoever made the plans for this project would or should have projected all the costs. And not have "surprises" after the fact. So no we do not want to be charged for a system that we are not using. There should be more funding provided to cover the costs to help the homeowners manage the Costs as this is going to be a huge burden to us. s entire project doesn't make sense because Winnipeg can't handle their own sewage and so much raw sewage etc is being dumped Into the river on a regular basis so how can you justify this change?

This problem should have been foreseen and addressed during the initial planning phase prior to approving this ill conceived project. You are going to need Solomon to address this while at the same time keeping everyone happy. Hate to complain without offering up a solution other than turning back the clock.

This is the only reasonable solution. Residents have been aware of this project for years now and have had more than enough time to expect the system to be up and running. It is unfair for new house owners that were forced to install holding tanks to pay for the upfront operational costs because long time residents want to wait until the last possible minute. We have been told by the RM that the system would be operational by the time we took possession of our new home in January of 2018 and installed a smaller holding tank on this basis. It has now been 1.5 years and we still don't have an operational system and the pump out costs are getting excessive.

this is the most unfair system you can possibly have given us..... if the homeowners not using the system are charged a fee then it would be fair to say - charge the rest of the 12000 residents that fee as well - you say to help keep the cost down for the ones hooking up right away.... then why not ask the rest of the rm to 'help' why are we who are being already charged outrageous fee need to help anyone out at this point!????

This is the 1st time we have been made aware of this concern. The R M /Red River board have not done a very good job of keeping us informed. I am surprised that we are now being asked for this. Never been mentioned prior.

this is quite a dilemma the government and council have put us in i don't have the answer but just an example situation my neighbour has a 1.5 million dollar house they are both dentists they will be the first to connect because they built this house knowing there was a sewer system coming my house is under 300.000 and i am retired there is a massive difference in income as you can imagine .So is it fair that i subsidize them on the other hand i'm sure there are residents that are in my income level that need to connect so there lies my problem perhaps if i had to subsidize other residents any money i pay before connection should be given back as a credit . I think this was so badly managed by council past and present that it has ruined my feeling of living in St Andrews maybe any council member who has land to subdivide and voted in favour of this should pay more .

This is not the first RM to install a sewer, look to past experiences. RM of Gimli for example. It is also troubling to think that the sizing of the sewer may limit lot sizes therefore limiting development.

This is @@@. Nothing more than a tax grab.

This is a system that is not needed by the vast majority of the property owners but very needed by a few. Those that do not need it should not have to pay for it until they use it.

This is a municipality not a neighbourhood and the benefit of the sewer system will translate to a long term benefit to the whole municipality. Why does the 1800 households have to bear this burden alone? Should we then insist that property owners outside of these neighbourhoods pay for their own road maintenance, snow clearing, water diversion, etc? Will we benefit from the increased taxes and residential development alone or will those revenues not be mixed with general revenues?

This 5 year option is ridiculous. And is the root cause of the financial imbalance between households. GET RID OF IT!!! No body wants to pay for 5 years if they don't have to! ! It will be a disaster for the RM financially.

these folks already pay(\$150.x12) for monthly pumpouts of their holding tank, so as long as the cost is lower they should be ok with fees.

There would be no problem jf we could have hooked up to Selkirk a poor plan. Still have to pump septic now have to pay for metered grey water from my well. 1800 hundred people to pump to north Winnipeg to have it dumped back into river when north plant has a problem. Most homes built i 70s and 80s so most ow ers. are se iors on fixed incomes.

There should have been an option to pot out of this is there is no concern with a property owners septic tank

There should be the cost of installation covered but user fees should only take effect when the household is connected to the service.

There should be an incentive to join early provided that the RM and contractors have the capacity to complete the work per home and not leave homeowners with partially set up systems- set a date, complete all the work and move to the next home

There should be a fee immediately to motivate property owners to hook up sooner.

There never was any failing septic fields and the minority could be fixed. There was never any requirement to implement a million dollar system. Why would I pay a fee for the water used from my well and water discharge into a common sewer when I still have to pay to empty my septic tank of solids. Why would I part with 25,000 dollars to implement something I do NOT want.

There is no need for early users to pay a higher fee just because they hooked up earlier than others. This fee may also encourage others to hook up sooner. There have ben homes built and waiting to hook up to system that has been delayed in operating. They are not being refunded their extra costs for tank pumpouts

There is no incentive to hook up early. No I should not have to help pay for a system I don't yet use, nor if I choose to hook up early be penalized by paying overly high rates to pay for a system that is meant to help the environment because I know the system is required. There shouldn't have been a 5 year plan to give people the option and this wouldn't have been an issue. I think the RM should cover the cost to run the system if there is short falls as they are the ones that created the ill thought out plan of allowing people 5 years to hook up. Why not inspect the people with fields that are no longer functioning and tell them they have to fix it or hook up. Why are they given another 5 years to pollute the area. Make the people that don't have a functioning field hook up now or fix their fields. Then see how that helps the costs

There is no home on my property at present and not likely to be for 8 - 15 years. Ir. no need for hook up until above time frame. those who are hooked up will save substantial money due to far fewer tank pump-outs for liquid sewage.

There is a large wealth division in st.andrews. The rich people should have to pay for first. If a household is making more than ~60k per person, and the house is paid for, they should have a larger penalty fee than the people that are barely getting by. Then you could reduce the household income threshold over the 5 years.

Why should I have to pay because someone else who bought a house can't afford to replace their bad septic field? I paid for my septic field! Let them pay the higher price instead of replacing their septic field! I'll connect when mine goes bad!

There are lots of people with functioning septic Systems.

The yearly fixed costs should be paid equally by every household on the system. Fixed costs are those that do not vary with usage and should not be included in a per cubic meter rate. Households should pay this whether or not they are connected.

The whole point of this project is to create more revenue, don't pretend its about the environment. The \$150 a year fees can be used from our extremely high property taxes.

The whole idea was stupid to begin with. The municipality offered no empirical evidence that there was an issue with septic systems in the first place. Hooking up to the city is evener stupider. The RM failed to think long term and we will be stuck with this idiocy. If we need this so bad spread it across the ENTIRE municipality. Maybe those idiots in the north with think twice about who they vote for, instead of the previous and current set of clowns.

The upfront fees would be reimbursed or taken off other fees ie admin costs, once the hookup is complete.

The temporary fee 'might be \$100'; it's hard to support this idea with a vague 'might be' quote. It 'might be \$1000' too. Lets be more definitive before I can agree to this plan.

The system was sized for everybody to connect, and the overhead costs rightly belong to everyone who is eligible to connect, not just early adopters. Failing to spread that cost evenly will undoubtedly encourage more people to delay longer, which isn't really good for anybody once the infrastructure is there and working.

The service fee may encourage others to hook up sooner. And would take some of the burden off those who hook up immediately.

The RM should tender out the installation of the service lines and complete the hook up from tank to curb stop. By doing so, the homeowners get a competitive bid and ultimately would ensure all properties are connected to the system in a timely fashion. The operating costs will be excessive if just a marginal number of homes are using the system. The inflation costs will continue to increase over the 5 year 'grace' period, adding additional burden to those that are currently finding it financially difficult.

<p>The Rm should offer some incentives to encourage people to want to hook up sooner rather than later</p>
<p>The RM should have thought about these start up/early operational costs and how do deal with them before the project started. It shows/confirms the lack of planning, insight and management of this particular project by the RM. People living in the South Sewer district that built this community over the last 70 years will stand a good chance of having to sell their lifelong home because they cant afford not only the up front costs (which could be staggering) if they have to replace septic tanks, long hook up connects from the service main, high pressure sewage pump, and rearrange their plumbing so they are not charged for water that goes into the garden, flower beds or washing their vehicles, which would be captured by the water meter, in addition, the ongoing fees of sending the sewage to Winnipeg instead of Selkirk which are now approximately 40% higher than Selkirk, and Winnipeg has a non-compliant plant that routinely dumps sewage into the Red River. Selkirk has a brand new plant which is state of the art and still the RM decided to pump the blackwater uphill to Winnipeg instead of utilizing the Selkirk option.</p>
<p>The RM should have planned for this and they should absorb the costs as a new company. Only people hooked up should pay the operating fees.</p>
<p>The RM should cover the difference until more owners hook up. Our taxes are huge for the services we have/dont have.</p>
<p>The RM keeps saying that this is good for the river system... prove it..... what is the data that states that we are poluting the river system more or less than the City of Winnipeg ?</p>
<p>The residences of St. Andrews who have no field or septic issues are being unfairly forced into an expensive endeavour</p>
<p>The proposed rate is too high cause in the city they are getting water and taking away the solid and we are only getting grey water disposal- the pricing from other communities are not a way to set the new rate either as their rates were set to include water in the future. We will still be responsible for solid removal a cost we already had which will now be on top of everything else</p>
<p>THE PROPERTY OWNERS WHO HAVE FAILING FIELDS SHOULD BE THE ONES PAYING THE UPFRONT COSTS WHILE HOOKUP TAKES 5 YEARS, AND BE FORCED TO HOOKUP IMMEDIATELY.</p>
<p>The problem was this was not for the RM residents, this was for the land developers who take the money and run. The people living north of 44 should have gone to Selkirk. If you are charging an early rate for those that chose not to hook up, is there a rebate after they hook up. Pay for what you use.</p>
<p>The problem is the RM knew fully well that the phased in approach would be problematic. Home owners on holding tank will jump at the new utility. However, we have legislated 5 years to hook up and most residents will take the full 5 years. Why would anyone rush to pay for the privilege of reducing your wallet size. This very issue came up in both Municipal Board Hearings. There was never any mention that homeowners would have to pay anything before the 5 year period. Why is this suddenly being entertained?</p>
<p>The people who will hook up in the first year are either on a holding tank or their field has failed. The cost to haul is \$20-\$25 per cubic meter and the proposed rate was in the \$5-\$6 per cubic meter range. This is clearly another delay brought on by those who oppose the project and not those who will be connecting in year 1. Anybody connecting in year 1 would gladly pay the initial proposed rate. I support this option, not because it is fair, it is not, but because those who continuously delay this project should also be paying.</p>

The people that are hooking up right away will be doing so because of a failing septic field. The initials cost would just be replacing costs they would incur to fix their failing field, so I don't feel this is unfair. If my field is working well and I have done my part to ensure management of it remaining healthy, why should I be forced to pay for something I don't need, nor want?

The municipality should never have signed with Winnipeg..we send our sewage to Winnipeg to go into the Red River anyway as their system can't handle sewage they already have! Then we pay monthly fee when told we will not have to hook up for 5 years.. because municipality never thought of this sooner!

The maintenance/service fee/cost should be a cost to all in the system area whether you have connected or not. This would give residents an incentive to connect as soon as possible. The RM, in my opinion has dropped the ball on this issue. If this system was mandated by the province then all in the service area should be required to connect within 18 months not 5 years. All fees and maintenance cost should have been dealt with prior to this project starting.

The impression ALL people have is that this is being shoved down our throats!! If your field wasn't working the municipality's obligation was to go after the homeowners to remedy their own field. I am not interested in having the wastewater project going through my property. My field is working just fine! This is an unwelcome expense!! Why do you think people are putting their homes up for sale??

The idea of the project is to protect the St. Andrews water supply, and red river and Lake Winnipeg . So therefore the whole rm should be paying their fair share. not just the ones who are forced to hook up

The government implemented this project because of the river system. The RM has given home owners 5 years to hook up. The RM should charge people who hook up early \$100-\$150/per year. People who choose to hook up last, should not have to pay anything until they hook up. They should not be penalized because they are making a choice offered by the RM. Once all properties are hooked up, charge everyone appropriately. St. Andrews is a wealthy municipality. The RM should cover the difference between year 1-5.

The first phase of people shouldn't have to front the cost of the project.

The entire South St Andrews will benefit either immediately or down the road.It makes sense therefore that everyone should pay a flat rate whether or not your property hooked up in the first wave.To me there is a parallel to the education tax where all,property owners pay a share.

The entire project has been mismanaged from the start. Poorly planned and forced on residents. There seems to be ulterior motives which will benefit certain individuals or developers.

Half baked idea, if a project like this is going to be forced on residents who are forced to pay for it, residents should have had an option to vote a proper sewer system, not just grey water. As well, fresh water supply system could have been installed at the same time. Yes it would have cost more, however my personal opinion is that a complete sewer and water system will be installed in the next 10-15 years anyway. And delaying the install for that period of time will cost 2-3 times as much as it would if where installed now.

Small town "good enough " NO future thinking involved.

Very disappointed with the entire process, it seems the whole idea was hatched to benefit the city of Winnipeg waste water department account, which is routinely abused by city officials to fund pet projects, also benefits some previously elected officials from St. Andrews and surrounding area.

On a personal note, my family will be moving out of the St Andrews area before I am forced to pay for a inadequate system, we would have continued to stay if not for the installation of the "waste water system "

The costs to local businesses should be no different than residential.

The costs have to be covered by the people that will be using the service. \$100-\$150 per year is not unreasonable to help pay the costs.

the costs could be deferred for those homeowners that wish to max the 5 years . However the costs would have to be paid up front by the R M

The costs being discussed include non-cash expenses like depreciation. Cash items only should be included in the costs being pushed out to homeowners. The cost of the system has already been funded and depreciation shouldn't be a factor in covering overhead. Eliminate this from the 'expense' that you want covered. Showing a loss on paper isn't as important as encouraging home owners to hook up at an affordable rate.

The complete process was a complete failure from the beginning. There was to much misinformation regarding rates, time lines of installation and so on. There was alot of talk but not much real talk.

The annual operating costs should be shared by the users hooked up to the new system - but I do see the need to spread the operating costs out among all potential users over the transition period especially the 1st few years or no one will hookup.

Thanks for forcing you're the residents to connect and pay for this garbage install. This is the RM's work around to reduce lot sizes for condo development and oversaturate the area with private wells. Increasing the number of homeowner wells with reduced lot sizes will stress the quality of the ground water. The real questions are how desperate is the RM to rape it's taxpayers or who in the RM is enjoying the kickbacks for pushing this project through.

The North End Sewage plant is incapable of handling the residents within Winnipeg and it's growing population. This includes the expanding sub-divions along McPhillips. The fact that we are forced to connect to a sewage plant that dumps millions of liters of (RAW) sewage into the Red river every time it rains. The claims that this will be beneficial for the water system? Guess the RM of St. Andrews has no issues being a contributor to the pollution of Lake Winnipeg the algae blooms or the Zebra Mussels.

<p>Tagging the initial users of the wastewater system with higher costs to help offset RM investment is not the answer... a user fee seems reasonable however those property owners in the RM who have not yet been engaged may not be open to this idea.</p>
<p>Stop forcing unnecessary political nonsense on those who have recently moved into the area and do not want to be part of the wastewater project.</p>
<p>So unfair as the situation is for ongoing hook ups, it would be especially unfair to have initial hook up households pay a ridiculous operational cost. All households should pay annual fee whether hooked up or not. In any case, the whole project has been unfairly pushed upon the residents, so what does it matter now to continue the costly and unfair situation we find ourselves in.</p>
<p>Sounds like a good idea to me. Easier for everyone to pay \$100-\$150 per year vs having to pay a ton if you're the first to hook up. Might also give people a kick in the butt to hook up faster.</p>
<p>Some people want to hook up immediately because they are on septic tank only system. People who have functioning septic fields should have longer than 5 years to hook up and should not have to pay until they hookup.</p>
<p>Some of the operating costs should be carried forward and passed on to the ones that hook up at a later date. By making it more expensive to hookup as each year passes would encourage people to hookup sooner.</p>
<p>So now you ask for ideas and comments but at the meetings the residents were muted and not allowed to speak? This council needs to be fired! Clean house!</p>
<p>Since we are all going to use the service in the long run, we should bear the burden together from the start. Instead of those who are doing their part to protect the environment and hooking up to service first.</p>
<p>Since everyone in the RM will eventually be required to use the service, the operational cost should be shared across all properties until everyone finishes with their hookup. Otherwise it will be greatly unfair to property owners that are forced to hook up early (due to failing septic fields) or that elect to hook up early because they support the positive environmental impact of the project. The cost of hookup is already a high enough up front burden, particularly since it sounds like a lot of people will be forced to replace their septic tanks - if you also make the rates excessive in the first years you will have many property owners that will delay as long as possible - even if they have failing septic fields causing excessive damage.</p>
<p>Should be incentive to hook up earlier. To help sway people.. it's Manitoba we all like deals and incentives</p>
<p>Sharing the cost across the board with all 1800 residences that have the option to hook up only make sense.</p>
<p>Septic tank aeration pump works and have no problem with the septic field.</p>
<p>Seems like there is a lack of ideas. you say there are a number of ideas and then only offer one. Why should I pay for a service I am not receiving? Fairness! Is it fair to make us hook up to a system when our current septic system is in proper working order. I have been following this saga since the beginning and only now are we being informed of all these ADDITIONAL COSTS. What else are you not telling us?</p>

Residents that are not forced to hook up because they have a fully functioning system should not be forced to pay. What should have occurred from the start was to have mandatory inspections of septic systems in the designated area. Those systems that fail will be required to hook up immediately and the failed system be decommissioned. That meets the requirements of protecting the environment and making those accountable for their septic system. Those who have to hook up for failed systems have no choice, others do.

Residents prohibited from installing a septic field and only allowed a holding tank have been paying extremely high costs for a long time and shouldn't further be burdened with high maintenance costs in the initial years for the new waste water system because residents with septic fields choose to wait five years to hook up. If residents with a septic field incur no initial costs for the system maintenance then what reason do they have to hook up prior to the five year requirement??? There has to be costs incurred EQUALLY by ALL residents to encourage hook up sooner rather than later. I personally will avoid hook up if the costs incurred for maintenance only apply to those using the system. Costs to empty my holding tank every three weeks have been very costly for the last two and I will not pay even higher costs for the annual system maintenance if they are only applied to those hooking up.

Re-prioritize the taxes that are currently paid by the home owners in Rm of St. Andrews to include the wastewater project fees. As people start hooking up to the system and pay the fees (\$100-150 per year), the cost would be lessened. After 5 years and all households affected are hooked up, the system would be covered by the homeowners fees utilizing the sewer system. The RM might have to tighten the purse strings by cancelling or postponing non essential projects.

Remember the silent majority. McKenzie's should moms there own biz.

Rates should be set as 'fixed rates' on a 3 year term and charged accordingly to what they use. Anyone else who signs up at a later time should pay the same rates as everyone else.

Rates must be shared by entire community, not just those unlucky enough to HAVE to hook up first. Incentive must be to hook up ASAP! Not avoid it for as long as possible while their neighbours pay down the costs until they join. Which also means work must be completed in a reasonable time frame, not the ridiculous drawn out money wasting process thus far.

Question give poor information, how much will this save people if any at all? The fact it is only wastewater is terrible.

Pumping waste to the City of Winnipeg who has a shit plant that cant even handle the current volume from Winnipeg. How about a moratorium until the City of Winnipeg completes their plant expansion.??? I have a hard time spending all this money to watch my shit get released from the City of Winnipeg back in to the Red River and watch it float by my house. What an asinine project this continues to be. If the province can give the City of Winnipeg 50 million to help their expansion, they can damn well pay for the St. Andrews sewer system, not us simple working stiffs.

Provincial legislation allows 5 years for connection. I don't believe a 'penalty' is appropriate during that period. However, if after 5 years a property owner does not comply, I believe a flat fee would be reasonable given that the RM has no ability to enforce Provincial legislation..

Phase 1 is close to hooking up - Phase 2 is at least a year away. Why should I pay for a service I can't yet use?

People who want the service (leaky fields or holding tanks) should pay for the service. People who do not want or need it should not.

People choosing to wait to hook up (for whatever reason) will be penalized by \$100 - \$150 per year. Will these payments go toward the total hook up costs?
Payment should start on the hook up date
Pay for use... I don't want to pay for other people that are using the service, especially those that are not water-conscious
Owners that will start early either have a tank only or need to replace their field. Either way tapping in early will save them money
Our field for wastewater works just fine. I can certainly sympathize with homeowners that have pump out systems which are inconvenient and expensive, and can see why they would want to hook up to a wastewater system as soon as possible, but don't want to be the only homeowners paying for it. However, they were aware of the wastewater project and the pump out systems when they chose to buy or build their homes. And, they don't have to hook up for 5 years if they prefer to keep on with their pump out system.
One important concern is that the suggested rate of \$100-\$150 is merely a suggestion. What are the possibilities of the idea of sharing the cost by all households is agreed upon then the dollar amount is suddenly raised to way more than what has been 'suggested'?
One concern is the city of Winnipeg who are dumping raw sewer into the red river daily. How do they Consciously accept our sewer on top of that? Having said that what is the likelyhood of Winnipeg looking at the outlying areas for a further sum of money. Has this been addressed or is it not a concern to the taxpayer of St. Andrews?
Once the system is in place and ready, all households should pay their portion regardless of whether they choose to hook up or not.
Once again the politicians failed the people. Why not put in a proper sewer system, not a half baked low pressure system. I now have to replace my tank, install a new pump, run additional electrical, get the sewer run to my tank, and then on top of all this, I still have to get my tank pumped out after all these upgrades are performed. Don't you politicians think before you act, install a proper sewer system. I shake my head in disgust in you inability to make a proper decision. Be ashamed, very ashamed
Nothing higher than \$100.00/year. Taxes already went up substantially this year!
not fair.
Not fair to charge people when they are not using the system
Not at this time
Not all residents in the RM are part of the wastewater project but we all pay taxes to the RM for the privilege of living here. I submit that ALL the households in the RM pay a fee which would certainly help everyone who is part of the project.
Never wanted to hook up in the first place
My system works completely fine I will not be hooking up till the last min it's a waste of money and going to the the city of Winnipeg is the wrong choice
my septic system is working properly, why would I want to pay for a system which is costly, when mine is working fine
My field is working fine! Why should I pay for a service I do not need?
My field is in perfect working condition. This project was I'll conceived considering WPG regularly releases raw sewage into the Red River.

<p>most people don't want the system so initial cost should be paid by those hooking up Our rates should be cheaper than West St. Paul as they have a full sewer system and ours is only taking grey water. Consumption should be paid by those hooking up</p>
<p>Maybe the RM should have consulted with the residents more or studied the real need for this grey water sewer system before implementing it. It seems to me that less than 10% will hook up in the first five years. Was there a real need? Maybe every single taxpayer in the entire municipality should pay for this wonderful enhancement to our community as a whole. The Southern residents have been subsidizing the cost of providing municipal services to the North for many years.</p>
<p>Many other RM's impose a fee to every household in the municipality such as Springfield, Brokenhead and Tache.</p>
<p>Make an incentive to hook up early. Seems it's the reverse.</p>
<p>Little late in the project, this should have been done at the outset of the project. A failed attempt by the previous Mayor, covering up costs and lying to residents!</p>
<p>Like all projects of this nature costs have quickly gotten out of control. I have a 30+year old septic system that works fine and am upset that old undersized poorly designed and installed systems in a couple of areas have gotten us in to this state. Will make some developers money but a big expense to me. After I pay for this you will increase my assessment as well. Not a happy camper.</p>
<p>Lets just move on with this already. The province mandated it and there is nothing we can do about it.</p>
<p>Less users initially on the system required less maintenance. Also, base bid contractor would cover initial warranty period.</p>
<p>Large amounts of residents opposed this system yet it was forced upon us. The RM should foot the running costs if there are insufficient users. If not it should be covered by residents of the entire RM.</p>
<p>Just add it to our property taxes for the people who are in the affected area</p>
<p>It's one of the biggest scams I've seen in this RM.</p>
<p>Its NOT the few failing septic systems that are damaging the river, its the factory farms run off!!!!!!!!!!!!!!!!!!!!!! Come on! You should have just implemented a septic inspection system, way cheaper for all involved and make the damaged systems replaced.</p>
<p>Its important to share environmental responsibilities, we should have a waste water system that is fair in price and inclusive of everyone whether they buy in or not.</p>
<p>It's ridiculous it's been delayed as much as it has</p>
<p>It would be reasonable to pay \$100 to \$150 per year for the operating cost. I would disagree with paying a service charge so the RM can profit on the wastewater system.</p>
<p>it would be completely unfair to expect that those that hook up earlier should bear all of the cost . If that were the case I would wait until the absolute last moment to hook up.</p>
<p>It sounds like I'm going to have enough to pay for and I don't think I should be paying for something I not using yet.</p>

It should not be a minimum fee charged to all households. It should be a shared cost of the total operation costs, minus individual usage amounts, as soon as the system becomes operational. This would encourage everyone within the affected area to hook up as soon as possible to take advantage of the new service, and to protect our well water systems from contamination sooner than later. This is a Provincially mandated installation, and a municipal infrastructure improvement. The entire municipality shares the costs of all municipal infrastructure, that's how it works. I get no benefit from the paving of somebody else's street, the maintenance and operation of a landfill outside of my home area, the grading and maintenance of rural gravel roads, the ditching and drainage improvements of lands far to the north of me, and many other examples of municipal spending. But because I belong to this municipality I share the cost of it all through my taxes so that all municipal residents may benefit within their own areas, at a reasonable, shared cost. This waste water system project is no different. And even more importantly, is not an optional upgrade, but a mandated one, ordered by the Province. In my opinion the cost of this project should actually be shared by the entire municipality, not just the affected zone. So asking if residents within the affected zone should be allowed to delay their sharing of the costs, in my opinion, is a ridiculous question, and should not even be an option. Our elected representatives have shown their inability to effectively govern by managing this project so poorly. How could you have made this process better?? Here are some ideas...

- 1) Provide residents clear information about the inevitability of this project and how unless the Province, not the municipality, changes their minds, this waste water system MUST be installed.
- 2) Provide residents some clear information about WHY this is so important. Few people understand how a septic field works, and what happens when they fail, and the dangers that are created when they do fail. People don't realize what constitutes a failed system. They don't understand that the soft wet spot in the lawn is not normal, the smell of septic emanating from their back yard is not normal, that the frozen ice rink topping their field in the winter is not normal. Why has the municipality not created a web page on their waste water project site explaining all this? It would help people understand what constitutes a failed field, and why the fields are failing if you educate them about the process.
- 3) Make the difficult decisions you were elected to make, with the best interests of all people in mind, without throwing all the little decisions back at your constituents. If you had provided clear information in the first place you wouldn't be wringing your hands over these decisions now. It appears many of our elected officials do not clearly understand all the issues themselves, so it's no wonder there is so much confusion amongst the constituents. Educate yourselves so you all understand this whole project, what the problems are, why it's needed, and why it should be a shared-cost project implemented asap.

It should be a user service. If a homeowners field is working properly as it should. There should be no cost to the homeowner until they hook up their home to the line.

It is unfair that the residents not hooked up to the system in the designated area would have to pay a yearly fee. That is not what we were told throughout this entire process. If the RM wants to do that then EVER single household within the entire RM should have to chip in and pay a portion - that is the fair thing to do. There are lots of services as a tax payer I don't use but yet a portion of my taxes still goes to pay for it. This is no different. Every household within this RM whether within the designated area or not should be paying for this system. That is the only fair thing to do however if the RM chooses not to go that route then only the people who hook up should foot the bill.

<p>It is not fair to charge money to property owners at this time when everyone is financially stressed by the COVID-19 crisis. In addition, nobody should pay any money for services they don't use, especially since so many people in St. Andrews never wanted this system because most residents don't have a problem with their fields. Many of which are not aged systems.</p>
<p>It is important that all community members support the infrastructure as it is being put into place to benefit us all as well as to protect our beautiful environment, so to pay a fee until all households hook up to the system is just.</p>
<p>It is gross negligence that this issue was not considered and remedied before the first shovel was in the ground. To come and suggest these foolish options at this stage of the game is nonsense.</p>
<p>It is confusing that a RM has planned a waste management system to be instituted without having a fiscally responsible plan in place. The approach the RM has taken is akin to a homebuilder going ahead with building a house and then realizing a budget was not put in place. As an RM council it is your responsibility to assess and implement a plan prior to instituting it that is amicable for all it's citizens. The confusion of paying now ,paying later , who pays , why pay is totally ridiculous. Granted the RM and responsible citizens of St. Andrews recognize the environmental importance of having a waste management system to save the environment for future residents is paramount. However, is it not more reasonable to implement a property tax that is affordable to all.</p>
<p>It is a fact that the project will happen regardless, whether the consent for the project was agreed upon by the majority of residents. The last RM election results had clearly shown the dissatisfaction by the majority of residents on how the council was lured by federal and provincial grants to push this forward.</p>
<p>It has been long overdue. The mismanagement of the RM by allowing smaller lots without a sewer system has facilitated the need for a low pressure system. The greed for the property taxes has caused this issue for over 30 years. Other municipalities are experiencing the same issues as people leave the city of Winnipeg and build in the suburbs. Poor planning by local councils and Reeves created these ground water contamination issues. A lack of education for new residents who don't fully understand the need to conserve water when you are not hooked up to a municipal system. Failure to conserve saturates the ground and multiple condensed housing units add to the problem. The city of Winnipeg dumps regularly millions of gallons of untreated sewage when rainfall exceeds the systems capacity. The rural municipalities are not the biggest polluter, the culprit is Winnipeg.</p>
<p>It doesn't seem fair to hit up the people who must hook up immediately with all the operating costs. I am simply against the entire thing. If the municipality had gotten after the 'leakers' immediately we wouldn't have this problem. For example,the house next door has been leaking for 25 years and it is very obvious from the street, but the municipality didn't get after them. I would have had to call them in, and that would have made me the bad guy.</p>
<p>It depends on what all the neighbours do. If we hook up as an individual household, and no one else on our street hooks up, will our taxes be higher per year because we are using the septic and our neighbours aren't?</p>
<p>Is it 'fair' to ask fixed income seniors to subsidize early adopters? Similarly, is it 'fair' to ask responsible property owners - those that maintained their septic systems - to incur additional costs? Is it 'fair' to change the fixed cost financing assumptions this late in the game? 'User pay' is 'fair' to everyone concerned.</p>
<p>insufficient information and only guesses for costs make it impossible to be completely sure of an answer</p>

<p>Including an annual septic tank pumping (like Sanford MB) - and contracting a local company to do so - in the mandatory costs might help ensure homeowners don't neglect their tanks, potentially helping to avoid damage to the System, as well as allow homeowners who are not hooked up to receive *something* for their annual fee</p>
<p>I'm not aware of what costs, and how they will be assessed and measured, will be assigned to each homeowner. Are we talking usage fees, well water fees, grey water only fees or what?</p>
<p>I'm in a situation where my system is functioning well and healthy. I have spent money on a quality system in which I will get several years more use. Expecting me to pay for a sewer system I do not yet require seems unfair. Those in the rm with failing systems that require a new field, or a sewer system, and would have additional expenses on the horizon no matter what. They can eat the early adopter fees. That and the realistic cost of \$20k+ required for hookup and decommission of the existing field is excessive. I'm in no position to be spending that amount to connect to a sewer system, and have additional fees on top of that.</p>
<p>If you burden the first users with high charges you are not creating the desired results. Everyone is going to wait as long as they possible to hook up</p>
<p>If you are in the phase one area, you should be paying the maintenance fee. If you dont want to hook up that's your choice to destroy our environment but those of us who take the responsible route should not have to pay more for your misguided directions.</p>
<p>If you are going to charge people who are not using the system, you should be charging all RM residents who are not using the system .not just one area</p>
<p>If this is a needed, then why are just 800 or so households in the RM of St Andrews have to get it and not the whole municipality and then the cost for each household would be cheaper. Why would this project just run to Lower Fort Garry what bout the houses up to Selkirk along the Red River corridor or whatever stupid name you gave to number highway, do they not have waste water also!!!!!!!!!!!!!!!!!!!!!!.</p>
<p>If there is no incentive then very few people will hook up. Instead, they will wait 5 years. I'm sick of smelling raw sewage in the neighborhood.</p>
<p>If the temporary fee of \$100-150 that was paid when you didn't hook up was taken off once you hooked up would be more fair. We understand that the initial costs will be higher until everyone hooks up but if you're not having problems with your field there is no rush to hook up. As home owners we will be paying more once this is all said and done than just our annual septic pump out. We will still be having to pay for solids to be pumped out.</p>
<p>If the RM wants to force people who are not hooked into the system to pay for it then they should force the ENTIRE population of the RM to share in covering the costs. I don't have any kids in school yet I pay a school tax - why is it only the households within the 'zone' that have to pay for this system? That's discrimination. And where do we stand on the RM having the province changing the time allowed to hook up to the system to be longer than 5 years.</p>
<p>If the first few hook-ups are going to cost the users more, why would anyone want to hook-up?</p>
<p>If the fees are kept below \$150/year max for the full 5 years, it's an acceptable compromise.</p>
<p>if the costs are not shared equally no one is going to want to hook up.</p>

If the annual costs are \$260,000 and no-one hooks up, that burden must be shared by the entire community, therefore all 1800 households should be charged the \$144 annual charge as soon as the system starts operating. Any other option puts a greater financial cost on those that hook up early or on everyone at a later date when rider's will be required to pay down the accumulated debt and interest.

If it is going to cost a lot in the beginning then people should wait till the five years.

If I'm not hooked up I'm not going to pay for something I don't have. I was at all the meetings and it was said I have 5 years.

If I was one of the households hooking up later I would not want to pay a fee for use when I'm not yet using the system so in this way I don't think this plan is fair. However, as a resident of South St. Andrews, I can't afford to carry the whole load until the rest of the RM is connected. Is there any way - through provincial funding or something - that these costs could be covered by the RM until everyone is hooked up?

If all property owners are required to pay the initial fee when the system goes live, asking them to pay a minimum annual fee to alleviate costs for the owners that hook up right away is not unreasonable.

If a property owner does not connect up within a reasonable period they should contribute to the sunk costs like thos owners that are using the system.

If \$150 is less than hook up and operation of the system then home owners will not hook up until the last possible day. We have to pay for this system, by fees or by taxes. We have to encourage people to hook up ASAP.

I'm not happy that a better system to measure output hasn't been implemented. Measuring into the home is not accurate and I feel that I will be paying more than I should have to.

I'm curious about whether the RM has cash reserves it can use to offset the infrastructure costs. We pay fairly high taxes in St Andrews yet receive very few services (no garbage or recycling pickup, etc). This seems the perfect opportunity to direct funding to a project that benefits all taxpayers and the environment. It's still not clear to me why people are being given up to five years to hook up considering the positive benefits for the Red River, lake Winnipeg and our ground water.

I would reverse the concept. Charge a reasonable rate during the first 5 years, then charge homeowners who do not hook up after 5 years the flat rate until they do.

I would prefer to not hook up at all as my septic field is in good working condition and I am over a kilometre away from the river, almost at the railway tracks. Since it appears I will be FORCED to hook up to a system I didn't ask for, costs should be covered by those who use it, the RM who is leading the project and the provincial and federal governments who are responsible for protecting our rivers and lakes. I would like the 5 years without covering the cost for others to considering moving to another area of St. Andrews (the other side of the tracks) or another RM completely to avoid this increased cost of living. Not having sufficient funding or a plan to cover costs of this phased approach appears short sighted. If people not yet connected to the system would have to cover costs, why not spread the cost to all residents of St. Andrews??? Being in the service area is not necessarily a positive thing if you have a working septic system, are at the edge of the service area and are farther from the river than others that are not in the service area.

I would not pay for a service I don't have. I think it's a foolish idea to even think people would consider this.

I would like to see some of the financing plans to go towards the RATES to keep them comparable to other RMs.

I would like to see an accounting of how much extra cost the municipality incurred due to Mayor Joy Sul's many attempts to throw a monkey wrench into an already approved plan? And has her dithering caused the RM to lose out on any funding that had been approved due to missing deadlines?

I would like to know the added costs from delays from the council including the cost of this survey.

I would like to hook up early, but if only 30 or 40 households hook up, costs could be unbearable

I would be waiting the maximum time to hook up to the new system. I believe if people don't have a problem with fields and have always monitored the amount of water usage going into their fields, they should have a longer time to hook up instead of the mandated maximum five years. Any households that are not hooked up should be monitored once a year to check for failing fields. There are people that have installed new fields in the last ten to fifteen years at their own expense and now would have to pay more money to hook up to the new system. I know St. Andrews needs this system, and I do support it. Households will need flexible payment options to keep the cost down over a longer period.

I will not pay for my well water, it's the reason we moved here, a waste water meter is the only way I'll use this system.

I will not be hooking up to the system and will sell my property before the compulsory hook up date. If I tell the RM this in advance will I get the \$150 approx annual fees back when I sell my property?

I was not in favor of this . as there were no studies done in this area. Information gathered from West St Paul was applied to our systems, which was not valid. ,I don't believe we are polluting the Red River and lake Winnipeg that is being done by Winnipeg, and information has been public knowledge for some time.

I was not given enough or any information about this project until it already started. I cannot afford to pay anything to hook up to this system once it is operational. Due to Covid I have lost my employment and will not be able to afford the costs. I refuse to be pressured in to doing something I do not want or can afford at this time. A boycott is in the planning stages right now with a large number of residents, the RM of St.Andrews is corrupt and should be taken down one member of council at a time. Joy Sul ? where is she now? There is many just like her in the council at this time, there will be a lot of profit made off this, by many. Those who oppose it will stand up for their rights at the time and expose the ones who pushed this project for financial gain of their own.

I view this as no different than upgrading a road in the RM in a certain area, everyone pays that cost. I believe that this approach should be taken until the user starts using the system. Then a user fee/ or charge to use the system would then apply to the homeowner. school taxes are a perfect example of everyone paying a portion even when they do not use the system.

I understand that those households who choose to wait five years to hook up will not want to contribute money if they are not using the system. However, we will all be using the system in five years, and there is no way a small number of homes can afford to cover the huge costs on their own, while waiting for the rest of the households to hook up. I am wanting to hook up sooner than later, but I would consider holding off if I was forced to pay a larger amount just because others haven't hooked up right away.

I think this will encourage homeowners to connect to the system sooner, which is important to eliminate the detrimental effects of leaking or inoperative septic fields that this project is addressing. Also, if the municipality were to build a new road, we'd all pay for it...not just those that use it.

I think the whole idea was a disaster to start. Somebody decided on an idea and whether or not it was needed, they pushed it through. I think some elected members were paid to push these ideas through. Everytime we asked important questions at meetings, we were not given straight facts, like how many systems were failing. A much better idea would have been to work with properties with problems instead of putting residents and the rm into financial hardship, especially now that our elected leaders are having a power play in public. Could you look any dumber?

I think the rate for those who choose to wait 5 years to hook up should increase each year they don't hook up. This project was forced upon us when the Province decided there would not be septic field in the red river basin. This decision was made by the province due to legitimate pollution concerns. It would encourage folks to hook up if they paid more each year. Start at \$150 and increase by \$50 up to year 5.

I think the 'Pike' council were sneaky about getting this in quietly. I think the new council are a little bit more transparent that way but its too late. Its going in because the government mandated it..

I think the entire RM in all phases that will hook up, be it now or in the future, should / could start paying and sharing the cost. It makes 0 sense what so ever to charge only to those using the system at first. No one will want to hook up to it until the last day of the deadline knowing the costs associated. It is like saying 'don't use my tax dollars to fix that road because I never drive on it'. This is a project that will eventually have everyone hooked up to. It's not a choice. Taxes and costs need to go to everyone evenly right from the start, and the RM and the construction needs to get done. This has dragged on long enough and has been a nightmare to follow and how it has been handled.

I think the cost should be spread out between all property owners whether they decide to delay their connection or not. This sewer system is a benefit to the entire community.

I think that you taxes are to cover municipal expenses. The municipality needs to be transparent About their spending but all its citizens share in the cost of running the municipality. Therefore the environmental benefit of the system is good for all citizens and it's cost should therefore be shared.

I think that septic fields should have been checked and if faulty, they should be replaced. We should not be in this situation.

I think that money from taxpayers should have been saved up and allocated for the extra cost during the initial 5 year hook up time. In no way is it fair to charge people \$100 to \$150 per year for a service that they are not using. Also, in no way is it fair to charge the first people to hook up more in the beginning. Why wasnt this figured out before the RM spent all this money to put this system in?

I think it's ridiculous that the problem of high costs for the few who are likely to hook up to the system weren't presented to the Citizens of South st. Andrew's at the outset. I have to acknowledge that a fee of over \$1000 that dont even include the amount charged for cu ft of effluent pumped is outrageous. In fairness those of us who don't intend to start using the system and paying for something we never really needed will now have to help out, but it should not be over the \$100-150 proposed. Why wasn't this foreseen by council? Or did they know and choose not to reveal it to us?

I think it's best to have everyone pay a small fee at once to try to cover some costs and hopefully won't be so expensive to all in the future

I think it is reasonable to help share some of the financial load, but I don't trust the RM to keep that number reasonable (\$100-150). The history tells me that I can't trust them on their knowledge, their plans, the why this is happening, the cost, or listening to the residents.

I think it is a great idea for people who have service available to their house but have chosen not to connect. I think it should even be higher, say \$200 or whatever the fixed costs are divided by the number of serviceable houses. I don't think it's fair to charge it to people who have not been given the option to connect as of yet.

I think it is a good idea to share costs. Otherwise you will deter hookup due to additional costs that should be borne by the entire community

I think if there was a charge for operational costs, it should be deducted from the amount owing in the future when households are hooked up to the system.

I think Counsel should have thought about this before they started this project...

Like most of this project all decisions have already been made regardless of what taxpayers think...

I think all tax payers in the municipality should pay for the cost upkeep. The costs for schools, recreation, etc. are borne by all tax payers. There is no user fee to maintain these services

I strongly disagree with the decision to send wastewater to Winnipeg. Bad decision on many fronts. Will become very expensive over time as the CoW raises rates and ineffective due to the lack of capacity of the north Winnipeg treatment centre.

I strongly DISAGREE with BOTH of the proposed survey options. Please consider that many of the residents did not request this service and have spent a significant amount of money on their septic systems. We are now being forced to pay for a system that has not been explained to us in any detail, we know nothing regarding the total investment that will be required, how the rate estimate will be composed, what the long term financial obligations will be, how our property taxes have contributed to this or when this system will be operational. Simply avoiding this kind of engagement and assuming residents will remain naive is unacceptable.

We appreciate that it may be more practical and environmentally sound to have this system in the long run, given the density of households, but do NOT agree with paying for a service that we will not be able to utilize at this time. More appropriately, the survey should be questioning residents as to the timelines they may require to adapt to the system, based on a system operation date of XXXX. Providing, for instance, a term of 5 years from now for residents to make necessary accommodations to connect to the system at which time the 'rates' will become compulsory.

We keenly look forward to receiving more comprehensive information about the program ,how it can be deployed in a fair scenario with adequate timelines for residents to adapt accordingly and not be obligated to pay for service not rendered.

I put in a new field 7 yrs ago good for 30 I should be grandfathered in as I was forced to put this in when others fiends were failing as well but were no required so I paid slot to do that already. Is the Rm willing to reimburse some of that cost to me??

I noticed the main line's pipeline is not as big as I thought it would be. I feel the pipeline should of been bigger to handle the flow. By connecting to Winnipeg's sewer system I would of rather have waited for the City to finish their upgrades first. Also I think it would of been better if we had our own sewage plant and not be connected to any one else's station.

I moved to this area in 2016 - I was told sweet would be up by end of 2017! It's been 3 extra years. And I wasn't able to put in a field - so I would probably connect right away. I have my meter, line to my tank and all requirements done but I will not connect and subsidize as I have already been financially impacted negatively.

I may consider the \$100-\$150 per year fee but is there a guarantee it would stay in that price range?

I like to know why we are paying for our own well water (grey water). There are no explanations to the questions being asked. Nobody seems to know exactly what is going on. It was rushed through and it sure shows.

I hope that the R.M can find a way to make the cost of this project more manageable for residents. We moved here with the intention of staying forever, but the current suggested rates and initial hookup cost would likely force us to move. The initial costs are the largest obstacle. I can understand that our septic system will eventually fail, and that a waste water system will be environmentally beneficial, and therefore can accept the added cost of monthly rates as a « hazard » of living in this area. The initial hookup cost however seems unreasonably high and places what should be a wonderful family community out of reach for many who call it home.

I heard that the usage meter is to be hooked up to the well water usage on the property and not the sewer line. I don't agree with that as I will be paying excessive amounts for water for watering lawn, washing my car, hosing down house and filling up my swimming pool. I just paid over ten thousand \$ for a new well and don't accept the idea of having to pay for my own water. I also heard st paul is to charge for the flow of water through there territory. I strongly don't agree with this also plus having to pay Wpg a sewage fee!!!

I have tried to follow this project carefully over many years of discussions and meetings. I have often heard that not enough information was given to residents. However, I feel that it is incumbent on residents to make some effort as well. The options available changed over time but often seemed to flow from opportunities or requirements from higher levels of government. I believe that the council put in copious hours over many years on this project and, whether we all agree with the option chosen, we should appreciate the efforts expended.

I have no intention of hooking up to the system until the last possible moment. I don't want to have to pay for any part of it until I hook up.

I have already connected my septic tank to the service which was almost 2 years ago now. My upfront costs have been paid so I am NOT on-board with having to pay more for initial services as I plan to turn on as soon as the service is live. The septic fields in our area are all failed/failing so sooner the better.

I have a working septic system and don't need this service but will eventually hook up. Why should I be forced to pay when not connected because I have spent many dollars ensuring my system is working. Not fair to me compared to someone who hasn't spent anything maintaining their current system.

I have a perfectly good system in place and should not have to pay for those who do not.

i have a newer home and do not feel I should be subsidizing those who have lived here longer or have purchased homes with failing fields. I should be allowed to use my field until it expires without added expense. That was part of the attraction of moving and building out here. Also, my neighbor's failing field has resulted in damage (dead grass and trees) on my property. These are costs I will already have to absorb once they are hooked up! It is not fair that I have to subsidize other property owners when I have a fully maintained newer functioning field!

I will not be subsidized by this! It's unfortunate that those needing to hook up will find it costly.

I have 2 fields, both of which are not leeching. Yet I feel I am forced to subsidize others whose fields are an obvious concern. They should be forced to hook up and pay initial start-up costs.

I hate what is happening to our community and this sewer project. I was forced into this hook-up and now they are considering making us pay for this at a higher rate because we are forced to hook up...@@@!!!!

I hate what this new group of councillors have done to our community. I think Matthew Prychen is scum and so are his cronies who totally blindsided us with this project and have not shared any current details or information on this project. I am beyond livid with some of these questions and suggestions on this survey.

I am not happy at this new idea that we have to pay the higher rates because we are first to hook up.

This is beyond frustrating and maddening.

I fully agree with charging a minimum fee for all households in the service area.

I feel those forced to hook up first should not be footing the bill for the entire project. We didn't want it in the first place so why should we pay so much more. May as well make it fair.

I feel the whole idea is unfair and was not researched effectively.

I feel the RM should have had a plan in place prior to the start of the project. I would be interested to see how other communities billed the homeowners in similar situations. The option I like best is not one that was offered as an option. That being, you pay what would be the cost if all 1800 homes were hooked up, at the time of hook-up, regardless of when you hook up. Some will be forced to hook up sooner because of failed fields. Guaranteed, if you are only charging those using the system, residents will hook up only when forced to. Charging only those using the system isn't fair but charging all 1800 when they are not using the system is also unfair. Perhaps the RM should consider not going live with the system until all 1800 homes are hooked up and prepared to share the costs.

I feel the RM is posing these rates to homeowners because they poorly managed the project and did not think when they gave the option for a 5-year phased-in approach how the fees would be covered in the first few years before everyone is obligated to hook up. This is an oversight of the RM and those who do not hook up in the first year or two should not subsidize the cost for those who do decide to hook up.

I feel that the RM should be assisting in covering some of the cost until it works out for all.

West St. Paul only hooked up developments.... none of the single residences were hooked up? the individual houses did not, therefore really hard for St. Andrews to compare the two RMs. When you have 40-100 residences on a septic plant vs individual homes.

<p>I don't plan to hook up at all as I was here before the project even developed. I am grandfathered in and legally dont have to connect. I have been in close contact with my lawyer to make sure I will never connect to this project. Why would I pay thousands of dollars to supposedly get rid of my waste water properly when the city of Winniipeg will just pump it right into the red river anyways.</p>
<p>I don't want the sewer hookup and I certainly am NOT wanting to pay for something I'm not using.</p>
<p>I don't understand why people would want to pay for a service they are not using</p>
<p>I don't think people who's fields are still functional should be forced to connect in the first place. Test the fields every two years if necessary</p>
<p>I don't approve and think this is unfair for this reason. You are agree targeting only some St Andrew residents. If there is a new build a holding tank should be mandible. If a home owners septic field fails, then from that point a holding tank should be installed. Residents in the RM of St. Andrews with good functioning septic fields should be Grandfathered into this sewer project only when they have septic issues. You might see another for sale sign on the block.</p>
<p>I do not wish to pay anything until I am connected and using the system</p>
<p>I do not want to start paying for a system that may not be working properly.</p>
<p>I disagree with this and I think it is unnecessary and more expensive for the owner!</p>
<p>I disagree to hooking up to Winnipeg as Winnipeg cannot handle their own sewage. They have been dumping raw sewage , millions of litres and it is polluting the Red river and Lake Winnipeg. I am not hooking up to Winnipeg so that the sewage can come down the red river by my place.</p>
<p>I definitely don't think it is fair that the operating costs should be paid by only the households that are connected in the early years. This would be too expensive for a relatively small group.</p>
<p>i cant believe the municipality is putting in this system with such a small amount of housing. 180-1800 houses . considering the area, it is a waste of property owners money. the municipality has gone by this backwards. Should have gone to the public with ALL the information, pricing and where they are starting. Plus when we had the forums and wanted to make comments some people were told that the deal is done and not to ask questions. My husband was one of those persons.</p>
<p>I can't afford this wasteful spending. Quarter of a Million to service 1800 homes is ridiculous. Your operating a lift station.</p>
<p>I can accept a small yearly contribution as long as it doesn't become larger than suggested.</p>
<p>I believe the operating costs should be covered by the municipality as a whole with the Federal and Provincial governments chipping in as well. The idea of the wastewater system is to help clean up Lake Winnipeg so there should be partnering in covering the costs.</p>
<p>I am shocked at how the RM has handled this project. St. Andrews citizens are still kept in the dark, seemingly because the council doesn't want to announce the true costs. Even the contractors can't seem to manage themselves properly. The project should be scrapped at this point.</p>

I am opposed to a small number of initial users being saddled with responsibility for the fixed costs of the entire system. My preference would be to see a system whereby the fixed costs were partially covered by the taxpayers who have not yet connected but I am concerned about the implementation of this, as the graph on the document that you sent out shows that \$150 per yr across 1800 properties would fully cover the fixed costs, yet you say in previous page of this survey that the proceeds would cover some of the operating costs. Why is this?

I am not sure why all residents in the entire St. Andrews municipality would not be reapnaible for some of the sewer cost in order to minimize the entire cost for all those that need to connect. It is to beautify at Andrews is it not? And to save the red river from damage done by ALL St. Andrews residents. It is completely unfair to bill only those that connect to the system, and not spread it out in its entirety.

I am concerned about costs. It wouldn't be fair for some in the beginning to pay a higher cost and when the others hook up they pay less.

I am a single mother trying to continue to live in St.Andrews after a separation. I can barely afford to pay to live here now. I can't afford any additional costs. It is not fair to ask people to pay for a service they are not yet using. Especially a service we had no say in. I do not know one person personally who supports this water waste system(which is NOT sewer). I found that out from a customer of mine when I worked at the Royal Canadian Legion Branch 215 NOT from the RM of St Andrews!

How can you charge people for a service they may not be using for how ever many years. Why wasn't there for sight in the planning stages. The RM should be picking up the cost. You seem to be making up the rules as you go along because all aspects were not clearly thought out. Why should residents pay for the RM of St. Andrews mistake.

How about a bonus if you hook up sooner? For example, if you hook up in the first year that the sewer system is operational in your area you get 5% off the total cost of hooking up.

Households should not have to cover ANY costs whatsoever. All costs should be paid for by the RM and Provincial government.

Households not hooked up to the new sewer system should not be asked to pay user fees for this service. We have paid for our septic fields already with no help or compensation from anyone.

RM of ST Andrews should not have gone ahead with this costly sewage system without setting down ALL THE COSTS & FEES. The great majority of households did not want this sewer system and now those who will most benefit from it want others to help pay their costs and bills.Each year these costs will escalate and \$100-150 will become \$200-250 or more.

Hooking up to the water system is something we all have to do eventually (5 years no other choice) then it is fair that we cover for the basic cost of it as it will benefits us all in the end. However, that is only fair if it is \$100 to \$150 annually, no more as the reason why we may not hook up year 1 is due to the financial cost, which right now its concerning due to all the COVID-19 issues going on and the economy in general.

Home owners should only be paying for what you have "purchased" No one should be paying for something they do not have

Having the RM run the sewer system at a lower monthly cost to each home, even if less homes participate initially is important. First homes involved in hooking up should be incentivized, not penalized.

Given the high number of failing septic fields, completion of this project should be a high priority for the RM of St. Andrews and its residents. A plan for cost recovery should be developed based on experience in neighbouring jurisdictions and implemented immediately. There will always be opposition by residents to increased costs of maintaining their property, but addressing the wastewater management problem in the RM is everyone's responsibility.

Given the dryer conditions over the last number of years I don't think septic systems are failing as much previously.

Give incentives for people to hook up sooner.

From what I have heard, the system is ready for operation soon? Do you not think it should have been discussed at an earlier date? This seems to be just another poor backward way of doing things!!

For those who can and want to hook up as soon as the service is available must shoulder all of the costs, why would any of these homeowners choose to hook up until absolutely necessary (end of the five year window)? The RM must find a way to encourage/entice homeowners to sign up for the service sooner rather than later. We've been ready to go for 2 years but will wait out the 5 year period if we have to pay an excessive amount to use the service when it comes online.

Everyone should be paying for the wastewater system whether they are hooked up or not. A flat rate for all and a second rate for people who are hooked up. ie: We are currently paying for our road systems, whether you have a car or not and make use of the roadways.

Everyone is going to benefit from septic systems converting to sewers. I feel charge everyone from the beginning.

Everyone contributes to waste water so everyone pays or no one pays..Cannot allow farmers, people outside of service area a free ride. Everyone in St Andrews pays using taxes as vehicle, EVERYONE. They pollute even those not connected to system..

Every resident needs to be included in the cost

Ensuring the quality of the river and lake is important and I think the Federal Gov should increase the amount of their contribution (don't know if they contributed).

Enough concrete information about true costs to homeowners is not being given to make a choice....and this has been an ongoing problem. When you say the costs COULD be around \$100-\$150 a year for all homeowners to pay to help reduce the load for initial people hooking up..how do we know this will be the actual maximum cost and not increase over the connection period as the kinks in the process are worked out..We want to see instead a number that is more accurate. If this is a true number it would be bearable to those of us who cannot afford to hook up initially and have chosen to delay it as we have well functioning septic systems and see this as unfair and a poorly managed approach to the wastewater issues in the municipality. The bottom line is why should we be paying for a service we are not using..we were told 5 years to hook up so I would accept paying when I hook up and not at crazy inflated rates due to poor financial decisions and management made with this project.The whole sewer process especially the costs involved to homeowners has been misrepresented all along and pushed through without insight especially given the failed condition of the Winnipeg Wastewater system that we are hooking up to. The big question is why are we hooking into Wpg when Selkirk was an all round better choice functionally and financially...seems like the choice was made so the homeowners of St Andrews could help pay for upgrading the Winnipeg system

Effective management of septic field violators would be a more prudent financially as opposed to installing sewer

<p>during the phase in period, the RM should cover the extra costs or offer a kick back to get households to hook up sooner. the rm after all is forcing this on people.</p>
<p>don't want to pay if i am not using system</p>
<p>Don't think there is a good solution this entire project is being shoved down our throats.</p>
<p>Do not 'activate' or put into operation the wastewater system until 'ALL' hookups are completed.</p>
<p>Despite many homes who do have issues with their current fields ,many others have maintained their fields and improved the performance of their current septic systems at a significant cost and being a responsible citizen. To ask these owners who invested in their properties to again pay a premium for delaying implementation of the new service is subject to debate and consideration.</p>
<p>Depends what the final cost would if paying before hooking up. Hooking right away should offer a "credit" to those doing something right away, because they see the need.</p>
<p>Council should have had more open discussions and meetings before going ahead with this sytsem</p>
<p>Council should have been aware that this would become an issue and planned the financing of the project (i.e. allocating infrastructure funding) accordingly.</p>
<p>costs should shared by all who will eventually hook up</p>
<p>costs should be absorbed by the province</p>
<p>costs for not using the system should not apply.</p>
<p>Cost is way to high</p>
<p>Charging people for something they aren't using is wrong. This shows me it's more about the money than the betterment of our community.</p>
<p>Charging a yearly fee for everyone is a good idea as it may encourage people to hook up sooner rather than wait the full 5 years until they are forced to. Most people I have spoken to plan on waiting as long as possible before hooking up as they don't want to spend the money before the absolutely have to.</p>
<p>Can we hire our own contractor and if so get a few quotes for the connections.</p>
<p>By putting a meter in and charging the home when your using my well and pump to aid in the use of your system is not right . Istill have to maintain and repair.</p>
<p>Bottom line at the end of an identified implementation phase eg 10 years, all household must pay the same amount for that given period of time. The household that get hooked up in the beginning must receive credits in the last 5 years of this 10 year phase so they aren't over paying. Otherwise no one will want to be in the initial phases.</p>
<p>Best to keep costs as low as possible for residents. Also, RM should continue to seek Provincial and Federal funding as environment becomes increasingly important for governments. These future funds should be shared amongst residents to subsidize our costs.</p>
<p>Because this is going to help the future of the whole Municipality, I feel the cost should be shared by the whole Municipality. Everyone will benefit in the end with the development that will occur after this project is implemented. There should be some type of rebate on taxes in the future for the people who paid for this project when future development occurs and the whole municipality benefits from the extra tax dollars generated.</p>

bad idea and just a money grab

As you can see by some of my responses I am totally against this project. Have been from the beginning. A number of years ago I was told that if I have a failing septic field and sewage was leaking I would be forced to put in a holding tank. To prevent this I went to substantial expense to make sure this did not happen. I purchased new low flow toilets, water efficient cloths washer and dish washer, and a water efficient softener. We also changed our water usage habits. Our septic system has worked perfectly for years. Now you are forcing me to pay thousands more and on going costs and you are only taking liquid.

As people hook up they should pay the amount they would pay if everybody was hooked up. The RM would pay the difference. This difference would have to be budgeted in the following tax years.

As new houses are built, will the operating costs go down? I'm very concerned about the costs to retired and senior citizens. They have no additional income to cover the new fees. The pension rates are not increasing. Where is the extra utility money coming from?

As a retired person - I wish to stay in my home as long as possible. I have lived here for over 30 years and it was always a sewer not a wastewater project that was envisioned. The cost is prohibitive and many are evacuating the area. Many have within the last 10 years purchased new septic systems this is not fair to them either.

As a household who is waiting for this, we want this up and running. This has been ongoing for at least 5 years. This is not acceptable. Private construction would Never take this long. It has been mismanaged.

An idea would be to grandfather the total cost of the fee when the property owner decides to hook up ie. a credit to the hook up

Although, some people may not like the idea, eventually everyone has to hook up in five years anyway. It's easier to spread the cost and may force more people to hook up earlier if you charge everyone as soon as the system is operational. As well all 1800 households who will be using the system are responsible for the operation from the start of the system regardless if they hook up or not. Just because the government has given out subsidy's to cover an individuals cost does not waive a persons responsibility of ownership of the system.

All the councilors need to stop all the in-house fighting and start doing there actual jobs and serve the people of StAndrewd and not just there personal goals.

Council need to come up with some actual numbers for all of this and stop making up numbers out of the blue.

All homeowners should pay a fee if they hook up immediately or not.

It is not fair to those who connect the first year.

5 year period should be waived and everyone should connect from the start.

What is the purpose of the 5 year wait period??? Ridiculous

`If this project had been explained properly and put to a vote in the area concerned we would not be having this discussion, the project would not have gone ahead! Perhaps developers and new home builders should pay an increased amount over current residents.

B4. Do you have any additional comments about the rates or hook up costs for property owners? Any concerns or questions? (OPEN ENDED)

You have gone to great lengths to estimate the cost to connect and on going fee. There is one on going cost you failed to include. Since you are only taking liquid I still have to maintain a pump and septic tank. This septic tank will still have to be pumped yearly to remove the sludge.

Regarding the connection costs I think the cost should be added to my taxes and amortized over 10 years.

You can't include people voting on anything on this issue if they are Not directly effected and not being forced to hook up to the system.

You are asking us this now that the system has been put into place? This should have been discussed and voted on by the residents of St.Andrews but now we are being forced into this and they do not seem to even be organized as to what the whole process will be. We were given the hook up costs at the meetings but nothing was actually mailed out to us we had to get it from the internet. It seems they can just make up the costs as they go along. We were forced into this when the deadline came up claiming the governments were going to renege on their share of the initial costs if we did not sign up before the deadline. Well, the deadline has come and gone and the project is still not complete and up and running and this makes us feel we were tricked into accepting the deal when most residents were not for it. We had no choices. West St Paul at least had a vote! And there is still no signed agreement with the City of Winnipeg and our argument to go to Selkirk water utility was shot down for political reasons it seems!!!!!!

Yes, who came up with this nonsense in the first place? If your field is good why throw money away on something that isn't necessary?

Yes, we paid for the pipe installation in 2017, approximately \$2400.00 which was to include the hook up to the tank and then each homeowner was to pay \$7500.00 over 30 years for the cost of the project. Reasonable to us, but in the last 3 years things have changed and now we hear that is not true and will cost thousands more!! No wonder so many homes are for sale. We think the municipality should stick to the original plan. Not willing to pay more than what was offered 4 years ago.

yes, to high!

12000 residents should have a tax increase to pay for this service that the rm seems to think will bring more ppl to live out here. when the sportsplex is built- taxes will go up on resident that will never step foot into the building.....
the whole rm needs to pay for this gong show, not just 990 homes!

Yes we should have gone through Selkirk. The city of Winnipeg is still dumping into the river. Those with faulty fields should have been replaced.

Yes perhaps people should know the full cost they are responsible for. I paid 2300 to someone that knocked on our door and I don't even know what they did. He did mention additional charges to connect everything at the end.

Yes I have never received a letter or information about the specific details of what to expect and how it needs to be hooked up. I am a new resident. Why are rates expected to be higher for liquid sewage when in the city of winnipeg you get water incoming and all sewage taken away for less. I read into this that I pay for my well my septic pump and tank and maintenance of them including clean oiuts, pumps etc and still will pay more than a complete water sewage system in the city when it's the city that will be taking the dirty water to process. I also have to maintain a softener and iron filter monthly which is added costs that city dwellers do not have. I will still need to do that. Having you meter the water from my well is not appropriate to expect the homeowners to pay for use outside like watering flowers and grass. This does not go into any sewage system. I don't think I should have to go looking for information. It should be delivered by a councillor where I can ask questions and be fully informed. You know who the new residents are. How much is the RM profiting above our already high taxes on this system?

Yes I have comments. Where in my water system would the water meter be placed?? I use more water in my landscaped yard and garden than I do in my single dwelling. For this reason the meter needs to be installed after the outlet to the outside faucets so that I only pay actual water rates for water that goes into the waste water system. Are St Andrews agreeing to this? Also the reason I will not be hooking up is that this is not a good environmental solution as the waste water is going south to the North Main water treatment plant that is over capacity, in urgent need of an upgrade and regularly spills into the Red River. Also it is likely that a portion of the upgrade costs would be passed onto the St Andrews municipality. What measures are in place to ensure that this does not happen??

YES I BELIEVE IT SHOULD BE ON THE DISCHARGE WASTE NOT THE WATER BEING USED, SOME PEOPLE COOK AND DRINK THE WATER AND ITS NOT BEING DISPOSED TO WASTE. METER ON ACTUAL WASTE WATER ONLY.

Yes being retired we do not have a full income to rely on. It will be very difficult to have a large bill to pay with limited income. One of us is also disabled and could not work at all if needed.

Yes ... way to expensive. My concern is I might have to sell, it's getting way to expensive to leave in this area. I'm wondering why just the grey water ? Then I'll have to costs ...paying for this and also emptying my septic tank.

Yeah. how much will this cost me? How much to install a new tank for the system? sounds like thousands of dollars that I don't have. Exactly where am I supposed to get this money from that it will cost me? I've heard it may cost over 50 or 60 thousand dollars when all said and done. Where the hell do I get that money from?

Yeah. Completely @@@ that I am being charged for my personal well water with a meter and then if it breaks down I have to fix it. So I am incurring all costs on a sewer system I didn't want and that will end up in Wpg that can't even handle what they have right now and it will soill into the Red River anyway! Fantastic!

Ya@@@@ rm of st Andrews

Would like to know when this is available. More information on roll out dates needed

Would like more clear information

Time lines and costs

would like information on whether the holding tank needs to be replaced or not

Wondering what the costs or rates will be and how much they will increase without our control at the whim of Winnipeg and it's needs to upgrade the North End treatment plant which is already overwhelmed and spewing much more contaminants into the river than the relatively small number of failing septic fields in St. Andrews.
With the property taxes we pay in St Andrews already the RM is gaining the most from this project and the RM should pay for all the costs...
Winnipeg wastewater rates are often mentioned in this project's literature regarding what quarterly rates we'd pay. Even this survey makes it sound like Winnipeg is part of the PUB when in fact, they are not. They can charge us whatever rates they want. Winnipeg residents do not have to purchase well pumps which provide our water and eventual wastewater, .septic pumps to send the effluent into the lateral sewer lines and maintain and/or replace septic tanks should they fail. All this for the property owner. Is there documentation as to what is the effluent count at the US/CANADA, and finally entering and leaving the RM? We may not be as responsible for this dilemma as the province thinks.
Will there be an in-person meeting to discuss this specific topic that we can be involved in?
Why would the rates have to compare to West St Paul? Why not have them as inexpensive as possible?
Why wasn't hooking up into Selkirk's waste water system considered?
Why is there any charge for hookup to a sewer line I never ever agreed to.
Why is the RM not disclosing exactly how many people (houses) are going to be hooking up the this new system. They know exactly how many houses located in south st Andrew's and that are eligible for this new system. Are some people getting an exemption from being forced to pay for these costs and hook up to the new system?
Why are the proposed rates (that were published a month or so ago) approximately double that of west st paul? Why were all these rates and costs not dealt with beforehand? Why are we having to figure all these numbers out now, after the RM has spent millions of taxpayer dollars to put this system in?
What happens if the residents are given an extension and they have 10 years to hook up? What are the costs going to be then?
Why is the city of Winnipeg connection charges so high?? I don't mind paying a usage fee but a connection fee, really!!! They should be happy with more customers and revenue.
Why ask now for our concerns. To date they have fell on deaf ears thank you George Pike et al.
Who in their right mind would want to hook up to the City of Winnipeg who constantly releases raw sewage to flow down the river? We asked time and time again to look at Selkirk but we all know the back room deals that were made to support the City and rip off rural residents.
while the city dumps millions of litres of sewage into the red river yearly, the residents of a small communities north of Winnipeg have to pay the brunt of the incompetence. Completely unfair. Fields should be tested for compliance and repairs made accordingly for each property owner. The sewer system should have never came in.
Where is the meter to be installed. We keep gearing different descriptions

When will the system be operational? More proactive communication is needed
When this system is turned up and operational the System should be 'mothballed' until it is deemed enough 'customers' are on board to pay for this System Maintenance and upkeep. It can for all intents and purposes be 'mothballed' for the next 5 years. The Capital Cost Payments for this failed project would start and be applied as soon as the system is operational and would not incur any further debt to the RM.
What are the rates?
what are the approximate costs now?
What about the people who have just installed \$30,000.00 fields? Will they be compensated in some way? A suggestion would be for a committee of three to inspect all fields and any fields that are failing, must be hooked immediately. Those fields that are functioning properly should be deferred.
What about a program that instead of everyone paying as soon as the system is operational, you could defer your payments until you hook up? So instead of paying 100 from the time the system is operational. If you hook up in 2 years 200 is added to your bill, if you hook up in 3 years an additional 300 is added, 4 years 400 etc. The cost would keep it down for home owners but there is no unnecessary billings for people who don't hook up right away. It's just added to their bill once they do decide to hook up. To make it real complicated you could say the amount over has to be paid back within 5 years (regardless if it's 100 or 500) so the cost is spread out as well making it more affordable.
We would like more facts re the exact costs
We will pay the same rates as Winnipeg residents yet we will only have water removed and we have the upkeep of our equipment
We were told a while back that we would have 10 years to hook up. It was originally 5 then they changed it to 10 years.
We want to receive clear timely information that is accurate. There have been so many unnecessary delays that have cost so much money it's unacceptable. Please provide final information that is clear, complete, and correct.
We should not be paying the same rate as West St. Paul, when we will not be getting the same service as they are getting. (ie. they have full sewer service and we would just have our liquids taken away).
We should know just what we are paying for for hook up. Meters? connections? what composes the 'hook up cost' (exactly). Ive heard there will be large hook up payments to the City of Winnipeg to use the treatment plant. Are these included?
We remain concerned about the process of curbside location. One day, someone from the company shows up at the door, and asks us where we want the connection to go - we have no idea what is appropriate, so felt forced into a decision on location - guy further offers to push in the pipe from curbstop to a location near our septic tank - states he can do this for a cash deal of \$1800 - sounds shady from the get-go, as he states it will be more expensive if we don't do it now, as he'd have to pay his crew to come back. This was years ago when the deal wasn't even finalized or there were uncertainties it would even go through. And now comes the stress of selecting a contractor to dig up our yard when we don't even know if the curbside is in the right location. Don't know what pumps we need, where a meter would go, whether there will be a check valve to protect ourselves from someone elses sewage should there be a loss of power or other failure - would be nice for RM to arrange a one-on-one meeting with professionals - our experience up to now has been poor, especially given first impressions of the 'cash deal' and pressure to act now.

<p>We need more information as to the actual costs to hook up and the rates for using the wastewater system.</p>
<p>We have no idea what to expect with regard to these costs. What is expected?</p>
<p>We have no idea what the hook up costs or the rates will be ??</p>
<p>We have concerns about the City of Winnipeg not having to apply to the PUB to change rates. So what protects us from future increases? Another concern is clarity on how the RM will ensure we are not charged for outdoor water usage (e.g., watering the garden). Finally, we have a geothermal system and will be highly vigilant to ensure that meter installation meets Provincial regulations (and also to ensure that our open loop geothermal system is not inadvertently metered),</p>
<p>We have already paid a large sum to install the waterwaste pipe from the road to the house 2 years ago.</p>
<p>We have already paid \$2700 for a line to our house, We were theateded with a \$10,000.00 bill if we did not hook up at that time. Also what happens if this system does not work. Engineers or not., who would foot the extra cost, the politician that tabled this idea or the taxpayers.</p>
<p>We don't want to have rates that are comparable to Winnipeg because we will not have the same service</p>
<p>We do not agree with the subdivision of current properties once the sewer system becomes operational. We do not want random higher density Or infill upsetting existing communities.</p>
<p>We are on a fixed income and and the additional cost of this, when we don't require it personally, is hard to bear. We have been told at one of the public meetings that we will still need to get solids pumped, so therefore the costs should be lower than what Winnipeg residents pay. Also, we were told that for those with perfectly functioning systems, there would likely be a 10 year delay to hook up. What has become of that option? Another concern is for the pipe installation. When the work started, we were given different rates to install pipe on our property while they were doing the other work, but had only 24 hours to decide and there was a 'cash' deal by one of the workers, and a 'regular' rate by HD. We had no knowledge they were even starting the work, and then to be laden with that decision and no info from the RM at that time, and no one at the RM to talk to so quickly, this was upsetting. We were told later by our councillor that theRM was going to offer financial help to those first affected because of this, but no one has reached out since.</p>
<p>We are not going to do it. We just put a new septic field in.</p>
<p>We are completely in favor of the sewer system. We wish that we could have had a system that took care of 100% of the waste. The selling feature to this system is that we will not have to incur the \$35,000 plus cost to replace a failing septic field. Everyone with a home older than 25 years in St. Andrews north of Larter's Golf Course has a failing septic field. The RM should conduct septic field inspections and mandate that those with failing fields immediately hook up or face fines. We have had plenty of notice to save for this needed expenditure.</p> <p>Many of the disgruntled vocal opponents of this sewer system also have chosen to spend their money elsewhere. That's their decision but this is a necessity. I am tired of smelling the sewage when walking in my neighbourhood. I am also concerned about my well water. It is embarrassing to invite people over for a barbecue due to the foul smell from time to time. My only concern is that the municipality will allow dense apartment or condominium buildings to be constructed (similar to West St. Paul) which would negatively impact the neighbourhood and be a complete eyesore.</p>

<p>We are against this system - have been from the start. How is it in the middle of a pandemic with so many people loosing their jobs and the economy tanking that the RM still thinks it is a good idea to move forward with this system and burden people with yet more expenses knowing full well that in the next year or so the Federal and Provincial tax rates are going to sky rocket to pay for all the pandemic relief being handed out now?</p>
<p>We also shouldn't have to pay for this initial hook up. You put through a project that no one wanted, spend millions and expect us to cover the cost. It's bogus.</p>
<p>Waste water should have been sent north to Selkirk, who has just opened a new treatment facility, and when this plan was first proposed, would have had time to build a larger treatment plant to handle the additional load. However the residents are now forced to pay to fight gravity in order to pump water uphill back to Winnipeg, incurring the additional costs of pump lift stations, as opposed to letting gravity take the water downhill to Selkirk.</p>
<p>Waste water should be going to Selkirk and not financially irresponsible City of Winnipeg. This is a huge mistake. The City of Winnipeg's waste water partner Veolia has plans for bedroom communities like St. Andrews. We will bear the brunt of future costs for COW water and waste projects.</p>
<p>Was it going to be a lot more money to have ALL waste go through this system? Was it not an option? With failing holding tanks in some older areas, it's additional costs on top of already high costs.</p>
<p>Very poorly run. This should have been planed better with actual costs involved not a surprise or no answers to who will be managing the flow</p>
<p>Very concerned about the rates as these will be set by Winnipeg and we will have no recourse to change the rates once we sign up with them. Also the hook up costs are not known - we have heard 'rumours' of costs from \$35 to \$100 per foot. It would be good if the municipality could provide some kind of info as to what a reasonable cost for hook up would be. As a homeowner we will have no way of knowing if we are paying a fair price or getting ripped off.</p>
<p>Usage rates need to be determined for each household for fairness, however, the initial annual costs could be shared temporarily. You could give a discount on these annual costs for those hooking up first as incentive.</p>
<p>Unfortunately not everyone in the Rm sees responsible wastewater as a good idea. So no matter what happens you will face push back. Our family is all for the wastewater development but many of our neighbours are not.</p>
<p>Transparency is lacking as it has been from the start. The annual operational cost is something new to many people. It seems every time you turn around there is another cost to be borne by the homeowner. In doing rough calculations based on information provided recently, an average household of four will be paying way over \$3000 annually to be hooked up. This does not include the \$8000 infrastructure cost that many will be paying over 20 years, annual emptying of holding tank, the approximate \$6000-&10000 to hook up to the main line and to your septic system (and hopefully you don't have to replace your \$10000 old tank). At the end of the day many residents will not be able to afford to live in the RM. Homeowners in Winnipeg are not being asked to pay thousands of dollars to repair the city's infrastructure. We are though.</p>
<p>town meeting were waste of time and humiliating to people who attended</p>
<p>too much money</p>

Too much for too little houses in the municipality.
Too costly for people to pay these huge costs during these economic times. This project should extended the hook up date to 10 years to allow people to recover and not put this much hardship on people.
To be honest, I haven't checked recently, but it hadn't been stated with any clarity in the past. I don't know the current situation.
those who use the system can pay for system cost, including initial higher costs, through their substantial monthly sewage tank pump-out savings
This whole project has been bungled from the start and continues to be by this council. We as residence have been lied to continually by some members of council as well as numerous consultants they have hired. All the public hearings that were put on were a farce with not one of them listening to the residence concerns. All outcomes were pre-determined to ram this service down the throats of residence in order to help finance the City of Winnipeg's fiscal mess. To this day comments are given to local Newspapers that are outright lies about why the RM has installed this system all in order to obfuscate the real reasons. We as residence are truly fed up with all the lies that the last council had given us and thought that by getting rid of all but one, that should have also been ousted, we could have started with a clean slate. Instead our duly elected mayor gets pushed aside by a bunch of bullies who spew lies and push their own personal agenda. This is not democracy.
This was rammed in and was not properly thought out.
This sewer system is all a complete waste of money. It was not planned out properly at all and is a a huge waste of time.
This is phase two of the project. How did phase one distribute the initial fixed costs? What can we learn from that implementation?
This is one of the most expensive construction environments Over the last number of yearsso project management needs to be frugal and accountable. DO a good job keeping our costs down!
This is not even a sewage system...we still pay for septic system..will never understand the cost when we can drive over Chief Pequis bridge and see sewage pouring into river...how is this saving the lake!
This is a huge cost for elderly residents or those thinking of selling in the next few years.
This entire project doesn't make sense because Winnipeg can't handle their own sewage and so much raw sewage etc is being dumped Into the river on a regular basis so how can you justify this change? You asked the question if RM of St. Andrews Should be concerned about the river and lake Winnipeg, so if you truly are concerned then this project would not take place any further until a better solution can be found. Other alternatives would be better because of Winnipeg not being able to handle their own overflow!
There are a number of homes In St Andrews that have put In very efficient water systems that are set up to help the environment so why are we not changing our systems to those systems instead. In the end they are far less expensive and far more efficient!
The costs are going to make it very difficult for us to remain in St Andrews that we have contributed to the community for 40 years! As a result of what you are forcing Us to do, there is a good possibility that we will lose our home bcause we won't be able to afford these changes! Shame on all of you!!

This does not fix anybody's (Lake Winnipeg's Algae) sewer problem as one dump by Wpg NETP of (Raw Sewage) is more than thousands of 'LEAKING' septic fields could do in a thousand years! As the Wpg Sewage plants dumping millions of liters of untreated sewage in 2018 and has been for years. For a provincial bureaucrat to make the statement "One leaking septic field is too many" is ludicrous. LEAKING septic fields DO NOT LEAK RAW SEWAGE. Residents were told by the previous CAO "It's not about development". Well if it was not about development it surely was not about the environment.

they should not not be the same as the city of wpg. because they charge for both solid and liquid. leave it to the pub. why should we be charged for just liquid with our own water to flush with our own WATER METER.

There should be one common rate for all households regardless of distance from the main service line.

There needs to be more information about the choices, minimum installation requirements and the timelines. It should be allowed for homeowners to choose to do their own work under a permit/inspection scenario, and there also needs to be more information provided about the "approved" vendors and their rates/costs of installation.

There is so much confusion. And contradiction in regards to information. We need each home to get an individual update on status and where are in the process. Either an in person discussion or a written statement in plain language.

There has never been any specific information provided on what the rates will be, or what the hook up costs will be for property owners. It is difficult to make a firm decision when an extremely important part of the equation is missing.

There had been some discussion of basing rates on frontage which I thought was not a fair distribution of costs. I am glad to see no reference to such an option here. The sewage system is inevitable and a positive step in improving the environment as well as the river and the lake. No one likes to have further expenses added to their budget but this is necessary. I think that having all residents contribute to the early hook-up stages is the fairest distribution of costs.

There definitely should be a penalty for delaying hookup, people have had at least three years now to know the system was coming

There are many residents who are unable to afford this system, and fear the operating costs will be out of reach to pay for their own upkeep to bring water into their homes, and then charged for it to be taken away.

There are lots of comments to be made on this one. It is a huge expense for the average homeowner

The work should be certified and provided by the rm. the rm should warrantee the work. If there are issues the costs for further repair should be borne by the rm or company who was contracted by the rm. homeowners have no choice but to hook up so the rm should provide the contractor at a reasonable rate.

The whole project is just ridiculously high priced for everyone who is forced to use the system.

The way it was done -- cash under the table for most -- with a contractor now apparently gone? was very poor. I have a hookup, supposedly - don't know it if works until we try it -- ad I cold just be out the money if it doesn't work. The Municipality needs to do this properly - and with a reputable firm that WARRANTIES their work for at least 10 years.

The usage fees are unusually high. This extra yearly expense will be so costly for those of us who looked after our properties and septic fields and did not want sewage system in the first place.

The temporary fee should be a credit to towards future expense of the homeowner.

<p>The system will only pump the liquid part and I will still have to pay to maintain the solid part of the system. Hopefully rates will reflect that since we should not be paying same rates as Winnipeg and should be at a lower rate.</p>
<p>The sooner that we can be informed as to the timeline of us needing to hook up and the costs associated with this, the better prepared homeowners can be.</p>
<p>The sewage pump should be metred not the supply. Low pressure sewer systems in other states use grinder pumps so the tanks rarely have to be pumped out.</p>
<p>The s meter readings it just monitoring sewer costs from inside of the house or does it also monitor the usage of water outside of the house also (watering grass, flowers.etc)?</p>
<p>The rumored rates are nearly as high as City of Winnipeg full service sewer and water. Imperative that this isn't the case. Imperative that property owners are assured outdoor use water - like that for filling a pool or watering a lawn - is not included in the meter</p>
<p>The RM should provide the residents with a listing of approved installers for us to get estimates from prior to selecting a contractor. The costs will be quite high especially on the fixed income / retired residents - so minimizing the initial hit is very important.</p>
<p>The RM should be negotiating discounts with contractors and service providers on our behalf for such a large contract.</p>
<p>The Residents in North St. Andrews should help cover costs even though they are not hooking up to the system. Resident in the South subsidize there area, snow clearing road maintenance etc. They will benefit from this system as more development occurs more property taxes, these funds will be used for all of St. Andrews so they will benefit indirectly so they could help fund now</p>
<p>The rates that were posted a month ago seemed very high when compared to other areas. I hope that this is tweaked so that people are not going into debt to pay wastewater fees. We moved out to the country for a reason.</p>
<p>the rates s/b the lowest rares possible to the homeowner. The RM should make sure that the costs are borne by the homeowners and perhaps a portionn should be carried by all the homeowners in the RM</p>
<p>The rates per what I've seen are ridiculous..</p>
<p>The rates are high but so is the cost to put in a system. The costs to repair and fix our yards post installation are going to be costly also, not just the hook up costs etc.</p>
<p>The rate to be paid to Wpg are far too high given the service being provided. We still have to maintain and pump septic tanks and we get no water. Totally unacceptable.</p>
<p>The proposed cubic meter rates are almost double that of west st paul, and the sewer passes through there. Most people in the rm know how corrupt this rm is and has been, time for the books to be audited</p>
<p>The properties located in St Andrews are valued considerably higher than properties located in the city of Winnipeg and if you can afford to live there, you can afford the cost of the new sewer system.</p>
<p>The project is committed, and the residents are now also committed, like it or not. A dysfunctional council with the present mayor has left a bitter taste with many in regards to their voting preferences. Rates should be shared by all residents hooked up or otherwise. A big consideration should also be given to the fact that many address's in the project area are vacant land. Hook up costs from service line to existing homes should also be considered as to the length of these lines can be quite long and expensive to some. Compensation should be on the table for those that must bare this extra cost.</p>

The municipality should not have given property owners the option of hook up within 5 years of installation of the system this now puts the up front cost on the people who want to hook up as soon as the line is available, the cost should be shared with all households in the area, this also should have been planed out before the system was even started. St. Andrews is in need of this system very badly as septic systems are failing at a high rate, this can and will lead to the area having clean safe water supply for residents of St. Andrews, septic systems work on evaporation process in St. Andrews the soil conditions are not suitable for this type of system, also having 6-7 months of the year where the evaporation process can not work because of winter.

The municipality failed entirely to consider all costs and the entire idea of metering a private well is ridiculous. Hooking up to Winnipeg where we have no say at all was incredibly dumb. We are at the mercy of what Winnipeg wants to charge and sending our wastewater to a failing facility that needs a billion dollars of upgrades was the dumbest of all. I am pissed at all levels of government for forcing this deal with the city. They keep trying to that we will be on the hook legally which is ridiculous. There is no political will to give us our best option. The federal government changes its mind on a dime. We should be able to connect to Selkirk.

The most equitable method of sharing the costs in the first 5 years is probably to have all households in the service area pay their share. I expect there will be opposition to this method. Another alternative may be to subsidize the operating costs for the households who hook up in the early years so that the charge is reasonable and charge higher rates to those who choose to wait until year 4 or 5 to recover the amount subsidized in the early years. The RM would have to carry some costs in the early years but would recover them in the later years. Once all households are hooked up the rate would be the same for everyone based on operating costs.

The meter needs to be on the softened water only. We refuse to pay for septic services for water that is being used to water our yard.

The idea being floated on using lot frontage size as a determining factor on cost is ridiculous so suggest that one is taken off the table. I also understand that if a home owner decides to amortise the cost through the annual tax bill and decides to pay off the balance owing early the municipality will not decrease the tax bill to reflect the early payment of the sewer cost ? (not sure if this is accurate)

The households using the new sewer system should pay their own costs and fees just as we all pay our own property taxes and other utility bills.

The hook up costs are too high!

The hook up costs are too high especially for seniors who have a fixed income and the after costs of maintaining this sewage system is way too high.

The hook up costs are too expensive especially for seniors and people on a fixed income. This project should never have gone ahead unless the three levels of Government had committed enough funds to ensure the hookup costs were kept to an absolute minimum. If this had been done I might have considered hooking up right away but where do you think people are going to get \$7,000 to \$10,000 (or more) to hook up to a system none of us wanted. Why should I have to take out a loan to finance these costs?

The hook up costs are fixed. However, operating costs should be kept as economical as possible for at least the first 10 years considering costs owners have ot pay to hook up to system.

The entire project was not given proper assessment to include the costs and feasibility of having the wastewater system handled by another system provider such as the 'new' and expanded wastewater system in Selkirk. The potential for Selkirk to handle the wastewater from St. Andrews was available at that time but for unknown reasons the RM moved too quickly to contract with the City of Winnipeg wastewater system. The City of Winnipeg currently discharges raw sewage during periods of overflow into the Red River which passes through St. Andrews to Lake Winnipeg - perhaps this issue should be given priority over our wastewater - and additionally our costs will be unfairly increased to cover the costs of the City of Winnipeg upgrading their North End Treatment plant. St. Andrews is also part of the Tri-S area which implies the three municipalities would undertake projects that would most benefit them, this is the reason the Selkirk District Planning Board was implemented as well.

The current proposed rates are also ridiculous, as we going to be charged the same as city of Winnipeg residents and not have any solids going to the city. This sewage we will send to the city will cost less to process and thus should have lower sewage rates. Especially seeing that we will have to pump our solids at a high rate as well as pay the RM a maintenance fee.

The costs will force some citizens out of their homes. Homes that are now worth tens of thousands less because the true value of the property cannot be realized due to the low pressure sewer system not being hooked up.

The costs should be borne by those who benefit from the system.

The costs per household, both capital and ongoing, are very high. It appears we are at the mercy of the City of Winnipeg for waste water rates. How long will the negotiated rates be in effect? What negotiating power will the RM have in future years. Having the City of Winnipeg decide when and schedule the annual tank pump, is totally unacceptable. Home owners should schedule it, as there are more appropriate times than others, and the operation of the tank pumps are our responsibility.

The costs have been one of the most elusive components to this project with respect to what property owners will have to pay. I am unaware of any information that outlines all the potential upfront and ongoing costs.

The cost for residents of West St Paul for wastewater management is higher than those in the City of Winnipeg. We would want our rates to reflect a rate lower than West St Paul and the City of Winnipeg as the waste to be managed is only liquid and not complete sewage from a household.

The am not familiar with the hook up costs.

Talk about making up a project to help out the City of Winnipeg, one of the biggest water polluters in Manitoba.

Still not sure how are rates will be lower than city rates. How my usage will be determined?

How will my house be protected from back flow as it is low pressure!!!!!!!!!!!!!!

Still a ridiculous cost for something we do not need. Inspect septic fields instead.

St. Andrews rates should be kept in line with other municipalities that are using the system. St. Andrews should not be covering the brunt of the cost of rates.

Some of the questions are now very dated. For example many residents have already paid to run the line on their property. This was done when the contractors were installing the lines in October 2018. So, when we are asked about a 'package price' well hate to say it but there was never an orchestrated approach. We would have loved the St. Clements approach where the RM does the work, lines, property, meters etc. and residents are costed back \$13,000. The project has been brutally unorganized from the get go. We have no agreements with either the RM of West St. Paul or the City of Winnipeg. It's all academic until the tangibles are in place.

Some of the figures thrown around by the rm have been excessively understated. The costs will be higher than has been advertised and I expect there to be some sticker shock from the residents on actual costs.

So your're best.

Seniors will not be able to afford this.

I also do not think we should be paying for a meter.

All other utilities provide their meters.

Sending wastewater to winnipeg allows microfibrres of nylon get in the river, but not with septic field

Seems like rates and hookup fees are set

People have no say in the matter

Should have been more government support and less cost to the homeowners

See above. The project has been completely mishandled and to charge homeowners ANYTHING is completely inappropriate.

Residents with working fields should not be forced to connect

Real costs have not been shared. What about property owners that need to replace their tanks? Can the RM subsidize this? As a family who has lived in this area for over 30 years, always paid taxes, has a field in good shape, and are now a couple approaching retirement, this is a hardship. When all is said and done, we will only have a system taking liquids, and have additional monthly bills.

Rates significantly higher (double) as compared to other municipalities. RM should allow homeowner to take care of property side requirements with own forces/contractors and have approved contractor perform final hookup at street side connection for potential cost savings to home owner.

Rates should not be anywhere near Winnipeg's rates, as St. Andrews is only liquid, not solid waste like Winnipeg

Rates and hookup costs have been clear to date, aside from this small overhead costs situation.

Provide an option where they can now start to paying some cost up front.

Properties with failing septic fields should be required to hook up immediately. If Council was so concerned about the environmental and health issues caused by failing septic fields (their stated reason for the project to begin with) then allowing owners of failing septic fields a further 5 years to 'pollute' the environment is both contradictory and irresponsible.

Prices will be to high and I am totally against this whole thing I will be putting up my home for sale.

Preference would be to be able to spread out the entire cost over multiple years, eg on property taxes and minimize the up front costs. I think the sewer system is a great idea however not all home owner, myself included, have the financial flexibility to cover up front costs or high costs to be the first homes to hook up.

Ppl live outside the city for a reason to live a country life not pay ridiculous city charges! Will a Mc Donald's and Walmart be going up for convenience ?
Poor planning and structure forcing people into extra costs for what reason? How many homeowners are actually on board ?
Please provide estimated costs per household so a more informed decision can be made. Project seems to be managed in a "mickey mouse" fashion from the beginning. Rumour based versus fact.
Please be a little more responsible notifying property owners on the details. DO NOT PUT INFO IN THE NEWS PAPER. Mail out a letter, Email. Not everyone reads the news paper front to back. Plus we have wells why the heck are we now having to pay to use our own well. I can only assume someone is making quite a profit from all of this .
Personally, this whole project has been very poorly handled by the municipality, with very little information relating to the costs of this project being revealed upfront. Only recently has their been more concrete numbers. This is a really big expense to expect the residents of St. Andrews to come up with, and with the COVID-19 pandemic, even more of an issue. Even though there have been some re-openings of businesses, there are still a lot of people who are still out of work, including my wife and I. I feel it is rather insensitive of the municipality to expect the residents to now come up with the initial fee of \$7400 at this time when this project finally starts up. The municipality needs to prioritize what is more important at this time, getting the economy back on track or this project! People should come first.
People will not connect unless their fields are failing, which results in higher costs due to fewer hook ups.
People may choose to hire their own contractor
Our most significant concern is the tie in to the City of Winnipeg. We are quite concerned about the ongoing costs. We understand that the deal is done but are uncomfortable with being tied to a city that is in severe debt and has total control over much we will be charged both for hookup and in the future as we are know fees will be at there discretion.
Our field failed a few years ago so we are ready to hook up. We even had the line from tank to the main installed. We just need to buy a pump. We were hoping we had been hooked up back when the original date a couple of years back. That said we will not hook up if the people who hook up first have to cover everyone else's costs. Once the rates are set we will evaluate whether it's worth hooking up or continue to pay to pump. Please keep us more informed moving forward
Only concern is price gouging from contractors.
One of the reasons we moved here was to avoid all the monthly costs in Wpg. Now we're faced w/additional costs we never expected or wanted; it's only eliminated the septic field, continuing w/a septic separating tank & sewage pump, so maintenance costs & pumpout fees still occurring.
Once everything is up and running will it be a monthly or yearly fee for the service?
of course nobody wants to pay more than we have to but we have been forced into this by government and incompetent council city of Winnipeg will screw us over this was brought up many times at meetings by residents but the water Stuart ship board {i think they were called} and council ridiculed and ignored residents concerns.perhaps the council can lobby government for some sort of funds to help.i am now looking at moving because of this i don't want to but may have to.
Nobody provides us with the complete cost to us when everything is said and done.

No property or owner should have spend one single penny on the system until they are using it. They should only hook up if they want it or have a failed field. One should be able to stay connected to their field until it needs replacing, not a day before. It is only at that time that the cost differential makes economic sense, as the cost of new field vs hookup is matched. Further, if the RM sends any bills for payment, I can tell you that it will cost them the tens of thousands in legal fees to collect. I am not hooking up until my field fails, and that could be 20 or 30 years from now. I will not pay any costs until that time.

No one has given any updated info on the actual costs (understanding that it may vary depending on the property set up - also I've heard that there will be monthly or quarterly or yearly charges for use of household water to flush the system- but no specifics - will I need a water meter, how is it read, what are the rates etc - lots of vague answers but I would like to budget for this project and hopefully pay it in one payment- hard to do if I don't know the costs - also grants from the Province have been talked about but again, no details - here's what I want - how much for everything and on what time frame

No mention on any increase in odour from the operation. What is expected at the treatment locations?

No a fan of this project in general. If the province is concerned about the Red River they should take care of it themselves... Why should home owners take on this massive project to not even get any benefit? No city water included in the project, just a bunch of extra costs added. What benefit do we have? We get absolutely no benefit out of having a sewer system.

Need an incentive large enough to not only hook up within 5 years but to hook up early once the system is operational.

My understanding meter installation by municipality---i have in ground pipe installed by John Dyke but do not know about hookup..

My major concern is that I don't want to be paying taxes to Winnipeg to drain effluent from my property. That makes no sense. I want to protect surface water but don't see Winnipeg being helpful at all. The dissolved solids are still getting into the river. Further, to avoid taxing the water I use to water my lawn, trees and flowers, I will need to replumb four hose outlets. That will cost me \$thousands for no benefit whatsoever. All this just increases the cost of dealing with sewage and water for this property for which I've already paid and operate easily.

My family is considering moving from the RM of St.Andrews. I have lived in the Rm for Aprx. 35 years. I am a member of the south hall fire department and volunteer with the St.Andrews CC.

My concern is with repairs to the lines . hopefully the rm will be responsible for repairs to the lines . Both from home to street and of course street and beyond . Be billed for not services not used is another concern. No sewer fees should be paid until the system is used by the homeowner . What about early incentive to connect ? Rm may have to subsidize those who connect early as it isn't fair to pay high fees.

My concern is the total cost is going to put a ton of stress on the majority of your residents. Many cannot afford this amount, and the interest on the payment plan option is going to more than double the initial cost. The whole reason for this project is to eliminate the need for septic fields so you can cram more housing projects with smaller yards into our area. everything for the all mighty dollar... will my property taxes go down with more population in the area to share this burden... i doubt it

My concern is that we have not been communicated at all with regards to the plans for our house. We live on River Rd, and none of our neighbours or ourselves have been notified as to when or how we'll be connected. We would gladly connect as soon as possible, and we know the streets behind us have been worked on. But as of yet, no communication from the RM.

My concern is all the additional costs. For example, West St. Paul has so many extra fees. Example; fee to West St. Paul admin fee, the City of Winnipeg admin fee, the taxes, etc. Maybe try to eliminate a middle person.

my biggest issue is the fact we are not getting water services but only wastewater? the water from my well is just about a sledge (like most everyone well in the area), its so bad we have had to spend large amounts of money to install filters and RO systems in order to keep our appliances in working order. why don't we have treated water from the RM? the RO system uses double the water to produce, why should i pay for that much extra water? in my yard i have a pond, a pool, hot tub. that i fill with MY water, from MY well, filtered through MY system but you want me to pay for that water? this is the most ridiculous idea i have ever heard of.

Municipality has been very deceitful about the costs of rates and total cost to home owners. One statement previously made was "to keep rates as close to West St Paul's as possible" You do not state what the rate nor do you state which rate you are comparing to! Is it the rate for tax payers who have no hook up, water and sewer rates or sewer rates. Is theirs a Swede rate or a rate for grey water just as St Andrews will have. The monthly rate quoted by the Municipality for grey water removal is higher than what many Winnipeg households are paying for sewer and water

Meters should be installed on wastewater outflows from the home, not inflows from the well.

Many residents have hookups roughed in by the original contractor (who provided an under the table option to avoid pst and gst). Hook up costs should reflect payments already made to run piping from the system to the house.

Makes absolutely no sense to pump sewage up hill to Winnipeg treatment plant that is failing and can't handle the sewage they already receive. Instead they pump untreated sewage into the river every time we get a large rainfall and it flows past our homes in the Red River to Lake Winnipeg. To top it off, we will now be expected to pay for the new treatment plant in Winnipeg. Well done St. Andrews Council.

Main concern is the blank cheque the RM has handed the CoW. I had hoped to remain in the RM as part of my retirement but am making plans to leave.

Lower the time to hook-up to 2 years

Kudos to both present and past councils and staff for finally getting to a point where septic fields will be a thing of the past.

Keep the los 2 acres and allow functioning septic fields. The meter on my own well does not seem legal.

Just to reiterate that infrastructure costs (and ongoing fees) to residents should be kept as low as possible, perhaps offset by cash reserves (from taxes/interest). Early adopters should not be penalized with higher fees simply because of the decision to provide an option for others to defer connecting for up to five years. For some households the worry about high up front infrastructure costs and ongoing fees may be acting as a deterrent for early adoption despite the benefit for the environment.

its a hard pill to swallow to force people to hook up and be changed for the system when your field is in good working order. A test on the field should be available and if theres no contamination for said field then there is no reason to force hookup

It would have been nice for the municipality to consult with the residents concerning the rates and hook up costs before/while the system was being contemplated not now once the system has already been built. How can the municipality build a system with no agreement in place with the city of Winnipeg or the R.M. of West St. Paul. The North End sewage plant cannot handle the current levels with the City of Winnipeg dumping their overflow quite regularly into the Red River. Our rates should be a lot cheaper than the R.M. of West Paul since we do not have a full sewer system like they have. St. Andrews residents are expected to pay for the annual pump out of our septic tanks where the residents of West St. Paul will not have this added annual expense, nor will they incur replacement costs of their pumps, pill switches or their tanks since they have a full sewer system. Rates would have been cheaper sending it to Selkirk instead of Winnipeg. Hook up rates should be borne by the residents as they hook up, not for charging everyone when charge only the residents who need or want the system.

It would be rally nice if the RM can arrange for someone to do the estimates of how much it will cost to connect the houses to the system (visit each house in the area) and then tell the residents how much it will actually cost to connect as this uncertainty of not knowing exactly how much this will cost is what may be causing some residents to not do it in year one. Also, provide at the same time options on how to pay this, at a lower cost.

It is unfair to charge home owners a service fee if they haven't hooked up yet. Why pay for a service when you receive no benefit? It may be preferable to wait the five years after completion of the wastewater system and then charge the service fee to everyone. It would be fair.

It is unfair that some property owners must pay while other property owners must wait to be hooked up. Finish the job first and then everyone one pays the rates at the same time.

It is suspicious as to what happened with Crown Utilities. Does the RM have a non biased logistics team to assess the suppliers and contractors of the work to be done. This logistics team should be people not affiliated with the RM who are learned in contracting , engineering (specifically water) , environment ,economics, finance.

It is ridiculous to compare the rates of West St Paul to St Andrews. Are they not a gravity system in areas of West St Paul and we are low pressure with only liquid effluent and solid waste pump out at resident's expense?

We should be less than them if that is the case AND we should be less than City of Winnipeg sewer rates that are full systems, not our low pressure liquid only system.

It is going to be a hardship on seniors that now have limited income.

It is difficult to anticipate questions when we do not know the water usage rates. What we are concerned about, as two individuals retired in a household with a fixed income, is the fact that the low pressure system would be more of a financial burden than the existing methods currently used by households ... of which we would have no further control.

Is there going to be a meter? If so, how are you going to factor out the water we use to water or garden, lawn, wash vehicle, pressure wash, pools, cooking, regenerating our water softner and iron filter.

We paid for the pipe to be taken to our yard and heard the company who did this and charged us are no longer involved. Is this true and what are the implications?

Initially my understanding of this project was that it would be a sewer line and not a wate water line. They are very different and I feel mislead!
information on costs has been unclear and misleading from the start and continues to be. Rates quoted are greater than water and sewer in Winnipeg combined
In the survey, it stated, 'amount varies from property to properly depending on many things'. What types of things are we talking about?
in my situation, the only thing that will change is additional costs to the present and potential problems with the proposed system. How can a low pressure system from a septic tank not have problems?
I'm worried about the monthly charge that we all have to endure. Again I would of liked the monthly charge to be in support of our own sewage system solely in the RM of St. Andrews.
I'm screwed and I know it.
I'm really concerned about the people who simply can't afford this at all. What are they going to do? Be forced to leave?
I'm not happy that my hook-up costs are going to be higher because the municipality/contractor did not place the hook-up location where it works best for the home-owner.
I'm disappointed that we're hooked to Winnipeg. We should be going to Selkirk.
If your septic system is good, hook up time should be extended to 10 years.
If there were approx. costs regarding the rates and hook up costs maybe based on what WSP has charged their residents, it would be good to know even a ball park figure.
If there is only a few connecting and i have to pay a higher rate, i will disconnect, as i do not have a field and cannot be forced to do this. I have a holding tank. Everyone should have to connect sooner than later. They should give lower rates to the properties that hookup right away, and go higher each year.
If there are only a few contractors given permission to hook up, i am concerned there will be a mark up for services, and that the time it takes to hook those who are ready to hook up, could be waiting awhile
If the rate is high as described in the first PUB application then I will not hook up until the absolute last minute to save the money. This will likely be the thought of many residence. Poor planning up front.
If the cost was shared from all serviceable houses. I think more people would connect sooner and not burden the costs on first connected houses.
If new septic tank is required will there be a special rate for tank and installation
If its the city of winnipeg managing the system than we should be paying the city of winnipeg rates. Why charge me 3x more just because I live in a different area.

If anything, you should be trying to incentivize the early adopters so that you get people on the system more quickly. If their current septic tank doesn't meet future code, give them 5 years to replace it instead of forcing it up front. After all, it will still be better to have them on the system with a substandard septic tank vs. having them keeping their old system until the last possible moment. Maybe offer the early adopters more favourable payment terms for the first couple - perhaps interest free loans with long repayment plans or the option of financing on their property taxes over a long period of time. It's in everyone's best interest to get the system fully operational quickly - but right now there is far more incentive to wait.

Ideally, the municipality would coordinate the hook up so we get could the best price possible with one contractor.

I'd like to confirm where the meter will be placed to determine amount of waste going into the system. At council meetings I attended, It was stated it would be somewhere to capture the softened water consumed. I have heard rumours that it may be placed elsewhere so that all water, softened or hard will be metered. This will not be a good idea as many homeowners use hard water to water their yards, gardens, fill pools,etc...so this water will not be entering the waste system. I would like clarification.

i'd like to know what to expect. we thought this was happening sooner and have already installed our line when the crew was on our street.

I'm not sure why I have to pay for a meter. In the city I didn't nor do I pay for meters to be installed from any other utility. I'm not the one who is wanting to measure how much wastewater I produce

I would think that the RM should be able to obtain more reasonable hook up costs because of the scale of 1800 households. Households would then not be in competition with each other for services. As well, the RM would ensure that the work is done properly and consistently.

I would prefer to have a turn key hook up option where the RM would be able to contract out the cost and work of hooking up to household and have the cost added to property bill over time. I want myhooknup to be as efficient and worry free as possible...also worried about being gouged by contractors....I have heard rumors of this already. Am also concerned about being held hostage by City of Winnipeg for their fees. Another mistake the previous council made. This project has been a fiasco from day one.

I would like to see more flexibility with, or extension of the 5 yr connection period in light of the huge economic impact that the community has suffered due to COVID-19. With respect to the connection process options, if the RM does not undertake responsibility for the entire connection process, individual system snags may result in finger pointing between the RM and the user's chosen contractor rather than rectification of the problem. Also, if the RM does undertake responsibility for the final connections, I would hope that they exercise due diligence in rewarding and managing the contract as I was not impressed with tactics used by the initial contractors to pressure residents into 'side deals' to install service on their properties at that time. Lastly, I am also concerned that our property assessments may rise under the belief that lots with sewer service have higher property values. I believe that this would be highly unfair if we are already paying a surcharge to pay the fixed costs of that service.

I would like to see fair hook up costs.

I would like to know how the rates are being determined, where the metres (if any) will be located or what will be metered, ie. just waster water, and what other fees we can expect.

I would like to continue to receive information on decisions made for rates and hook up costs for homeowners. Thanks

I would like to be provided with system specs so I can properly evaluate contractor quotes and ensure contractors on my property comply with the system requirements. I would also like the RM to provide clear info regarding required pump size and location of the water meter relative to water treatment equipment such as softeners and iron removers. There has been little in the way of specifics offered to date.

Regarding rates: When rates are decided, I want to know what portion is under the control of the RM of St. Andrews and what portions represent flow through rates from the City of Winnipeg and the RM of West St. Paul.

I would like the rates to be as low as possible with flexibility in payments over a long period of time to make it affordable to the residents.

I WILL FIGHT TO THE END IF WE ARE FORCED TO PAY HIGHER RATES BECAUSE WE ARE FORCED TO USE THIS SERVICE FIRST!!!

I want to know how much I am going to be charged monthly/annually once the service is live

I want to have access to people who know how to hook things up. A turn-key option could be good as long as the municipality finds those who do go work & are dependable & are reasonably priced. That's where flexibility comes into play, needing to be able to have the option.

I want to be hooked up to the system as soon as possible, I am just extremely disappointed with the council and how the whole project was implemented. This project was supposed to be up and running Fall of 2016. Our council is pathetic.

I trust the municipalti y will let differences go from the past and get this project back online as soon as possible; of course with a fair payment option system.

I think you have to step back, revamp, and when you have answers to the questions asked then come back to the public and you would have more support.

I think this system is going to cost residents more than they were informed of.

I think this project wasn't planned out from the start and now as an RM we are trying to get a solution with infrastructure in the ground. I also don't think that it fair certain resident s had contractors coming behind and running the lines to tanks were east of Main phase one had crown dot he work and it do that

I think the RM should cover the additional cost for those that are hooking up first instead of spreading the cost to all homeowners who haven't hooked in yet.

I think the rates and hook up costs will be difficult for many residents, especially those on fixed incomes, retirees, etc.

I think the municipality should be covering some of the cost to the home owner. Paying a user fee is just a money grab. I will be paying for what I use already.

I think the hookup rates should be as low as reasonably achievable for all property owners. I think they should be given the option to do all their own work to hook up, and be given a fair amount of time to pay for the upfront costs, or a financing program to pay for the upfront costs. A lot of people don't just have that money sitting around in their accounts when they already pay quite high property taxes (ie- \$5000+ per year) to live here.

I think the costs of hook up are reasonable compared to West St. Paul, which I appreciate. But the cost of the monthly fee (what was laid out in the past) for wastewater is unreasonable. The plan for paying the RM is unreasonable though. Either pay in full or add to your property tax and basically double the amount.

I think the cost should be divided up equitably between all property owners that must hook up and a yearly fee charged accordingly until everyone is hooked up.

I think that if your septic tank passes inspection, you should not be obligated to hook up. A yearly inspection could be offered.

I think it would be an outrageous expectation for the initial households to be hooked to have to front the bill then the last ones pay nothing. I would sooner move out of St.Andrews then accept this option.

I think for those of us that have a working septic system should not be mandated to hook up until our system is no longer working. These costs of going to the city will only increase over time, and it seems unfair to have to hook up if mine is fine. There are many fields that are not fine and they should be mandated first. The city can't handle their own water now, how is it going to take ours. There is more risk to the environment with that.

I think council should have voted this project down just like they voted joy!! It is cost prohibitive & is unwelcome in my subdivision!! Winnipeg has already PUBLICLY said they cannot accept our grey water so you know DARNED well that they will just dump it into the RIVER! So why question us as to if we think it's the municipality's obligation to protect the lakes? Winnipeg WILL just dump into the Red River!! The New Council should have just walked away from this little project! We're all feeling ripped off as it's unnecessary in so many areas!!!

I think by pumping to the city we are about to get screwed. Those @@@ would do anything for a buck and they are about to cash in. It should go to Selkirk or build our own treatment plant.

I still think all the work on the owners property should be part of the overall sewer system, people have no idea what a fair price is, who to call for the work or what's involved. If you weren't around when they installed the line on your street now it's being said that it will cost you more for the line on your property. That's not fair!! All of this work should have been done as part of the project and maybe more people would have been willing to hook up earlier to share the cost. Now that some people have missed I'm sure they won't hook up until they are forced too. It's too much of a hassle now.

I still must have a septic tank and pump that must be maintained at my cost which is wrong.

You are asking me to pay for a service which I neither want or need, rather than have home owners Whose fields are a chronic problem fix the problem, at a time when I have taken a 45% pay decrease because of the pandemic. So I have no intention of paying anything until forced to do so.

I shouldn't have to pay a cent. I wouldn't be charged in the city. Don't want it, don't need it!

I should not have to pay anything to WPG for hookup.

I saw proposed rates somewhere that were outrageous. There is absolutely no way we should be paying double what homeowners pay in the city and certainly we should be at minimum the same as West St. Paul.

I pay taxes for the RM of St. Andrews to provide services so any jump in costs to install infrastructure that has been deemed essential for environmental reasons shouldn't be pushed off to the property owners. It seems unfair to add thousands of dollars to my debt load PLUS additional ongoing costs when someone a few hundred feet further wets than me, wouldn't have to.

I oppose the utility since I live by myself and my septic system works great! I don't see how I am polluting the red river? I did the math and the cost to put a holding tank onto properties that have a bad septic system would cost a fraction of what has been spent. It's like 1500 to install the tank and would cost about \$800 to pump out 4 times a year. So if 20% of the 1800 septic fields are bad you could pump them out for the next 50 years for the up front price of the project.

I live on St. Andrews Road which is a Provincial Road maintained by the Province. The RM does NOT spend my property tax money to maintain my road, rather the RM spends it elsewhere. It is only fair that the RM direct my property taxes towards the cost portion of this wastewater project I am being asked to pay. Not everyone's septic field is failing and needs this service.

I live on River Road. I have no idea what it might cost to hook-up, no idea when the pipes will be run. Really no info...It would be nice to plan and budget. My septic field is 10 years old. I don't have an immediate need but the lack of info sure does not accelerate any desire to participate.

I like the turn key solution but I don't trust that the RM will get the best price for us.

I just moved to the area....

What guarantee do the residents have that hook up first, that load testing has been sufficiently tested and no issues will arise with service?

I should have exclusive rights to perform work on my property when it comes to the hook up.

How are we determining the rate of use? if the meter on my water line is only reading what is processed in my softner I would agree with the usage, I should not be charged sewer rates if i am watering my grass or filling my pool.

I have seen some articles related to inequities costs. It seems the cost to St. Andrews residents differ vastly from West St. Paul or East St. Paul. Why? Secondly, the website indicates that the one time connection fee will increase over time. Again, why? Thirdly, if the amount of the shared infrastructure cost is added to property taxes over a 20 year period, is there an interest charge?

I have never been informed of the total cost. I am of an age that I won't be alive to do this over time. My septic field is fine.

I think there should be a longer period in which to hook up unless the septic system fails.

I have lots, but I think the entire project is needed, but it has been handled extremely poorly. There should be an incentive to people in the form of a discount sizeable enough to make it worth hooking up to our taxes or fees. All this talk of making the "early birds" pay more hasn't made me rush to go get hooked up. I'll wait for the very last day if the approach is to punish the people that hook up while we see our neighbours disfunctional field pollute the area with no penalties for not hooking up. I think there should be a shorter dead line to hook up or you have to opt out of hooking up and if you do your field is checked to ensure it's fully functional to be allowed to continue to opt out. If your field has failed you either HAVE to hookup or have the field repaired or face extremely heavy penalties. 4 times the cost of hooking up or getting it repaired so people actually do something. As I said the idea of penalizing people with higher rates that hook up early to support the project and what it's meant to be is the dumbest idea. The rate should be what it is, anyone who are polluting the environment with a broken field should be forced to join the project, and the deadline should not have been set to 5 years. Ask yourself, why would you hook up to the system early? So you can pay extremely high rates to the City of Winnipeg while your neighbour saves his money but continues to pollute the environment with nothing done about it. Make the people with a broken field pay for the shortfalls

I have lots of concerns about the ongoing costs once connecting. The minimum monthly cost and rates should not be higher than what was originally proposed, especially not higher than what the city is paying.

I have lived in my house for 8 years now and knew nothing of the project until it was already a go. I had no say whatsoever in weather I wanted to be a part of this project. I can not afford to pay for any of the costs so unfortunately I will have to sell my house before the 5 years is up.

I have heard that corner lots will be charged double the amount of fees as they need to foot the bill for the infrastructure on both their front and side street. I would appreciate more information about this, as that seems arbitrary and unfair.

I have concerns about the rates that are being proposed. Again, due to poor information exchange by the RM, the rates I am hearing about are almost double what West St Paul is paying. Why such a disparity in rates?

I have already incurred the hook up costs and very much wills like the system to be operational ASAP. Again, residents have had more than enough time to prepare for this change as was supposed to happen years ago before the new RM council started wasting time and money reevaluating the system. Significant funds have Already been spent and enough time had been wasted.

I fully expect that there may be SOME (a very small number) property owners who many not have finances to complete all the work at one time. The survey had asked if it would be a hardship for ?a majority, and I said no. I do feel that a very small number of families could apply to have no interest loans covered (after showing income). Otherwise, I say it is a cost that we all need to accept, we've had enough warning. We had our line put in on our property at the same time they did our road 'because it was almost time to hook up'. Well..... lets' do it.

I feel that this is stupid as shouldn't this have been decided beforehand?! We want clear information and transparency on rates. When I decide to sell my house, I will not get more for my property by paying all fees upfront, just as seen by surrounding areas such as East Selkirk. Disappointed...

I feel like until things are finalized concerning rates, when and how we will be hooked up, whether this project is actually going to go through to Winnipeg or Selkirk or wherever then there should be no push to hook anyone up. Citizens need to be given CLEAR information about timelines, rates, etc. I feel like all the meetings before were a waste of time. Had we known about all this 5 yrs ago when we bought our house we probably wouldn't have moved to St Andrews. Between what has happened with mayor and council and now all the flip flopping with this project it has turned it into a stressful, financial burden. Our septic tank and field work just fine, until such a time when they don't I don't see the need to have to hook up.

I don't understand how anyone can walk in, tell me I have to buy something and then tell me what I have to pay! Every resident in the area should have been consulted before going ahead. This project was likely pushed by developers. We should also, if we had to go ahead, tied in with Selkirk. Instead we tied in with Winnipeg where there has even been talk of charging rural resident for access to the city The RM has given Winnipeg access to our pockets!

I don't remember any fixed costs being discussed. Just a hook up fee and the monthly monitoring.

I don't know what the costs are and am worried that we won't be able to afford them. I also worry about many of my neighbors who are barely getting by as it is.

I do not wish for this to be forced upon me. I paid a large amount to have my septic system put in place and it is functioning well. I paid for testing and received a permit for this install and there is no expiry date on this permit. As long as my field is functioning without any issues I should be able to use it and get what I paid for when I put in the system and the permit was approved. I don't feel that this will increase my property value and if it does it will only increase my property taxes, so there is no benefit to that. This survey does not allow for additional answers to some of these questions and therefore my response is not as accurate as it should be.

I do not support this sewer system. As I understand it, this new system is really being installed to allow land developers to build condos in St. Andrews and the cost is being pushed onto existing land users. I have also heard rumor that the Municipality would like to place a meter on my water pump and charge me for the water I am taking out of the ground. This is ridiculous. A meter should only be placed on my waste water pump unless the maintenance cost of operating my water pump is taken off my taxes.

I do not like the costs for people that live paycheck to paycheck how are they going to afford to put the system in. And what about the people who are on a fixed income and can't afford this.

i do not know why the cost of the system is being divided into 2. a charge from the RM for the system and then a individual charge to hook up the system on your property. The individual homeowner cost for hook up on their property should be able to be put onto taxes.

I do have many concerns as I know every person who has had this situation put upon them. Every year there was a petition taken for us to belong to the Selkirk School division....that was never allowed....why.....because the seven Oaks division always needed the money....why should we live in St. Andrews and pay the Seven Oaks school tax.....seems we are going in the same direction now....I understand there has been several meetings about our waste going to Selkirk...that seems also not to be allowed...why.....because the city of Wpg. waste division needs the money. I have lived in St. Andrews a lot of years, have paid my taxes and worked to maintain a beautiful community. I am now retired as many of my neighbors are and once these charges are installed I do not think I will be able to maintain living here. I am very angry and sad.

I dislike any partnership with the city of Winnipeg and don't want to pay them anything. 'One time hook up fee'? they can shove it up their ass.

I disagree with being forced to hook up when I have a perfectly fine water/sewer system. Huge issue for fixed income.

I can't afford it now or in the future so I need affordable payments on all of it.

I CANNOT afford to spend the money I DO NOT have to connect to this system at the time! You cannot get blood from a stone, then what? How do I pay for this? I can barely afford to pay my mortgage and now I need a bucket full of money to connect to a system I oppose? I CAN NOT afford this and I CAN NOT pay for it, now what??

I can't seem to find information on who makes the decision if our existing system will meet the requirements to hook up. If it needs to be replaced, we cannot afford that along with hooking up to the new system.

We had the pipe installed from the property line a few years ago and were surprised that there were different charges for everyone and many neighbours negotiated a lower price. I understand the cost could fluctuate depending on the distance but others paid significantly less than us and their distance was greater. We assumed the company was contracted by the RM and the costs were set based on the distance. It would have been nice to know there was flexibility on the price. Hoping the costs of the rest of the project are clearly communicated.

I believe the entire cost could be spread amongst every household within the municipality as it is not only for the ones hooking up, but for the municipality. Make it fair.

Also when you mention in earlier questions if house values should go up, yes, but for those that are charged the mill rate and taxes should then go down. Fair is fair.

We pay so decrease taxes, or spread cost amongst the thousands and thousands of residents so there is impact on all in municipality.

I believe that the rates should be structured to provide an incentive to hook up as soon as possible. Increasing the expense annually over the 5 year hookup period which will also reflect inflationary cost over time. The more households hook up the less cost in flushing and maintaining the lines. Rate structure should be set based on using the system at between a minimum 50% and full capacity and adjusted after the 5 year hookup time period. After that an environmental levy should be considered for all households not hooking up to the system.

I believe the rates should not be based on City of Winnipeg, as they get full sewage service, whereas we are dealing with Grey water only, a big difference.....

I am very concerned that the costs of the system will stretch our budget too much. At the same time, we have an old septic system that needs to be retired. Am also not sure where we are at in the process or if we should be calling about getting any work done.

I am still of the opinion that the RM's in the Red River Basin should have fought against the actual enactment of the Bylaw that caused the need for this system to be created. There was never any scientific evidence to show that the Septic Systems of the Resident's in these RM's was having a diverse effect on the pollution of the waterways in Manitoba. Any issues could have been rectified with maintenance regulations for system operations. Instead we are now going to divert these already contain waste water pollutants into a Winnipeg Waste Water system that is already proven to be over taxed and spilling enormous amounts of waste water pollutants into the Red River. According to news reports this happens now just when it rains.

I am moving out of the area as soon as possible. Don't want my sewage coming back to me down the red river from Winnipeg who dump over a Billion liters of untreated sewage a year into the red river.

I am concerned about the rates, and the hook-up costs, like everyone else that will be part of this project. .But we've known this was coming for many years now. We were told it was not going to be an option, but would be mandatory. The original costs were estimated at somewhere possibly near \$25,000.00. It is now down to somewhere around \$15,000.00, or even lower if we are allowed to complete, or contract some of the work ourselves, so significantly less than the original estimate. Everyone in the affected area could have been putting a small amount of money aside yearly to pay for this inevitable cost. Have they? How many postponed their annual trip to Hawaii to put that \$5,000.00 away toward this cost? There are hundreds of examples of optional spending that people could have postponed to pay for this project. I've heard many, many complaints for years now about the cost of this project from many friends and neighbors, and at the same time watched them take their international holidays, buy their big screen TVs, renovate their perfectly good homes, and upgrade their vehicles to the latest and greatest models. I have no sympathy for complaints from these people about the money they don't have to spend on this project. There should be no option to delay sharing the project costs. When the system is commissioned everyone in the affected areas should share the entire costs immediately. Do your best to keep lowering the hookup costs, and work towards the lowest usage rates we can get, based on comparisons with other municipalities. Don't let Winnipeg extort us into paying an unfair rate.

I am concerned about the affordability of this waste water system. We would expect the RM to offer financing to those who ask for it as it may be an added financial hardship to some. It would be unfortunate if property owners felt that they could not manage the added financial burden and chose to leave the community as a result.

I am an owner who wants to connect as soon as it is available but I would delay hooking up until the last possible moment if the decision is made to charge more to those who connect early. I can't believe that the RM hasn't already determined how to deal with this as they have known before the project started that people would be connecting in phases. To me, this should have been calculated into the cost of the project and be part of the initial hook up fee.

I agree that all property owners should pay a yearly fee if they decide to wait for 5 years to hook up.

How would we determine the monthly costs of using the system? I use water from my well for gardens, sprinklers for my kids, etc. Would the water being used for those things be accounted for in my monthly costs for using the system?

Hookup to the new system should be optional ONLY. Not Mandatory. Has there been a study as to the surface water runoff and how the loss of that may adversely affect the water table?

Hook up costs as currently posted are very high. It's no wonder folks don't want to hook up. The contractors that have come around to shoot the lines are charging outrageous amounts. More effort should be made to ensure there isn't any price gouging happening.

Homeowners should only pay for a service when they use it. If you aren't using the service then you don't need to pay for it. Simple as that. The RM is trying to subsidize the cost for those who hookup in the first few years at the expense of the homeowners who wait until they hook up. I'll pay for something when I use it.

Example: I currently use SHAW internet and TV. I don't have MTS calling and asking me to pay \$100 for them to run fibre optic cable in the area for John Smith to get his internet.

I also think the fees are exceptionally high, the RM should be subsidizing more of the fees or seeking more government funding to off set some of the fees.

Going with one contractor will likely attract subcontractors who do subpar work that the rm will overpay for which in turn I will overpay for.

Given that we are on wells, the rates should only be applied to the wastewater flow. Having a sprinkler system means that water I use that is not going into the system could end up costing me. I already pay for the hydro and maintenance of the well. This would cause a doubling of costs that is unfair to homeowners.

Get it done! Not even sure what our exorbitant property taxes pay for out here. This should be covered by our taxes! People should not have to worry about 5 figure costs being racked on on top of ridiculously high rates. Seems this whole thing has been stupidly managed from the start!

From what I have read, the proposed \$/ cubic-meter rate is too high. Many people do not want this system and are unhappy it is being forced upon them. This proposed high rate along with all the other costs are just making feeling towards the RM worse.

Forcing people to pay for something they do not support is criminal. The residents did not support this. It was the choice of the RM and the board to force this on the residents. The RM should pay for it. I myself already pay \$3,600 in tax per year. There are 33 house in my bay Tax at \$3,000 per house equals over \$100,000 per year. Our street gets the snow cleared 4-5 times in the winter. This is the only service we receive from the RM. The RM should cover all fees but the tank if needed.

Forcing people to hook onto a system that is not wanted in the first place is not right!!

for residence with a working septic field with no issue a 10 year hook-up should be allowed not just 5 years. I believe an additional 5 years (10 years total was offered in Winnipeg Beach area

Everything about this system is a concern. In a previous statement in this survey you talked about keeping the rates as close to West St. Paul as possible. Why? Ours should be way lower than West St. Paul as they have a gravity system and ours is a low pressure system. That's like asking someone who is buying a cheap domestic basic car to pay the same amount as someone buying a super expensive high end model. Also we are in the middle of a pandemic where people are loosing their jobs soon the taxpayers will be on the hook at every government level to pay for the billions in relief being handed out. Knowing all that how the RM can STILL move forward with forcing its residents to hook up to this system is beyond me. There is no law on the books that says the RM must install a sewer system by a certain time. Just cut your losses and abandon this idea. People could not afford this before now it will be impossible.

Every time we hear about rates it costs more than we were told the previous time...and not just due to inflation Hook up cost to Wpg is too much and now we hear about yet to be determined rates and admin costs.Why should we be paying more per cubic foot for water usage than west St Paul...if it is because of distance the logical approach would have been to connect to Selkirk. The Selkirk connection option should have been researched BEFORE the project started so this was an option and not investigated as an option after the fact....makes one question hidden agendas and kickbacks ...especially when we know it would have been cheaper for residents and we would have been connecting to a closer system that was not failing...but is instead advanced and efficient! The whole project is a concern. As a retired person my income is fixed and more and more costs keep being added on. The RM has created a situation that should have improved quality of live that instead is stressful and a heavy financial burden with ONGING inflated costs .Some of us don't have an extra couple of thousand dollars a year to pay out to get rid of waste water...especially when our fields and tanks were meeting standards.

Every time we get more information it always includes more fees. The hook up fee we have to pay Winnipeg is totally outrageous, they are charging us a full service fee when we are not getting full service. Something has to be done about this!!!! If I would of known about this project before I bought my property i would not of move to where I am!!!!

Don't know what the hook up costs would be. Haven't seen anything about this from the RM

Don't soak is given this a forced upon by the RM initiative

Don't punish the people who are for the system and are ready to hook up immediately.

Doesn't really matter ...just more of the poor organization by the people who think they know what they are doing and don't!!! Are you going to have a meeting with residents? Probably not.

Could you please make this operational as soon as possible? Fix the rates on a 3 year term so people can budget accordingly. Everyone should pay the same rate when they hook up.

Costs seem to be higher then people were informed of.

Costs have to be kept as low as possible. And no, or low cost financing to assist those that cannot afford to replace their own on property infrastructure and initial hook up costs.

Cost to hook up is to high and I think that the municaplity should be taking care of the cotractors and then billing the homeowner

Concerns: there is not enough information of what the homeowners rates will be for its usage and how it will be measured?

Concerned that we would not be able to afford the fees on our fixed income
Concerned that costs of all this will be too high for us to manage and may be forced to move. Would like to know approx monthly cost/quarterly cost after everything is hooked up and total cost of hook up prior to hook up for each home owner
Comment: For those few septic fields that were deteriorating and probably could have been repaired and rebuilt, all of us are being forced to spend money that we never expected. In addition to the hook up costs, we now are informed of annual maintenance costs which are currently projected to be in excess of \$260,000, but will doubtless rise over time. This is in addition to high rates to W St Paul and Winnipeg. Winnipeg's waste water system is woefully inadequate and we will undeniably be roped into helping pay for an update. Why oh why didn't the Council go with Selkirk that has an already renewed system? Not smart. And then theres the matter of usurping the position of our elected mayor, Joy Sul, who was only doing her best to carry out the expressed wishes of the voters!
Charge the fee at large plus provide incentive the sooner you hook up.
Can the cost be spread over a certain time period ?
Biggest concern is total lack of information. If I hadnt stopped to say hello to a neighbor I wouldnt have even known about this survey! Why wasn't it mailed to households?
Been lots of concerns with some people doing the hookups. Cash deals ?? List of companies that do this with a good background would be nice.
Based on the numbers I've seen so far, the regular usage utility rates going forward appear very relative to the service you are getting. Homeowners are still responsible for maintaining holding tank in addition to operating a well for water.
In addition, the \$2,500 initial hookup cost to city of Winnipeg appears high.
At times the frustration is there to just leave the municipality
As responsible home owners we have paid to keep our systems working properly, and we feel we shouldn't have to pay for home owners not maintaining their systems over the years. We also do not feel comfortable adding extra burden on the already over taxed north end treatment plant in Winnipeg which already dumps raw sewage on a regular basis due to equipment breakdown, and is just another tax grab for the city of Winnipeg
As poorly as this entire project has be communicated to the Taxpayers and as poorly as it appears to be managed, I have little faith that the RM is capable of handling this part of the project either. The last thing I would want is the RM handling contractors and then send me the bill. Hookup costs need to be as flexible as possible.
Are we paying for water coming in and going out ? If we are being charged for water being drawn from our well then I consider that to be grossly unfair.
Are there no provincial or federal subsidies. Why are our rates sooooo much higher than West St Paul?.
Are rates going to kept reasonable when the RM of St. Andrews has to send the waste water to Winnipeg? Winnipeg's waste water infrastructure is in need of upgrades and they will cost money. Will the public utilities board be monitoring the rates to make sure the the increases are fair and not just paid for by the resident's of St. Andrews? After all there will be no where else to send the waste water.

Another option for initial rates is to designate an appropriate shortfall amount from the normal property taxes paid by residences without a septic field. These are the significant benefactors of the system anyway, would not burden non-connectors, and probably wouldn't burden the RM excessively over the 5 year period as these are property taxes that didn't exist until recently.

And metering water coming into a home from ones own water source (a private water well) should not be charged water rates. There should be a meter on the discharge side and pay for actual black water leaving the property. Not what one is consuming for 1. Geo thermal heating (this uses water from the well into the house and then returned back to another well. With the current meter I would be paying a percentage of all my heating and cooling water usages. 2, filling pools 3. Conditioning water for home use and the list can go on.

An affordable payment plan will encourage people to sign up sooner.

an additional comment is that our rated should be considerable lower than an area that has full sewer and water services. Why is there a connection fee to the City of Winnipeg when they get paid for the amount of water used by the consumer and have done nothing to contribute to the connection?

All meters should be on water entering the sewer system, Not on water entering my home via my well..... I pay to dig my well, I pay to maintain my well Unless you are paying to bring the water to me why would i pay to use my water for watering my grass/garden etc when it is not entering your sewer system

Again, I believe incentives to encourage, enable people to hook up as soon as possible would maximize the use of the infrastructure. Five years with minimal buy would seem like a waste of all of this work.

A high expence for a poor plan. Harder to sell homes to young people.

\$ 8 000 - \$ 10 000 dollars is a significant amount of cost to put on home owners. Purchases of that size are usually made by choice and are not imposed from outside. To have that amount of cost burden placed on home owners feels very unfair. Couple that with needing to pay the infrastructure costs and people are now facing almost \$20 000 in costs. This is a financial burden that will have a very negative impact on many households. St. Andrews residents supporting infrastructure costs is a reasonable expectation. Forcing the the financial burden of hook up fees is not.

Question: Are the infrastructure costs and rates being expected for Phase 2 in St. Andrew going to be less because of possible costs covered in Phase 1? If so, that would be unfair. Any one time costs should be spread among all of St. Andrews' phases.

\$ 150 /year before hook up. Then Credit \$ 150 / year after hook up until all is paid back

If this waste water project is for the betterment of St Andrews then let the whole municipality help pay for it.

C2a. Are there any other reasons why you would choose not to hook up until 2026? (OPEN ENDED)
Your only taking grey water , Not all sewage
Yes, I didnt want this service. It will not help me in any way. I still have to get my tank pumped, maintain my well, water softener etc. And pay the monthly operating costs of having a well, water softener etc. In the end if i hook up it will just add more costs and absolutely no benefit. We still have a perfectly good working septic field and tank.
Yes the work on each property wasn't included in the project scope and it seems to be a major hassle and unknown expense. It was handled so poorly from the beginning. At this point I'm not even sure what I need to do so why bother.
Yeah no need for this at all. Tell the unqualified politicians to @@@@
Would like to wait and see if there are any problems with connecting to this system first.
With how poorly the municipality is run, the project may be cancelled before then.
With high property taxes and economy i cant afford this...
Winnipeg's sewage treatment needs major upgrades. We should be connecting to Selkirk, even if the initial cost is higher.
Will be moving
Why would I want to hook up early, 5 years of savings will pay for half the hook up fees.
Why should I? This project has forced us to start planning our move out of St Andrew's.
Why should I pay higher costs when no one else is
Why should I hook up when I have time. I don't like the idea of it so dig my heels in as long as I can.
Why pay for something I don't need. St. Andrews mayor and consol is a mess. Do not trust politicians and don't have enough concrete information to make a decision
Why pay for ongoing treatment?
when i built my septic field I spent extra so I wouldn't have problems.....extra loads of septic stone then was required.....haven't ever had a problem
What makes anyone think it will be functional in 2020, history says I doubt it.
What about the water I use to fill my pool and water my gardens. Will I be charged for that?
We were NEVER given an option to vote on if it's something we are interested in. The FORMER council should be held responsible to disclose WHAT type of FINANCIAL incentive THEY Personally were given upon signing for our community!
We were lied to by the previous council Why send to Winnipeg to have in return down the Red river Should have had proper talks with the City of Selkirk The previous council did not listen to the residents of S St Andrews and this new council is a bigger waste of time
We want this system but have no idea what the cost will be. If it is \$1,800 per year vs \$200 per year, we will wait.
We have a holding tank and the cost is much less than to hook up to sewer system.
We don't want a water/sewer bill until we absolutely have to.
We do not trust the plan and the RM in operating it

We can't continue to afford the costs of this terrible project. we were forced to comply with a provincial order to close our fields. We are now ready for hook up but can't hook up because our councillors can't get their act together and figure this stuff out and make any of this affordable for us to hook up. now they want us to pay higher rates if we use the service sooner. This will kill us financially.
We can not afford the costs at this time.
We can not afford it. Our property taxes are through the roof already with little to no services
We built 13 years ago with the new Environment Canada standards for our field. It will function fine for many years after 2026
We are quite concerned about the hookup to the City of Winnipeg. Given the frequent instances of discharge into the Red River, this makes absolutely no sense to us. Why would we hook up to a system that is in need of billions of dollars of repairs, and regularly spills effluent while we pay to pump uphill. Would it not make more sense to have required white water systems with testing or to hook into Selkirk. To us this is a major provincial and rm error.
We are elderly retired people who live on a fixed income and live on seven acres with a system that functions well - no leakage!
Want info Re: costs! Sent to house/homeowners
unable to afford it
Too soon with covid pandemic, which may be around for several years causing additional financial hardship .
Too expensive
Too costly, not environmentally friendly, a financial burden on the seniors who own property in St Andrews, it will significantly change the demographics of the St. Andrews population forcing older people to leave and bringing financially affluent people to the RM. this will affect volunteerism, committee involvement and home and property values.
To delay annual operating costs
This whole thing was mismanaged from the beginning. Lived here since 03 and only became aware of this about 2017
This project is not needed. If the province is so concerned about it they should take it on as a federal or provincially funded project. There are many larger concerns with leaching into the Red River... Farming and concerns flowing north from the U.S
This is going to be a huge burden to our financial income.
This is a cash grab and been a debockle since the start, bullshit
there is too much indecisiveness, hidden costs, costs in flux
There is no reason we would start paying monthly/quarterly costs sooner than necessary. We are opposed to paying for other people who make the choice to hook up and do so.
There is no guarantee that I won't have water backup into my basement, especially with heavy rains, etc. - #1 reason for not wanting it!
There are only 3 wastewater plants in the Winnipeg area, and St Andrews would be part of the North Main Wastewater Plant. This is not an acceptable or environmentally acceptable choice. The North Main Plant at this time is requiring a 1.8 Billion dollar upgrade because it is not only over capacity but is totally out of date with environmental requirements. It constantly overflows into the Red River and the sewage travels all the way into the Hudson's Bay with disastrous results. It is not acceptable to hook up to the North Main Plant until it can actually effectively handle not only its current volume but the increased future volumes. Will that even be possible by 2026?
The whole plan is unnecessary and has already negatively impacted property values

The way the project has been done, many many problems with the installation on my street, many leaks. I am not sure this system will work once everyone is hooked up. Not sure the system was designed properly. Why were there so many changes with the lift station by Parks Creek?
The tank aeration pump works, without a grinder pump the tank will still have to be pumped out \$150.00.
The stupidity of the project is if I lived on the other side of the track "100 feet away" I would be exempt! That is so much nonsense, with the mix of agriculture, herbicide spraying, etc. the gov't does not want to offend the "FARMERS". Just like the ban on spraying of dandelions. Farmers can dump "animal manure" spray chemicals by the thousands of gallons on their fields, (another nonsense statement that a leaking septic field is polluting lake Winnipeg).
The Rm should try to negotiate a higher cost sharing model between the Federal and Provincial governments to lessen the burden on property owners.
The RM should be working, over the next years, to secure 'additional support' funding from provincial or federal programs to cover some of the costs.
the rate structure is not fair to early hook-up customers
The project has been a fiasco since it's inception. Broken contracts, bankrupt contractors, etc., etc., I do not trust the system will function as described and want to avoid damage to my property/septic system in the event of a failure.
The north end sewer plant in my opinion is not 100% reliable, just from what we've heard waste waste is dumped at least 3 times a year into the Red River for their own repairs. Adding St. Andrews waste water will only add to the problem.
The meter will be on the wrong side for my home. the amount of water I treat and DO NOT put in the sewer. I would be paying for a service I don't use as much as that meter will indicate. Pool , geothermal heating and cooling using well water. , water softener , RO water treatment. That water does not go into the sewer
The current North Water Treatment plant regularly overflows into our waterways. Hooking up to it and contributing to this pollution feels morally wrong to me. My hope would be that perhaps, by 2026, some improvements will have been made to this water treatment plant and I would be able to hook up with a clearer conscience.
the cost should all be incurred by the RM and residents pay once hooked up
The cost of the project, the management of the project transparency is needed. The RM council has had a lack of cohesiveness in the last few years. years.
the cost is ridiculously high
The City of Winnipeg dumps waste into to river in large amounts annually. The province should look to fix the bigger problem and property owner with failed fields or holding tanks only should be forced to hookup.
Tell me a reason I would want to instead of asking me why I wouldn't
Take all the waste and we would be for it
Someone lined their pockets with this project. It makes zero sense to go all the way to Winnipeg when Selkirk is 5 km from my home.
Septic is in good standing and don't have extra money to fund.
Septic fields should have been tested - only those who had fields that failed should be forced to hook up to the new system.

<p>sending waste to wpg. and Winnipeg sending it back up the river past us and into Lake Wpg. Also Wpg. has over a 1000 kilometres of combined sewers which discharge millions of litres of mixed waste and street water back into the river and eventually into Lake Wpg. The city is polluting the lake and also the developers should be paying for this sewer sys. for it benefits them the most.</p>
<p>Selling property and getting out of St. Andrews</p>
<p>Selling my property before it is required to do so.</p>
<p>RE-MORTGAGE TIME</p>
<p>put this off as long as possible, unless my field fails in this time i don't wish to be apart of this and start paying early</p>
<p>Principle on the whole thing.</p>
<p>Price would be 4 times the amount what I am currently paying.</p>
<p>perhaps i will die before i need to hook up</p>
<p>Perfectly working system, and I will get as much use out of my current setup as I can to recoup those costs before incurring more costs.</p>
<p>Perfectly operating septic field. Completely unnecessary and costly. If it was full sewer, I could see it. But for grey water only, a complete and utter waste</p>
<p>Our system is working fine. We paid thousands of dollars on our system when we first moved in, and also replaced an old concrete tank just recently. With only 2 of us at home, all is working well. And Winnipeg is dumping more sewage into the Red Rlver than we are.</p>
<p>Our septic system works properly</p>
<p>Our lot is 2 acres, our septic system works well and the cost of the new system is an additional expense to our household budget.</p>
<p>Our field works well without cost. And I will still need to empty my tank.</p>
<p>our field is only 12 years old - just put \$20,000 into it</p>
<p>not with City of Winnipeg</p>
<p>Not overly enthused about having to be 'forced' into this program.</p>
<p>not knowing how much it will all actually cost and payment cost/options.</p>
<p>Not interested in adding more to my cost of living when it's not required</p>
<p>not enough transparency</p>
<p>No vaid reason to hook up until my field has failed. I was granted a permit for it, it passed inspection, so mandating its closure now is just 'moving the goal posts' in terms of the legal aspect. I will fight this issue in court for years if nessessary, and cost the RM tens of thousands in doing so. Take your sewages system and flush yourself down it.</p>
<p>no septic system required - no house on site!</p>
<p>No reason for us to hook up when we don't need this sewer system.</p>
<p>No need to, tank currently works good and I think the RM made a poor decision hooking up to the city rather than Selkirk. I would've rather invested money to enhance Selkirk's current wastewater system to support st.Andrews residents as well</p>
<p>No need to, costs are very high and lack of options/choice</p>
<p>No need to Pay higher than normal fees until it is needed . The project was put through in a disorganized fashion. So much so I wouldn't be surprised if it was derailed and recommissioned. The rate and billing system should have been solved long ago.</p>

no need to just to watch it flow pass our property when the city sewer system fails again
No money
No benefit to hooking up early
NEWPCC costs are uncontrolled.
New, modern septic field
Need much more information on rates/pricing.... Everything has been far too secretive on the entire project from day one
Need more information. Why is this needed? My field is not near the river and does not go anywhere but my own underground on my property
My tank is only 14 yrs old .never had issues and financial costs.
My system works fine and going to the city of Winnipeg is the worst option
My system was overbuilt and is working quite well and is relatively new. The City of Winnipeg does not have capacity at the North End sewage plant to handle any additional amounts of fluids. I don't feel a need to have to pay to have my grey water sent to Winnipeg only to have it being dumped into the Red River.
My system is working great. 2 of us (seniors) don't push our system to a limit. Wait as long as I can
my system is fully operational no problems
My spetic field works well. There are only 2 of us in the house and with continued amintenance and care, the field should last another 25 years.
My spectic field is in great shape
My septic field works fine
My septic field is fine. If I could get straight answers to my questions when I phone the municipality and public works it would make my decisions easier.
My nine year old field and tank work perfect, you want my waste TAKE IT ALL and I will pay
My investments as to the principal will be lost.
My field isn't leaking. I haven't got the return from the investment I paid to have it installed.
my field is working fine / cost to hook up
My field is newer
My field is more environmentally friendly than this system.
my field is in good working order, there is no reason for me to use this poorly designed system
Municipality gave no choice!
Moving out of the area.
Money will be a big reason as we have limited income being retired
Major financial burden to my family
Mainly financial reasons

Mainly cost, but we've seen scope of the project change so much over the years that our confidence level is low. Also, with comparisons to West St Paul (and reference to City of Wpg), it is not lost on us that both WSP and Wpg have full sewer services, not just liquids - one even hears of how WSP is also getting water - why insist on running a singular liquid line, when should govt funding become available for full sewer and maybe water, then all needs to get dug up again. Why not do things properly the first time!!

Mainly because of the exuberant cost.

Lack of information on cost, my sytem works fine, do not require connection

its unaffordable

It's such a mess already, why would I want to hook up? Nobody has any idea of the problems that are coming. I've been to all the meetings and heard from reputable people who had important questions and were never given any answers.

It's ridiculous that the sewage is being pumped uphill to the Winnipeg sewage treatment plant. The plant doesn't have capacity for the city of Winnipeg and is more of a contributor to pollution in the red river and lake Winnipeg then septic fields in St. Andrews which are allegedly failing . There is no clear evidence of that ! It makes more logical sense to flow down to selkirk to a state of art new treatment centre. This whole project has been handled poorly and reeks more than the sewage itself.

It was a bad decision. I think financial gain is the incentive. Maybe even kickbacks. Its not the failing septic systems that are the problem. Its the factory farms run off that is the water issue.

It all comes down to cost.

Im worried your pipes will flood my basement

If you are going to penalize the people who hook up first by charging them more it doesn't make sense to hook up. If the charge is more than pumping out my septic tank for a year I am not interested. Give homeowners an incentive to hook up - like a discount to hook up early and then you will see people want to hook up sooner rather than later.

If I am forced on a system then it should be full sewage and measured on outflow not my well.

If I am expected to pay more by hooking up early then there is no incentive to hook up early. I don't believe in the project I think it is unfair in general. I think if we are going to bring in a sewer system into St, Andrews then it should haul away solids as well. We should not have to pay to haul away grey water on well system and have to pay separately to have sold waste hauled away as well.

I would prefer to not hook up at all as my septic field is in good working condition and I am over a kilometre away from the river, almost at the railway tracks. Since it appears I will be FORCED to hook up to a system I didn't ask for, costs should be covered by those who use it, the RM who is leading the project and the provincial and federal governments who are responsible for protecting our rivers and lakes. I would like the 5 years without covering the cost for others to considering moving to another area of St. Andrews (the other side of the tracks) or another RM completely to avoid this increased cost of living. Not having sufficient funding or a plan to cover costs of this phased approach appears short sighted. If people not yet connected to the system would have to cover costs, why not spread the cost to all residents of St. Andrews??? Being in the service area is not necessarily a positive thing if you have a working septic system, are at the edge of the service area and are farther from the river than others that are not in the service area.

I would like to hook up NEVER everything on my property is in perfect working condition....the systems should have been checked regularly and those that were not maintained or leaking should have been given notice to repair
I will probably move before that date
I want to see if there are problems and if so how they will be taken care of.
I want the functionality of the system to be proven and to be confident that my connection and usage will be problem free.
I took a 45% pay decrease due to the Covid pandemic
I think this project was rushed through with things being overlooked or not looked at at all. I would want to see what happens to the people that do hook up first. Let them work out the bugs and I am sure there will be a lot of them and then I will hook up when I have to. My septic field is working just fine. Paying for water used from my well that we had to dig doesn't make sense to me either.
I think there will be lots of startup problems. The municipal government has handled this so poorly that I have not the least confidence that they know what they are doing.
I prefer to keep my water local where it can be recycled and used by the landscape not carted off to Winnipeg to a non compliant treatment plant. With climate change Summers are becoming hotter and drier. You start taking away all the water from the area and we are going to have a serious problems. I also have no faith this system will actually work as they say it will. I forsee huge problems with it.
I plan to sell and have no intention of paying for this ahead of the sale.
I may not be alive.
i just dont feel it is necessary we as taxpayers pay to much as it is this is just another burden put on us
I hope that we're out of St. Andrews by that time.
I have been through all meetings . did petitioning , and attended the Municipal Board appeal meetings .and was against this from the beginning , and NOW you want my opinion !
I have a white water system and do not need another system.
I have a perfectly good field !!! We should of been allowed to hook up when the fields life has been expired. The average life of a field is 25 years that is when we should hook up Instead if redoing a field!!!!
I have a new tank and my septic field is working just fine.
I have a hard time sending half of my household sewage waste uphill to Winnipeg. Just to see it pass my property again as it's dumped in to the Red River. If it was a proper system that also took solids like the majority of sewage systems around North America, I may think differently
I have a field that is 5 or 6 years old and it works perfectly fine
I have a brand new septic field installed months before the project was announced, in fact before we built our home I had called the RM on a monthly basis to determine if and when the project was proceeding, the last call before we started building the RM staff indicated that it was possible the sewer may never be installed for the foreseeable future, so I spent \$45,000 installing the latest state of the art septic field on my property which is now less than 12 years old and I want to recover my capital cost of this septic filed until it is no longer capable of working as designed. Say another 25 years.

<p>I feel this system is being forced upon us, planning was poor and it seems that mistakes have been made along the whole way. I don't trust this process.</p>
<p>I feel the only people who should be hooking up to the water waste system are ones who support the project and actually want the service. If it was full sewer service I may have wanted to be a part of the project. I will still need a tank for solid waste so this is going to be another cost on top of what I already pay</p>
<p>I don't understand why anyone would prefer to pay bills sooner than later. If my septic tank fails then that is an option. It is not an option right now. I doubt there will be a problem as my tank is 15 years old and is inspected yearly.</p>
<p>I don't have the money!</p>
<p>I don't feel the need to be provincially legislated to do something when my field is fine</p>
<p>I don't feel it can/should be forced if your field is in good working order. I wouldn't put a new roof on my house if my current roof is still in good shape!</p>
<p>I don't think the project is necessary in general not has it been managed properly. I believe someone is lining their pockets with this project.</p>
<p>I don't believe this was a well planned or green option for the residents. Why would residents want to pay or connect to something that was forced on them.</p>
<p>i do not have the funds</p>
<p>I do not feel that this is necessary. Our septic field as well as our neighbour hoods all work and there are no leaking fields. A working septic system is better protection to the waterways than hooking up to the largest polluter of Lake Winnipeg - Winnipeg. Residents near St Andrews school should be given the opportunity to hook into their system</p>
<p>I do not agree with paying a user fee plus I think we would have been better off going to Selkirk. The Winnipeg plant needs a lot of upgrades</p>
<p>I choose not to hook up - EVER.</p>
<p>I can't answer this question without all of the costs. Not enough information overall.</p>
<p>I can't afford it and I'm already paying very high property taxes.</p>
<p>I CANNOT AFFORD IT!!!</p>
<p>I can delay paying wwt fees</p>
<p>I am upset that a gravity system to Selkirk was not chosen. We will have to replace and maintain a septic tank and pump, in addition to ALL of the other costs.</p>
<p>I am on a fixed income. Why would I want to spend thousands of dollars when my system is working, just fine thank you. There is no advantage, financially, for me to hook up early. You would have thought that the people who managed this project would have been aware of this fact. Would you spend thousands of dollars for no reason?</p>
<p>I am against usage fees based upon the water being metered from my well. I have a geo thermal heating and cooling system which returns water back into my well and does not require a septic field or hookup to a sewer or waste water system. The billing should be based upon water entering the system and not upon water being extracted from my well.</p>
<p>How I will be billed for this will dictate when I sign up. So you need to first figure out the start up cost dilemma before I am willing to commit to a timeframe.</p>

high costs
Hey. This crappy gravity system requires me to keep my holding tank, keep my @@ pump and keep me paying for yearly pump out service. With a working field there is ZERO upside for me. the thought of watering my grass is going to increase my 'wastewater bill' really @@@ me off as well as any association with the City of Winnipeg. Newsflash! The City of Winnipeg continually raises water and waste costs as it is a 'hidden' tax that allows them to keep their 'low' property tax increases. Everyone who lives in St Andrews DOES NOT want to have anything to do with Winnipeg. If we did ,we would live there.
Given the choice not to.
Given how badly this has been handled, it is reasonable to expect that early adopters will encounter major problems. We'll wait for those to be sorted out before joining. Also, what are the protections to homeowners should the system back up? There has been no talk of this. Lack of engineering design provided to homeowners on what specifically is required (e.g., backwater valves, etc).
Fully working septic system should be exempt from hookup. Also, why send wastewater to a derelict City of Winnipeg Water North Treatment Plant when that plant is well known for dumping raw sewage into the Red River, which is the true cause for the excessive pollution to the Red River Waterway Corridor. Why should the South St. Andrews Residents be responsible to help cover operating expenses to the City of Winnipeg when Selkirk has a brand new treatment plant with capacity, lower rates and wouldn't require as many pumping stations.
Forced to deal with Wpg/ cant keep cost under control and not help us out
Financial Costs.
financial burden
Finances
Expensive
don't want to pay city of Winnipeg to treat waste water
Don't have extra money to pay for hook up and I regularly monitor my water usage to my field.
Don't have confidence that the system will operate properly at startup.
Do not support the forced "system " (being generous referring to it as a system)and will be moving to a community which had the forethought to install a complete water and waste system
Do not personally need the system as my field is fine so there is not reason for me to pay for water or it's treatment.
do not need it.
Do my part to help Lake Winnipeg by reducing sewage going there as long as possible.
Council has not been upfront with actual costs. Point in fact - the annual operating cost. Two years back they were approximating \$150000. They are now saying \$260000. Add to that a 20 percent error rate in costing. It will be \$300000 by 2022. I have to really assess what I am getting for all the money I am forming out. Will a new homeowner be excited to move into the RM and pay all of these costs to simply have grey water leave their property by a hose or will they look to other areas to move to. Will the value of my home go down or up? I think the former. I like many other residents have to determine if we can afford it when all the \$ amounts are finalized.
Cost. Not everybody who lives here is rich.
cost. and especially if i will be carrying homeowners that aren't hooked up

Cost, my main standpipe is broken. Municipality cannot clear snow from ditches going forward as the backhoe continually tears at the current standpipe. Mine is bent up and needs to be replaced (July 27/2020). Therefore ditches can no longer be cleared in spring. I will wait as this project has been a disaster and I honestly won't connect until I am forced to.
Cost mostly
Cost is extremely high with taxes already quite high. Waste system. Also knowing how poor the Northmain system runs all our waste water will most float back up the river right back to our homes.
cost deferral
Cost at my age
Cost and additional debt. More costs to an RM that provides very little for the high property taxes we already pay. Pave our roads, garbage and recycling pickup and better lighting on roads are a higher priority to me.
Cost ??? What will it be never heard \$\$\$ amounts
considering moving to a different RM
Concerns of mismanagement and failure with how the system works .Why would i decommission my field any sooner than I have to when everything else with the project seems to be in flux
Can't afford it
Because we were told to by Pike (?) was not true about Selkirk (took up I talk to the Selkirk Mayor)
Because this project is @@@ and the RM is just lining their and Wpg pockets with money for a project no residents want!
because of in house fighting within our own municaple council it is a joke
Because it is not needed!!
Because I don't have to. I don't want some fly by night plumber in my house just because the rm says he has to be. Plumbing is not a compulsory trade in manitoba, so anyone can be a plumber. I would be more comfortable to buy the water meter from the rm and handle the installation as a land owner. I would also accept a member of the rm inspecting it after as well to verify it has been installed
because I don't have to according to Provincial legislation
Basically, the hookup will give me no benefit whatsoever. I grow trees and grass, flowers and vegetables. The effluent soaking into the ground is a benefit to my plants. Sending it to Winnipeg is not. Winnipeg will not remove dissolved solids. How will this expensive project benefit the river???
Based on my experience with the RM about this project, I can just imagine all the trouble this project will be once we hook up. It's been so badly managed, why would it get any better once you hook up?
At the rate installation is being completed, we aren't confident the system will all be functioning in our area by 2021 to make 2026 the 5 year deadline. We will hook up earlier only if forced to do so, or we sell to get out of St Andrews.
Am not confident that the City of Winnipeg will honour the agreement and that the best option has been chosen.
Alot of home owners in St. Andrews are retired couples, FORCING them to hook up to a system that they had no say in or cannot afford is forcing them out of their properties or is cutting into retirement savings.

After the first wastewater system fell through about 10 years ago I invested in my system and want to get my return on the mone I already spent!

A stupid solution by the politicians, not a proper system

5 generations of our family have lived on the same property and we will move before we pay the City of Winnipeg 1 cent

F1. Is there anything else you'd like to tell us about this survey, the information you've seen so far or any other issues related to the wastewater project? (OPEN END)

You've talked about wastewater, i have not seen any mention on potable water system hook up.

Your survey only allowed two choices for answers in the first panel when it said to select three choices. I was not allowed to enter my third choice like it said I could. Not very professional.

I still believe the municipality should never have entered into this project. Councillor Preun Spews lies to the newspaper and misinformation about this project and then states that property lot sizes will be reduced in the future to 1/3 acre lots for new homeowners where the system has been installed. Even though residence have explicitly stated they don't want to see reduction in lot sizes and a densification of homes and the planning board doesn't allow it, he none the less makes these false statements. Again a clear example of a member pushing their own personal agenda instead of listening to what the people say.

You would have done far better off to conduct yearly tests on septic fields to prevent issues instead of wasting all of our money on this project. That way if an individual property has equipment that is improperly working, they would be the only ones to pay to fix it up. Since we pay to have our wells drilled, softened, treated and maintained and we pay to have our septic tank and equipment maintained not to mention the power to do all of that, the RM has no right to force our hands to hook up. They also have NO right to charge us for use of our own well water! Additionally I have been incredibly disappointed that there has been very little public consultation on this aside from having a few town meetings years ago. If there are plans to pay homeowners fairly for the rights to regulating these things that we OWN and the use of our equipment and resources, then fine but we all know that isn't how it will work. VERY disappointed with this whole process and if costs are too high, will consider moving out of St. Andrews!

You have been very poor at informing us about the system I am very unhappy about St. Andrews going to Winnipeg for sewer treatment we should be going to Selkirk that is councils fault for not doing their homework it will cost us a lot of money Winnipeg can not handle their own sewer let alone ours too.i know the provincial government has had a hand in making us go to Winnipeg and I will be voting to rectify that in the next election.

You didn't add in the cost of replacing the destroyed roads from all the tractors and they damaged my irrigation system when they ripped up my yard.

YES. There was no communication about this surveys existence until mailouts came saying the deadline was extended. PLEASE ensure that next time we need to be informed, that it takes up a page in the Selkirk Record, gets advertised on billboards and is communicated PROPERLY. I check the website about the project periodically, but hadn't while I have been on maternity leave for the past 3 months and I did not know there was a survey.

Yes. Previous council and Reece were voted out because of this issue. On the last election, joy promised to stand up for what the people in St. Andrews wanted, yet, here we are. Typical politicians and broken promises. Want proof of the people of St. Andrews and what they think? Just look at the houses going up for sale. Had I know this shit show of a council was going to turn this community against each other, I would have never moved here.

<p>Yes, my field is new how do I recoup the costs I put in for field and now another cost that could potentially hurt me financially? How am I taken care of in all of this? This is a cash grab as it all going to the water and not guaranteed it treated as there was an issue a few years back untreated being dumped into the water in Winnipeg</p>
<p>Yes, a few comments. I still don't understand why we are not hooking up to Selkirk. I would like a CLEAR answer on this. Second, I strongly dislike how communication has been handled (we attended some public consultation meetings and we got the impression we were not heard.) Finally, I do not like how the rm has treated the new mayor.</p>
<p>Yes who voting for this sewer system ? I know I didn't Also you said about saving the red river from house hold sewer leaking , why didn't you go after the ones that had the problem now you paint a brush over everyone ? Sending it to Winnipeg doesn't stop the problem of sewer going into the the red river ? Watch the news every time it rains too hard they are dumping sewer into the red river cause the plant can't handle all the volume wake up out there you have been played !</p>
<p>Yea, this is literally a game changer and could very well lead to me moving from an area I dearly love so this whole project feels forced down our throats!!!</p>
<p>Written communication containing current information and figures should be sent to residents so that everyone can be up to date. It everyone is computer savvy or has online access. There is too much gossip and speculation on costs and not to mention that Council on more than one occasion has not provided residents with accurate and current information and figures.</p>
<p>Would like RM to 'mail' out info to homeowners about all the aspects of survey results and outcomes regarding wastewater updates. Some of residents dont have computer or email access and thus feel left out and in the dark about RM items and issues of concern</p>
<p>would like my holding tank inspected to know if it needs to be replaced or not instead of waiting until the last moment</p>
<p>With today's technology I do not believe mailing out bills should take place. All bills should be electronic to eliminate the cost associated with mailing out.</p>
<p>Winnipeg dumps waster water a few times a year and is untreated. Also Winnipeg has over 1000 KMs of combined sewers which dump into the river after heavy rains. Why aren't we hooking up to Selkirk? Winnipeg will charge very high rates after we're hooked up.</p>
<p>winnip[eg cant take care of there own and the rm is shipping more there so it can just pass us untreated down the river</p>
<p>Will someone be coming out to inspect septic tanks before hook up? Will we be using our existing septic pump?</p>
<p>Why, if I heard, would funding be pulled back if they went to selkirk, its still taxpayer money.</p>
<p>Why was this whole thing never brought to attention of the residents in a reasonable fashion? You send out information with the tax bills about everything else but I don't recall anything about this project. Why was nothing sent out as a mailer? Why all the secrecy until it was too late?</p>
<p>Why was this survey done so late near the end of the project waste of money again</p>

Why only grey water vs. sewer line. It is the septic fields that are failing and gray water is the only part being addressed and now there will be a cost for pump out as usual but also the additional cost of potentially a different tank as well as lines to the waste water line. Although I didn't like the idea at first I was accepting of it thinking that a waste water line would take away all waste and water and no one would need a tank or field and a win for the environment! Semantics perhaps, but I feel a bit deceived!

Why not through Selkirk?

Why is this system hooking up to WPG with their record of dumping raw sewage into the Red River?

Why is the RM asking these questions now? Why weren't these types of planning questions asked at the beginning of the RM's decision-making process (when planning questions are supposed to be asked), rather than the end? How much longer of a delay to hook-up will this exercise cause? What additional costs will be incurred for even further delay? How much did this survey cost and out of what budget is the RM paying for it: wastewater infrastructure funds collected from homeowners? I whole-heartedly support the wastewater system - fields are failing everywhere and our groundwater and surface water will suffer. But this process, and communication with homeowners has been terrible (confusing, contradictory, inaccurate, sporadic) from the beginning.

Why is the metering system hooked up to the in take of water, this puts a burden on the owner for water that does not go to the waste water discharge.

why is henderson hwy across the river not involved

Why did the RM build their own lagoon - would have been a lot cheaper for residents! Personal explanation - the RM handled this project very poorly!

Why are you asking residents from all of the RM for their input. Shouldn't you just be putting this survey to people effected by this Project? If you are putting this survey everyone, then how valid is it?

Why are we going to send waste water/sewage to the North Winnipeg Treatment plant when it, the treatment plant, already dumps overflow sewage into the Red river? My septic system works properly through evaporation with only 2 people on it. With the new system, my waste water/sewage will dumped into the Red River and then into Lake Winnipeg ... supposedly what we're trying to avoid. Please explain.

Where is the meter going and what is it going to measure and what will I pay for (eg watering plants, rain water or winter melt water)

Where does the wastewater meter get installed?

When will phase 2 be working?

When will our line be installed? What are our payment options?

when one sees the amount of waste water the city of winnipeg puts in the red river and the fact that they have refused to update equipment etc.because of the costs involved, i wonder why 1800 residents in the rm of st andrews are being punished.

When does phase 4 start? Who will we be hooking up to Selkirk or west st.paul?

What will I do with my field which is relatively new and in excellent working condition?

what other hidden costs are involved, because that always happen and who pays for restoring my property back to normal Plus the fee's, yearly charges just too much for us to handle as taxes are high as it is

What is this going to cost home owners?

What is the RM paying monthly for interest on expenses paid for this project because it was stalled by the Mayor?
What happens if we have a holding tank? Is the wastewater system still required?
What are the monthly interest charges on the borrowed money because of the delay caused by Mayor Sul. How long was the delay caused by her actions to investigate the City of Selkirk option.
What are the costs of hookup, meter costs, etc.
What about sending a monthly E-mail update on progress, to all the residents?
We would really like to know all the costs associated with the hookup, we've never seen any firm costs provided by the RM. It seems like they have committed to something without the end users knowing the final cost.
We would object to paying any service fees prior to mandatory hook-up. While this survey allows for some personal answers, the remainder of the survey often steers your answers in a way that we didn't intend.
We should have been consulted when this project first started and asked what we want . Now they are asking our opinion about this project. When we went to meetings we were told about things but never could they tell how much it would cost .
We need straight and clear info and details. we want to know exactly what we are paying for and why? My septic field is high and dry while a neighbours is leaking and leaching. A wiser process would have been to do a survey of all the fields before this ever started.
We moved here 2 years ago and have not Recieved ANY information about it.
We have not received any definitive pricing/ costs. Difficult to answer survey when you do not know what "you're on the hook What are we actually paying?? What cost upfront? Hook up cost? By in fee? Added cost to property taxes?
We feel we're too far removed from the site of the project to really have a direct effect on us. On the other hand, it would have been better for the RM to inform all of us taxpayers of this project. Question: Where is this waste water going? Winnipeg or Selkirk? to North-End Sewage--which is already over burdened?
we feel we should have the option to not hook up as long as our current system is in good operating condition. possibly inspections could be done for those whose fields are newer and delay hookup longer than the currently set 5 years
We feel there is urgency to completing this project. Doing nothing is not an option and it's time for the council to take the necessary action to move forward with the wastewater management project.
We feel that we were railroaded into all this with little to no information other than attending meetings that not many people knew about. I know of a lot of residents in my area that were not privy to the information and we are certain that a lot of elderly residents still do not know all the information. Most believed and may still believe that this is a sewer system that will pump their sewage out not just wastewater. And it is totally unacceptable that they are now asking for our opinions when our opinions did not matter in the whole planning process of this. It is a totally political farce!! Very sad situation. And has put a damper on country living as it was. Especially for the elderly residents.

We do not want this system, period. We were also told, when we moved in, that the timetable was 10 years, AND only if the septic system began to fail.

If hooking up is mandatory, then there were fewer incentives to moving out to the country with a working septic field.

We do not want construction done on our property for this project.

Anyone with an existing septic field, even if it becomes damaged, should have the right to have that existing septic field repaired. They should not have to connect to the wastewater system at that time, regardless of the functionality of the system.

We are totally displeased with our municipal board and the lack of "caring" and "understanding" of the residents who are adversely affected by this change. Everything goes into deaf ears and the council simply does whatever it wants! Regardless of the opposition from residents!

We are on a fixed income with a working septic system. The costs to install and monthly operating costs if too high would cause us to have to sell the house we built and have lived in most of our lives. I suspect there are many more people in this situation also.

We are concerned with the messes already made in our yard and ditches from the initial work. The ditches do not drain properly since the work has been done and they have not returned our yard to how it was prior to their digging. We are not looking forward to more work being done if it will result in further damage. When answering the question regarding the age of our septic system, the tank is only 2-3 years old, field is original to the house so probably 40+ years.

waste of water!

Unfortunately, I don't think the survey will do much to help the majority of elected officials in the RM to get it right, they have heard already the same feedback I'm giving you right now from all the residents of South St. Andrews prior to the project starting and have ignored pretty much everything that was told to them by the residents at the Municipal Board hearings and the Public open house meetings (that were a joke) old outdated information, each councilor saying something different than the others when asked the same questions. I think you get it. Just so you know, I was NEVER against a sewer system, 90% of the homes here had very small septic fields that were designed for another time, when water consumption was minimal, in today's world they can't handle the capacity and are past their life expectancy anyway, but this project in my opinion has been a joke from the start and the constant bumbling and fumbling of doing something good, proper and right for the residents, to whom they claim they are helping is laughable at best, and there has been no support from the Province who had heard from many, many residents that they are not happy with the Winnipeg model but unfortunately their concerns have fallen on deaf ears. Oddly enough the Selkirk Waste Water Treatment plant was funded largely by the Federal Government as a 'Regional Treatment Facility' how can you get more regional than a Municipality that virtually surrounds the City of Selkirk. I assume that perhaps their logic might have been that South St. Andrews may become part of the City of Winnipeg in 20-30 years from now, who knows, but I feel like we have all been thrown under the bus.

Totally disagree with sending waste water to Winnipeg..our rates will go sky high as they try to fix their system which can't even handle the current volume

too much unknowns!!!!!!

Timeline.

This whole project was poorly managed and conceived. Do you even have all the easements in place? And why was hook up to Selkirk not investigated properly. There were many town halls, and we feel that the citizens' questions and concerns were not fully taken into consideration.,

This whole project is crooked. Our wastewater should be treated downstream by the Selkirk water treatment plant. Most RM of St Andrews agree Selkirk is the simple logical place to treat our effluent

This whole project has been handled beyond poorly. Proper information was not provided, and options not properly explored. There have never been so many homes for sale in our area. We planned a lifetime around spending retirement years in this home, where our grandchildren could come and play and enjoy the property we have maintained. Now, we will be moving, with luck before we have to hook up. We are strongly opposed to paying costs we will never benefit from, after all of these years supporting the community. Our council should be ashamed, as had this been properly handled, we could have started paying towards a proper system on our taxes 20 years ago. It is unfortunate, but many people have a right to be bitter.

This whole install was a joke.

THIS TIME LISTEN TO YOUR RESIDENTS!

This survey should have sent out a long time ago. The RM should not have waited until the year the waste water hook up was due to start to figure out how it should be paid for. If there is no choice but to move forward with the project then I think multiple financing options should be offered for the one time costs and the only fair way to ensure we all pay our fair share to a yearly fee to all until all are hooked up.

This survey should have been sent out 10 years ago NOT now.

This survey probably would have been great prior to the beginning of this project. Now it seems that everyone is in panic mode and things are being done quickly just to get them done. I hope that things get resolved fairly to everyone in the community. It is unfortunate that we see growth in the communities surrounding us (West St. Paul and Selkirk) but St. Andrews seems to be in a rut and at a stand still.

This survey is good but it should've been done 3-4 years ago before the ridiculous amount of tax payers money was already spent and allocated.

This survey is a good idea, many years late.

This should be handled by the Mayor we elected Joy Sul

This sewer system is not needed. It is being forced upon the residents at extremely high costs to them. No amount of financing options etc will change that. We have always been conservative with our water usage (even decades before it was the 'in' thing to do) and because of that my septic field works perfectly fine. It absolutely infuriates me that the RM wants to put a meter on my own well (that I paid to have dug) and pay to have my perfectly fine water shipped away to a non compliant plant in Winnipeg. My water is needed in MY yard to water my vegetation and let me tell you now, no one will be entering my house to 'read my meter' like they do in Winnipeg. That's just not going to happen. I highly suspect the RM will be seeing many of its residents in a class action suit if we are forced into this system.

This project was undertaken against the majority will of the citizens. Wpg is the biggest polluter of the Red River and the Lake. The North End treatment center dumps raw sewage. This is not an issue in St. Andrews. The costs were never fully disclosed to the residents. At one time it was said that residents would have 10 years to hook up - apparently now we only have 5 years. When did this change? I am totally opposed to this project.

This project made my mind up to get out of this area. Too bad, love it here

This project is total was of money and should have never happened

This project has caused much concern for the residents. I have never seen the residents become so vocal in opposition to any other project in this community. It has become clear to me that the decision to proceed with the project was made to appease land developers who could not build any new homes in the Red River Corridor because of the ban on septic fields. A drive down Highway 9 confirms my belief with all of the new developments popping up. It would have been fairer to charge developers additional fees to cover the cost of this project as they are the beneficiaries of this project not me.

I am also concerned about leaks of raw sewage from the wastewater system into the ditches which will find it's way into the Red River. Unfortunately, the allowed amount of leakage on the leak test for this project is not zero. Therefore many thousands of liters of waste water could leak over the course of a year which is significantly more than there is now. I thought the project was attempting to save the Red River but I fear it will only make things worse.

Lastly, I abhor the thought of paying to have my sewage treated in a water treatment plant that is permitted to discharge large volumes of untreated waste into the Red River for me to watch flow by my home in St. Andrews.

this project has been very unorganized with different councils with different ideas each council thinking they have a better idea than the last and no-one having any idea what they are doing

This project has been poorly, managed, and financed. The public consultation meetings were over capacity and very little public consultation given.

This project has been mismanaged from day 1. Previous Councils and Mayors were never able to show residents why the system was needed. No research was done to determine the status of resident's septic fields as was done in other municipalities (ie. West St Paul mapped out all problem septic fields - info is still available on their website). Information was literally provided by Conservation at the 11th Hour (11pm on the last day of the Municipal Board hearing) on their 'estimate' of problem fields. This project will rack up deficits for years and the people responsible should be held financially responsible Pike, Keryluk, Ataman, Hunt, Paradoski, Hogg, Forfar, Garvie, Boch, Krasnesky and any other member of Council between 2007 and 2014.

This is the most information I have seen so far on this project which is really sad considering it is a survey about a project that is already set with no say to homeowners. I am a home owner in St.Andrews and I'm forced to be a part of a project I do not support. Perhaps more information given to homeowners right from the start may have eased homeowners concerns a bit if nothing else. If the municipality was going to do sewer it should be FULL SEWER! I've been told I may have to replace my current septic tank with a new holding tank. Where am I supposed to be coming up with all of the money for so many added costs. I work in the community and everyone I have spoken to about this project is against it. Not one person I have met supports it. In addition, I voted for a mayor who shared my views of this project and look how things have gone for her so far!!!!

This is a Wastewater project, Why am i going to be charged on the water that i use from my well? I pay to dig my well, I pay to main my well and i pay to soften and remove iron from my water, If something happens to my well is the RM going to dig me a new one for free ? Then why should i pay for water entering my home and not only for water that enters the sewer system..... If the sewer somehow backs up into my basement is the Rm going to cover the costs?

This council has not given us the needed information about water rates or about what is happening with the system. If it wasn't for Facebook I would never know what's going on. That's pretty bad on your part. Not sure what you're doing.

There needs to be better information about the strength of the pump required for the new system. Also, I have weeping tile that are fed into my septic tank (I did not design this!) so I need to find how that can be excluded from the wastewater system (perhaps a grey water option to my old field?). I also want evidence of reliability before I hook up - my street has had its line dug up 15 times in the last year to fix leaks. I would like to have the option of switching between the system and my field, if it fails - or if that is not possible, if it fails, have the municipality cover the costs of pumping my tank every couple of days until it is fixed. We were promised this system more than 15 years ago...it has been a train wreck from the start, so it is hard to feel confident that everything will actually work.

There needed to be WAY better communication / information / coordination between the RM, the construction contractor, and the households. In the spring/summer of 2017, we received a letter in the mail from the RM 'Notice of Low-Pressure Construction Phase 1 - Contract 1'. Within that letter it stated 'A representative from the contractor Accurate HD Ltd, and our Engineering Consultan. Stantec Consulting Ltd, will arrange a meeting with each property owner to confirm the location of existing septic or holding tanks and discuss preferred location for the new sewer service at the front property line.' Well, nobody reached out to us (or our neighbors) ahead of time. What happened was in the dead of winter, as the machines were rolling in front of our house, we got a knock at the door at 8am, asking us on what side of the driveway we wanted out sewer service and that we had 5 minutes to decide. Obviously this created a stressful situation for the homeowner, as there was no initial 'consultation' (as was promised in the RM letter) to discuss the various options and pros and cons of each option ahead of time. In my opinion, it showed a significant lack of leadership by the RM for not ensuring that these initial consultations were taking place.

there is a lot of information, good, true, untrue, sketchy - hard to know what to believe

There has to be other options available on how the start up cost will be distributed over the next five years. The options presented so far are not equitable.

There has been a complete lack of transparency and pre planning from before they started installing the system. Why are we just starting to figure this stuff out now?

There has been a complete lack of information provided to home owners, regarding this entire project. Residents are not listened to and had little say in planning and implementation.

There are too many unknowns and conflicting reports about what the costs will be, when the hook up is required and how decisions have been made. The whole project feels very shady to me based on how reported costs have been adjusted, where the waste water is being sent, etc. With the large costs involved to the residents, the process should be much more transparent.

There are MANY issues the RM of ST Andrews need to face and address. First of all the MB Gov needs to step in and expose those who are corrupt and fix the current situation within the RM. An internal investigation needs to be done by the RCMP. I have information about those who need to be caught within the conflict of interest in the RM office and will be alerting the authorities when the time is right.

There are a lot of good smart people in St. Andrews, but for some reason they always seem to pick a real winner here for a mayor. This is probably where most of the problems start. This system should have been working 2 years ago. Too many Egos.

There will be many companies set up to do this project. How will I know which ones are legit and which ones are just for the money. How will I know which ones the Municipality will be using.

The whole system is being jammed down our throats. At all the meetings we attended there was not one person that agreed completely with the installation of this project. Some agreed somewhat with it and many of them wondered why we go to Winnipeg to hook into an overworked aged system that cannot even handle the current sewer flowing into it. They suggested to go to Selkirk instead. Apparently, the people responsible for planning this project discussed it with the Mayor from Selkirk who indicated nobody ever talked to him. It seems we were lied to right from the beginning.

The whole implementation was mishandled and intercommunicated to residents. Not all options were explored. When West St. Paul reneged on our building a sewage plant with them, The R. M. should have sued in breach of contract and explored other options with Selkirk or St. Clements instead the R.M. plowed through with no agreements in place and proceeded hap hazardously, that is a major reason why there was a change in the last council and mayor.

The wastewater project seems very confusing and oddly disorganized. Neighbors, residents, and employers all seem confused about the entire ordeal. Some formal documents via paper would surely be helpful as nothing has ever been sent to our home ever (in 3 years). Highly dissatisfied with the overall process.

The survey or one similar should have been done PRIOR to council undertaking such a vast project. Council should have explored other means (i.e. the White Water Waste systems approved in BC, Alta, and Sask.) to keep within the Provincial requirements for waste disposal in the Red River Corridor

the RM should really be giving residents treated water, this is a real waste of time and money for everyone if not.

The RM should provide some if any info about this.

The RM should have been on top of the failing septic systems years ago. Now all the residents are responsible for those who did not maintain their property.

The RM of St. Andrews handled this project poorly.

The RM needs to be able to answer any questions and have everything worked out so everyone can make an informed decision, which should have been done from the beginning. Also, why is West St. Paul and Selkirk maturing and St. Andrews seems to be at a stand still?

The RM is very bad at providing progress reports.....It is unknown what stage the project is at or what the costs are or what is required for hooking up.. Having lived in West St Paul when they went through their wastewater project, the information received from West St Paul was clear, concise and up to date on all aspects of the project including projected costs then changing to actual costs as the project progressed. In St Andrews all you hear about is the infighting between council members...

the restoration on our yard has been terrible throwing down a hand full of grass seeds only to grow weeds in the area is just ridiculous. no one came to water the seeds.... this is summer #3 with a dirt hole in my yard..... don't you think its a problem when every June just a small amount of seed it thrown and not watered..... its been THREE YEARS

the residents from one part of the RM should not have to pay the whole amount to protect the RM water supply,red river and Lake Winnipeg.Also they are forced to do with no other options

The project was poorly managed, not enough research had been done. I feel if we had connected to Selkirk, the costs would have been substantially lower. The Winnipeg plant periodically releases raw sewerage due to constant equipment failure and needs an upgrade. That cost naturally will be levied on us; Selkirk on the other hand has the most up-to-date facility in the region.

the pig farms in the RM pollute the water more in one day then ,we do in a year . Why are we being forced to pay the whole RM part , in one area

The original pitch was a water and sewer system. Water got dropped quickly. And the sewer components got scaled back as well, such that today's solution only decommissions septic field. Pumps, septic tanks, lines, etc are still required. And in many cases, expensively, older, but still working equipment, will have to be upgraded to current standards. Hooking up to low pressure system is not small, if folks have to replace septic tanks etc at same time. So, overall, this project continues to get more expensive, and delivers less value.

The Municipality should be responsible for contractors and not the residence

The municipal land where lift house is being built should have a fence on all sides.

The legality of the situation is questionable

The lack of information on costs of hook up etc.

The information has improved however it was very poor at the beginning of the project. When talking on the phone to anyone at the RM about it they were rather rude in their responses. I'm just a tax-paying citizen of St.Andrews looking for answers.

The current council is an even bigger joke than the last band of idiots who put this through. Who the hell hamstring the mayor we voted in like that. I cannot wait to vote those idiots out. The mayor was elected to look at this project and fix all of the stupid stuff the other council put in and these idiots led by king idiot of the north stop her. I can't even speak civil about these people. I am so angry at what they have done.

The cost of hooking up to the Winnipeg system seems extreme?. \$ 2000.00 seems to be price gouging.

The cost is going to be quite a hardship to most residents.

The construction of the project was slapped together poorly resulting in leaks through the system which had to be repaired. This shows me that im 99 percent sure there will continue to be problems with the construction of the system. Homeowners will continue to be sucked dry for years to come for this system. Also, we all know that our waste water will just be pumped right into the red river anyways as the city cant manage its own waste. Just drove by chief peguis and main the other day and seen waste water being pumped into the red. What a joke this all is. Just another pathetic cash grab for the government. You wont be getting a cent from me and my lawyer will help me make sure this happens.

The concern is bearing the financial burden for those of us who are interested in hooking up early versus those individuals who will choose to hook up at four years, 364 days later.

The buildings for the pumping station at Donald Road are taller than was put forth

The bitter irony of all this is that the estimated amount of waste water that will be sent to Winnipeg in one year (and treated at the north end plant) will be diluted with raw sewage in 1 or 2 of the many spills per year. Send it to Selkirk where at least it will be cleaned up for Lake Wpg And at least the money we are spending would actually be doing some good. (the Winnipeg Free Press article July 30 2020 indicate that the problem of raw sewage spills may not be fixed for decades.

Tender out the final 'hook up' providing all home owners with a cost effective 'turn key' solution that can be either paid for up front by the home owner or financed over 20 years on their property taxes.

Taxes are too high already for services we get

Surveys are good to a certain degree. A forum of questions answers are best. Not willing to pay any more than what was originally negotiated, \$7500.00 over 30 years on tax bill. We are seniors on a fixed income.

Survey should have been done at the beginning of project, not after when money has been spent, infrastructure installed and costs to operate, connect and rates still not clear. This information could have been determined and shared prior to project commencing allowing residents to contribute to a survey with factual information

Still not happy with the lack of information as the project was being undertaken. Glad to see transparency is now being pursued but should have been done much sooner. Also still strongly feel Selkirk would have been a better partnership for the municipality so frustrated with the politics being played to send it to Winnipeg instead. The decisions seem to have been made well before the public hearings and the residents' and experts' opinions were largely ignored in favour of the preordained outcome.

Still need to be shown exactly WHY this project was felt to be required. There has never been anything other than vague responses. Never has any actual rationale been presented.

Still have difficulty understanding why Selkirk is not the most obvious option.

So, would not it have been more cost effect to help residents repair their septic field! If this were such an issue, surely it would not have cost \$20 million dollars! When the bureaucrat was asked, "how many leaking septic fields there were" all she could say was in 16 years there were 147 complaints. People have not moved to St. for ¼ acre lots, and if this was the whole goal, this should have been a gravity sewer & Supplied municipal water! This was shown by the resident's objection to the South St. Andrews secondary plan, a smaller lot is not what people move to St. Andrews for!

The stupidity of the project is if I lived on the other side of the track "100 feet away" I would be exempt! That is so much nonsense, with the mix of agriculture, herbicide spraying, etc. the gov't does not want to offend the "FARMERS". Just like the ban on spraying of dandelions. Farmers can dump "animal manure" spray chemicals by the thousands of gallons on their fields, (another nonsense statement that a leaking septic field is polluting lake Winnipeg).

So, in conclusion if the North End Treatment Plant will not be fixed until 2095, you and I and all the residents and possibly your grandkids will not be here to witness the miracle!

Long live political lies!

So much money spent on useless items(look at how the pimp stations are being built. Did they really need to be built with brick? The RM is spending money like drunken sailors.

Simple clear costs and what needs to be done physically. Too much vague statements and guessing

Should not be forced to hook up in 5 years if one's system is working fine.

should have hooked into Selkirk

Sewage to system should be metered..not water usage

Seems like a survey to find out exactly how to placate residents as regards this 'Project'.

Rushed this through without long term vision. Should have been complete waste treatment not just water. Cost of replacing pumps, septic tank will cost home owners thousands over the years. Should have got rid of septic tanks and done what East St Paul did, treat all sewage. Also sending to treatment plant in Winnipeg was a mistake. Initial cost to Selkirk may have been higher but the cost of treatment would have been lower for home owners. Our residents will pay for Winnipeg's treatment plant neglected up grades. Not at all happy with our politicians lake of vision on this project. Lucky we are not American or there would be a few politicians being sued for how this project was handled.

RM should negotiate with the Province on the possibility of still allowing a portion of the RM to hook into Selkirk- effluent flowing downhill as opposed to pumping stations to pump uphill (a crazy idea to begin with) considering the mayor of Selkirk said their system can easily handle all of the south St Andrews sewage.

Residents should have the right to choose when to hook up. I thought I lived in a free country where the government does what the majority want but it seems that is no longer true. I do appreciate they are at least reaching out asking for opinions.

Residents know nothing about this project. Municipality needs to spread costs to each and every household within municipality (like 50/house) so it is affordable for those being forced to hookup. This is for everyone not just the ones sewer pipe runs past. Totally unfair.
Really concerned regarding the total cost, Also as St. Andrews expands - will the cost to individual households lessen.
Pump the waste water north to Selkirk, it's just physics!
Property ownership has responsibilities and is not a right. Members of this community that cannot afford a proper sewage system should move to the city in an apartment where their rent is regulated of the Province. If there is a chance that we lose the federal and provincial infrastructure funding due to the mismanagement of this by the Mayor's dithering, she should pay for it. Its time to either figure this out or resign.
Poorly written questionnaire. The Council is going to do whatever the hell it wants, with or without this information.
Poor communication and misinformation. Originally called council prior to purchasing home in area for estimated cost. Got a ball park number. 2 months later the RM posted the costs to their website and the estimate was double what we were told. At \$7000 we wouldn't make a fuss. At \$15k that's a ton of money.
Please stop delaying this project, lets move forward. Perhaps the RM perform quarterly inspections on fields and have all the owners with failed fields cap and start hauling (as I believe is mandated by provincial law). We may see more support when more properties are required to haul. Plus, i'm curious if any real estate agents for property Appraisers have provided an estimate for the increase in property values when this system is finally operational. I suspect the increase in value will more than pay for the cost of the system. As for the RM staff, good work trying to move this forward, it must be difficult.
Please share the results in the Newsletter.
Please see detailed responses earlier in the survey - we really want people to sit with us and go over things in detail - plus we want the best group rates. It's scary (and discouraging) seeing the number of 'for sale' signs, knowing many people are siting the new sewer system as a motivating factor to move.
Please read previous comments. If this is wastewater why is it so expensive if it's just water. And I shouldn't be paying for water that doesn't go into any system. You are expecting residents to have a well a tank and only take away and pay a great deal for water. I am not in favour of the high fees involved in the short and long term. I think it is better to have residents welcomed to the RM instead of upset, confused and worried about the upcoming fees and disruption to each home.
Please have better communciation.
Please give us some direction and help determining what to do on our properties and what reasonable costs should be. Or please do it for us
Please get it done so we can connect. It's taking way to long
Phase One should be completed in its entirety before proceeding to Phase 2 to make sure everything is working as expected.
People with leaking septic fields should be forced to hook up immediately. The entire justification for the legislation and the wastewater system is to limit surface and groundwater contamination risks from leaking fields. With a functional wastewater system there is no longer a reason to let these people continue to operate leaking fields. Manitoba Conservation should be brought in to help enforce this and make people aware that with leaking fields they are in violation of a long-standing provincial regulation.

Overall the project has been executed terribly. So many people confused over what is going to happen and when it is going to happen. I have done my best to keep on top of everything but it has been a headache to say the least. The amount of decision changes, and money wasted in all aspects of this project have been mind boggling. Keep in mind I agree for the need of this project and how bad septic systems have got in St Andrews and it will result in a better quality of life for everyone. I just feel the execution was awful. I am still not impressed with the overall cost and tax increases and fees we will have to pay. Especially since I think this should have been a high pressure solid waste sewer system and not just grey water. Owners are still responsible for all of their own equipment, having a tank, etc.. plus now we have to pay so much more a month / year. It is a very difficult burden to place on some families already living on a tight budget. Getting back to the main purpose of this survey and in summary, the costs CAN NOT only be shared by who is using it in the first years and HAS TO be equally divided. Not only will this get everyone on the system the fastest, but it is ultimately what is fair as this is a mandatory change. If you decide to take the full 5 yrs to hook up then so be it. I personally would avoid hooking up until i am forced to kicking and screaming, if the option of charging only to who is using is decided upon. Evenly needs to be all phases of the RM.

Our Municipal Government This council and particularly the previous council have not served the residents of south St. Andrews well regarding the sewer system.

This system should have gone to Selkirk and it should have been a gravity system. Residents were given very little information about the project and allowed little or no input..

Truly disgraceful

One of the questions should have been do you want a waste water system at your residence.

Once again, our biggest concern is the tie-in to the City of Winnipeg North End Sewage Treatment plant - for both environmental and long-term cost reasons. Why has the RM spent so much on this when the potential to have everything that has been pumped into the city come right back out to the river? We understand there is provincial legislation and timelines, but if we must participate in this, then can we please renegotiate to pump to the City of Selkirk. This to me is both a provincial and rm concern and potential election issue. We are also concerned about the potential for the South St. Andrews area to reduce allowable lot sizes, impacting our chosen quality of life and the area. We chose to move here to get away from the city - not become part of the city. We fully anticipate and dread what reduced lot sizes will do to the area and also the value of our property and home as we cannot subdivide the way our lot is situated. We do not condone leaking septic fields, but there is no doubt in our mind that this tie to the City of Winnipeg will end up costing us as home owners as well as the RM in general. Finally, we do not believe any minor increase in our property value will offset additional costs, not to mention having a low flow gravity system requiring that we pump our tank in addition to paying for the sewer system. While we understand these are complex issues, from our perspective this whole project has been incredibly poorly handled on behalf of council and the province.

On the pages where you asked for our top 3 choices, we could not drag 3 choices could only drag 2 choices
If this phase of the project is all south of hwy 67, could you tell us why on River Road there been no work done on properties north of about 240 River Road yet? Thought all properties were part of this project. Have not seen any work done any properties north of 240 River Road.
Obtain a baseline of Red River pollution levels related to sewage before the system in service and monitor afterwards. Measurements should begin before and after Parks Creek, Lockport Dam, and at the north end of the wastewater system catchment. Publish results on the RM website.
Nothing
Not really because I do not like this wastewater project.
Not Happy with the whole system and how things were handled by the RM and decisions made without any types of agreements
Not convinced it is needed and it is being imposed which is not appreciated. This wasn't anticipated when we moved here and it is disappointing and discouraging.
Nobody should be forced to hook up if the current system works.
No. It's been a poorly managed project and the interests of the residents of the RM have not been heard.
No other than we currently get nothing for our taxes besides highways cleaning the snow. We don't get garbage pick up and we get the edge of our ditch cut once a year usually July 31 or August 1. Our taxes for this area are outrageous and shouldn't be on the same rate scale as the rest of St Andrews!!
No advanced notice when we were notified that we needed to prepare the hook up to the sewer system. No timeline for the hook up to the wastewater plant.
Need communication. There are lots of elderly residents who do not have computers & know nothing about this wastewater project.
My driveway is a 1/4 mile long. The cost to hook up will be preclusive on a senior salary
More information should have been provided about various options and their related projected costs prior to sending out this survey.
More info, you need to standardize the hook up costs? Let people know the options and when it has to be completed. Or if there isn't a choice, just start the work and get the community hooked up
More info on payments options and costs.
More details on the ongoing operational for the RM, one time costs and costs paid to others such as West St PAUL and the city of Winnipeg needs to be much more transparent.
I had heard that the city can't handle its own wastewater never mind adding west St. Paul and St. Andrews to its already overloaded system.
maybe some info as to what we should expect from the contractor who will be doing the hook up, ball park costs
Make it possible to hook up when our existing field and or tank fails instead of the year 2026
Mail out any current information and or changes so we are aware of what may happen next and when hook ups will begin.

Looking forward to see the incentive package to be an early adopter otherwise I, like many, will sit back and see how things play out
Like I commented earlier all decisions have already been made for us...
This survey is a wait of taxpayers money...
Like all the other public consultations this project had, you elicit input from the tax payers then proceed against their wishes. This whole project is a joke until the City of Winnipeg gets their treatment plant expanded. Wish you would have partnered with Selkirk. Oh, and Stantec sucks as a consulting engineering company by the way. Guess they were the lowest bidder. You get what you pay for, and in this case; bad advice, bad plan, bad design, bad execution. To think we have to spend \$40K and still have to get a septic tank pump out. You guys are nuts.
Let's get it done!
Less talk more action!
Laurie hunt is a crook
lack of knowledge by everyone concerned
Lack of Information. I never get mailouts. I don't hear about meetings. I have to search for info. Need to know about our holding tank, will it work? Keep hearing mixed things. Also nobody has an extra 15 grand lying around. We will all need finance help with this
Keep doing a good job.
Just to send out regular information. I learned about the survey in the Selkirk Record. Keep sending information through the Selkirk Record and the RM website.
Just to be clear that i cannot afford the rate that was proposed. It would need to be something reasonably close to other RMs (within a dollar) or I will wait the 5 years
Just simply that I'm not paying waste charges on water used, on water that will go into the sewer, not on water used in my home.. we live in the country on a private well, not in the city.. if I wanted that, I'll move back to the city..
just my cost of putting the system in
Just get it up and running!
Just from what I have been reading and hearing. This one is going to cost us homeowners huge. Not only initially which is what I get. But in the long run. That is where we are going to get it. The rates
Just a lack of communication from the rm, and disappointed it wasn't full sewer.

It's too bad that this is being done now. We had two very ugly Municipal Board Hearings. In fact, the RM was criticized by the Board for failing to communicate with residents. The premise is absolutely ludicrous, pumping wastewater 28 KM to the failing North End Treatment Plant simply to have the overflow end up back in the Red River. One of the questions asked was, 'Does the RM have an obligation to protect the Red River?' Yes, the RM does and that is precisely why we should have never entertained a project that involved both the City of Winnipeg and the North End Treatment Plant. We should have gone with an environmentally sound option like Selkirk. I do realize that the RM was told, go to Winnipeg or no funding. This is the RM's fault but a political fact of life that the North End Treatment Plant was a provincially mandated choice.

I applaud the intent of this survey but let's face it, it's too little too late. For example, we knew that only those on holding tank would be willing to hook up first. They are financially motivated to do so. We also knew that those that chose not to hook up immediately could wait up to 5 years. We actually petitioned the province to increase the time to 10 years. My point is, what was the RM plan to absorb operating cost for 5 years with only those on holding tank supporting the utility? This problem did not happen overnight. Clearly, the RM cannot impose those to hook up prior to 5 years. My thoughts are, the RM needs to offer financial incentives that are 'significant enough' to out weigh/justify costs before 5 years. Such a shame; that a more intelligence led approach to this project was not instituted at the beginning. Mayor Sul has tremendous knowledge about this project because she has been on Council now for 6 years. Unfortunately, there is a lack of resolve to actually listen to her point of view. In summation, this project has been brutally poorly managed. It's very difficult with a survey to correct a wrong that has been going on for 5 years!

it's all been said

It's really difficult to answer questions about when I would like to hook up, or what I think of financial options when I don't know if the total costs will be \$20000 or more or \$10000 or less - every property owner should be given an actual range within a couple of thousand dollars- when I know what the actual tru costs will be with Provincial grants, my answers may change significantly - communication on this project has been poor - we had to rush to get the connection between our septic tanks to the line in the ditch ASAP a few years ago, but nothing since - seems very poorly managed

It would of been nice to collect into on the contractors or who will actually do the work. Is RM to get this organize? is it up to the owner? the concern being that not all residents get the same, fair service. Would be nice if RM is responsible for setting this up.

It would be great if more ongoing info could be put in the local paper.

It would be good to get more updates

It was very poorly planned. Scrap the whole thing!!!

It was a very poor decision and solution that was pushed through by the previous Mayor and Council without considering all of the environmental and social impacts

It is very unfortunate that this survey is being sent out about 10 years too late. There is plenty of blame to go around, but that doesn't help us. As an RM, we are in quite a pickle.

It is unfair to base sewage consumption metered at the wellhead instead at the point of egress. We paid for a well adequate for irrigation of our vegetable garden and shouldn't have to pay sewage costs on that. The rates should be measured at the water softener which is for household use only.

It is nice to see someone finally managing information flow about this project in a better manner than has been done to this point. The waste water project website was supposed to be our portal to stay up to date on progress but was poorly maintained and rarely updated, especially since the new administration took over since the last election. The political grandstanding, and personal agenda pushing by our elected officials, especially our mayor, and resulting delays and postponements to this project has been disgusting and painful to watch. I am glad this project is finally back on track, and will hopefully be operational before the coming winter. Please don't let the results of this survey delay progress any further. My sincerest hope is that our elected officials all start working together to finish this project to the best benefit of everyone involved, at the lowest cost possible, with possible options for payment, but no options to delay hookup. Some decisions may be painful, may not be politically popular, but are in the best interests of the people you represent. Educate the masses so they can understand the issues, and then you can make the tough calls for the protection of our environment and the healthy future of South St. Andrews.

It is going to burden me big time with an additional, big cost! System should have been planned for better and info passed on to residents in a better fashion. Just SO many different costs for me-should be financed by government completely and not by residents. I did not move out here to incur more costs/bills like now having to pay for water from MY well, the plumbing to my well and a meter to measure how much water I am using from my well - something I have already paid for when I bought the house.

It is a done deal now. Too bad it was poorly designed and implemented by previous reeve and council with Reeve and some council members blatantly lying to ratepayers on a constant basis. Should have been a gravity system hooked up to Selkirk. Bad, bad decision making by previous council. Now we all have a sewage system that is costly to each household with no benefits, only costs. There was never a survey initiated to determine number of faulty septic fields. This was admitted by Province at municipal hearings. They just guessed there were failing fields. Yikes. All leaders just shrugged.

Bad design and more than questionable decision making by previous council. The annual cost including initial hook up fees make it almost as costly as just having a holding tank with monthly pump outs. Still have to maintain sewage pump, annual tank pump outs, hook up fees, utility fees....NO benefit for household...even more confusing for possible new buyers...will in no way increase property value unless it is a gravity system.....ratepayers were lied to blatantly by previous council. Very sad situation.

It infuriates me. I will be managing my water waste so that I pay as little as possible.

It has taken far too long to get the wastewater system operating

it appears that this project was rushed and it is hard to believe that the system chosen was to go to Winnipeg and the extra cost to have waste water flow upstream is hard to believe. The major reason for doing this is to protect the Red River watershed. The city of Winnipeg system in the north end can not handle their current requirements and dump raw sewage into the Red River by the millions of gallons a year. So i do not believe that this project of sending a small group of households, is going to have a positive effect on the Red River watershed. it was announced in 2016 that the province was going to provide funding to expand the Selkirk treatment plant (water flows north). our system should have went north which would have the ability to get a great numbers of this RM's households on the system.

The tax payer is left holding the bag with covering all the costs for some very poor decisions. the Taxpayer is also on the hook for the operating costs of these additional pumping stations etc (which is being estimate to be over \$200.000 per year. i guess the best way to say it is that i do not trust what has occurred to date and the reasons why it was done. i find it very difficult to trust the RM with the future decisions of this project.

PS. your comment about cost of billing etc. all of this should be mandated to be done electronically, no paper or mailing statements.

Is this RM wastewater project really about the environment, or is this about trying to recoup some of the money that has been spent prior to even having any safe wastewater plant to pump to? If this was an environmental issue mandated for action by the Federal Government / Provincial Government then rather than putting the expense onto property owners in the RM, perhaps the entire project should be funded by the Federal and Provincial Governments in respect to their responsibility for the environment, the Red River and the Hudson's Bay.

Is this project actually going to be done soon? You say you want people to hook up in 2020 but I haven't heard any mention of progress on this project in months aside from this out of the blue survey

inspection of holding tanks to see if they have to be replaced

I'm handicapped so phoning necessary i do not answer door...Appointment Only !!!

The city of Winnipeg discharges Billions of non potable water as a result i'm really not in favor but will support..Farmers in St Andrews pollute more than home owners..

If you took ALL the sewage including Black water , I would have hooked up Now

If the people had any real say in this project it would have gone to Selkirk

If our current mayor costs our RM extra money due to her blatant attempts to overturn previous council's decisions, I hope she is held personally liable.

If installef in our area only waste water should be metered. Water for garden swimming pool etc should not be. The well anf all all its costs were paid for by me and therefore my water costs the RM nithing. Only the grey water entering systsem should be metered. This technology exsists.

I'd like to know where the water meter hook up will be. Some have said that it is installed at a point that all water coming from the well would be billed. If this is indeed the case, I feel this is unfair. Water would not be considered waste water such as watering outside, filling pools, etc. should not be included in this calculation. Information to clarify this would be welcome.

I'm disappointed that the project was delayed.

I would really not want to connect to your system ever.

I would like to see more frequent updates on how the project is progressing. It seems like there is information about the waste water system on the RM website but it is not easy to find and is often found in multiple places. I was made aware of the initial rate fee by a post on Facebook and then was unable to find this on the RM's website under the waste water system area. I was only able to find this by clicking on the link in the Facebook post. Most of the information on the website is old and obsolete now. I would like to see an update timeline which is kept update monthly.

Lastly, if the monthly waste fees are similar or more than the pumping fees that I am paying now, I will delay hooking up until the vary last moment. I was honestly looking forward to this project and couldn't wait to connect but given the misinformation and mismanagement of this project recently, I am now seriously considering waiting the 5 years to connect.

I would like to know why this project is occurring and who does it actually benefit.

I would like to know if I can sub divide my property if I get rid of my septic system

I would like to know about metering installation. How I will be metered. What about the water I use in my garden etc. that does not go into the septic field. Am I responsible for hiring people to do this work or will the municipality reference people I can use.

I would like to keep living here, as I have lived here since I was 4 years old, but I don't know if I can with this sewer system being introduced. I don't know if I will be able to afford it. I don't like this project.

I would like to comment on several points in the survey " Does the RM have a responsibility to keep Lake Winnipeg clean"? Yes they do. But connecting to the City of Winnipeg will only increase pollution in the lake. The two largest polluters of the lake are the City of Winnipeg and the run off chemical laden water from farmers fields I feel that this Council has ignored, since this was first discussed, what the residents of south St Andrews want. This survey , seems to me, to be just another "fait accompli" and decision have already been made contrary to what the tax payers want. The survey should have been done four to five years ago. There is no consideration given as to how these costs are going to financially affect residents, especially during this time of pandemic and economic recession. No thought is being given to tax payers who may be on fixed budgets such as retirees, people who have lost jobs or businesses due to the Covid pandemic

I would like the RM to provide a list of qualified contractors capable of pump installations for holding tanks. This cost should be subsidized by RM also. Thanks

I would like the RM to allow older working septic tanks to be used with the new system - new tanks increase the costs too much. My septic tank is cement and works fine with our septic field. The initial hookup costs need to be kept as low as possible.

I would have preferred that all the details pertinent to this project would have been attached to the survey so that a more 'informed' response. Also, the contractor that installed the sewer line from just before our septic field to the valve on the front property line, which required payment up front, did not represent himself properly and there was no way we can confirm the line on our property was 'properly' installed so that it will function as it was meant to.

I will only hook up when I have to! This is not something we were ever informed of until months after we moved in by our neighbours. We were never contacted by the RM. We were never contacted by local representatives. And when you tried to ask questions you got the run around. Also, town halls were never announced properly as well as the way they were run were totally unfair. We would have to prepare a speech and submit it. How is it fair when the opposing side has time to review and think of ways to shut you down and you have no way of defence? This project is just the most crooked thing I have ever been forced to be a part of in my life.

I will never understand why a full service sewer system was not planned from the beginning. This will add costs and homeowner issues regarding managing and costs for years given that at some point, possibly in the not-to-distant future, some bright light will come around saying it needs to treat both grey and black water and a whole new project, expense and bundle of costs will be foisted on homeowners. This was a bad plan from the beginning.

I think the main push for this project is for the development of land in the RM of St Andrews...smaller lots, condos and townhouses so the tax base is increased and developers can rake in the money. The environmental aspect has been used as a way to open the door to larger bank accounts for the developers. Development should be more openly shared so we all know why we are really paying for this wastewater system and who is getting the big benefits at the average homeowners expense!!!!

I think the idea is sound, but the fact that decisions are made based on old information. My understanding is that we are hooking up to Winnipeg because Selkirk should not handle. But I heard that Selkirk has improved treatment Plant and could handle. Seems silly to join an already failing system and then have to help pay to improve Winnipeg's system. I would rather pay to improve Selkirk-my community.

I think that it is ridiculous that council has waited this long to act. Every 10 days I pay \$100 to get my tank pumped because I was told when I build my house that the hook up was months away. That was 3 years ago.

If you are in phase 1 of the project you share the costs. If you don't hook up too bad. That's your incentive to hook up, paying for something you actually use. If I have to pay extra because someone in phase 1 area does not want to that is absolutely absurd.

I think it's a travesty the way the former council rammed through the 'understanding' with Winnipeg and the province. After the election, those who retained their seats totally ignored and then bypassed the will of the voters who elected Joy Sul as mayor by unseating her from important committees and installing one of their cronies. She was not being difficult or obstructive. Her mandate was to examine possibilities for savings both in the short and long term for this waste water project and especially to see if it could be rejigged to feed our effluent to Selkirk rather than Winnipeg with its aging system and high costs. It may have been too late to change the route of the effluent, but there was nothing wrong with looking into it. The old guard didn't like it, so they staged a coup. Good luck with your lawsuit, Mayor Sul.

I think it's a waste of time. We attended meetings and wrote letters opposing the system and it was a waste of time. They had their minds made up and didn't listen to the residents at all.

I think everything to do with the wastewater project is a waste of time.

I think an quick inspection should be done on properties to make sure their septic systems are working o k and the iffy ones should be forced to hook up Immediatly

I really do not feel you are at all interested in my responses; this is a political and human resources ploy to placode my particular negative projections concerning property value; nothing more than a cash grab. Who will pay other the tax payer when the main line and pumping stations are broken or require upgrading and repairs?

I personally think we have had this system rammed down our throats by a council that had a different agenda than the 1 in place now. I grew up on a farm and I constantly see farmers being blamed for the pollution etc of Lake Winnipeg. I agree that yes some comes from farms and not all Canadian farms. (Red River starts in the U.S.) I follow the papers which talk about how much the City of Winnipeg is also responsible and I believe they are a huge problem. They cannot handle the volume of sewage that they get now !!! Every time their is a rain (big or small) I get a note saying that over a certain timeframe this much ran into the Red or the Assiniboine Rivers. The plants can't handle it. See Winnipeg Free Press of July 30 Page 2 of the B section where it is reported that last year over 12 Billion liters of product was dumped into the rivers from the City. Disgusting. The City of Wpg keeps delaying fixing (due to \$\$\$) from years ago and into the future. I have no idea how long it will be till they do in fact get it done. I will be long gone by then. Why would our R M sign a deal to ship our product south via lift stations to a place that can't handle what they got now. Why not go north to Selkirk ? All we have been told is they cant handle it. Well they can as they are just finishing an upgrade. In a nutshell we send our product south to Wpg (who can't handle it) and then it is treated (Maybe) and then discharged into the Red River to go north past Selkirk into the Lake. We are also at the whim of the City of our costs. We just saw last year where the City was taking money from the Works dept and putting it into the other coffers. They then say we need to up the costs on the sewage side. Stupid. Not a lot of thought given in my opinion. Could have been thought out better in my opinion. And now you want to charge me for not hooking up right away. Not in favor

I know this has been raised and discussed already, but it is pretty disappointing to know that our waste water will be going to Winnipeg when they can't even keep up with their own volumes. Seems like we will be doing more damage to the river than we are doing right now with the septic field systems.

i imagine the majority of your residents feel the same about this project.... in the end its about you generating more revenue through waste fees and the ability to sell more land with smaller lots for more taxes... it should bring our taxes all down, but it won't , will it?

I hear that the North Main site to which we will hook up is already having difficulties handling its volume. St.Andrews will add to that dilemma. Not an environmentally wise choice and the only reason I support this project is the Environment.

I have little faith in the current council. The information given including project costs change so much year to year that I don't trust the current information provided.

I have attended numerous meetings concerning this project and each time was surprised by the extent and fury of the opposition. As the details of the project became more familiar to me I could understand why. For larger properties (we have 2.5 acres) it makes little sense. For city-size lots I do see the need. This entire project was poorly thought out and badly executed and I very much resent the costs which are being imposed on me as a pensioner.

I have a lot next to 245 River Rd and would like to have sewer line installed so I can build a house.

I had asked a question of the council about the state of the water along the Red river at various points (incl the USA) as to which area is contributing to the pollution in the river. I was never provided with that info as I believe that the RM of St Andrews is contributing a small amount.

How much is coming to Canada from the US - Fargo, Grand Forks areas.

This whole process has been dealt with badly as we do not know who the major contributors are and what the pollutants are. It was a political posturing by the provincial NDP govt

I found that some of the choices that I made in the questionnaire could appear to be contradictory, but because of the wording I had to make those choices.

I find it objectionable to have to pay for using your own well water. It costs thousands of dollars to drill and maintain a well only to be told we will have to start paying for using it. I strongly believe that the meter should go on the septic pump not the well pump.

I find it disturbing that the project is nearly complete and rates are being set when there are still no signed agreements with West St. Paul or the City of Winnipeg to convey our wastewater. The MWSB contends that the \$2.4 million paid to WSP entitles St. Andrews to usage of 1/2 the capacity of the gravity main line (4500 ERU's). WSP has been developing quickly and recently announced two new developments which would add another 2,900 residential units to the wastewater system. With no agreements, what guarantees our share of the system? The system can't 'go live' without signed agreements so what's the hold up? We have no negotiating power at this point.

I feel this is a Monday grab to pay for the upgrade for the north end water treatment plant, The RM must be getting something in return for foisting this on the residents.

I feel that this sewer system was past by council because some councillors had their personal gains in mind {subdividing }

I feel that although strongly opposed to this project by the majority of residents it is being shoved down the throats of the tax payers in St. Andrews. Numerous meetings were held and all of the information, questions and concerns from the residents who will be footing the bill for this fell on deaf ears. Very disappointed in the RM and the people that run it. Had I known about this project I never would have purchase a home in St. Andrews and I would have stayed in the City.

I don't exactly agree that the project has been run poorly, but the information on the project has been poorly delivered to the residents. I keep up to date on the website and it was going months without any updates. I am very much in favor of the project and would like to hook up ASAP, but the RM telling me for the past year that the project is almost complete is ridiculous. I am not going to pay out a bunch of money prematurely to have it unused. Residents need to financially plan for these things and the RM is making it very hard to do so!

I don't trust that the reasons the wastewater project was put in place are actual issues here in South St. Andrews. I don't feel the RM has been honest with sharing information or been true to me about the process. I think a lot has gone on behind closed doors and they don't have the residents' true interests/needs in mind. I understand that going to Winnipeg is what is needed because of financial decisions that have been made in the past, but going to Winnipeg is a poor choice. We still had a lot of closets with a tank because the system is only waste water. We still need to get our tank cleaned each year, which is no different than having a field, but now we are paying based on our water usage. We use water on our garden, and it isn't fair to have to pay for that water when it isn't going into the system.

I do not appreciate questions such as click and drag preferences where none of the options concern me. This is how polls tend to influence desired outcomes rather than seek a consensus. Hope you obtained the answers you were looking for.

I disagree with this project, as the Municipality should have addressed any failing septic fields, rather than ban all in the area. I found it greatly amusing when the woman from the Provincial Water Management stood up and said you'll have to fill your septic tank with rocks! These are the people governing our future, and the waste water system NEEDS a functioning septic tank to work!

I didn't think that the Winnipeg treatment facility was ready to handle waste from St. Andrews as they currently frequently dump excess waste into the Red River? Why force us to do all this and pay a bunch of money for the sewage to be dumped back into the river anyway??

I deliberately bought rural property outside of the city of Winnipeg so I would not have anything to do with the city of Winnipeg. This proposed inferior (compared to a typical gravity wastewater system) wastewater system now marries me to the city of Winnipeg and gives me none of the advantages of living in the city of Winnipeg. An infrastructure project should increase the value of my property, why is this infrastructure project decreasing the value of my property?

I believe the RM should absorb the operating costs that are not covered by the individuals hooked up. Passing operating costs onto houses that are not connected is unfair and the utility should have had the foresight to plan for this.

I believe that the council that delayed the project for a year primarily for political reasons should be personally responsible for the extra costs associated to the delay.

I appreciate that the RM is seeking feedback from residents. I wish this could have been done sooner, and that information could be more readily available to residents.

I am sure many of you had heard about one or two contractors who were very aggressive and their work was not done as good as other contractors. Are you going to hold these contractors more accountable vs putting it onto the homeowners?

I am so totally opposed to this....all of it,,,including going to a meeting and not at all being able to ask a question or talk about my concerns....nobody wanted to know about my concerns....why were so many meetings called and nobody could speak...you were there only to listen about how all this was going to take place....we were to be informed

I am so disappointed in the local governments handling of this project.

I am scared I won't be able to afford this. Very scared.

I am probably all for a sewer system, unfortunately the way it has been handled in St. Andrews, it has been done very poorly by the mayor and the council at the time this was started. There was very poor information given out to residents...the residents were and have been ambushed!!! Where is this waste going to go? I have heard it is going to Winnipeg north end treatment plant? I have heard that plant needs repair? Will the residents of south St. Andrews be paying the bill those repairs if they are needed? Why can waste not go to Selkirk plant, which apparently could handle the capacity

I am not pleased with the sewer system and would have much rather preferred having the option to install a private white water treatment system. This system will end up polluting the Red River and Lake more as we know the City of Winnipeg cannot even handle their own capacity in high usage/storms.

I am not pleased the way our municipality is handling the whole thing

I am embarrassed and ashamed of the behaviour of the elected officials for the RM in their very public and costly legal battle related to the on going governance dispute. Rather than usurp the power of the elected Mayor when certain councilors disagreed with her actions, they should have gone back to the voters with a byelection and let the citizens decide.

I am beyond disappointed in our community leaders over this. I feel lost with this sewer deal and no one has stepped up to help support us and inform us of what's going on. I cannot express enough how angry I am with the high rates that are being considered and that no one from our community even cares about the financial hardship they are imposing on our community. It is sad to know that so many of us feel lost and misinformed about a project that will take more money away from us.. shame on this whole bunch of so called leaders.

I use to love this community but after this sewer system deal that has gone so terribly bad throughout the years, I will never encourage anyone to move here.

I am a lifelong resident of St. Andrews and this has always been a rural / agricultural community. This wastewater project is going to encourage increased population density and eventual urbanization. The character of our community needs protection as much as those who claim this is to protect the Red River / Lake Winnipeg watershed. When the wastewater begins to be pumped to Winnipeg, the water tables will drop and wells will dry up. So next, the RM will be wanting to sell us municipal water. It is most unfortunate the RM Council is unable to see where this is leading. One day, we'll be absorbed into the Winnipeg Capital Region. Winnipeg will be a City State and St. Andrews will be just another Transcona.

How will this affect the community as a whole should these changes do take places. How will the septic tanks and other means for there uses be changed and who will be responsible for the costs now and in the future. Does the residents have other choices of keeping their current water supplle or do you have to change?
How will the City of Winnipeg manage the load when they are currently releasing overflow into the Red River
How do you verify the validity of people responding to this survey?
How and where will the meter be installed? Do they have to tear up my backyard to connect the pvc pipe that was installed 3 years ago? Who is going to pay and fix any repairs needed to my property after the pipe is connected?
has anybody from st. andrews municipality ever visited the north end treatment plant to see how it works? this project will just overload it even more than it is now.
Half a solution at a price equivalent to a full city solution, but you don't actually get water, so its a third of a solution. This alone will impact property prices. Sending our waste to a system that puts a huge amount of waste into the river already. For the total cost of the project you could replace everyone's septic system. Even a holding tank pumped out monthly would be more economical with a lower total monthly cost, and a fraction of the infrastructure cost. If this project couldn't Be made financial acceptable with an appropriate full gravity , full treated water approach it should never have proceeded. I would seriously pay another 15k out of pocket for a decent solution. So what do we get 10 k upfront cost,20k over time, 1200 a year forever, and i still have to have my tank pumped out.
Google low presure sewer systems, grinder pumps and septic tank airation pump generate aerobic bacteria that overtakes the anaerobic in the septic field. This prevents field breakouts and greywater is absorbed into the ground.
Good job on the survey.
Get it done already
For such a large expensive project the information should be given to property owners not say information is available on the website
Expected more for the taxes we pay!!!
Everyone has an obligation to protect the Red River & Lake Winnipeg & all our environment, but we don't think this sewage system is the answer. it is allowed a certain amount of leakage & the sewage pipes are placed in the ditches. Not environmentally friendly. The real heavy polluters in the RM of ST.Andrews are all the farms raising animals and crops. All the pollutants, the herbicides & insecticides, they use go directly into the streams,rivers & lakes in Manitoba. They ARE NOT REQUIRED to have nor pay for any costly sewage systems!
Either everyone in the RM gets it or no one
Dont want it
don't feel the survey is helpful to a resident doesn't ask about the info clearly on the pamphlet in tax mail out residents should only be charged dollars when they are ready to be hooked up to the home, nothing before alot has happened in the past 5 years that has not been a plus for the project, still don't feel that it is being handled correctly
Don't waste our time asking what we think or what we should do if your just going to do anything you want anyway

<p>Don't agree with decision to go with City of Winnipeg. Winnipeg has only one objective and its reducing capitol costs for their own infrastructure. They do not have the environment or surrounding communities in their interests.</p>
<p>Does it matter?the residents/tax payers spoke and still went on deaf ears...we all care about the lake to some extent but sending sewage to Winnipeg...really!(the biggest contributor to dumping thousands of litres of raw sewage year after year into the river and we are contributing to that???)</p>
<p>Do we need to hook up when in our area if our septic system has no issues.</p>
<p>Do NOT WANT IT!!</p>
<p>Do not reward the few people who have been living with failed septic systems by giving them incentives to hook up early.</p>
<p>Do not charge individuals for an infrastructure project they didn't want in the first place. At this point the project is happening (even though it shouldn't be) so the least that the RM can do in conjunction with the Province is eliminate any and all individual costs homeowners might face. We did not ask for this project and you did not listen.</p>
<p>Disappointed the most recent council/mayor seemed clueless about the system, proposing flowing to Selkirk AFTER 90% of the system installed. There was plenty of information provided; attended 2 of the public forums w/council & engineering reps & graphic illustrations of what was being installed, including what a homeowner could expect.</p>
<p>Did not have room for three choices on cost. Incentives to help hook up questions tend to need more information before making an educated and financially prudent decision for my family. I read somewhere, Likely the Selkirk Record, that the liquids were going to Selkirk temporarily. If they have a treatment plant that is suitable for St. Andrews residents, why are we not using it? The North end Treatment plant needs much upgrading. Are we in St. Andrews contributing to the cost of those upgrades? Is the pump that is installed in the septic tank to pump the liquid to the main line on the street free to the homeowner? The costs for the homeowner still need more detailed explanation and what costs need to be prepaid and what will go on the taxes.</p>
<p>Depending on the interest rates, we would go with either a loan or payments on taxes. Obviously preferring interest free option if possible. I believe a substantial financial incentive(perhaps 10-20%) for connections in 2020 may entice more residents to connect earlier than planned.</p>
<p>Delays and lack of communication has given this project a bad rap - I would be dining everything possible to smooth over the residents - roads are crap - taxes are high and eventually will force people out of the community</p>
<p>Definitely needing advice on what we need to do to prepare and what the impact will be in our property. We've heard from neighbours that the impact (and mess) associated with connecting to the system will be significant, to the point we have delayed some minor landscaping projects until we have a better understanding. This is another reason why the "all inclusive" installation approach by an RM approved contractor would be helpful - i.e. to reduce the risk of being misled by unscrupulous contractors. Thanks!</p>
<p>Cut your losses and get out of the project</p>

Currently the city of Winnipeg dumps millions of litres of raw sewage into the river after a heavy rainfall as reported by the news and newspapers, as well as millions of litres that are not reported. By hooking up to the city of Winnipeg, the RM of St Andrews is contributing to this problem.

A septic field system essentially "filters" the waste water before it can reach the river in a raw state.

In reality, the city of Winnipeg should be on a giant septic field.

VERY frustrated by this whole poorly planned and executed process

Cost are Changing each, not everyone is paying the same, fee higher then the city, it's not affordable, hook up fees vary not fare it's a financial hardship

Concerned about the hook up on my property. So far the experience with the hired contractors and their workmanship has been subpar with damage to my driveway, culvert and drainage of the ditches.

Would like to see on going updates.

Communication to residents throughout the process has been extremely poor, from timelines, cost, reasoning behind decisions, it has not been a very transparent process. This survey seems to be used as a shield now to defend against the fact that citizens will be unhappy regardless of how the system is implemented.

Communication from this council and our councilor has been terrible - almost non-existent. This council will be voted out after the hack-job they did on our duly elected mayor.

Clearly, this is a fait accompli so estimates of new, incremental costs should be posted/available to homeowners. Fixed income seniors would appreciate time to plan/adjust their finances as required.

Can't think of anything at the moment.

Can't afford the cost so I guess the municipality gets my house because being retired we don't have income for this!

Can't believe there's costs if u don't hook up.

Was told I had five years!!

Now I'm being told I have to pay with out usage. This is unexplainable

Bureaucracy at it's finest by tying us to the North End treatment plant, so we can help pay for the 1.5 billion dollar upgrade. In addition not all the money paid on city water/sewage bills is used for that purpose with the City of Winnipeg regularly redirecting money into general coffers. So now we can help support ??? projects in Winnipeg. Well done.

basically he same as the information meetings that were held previously, where the municipality all ready had this in the works, and will force everyone to hook up regardless of constituent's concerns

Bad decision to install a low pressure system. Just terrible, when designing a system, design a proper system, not this garbage

As you have likely figured out by my answers I am against this project!

As mentioned earlier, rates must be on par with West St Paul. What progress has been done so far? When are people advised they have the option to hook in? What are the costs associated with that. We need clear, confident and credible leadership - please get it together.

As already mentioned, costs incurred for annual maintenance need to be applied to all residents when the waste water system becomes active and not only to those who hook up to the system. Further all costs involved need to be finalized and made public immediately to give residents a chance to prepare.
Are residents who do not have access to computers going to be taken into consideration in this survey? appreciate the opportunity for input. Change is hard for some people, especially when it involves a financial commitment. Environment tends to be neglected but a healthier environment benefits everyone.
all the issues with the waste water system should have been dealt with before the project started, installation cost, service fees, connection fees and maintenance cost. not asking people what they think after the fact. This project was mandated by the province and should have had better project management. Council and Mayor Have been elected by the residents to make tough decisions, start doing your jobs!
all residents should've been better informed and financing should've been figured out BEFORE the first pipe was installed.
Again. Where am I supposed to get this money from exactly? Especially when I can't even subdivide some of my 2.3 acres of my property on Donald Road to at least recoup some of the cost. What happens if I can't afford this thing? Will I be forced? Are you trying to drive out those that have less disposable income in favor of the wealthy? If so why? Why can't this plan be for only those that want it? What if I refuse to be hooked up? Do you know a good lawyer to help me fight you guys?
Again, it's not a proper system to put in. Having a field is not a bad thing, the technology today is better than a waste water system. As an example, cottage owners must put in fields close to lakes that are 100% reliable by government standards. I feel this process has not been thought through fully and in turn being shoved down our throat. Thank you
Again, 10 years to hook up. Interest free financing the whole cost and amortized ove 20 years, could entice me to move to the system sooner..
Again when we hook up depends on cost. We have had new tank installed and line pushed through so have paid for some of new system
Again - we need information mailed. No communication with St Andrews. Silly sign cant be read unless you pull over and stop. Stupid expensive way to communicate. Those without computers (many!) have no way to know what is happening. MAIL!!! Cheaper than that sign at Larters!
Actual first time hearing about from going to the mail box today
According to local experienced real estate agents, municipal handling of this project has resulted in diminished real estate values in my area- Larter Rapids Landing (?). Supervision of project by municipality is DEPLORABLE!
A single publication of all relative information concerning this project including all historical discussions and voting results that have lead us to where we are now. There seem to be multiple posts and it is difficult to access and piece together all the information.
A realistic date of when the the sewer system will be operational and a date that the rm can be held accountable for. I have been made to believe that this system will be hooked up and operational in 6 months. This has happened 4 times now and we are still not operational. Enough money has been spent on the infrastructure for this project for it not to be operational already.

A lot of this survey involved having to pick between provided answers which sometimes is misleading because one had to choose an answer to move forward regardless of whether that is what your true answer would have been. There should have always been a 'Other' option with space for an explanation.

a lot of these questions are dependant on other factors. As an example. - When are you willing to hook up to the system? Well that depends on incentives, rebates and the outcome of many decisions.

5 year mandatory hookup should only apply to households with septic fields that are near end of life with signs of needing repair/replacement. This could be less for septic fields that have already failed. If the RM does not agree, they should provide substantial rebates to homeowners who have fully functional septic fields that do not leak or do not need repairs. Would you change your engine in your vehicle if it has been maintained properly with lots of life left in it?

"Financed on tax bill" has appeared here (in this survey) as an *incentive* whereas previously it's been described as a standard option. Don't go moving the target.

Property owners have been no clear, crisp updates nor clear, crisp cost assurances: from the "one time" property bill, to owner-responsible needs to usage rates, the RM has been very ambiguous and/or changed given numbers.

Also really angry that all the i's weren't dotted and t's weren't crossed before the project began. This has led to huge delays and increased costs, most of which could have been avoided if this multimillion dollar project wasn't based on verbal agreements and lazy RPLs.

Haven't seen a single surveyor out when the pipes were laid on my very long road. Installation on a "best guess" is a recipe for disaster. I anticipate problem areas that will see sediment buildup and eventual backup due to "humps" in the pipe that shouldn't be there.

Also, ditch flow rates have been massively affected by poor reclamation work. The remediated work that did get done earlier this year did not resolve the latent issues (added to it because they just added soil/grass seed instead of reforming ditch). I haven't yet complained to RM but I have about 500 ft of ditching that now backflows onto my property.

This was not needed if your system was working. If your system failed then go to holding tanks. Project should have gone to Selkirk over cash strapped Winnipeg. Failure to listen to residents on project. Majority of residents are seniors with fixed incomes with no means to pay or using savings. Shamefull

the residents I have spoken to about the project are not in favor of it. I was planning on retiring soon due to health reasons, the cost of this project would be very hard to manage

**RURAL MUNICIPALITY OF ST. ANDREWS
ST. ANDREWS SOUTH WASTEWATER UTILITY
SCHEDULE "A" TO WASTEWATER UTILITY RATES BY-LAW NO. 4350
SCHEDULE OF QUARTERLY RATES**

1. Schedule of Commodity Rates & Quarterly Service Charge

Wastewater Rate per Cubic Meter	\$4.23
Quarterly Customer Service Charge	\$80.82

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the water allowance as listed.

a) **Wastewater Customers**

<u>Meter Size</u>	<u>Wastewater Included C.M.</u>	<u>Customer Service Charge</u>	<u>Wastewater Commodity Charge</u>	<u>Wastewater Total Quarterly Minimum</u>
5/8 inch	14	\$80.82	\$59.22	\$140.04
3/4 inch	28	\$80.82	\$118.44	\$199.26
1 inch	56	\$80.82	\$236.88	\$317.70
1 ½ inch	140	\$80.82	\$592.20	\$673.02
2 inch	350	\$80.82	\$1,480.50	\$1,561.32
3 inch	630	\$80.82	\$2,664.90	\$2,745.72
4 inch	1,260	\$80.82	\$5,329.80	\$5,410.62

3. Billings and Penalties

Accounts shall be billed quarterly based on water used and are payable within 30 days of the billing date. A late payment penalty charge of 1 ¼% compounded monthly shall be charged on the dollar amount owing after the billing due date.

4. Disconnection and Reconnection

The Public Utilities Board has approved the Conditions Precedent to be followed by the Municipality with respect to disconnection of service for non-payment including such matters as notice and the right to appeal such action to The Public Utilities Board. A copy of the conditions precedent is available for inspection at the Municipality's office.

5. Liability for Charges

Pursuant to Section 252 (2) of the Municipal Act, the amount of all outstanding charges for Wastewater services, including fines and penalties, are a lien and charge upon the land serviced, and may be collected in the same manner in which ordinary taxes upon the land are collectible, and with like remedies.

6. Service To Customers Outside Utility's Limits

The Council of Rural Municipality of St. Andrews may sign Agreements with customers for the provision of Wastewater services to properties located outside the legal boundaries of the St. Andrews South Wastewater Utility. Such Agreements shall provide for payment of the

appropriate rates set out in this Schedule, as well as a surcharge, set by Resolution of Council, which shall be equivalent to the local improvement levy, general taxes, and special taxes for the Utility purposes in effect at the time or may be in effect from time to time, and which would be levied on the property concerned if it were within the Utility's boundaries. In addition, all costs of connecting to the Utility's mains, and installing and maintaining service connections and any charges due and payable to the City of Winnipeg, will be paid by the customer.

7. Meter Tampering

Where there is evidence of meter tampering a minimum charge of \$500 will be applied to the customer's account in addition to an amount calculated to adjust for the tampering based on historical usage.

8. Meter Testing

That in any case where a utility customer requests that a meter be tested for accuracy, the customer will provide the Municipality with a deposit of \$100 for 5/8" or 3/4" meters and \$225 for meters 1" and larger. The Municipality will then remove the subject meter and send it to an independent lab for testing. If the meter is found to be recording water flows more than 3% in excess of actual flows, all costs associated with the testing process will be borne by the Municipality and the deposit will be refunded to the customer and the customer's account will be adjusted for the preceding six (6) months.

9. Water Meters

Water meters are owned by the Municipality but are the responsibility of the utility customer to maintain. If the water meter is broken, frozen, etc., the utility customer will be billed for a new meter at the current cost of replacement.

10. Utilities Buy-In Charge – City of Winnipeg

Every property connecting to the St. Andrews South Wastewater Utility shall pay a Utilities Buy-In Charge to the Rural Municipality of St. Andrews in accordance with the Service Sharing Agreement between the City of Winnipeg and the Rural Municipality of St. Andrews.

RURAL MUNICIPALITY OF ST. ANDREWS

By-Law No. 4350

BEING A BY-LAW OF THE RURAL MUNICIPALITY OF ST. ANDREWS TO ESTABLISH WASTEWATER RATES FOR THE ST. ANDREWS SOUTH WASTEWATER UTILITY.

WHEREAS the Rural Municipality of St. Andrews owns and operates the St. Andrews South Wastewater Utility;

AND WHEREAS The Rural Municipality of St. Andrews has undertaken a wastewater rate study for the newly created St. Andrews South Utility to establish initial wastewater rates;

AND WHEREAS Section 232 (1) and (2) and 252 (1) of The Municipal Act, S.M. 1996, c. 58, provides in part as follows:

232(1) A council may pass by-laws for municipal purposes respecting the following matters:

(l) public utilities;

232(2) Without limiting the generality of subsection (1), a council may in a by-law passed under this Division....

(d) establish fees or other charges for services, activities or things provided or done by the municipality or for the use of property under the ownership, direction, management or control of the municipality;

252(1) A municipality exercising powers in the nature of those referred to in clauses 250(2)(b), (c) and (e) may set terms and conditions in respect of users, including

(a) setting the rates or amounts of deposits, fees and other charges, and charging and collecting them;

AND WHEREAS it is deemed advisable to provide initial rates to be paid by persons to whom wastewater collection is supplied by the St. Andrews South Utility and to provide for the collection thereof;

NOW THEREFORE THE COUNCIL OF THE RURAL MUNICIPALITY OF ST. ANDREWS IN SESSION DULY ASSEMBLED, HEREBY ENACTS A BY-LAW AS FOLLOWS:

- 1) THAT all accounts for minimum quarterly charges for metered services for the St. Andrews South Utility as set forth in the Schedule of Quarterly Rates shall be billed quarterly. Consumers shall pay for wastewater service supplied to them by the Utility at the rates and terms set out in Schedule "A" attached hereto and forming part of this by-law.
- 2) No person shall tamper with the water meter. Any damage through neglect or otherwise, by a contractor for the owner or occupant, to the water meter shall be the responsibility of the owner or occupant.
- 3) THAT no person shall wilfully or maliciously hinder or cause to hinder The Rural Municipality of St. Andrews or its representative in the exercise of their duties in relation to the operation and maintenance of the wastewater system.
- 4) THAT any person violating any provision of this by-law shall:
 - a) be guilty of an offence and, upon conviction, liable to a fine not exceeding one thousand dollars (\$1,000) and costs for each violation;
 - b) be liable to The Rural Municipality of St. Andrews for any expense, loss or damage suffered by the Municipality as a result of the violation;

- c) be liable for the repairs and costs of the repairs to the system as a result of the violation. If that person is in default of effecting the repairs, the Municipality may affect the repairs and charge the cost thereof to that persons, or add the cost to property taxes and collect those property taxes in the same manner as other property taxes.
- 5) This by-law and rates established by this by-law, shall come into force and be effective on, from and after both approval of the Public Utilities Board of Manitoba and receipt of third and final reading thereof.

PASSED AND ENACTED BY THE RURAL MUNICIPALITY OF ST. ANDREWS IN COUNCIL
DULY ASSEMBLED THIS day of , 2021.

Mayor

Chief Administrative Officer

Read a first time this 8th day of December, 2020.
Read a second time this day of , 2021.
Read a third time day of , 2021.

Rural Municipality of St. Andrews
Erickson Water and Wastewater Utility

Water and Wastewater Utilities – Minimum Filing Requirements for Municipalities
Filing Applications for Revised Rates with the Public Utilities Board (Board)
Full Process (MFRFP)

The Application shall include 1 paper copy and an electronic copy which can be forwarded by email, via Dropbox or provided on a USB drive.

Application and Financial:

1. Utility rates by-law, after first reading only, detailing rates, billing information, penalties, fees, etc. and rescinding past by-law.
 2. Rate study using Board guidelines as applicable.
 3. Commentary on the reasons for the rate increase.
N/A; new Utility
 4. Available on Mb Municipalities Online: prior year's utility financial statements (audited, if available, noting Schedule 9 prepared for the Board's purposes is unaudited), current year's utility budget (page 6*), current year capital plan (page 13*), 5 year utility capital plan (page 14*), utility debenture schedules (page 12*) and operating forecast for the next 2 years.
**pages from municipal Financial Plan template.*
 5. Proposed method of financing 5 year Capital Plan.
New Utility; construction just completed.

Initial Phase 1 & 2 Construction Cost Estimate	31,160,000
Add: Estimated capital cost increase over initial estimate	2,162,124
Main St. Sewer main jointly owned with West St. Paul; net cost	2,300,000
Total Estimated construction cost	35,622,124
Less: Canada/Mb Infrastructure Funding	(8,500,000)
Mb. Water Services Board Funding	(8,330,000)
St. Andrews Gas Tax Reserve Funding	(1,336,631)
St. Andrews Gas Tax Reserve Funding - Main St. sewer main	(2,300,000)
	<hr/>
	15,155,493
- Local Improvement Funding** 15,155,493
6. Cost Allocation Policy with respect to shared services and equipment between the utility and general operations.¹
As a new Utility with customers connecting voluntarily over the next few years, it is proposed that cost allocation for Administration costs initially be based on \$30 per customer. As the Utility grows, this cost allocation method should be reviewed.
 7. Statement on the need for contingency.
There is a Contingency Allowance of \$17,743 representing 10% of net rate costs excluding amortization expenses, interest costs and City of Winnipeg charges, included in the rate study.
 8. Statement on the need for reserves, if requested.
As this is a new utility with capital projects being funded through grants and debenture debt, there is no transfer to reserve proposed at this time.
 9. Statement on adequacy of equity position and plans to address if insufficient (below the Board's 20% of prior year's operating expenses target level).²

¹ In the Board's Order No. 93/09, the Board referred to a suggested cost allocation matrix to be followed by municipalities noting that once a policy was developed any changed thereto required the Board's approval.

² Target equity position is determined as per Board Order 93/09.

The St. Andrews South Wastewater Utility is forecast to have a nil balance for Working Capital Surplus on initial start up of the Utility with the capital fully funded through Grants, Gas Tax Reserve and Local Improvement levies.

The first full year of operation of the St. Andrews South Wastewater Utility, based on 500 connected customers, results in a forecast Working Capital Surplus of \$48,278.

Working Capital Surplus/Deficit

Fund Surplus	\$ 26,528,828	\$ 26,251,544
Less Tangible Capital Assets	(35,622,124)	(35,006,703)
Add Long term debt	9,093,296	8,803,436
Add Utility Reserve	-	-
	<u> </u>	<u> </u>
Working Capital Surplus/Deficit	\$0	\$ 48,278
	<u> </u>	<u> </u>
Minimum working capital surplus = 20% of expenses		
Proposed to Exclude Winnipeg Fees	\$0	\$244,790
	<u> </u>	<u> </u>

10. Summary of operating deficits in the last 5 years and method of recovery ie. amount and approved method of recovery, including Board Order No. granting approval.
- N/A; new Utility.*
11. Details of any incentives or special rate treatment provided to large volume users with an explanation.
- None.*
12. If rates are determined on a Residential Equivalent Unit basis, confirmation that the assessments have been reviewed and remain accurate. Comment on the potential use of meters.
- All wastewater utility customers will have meters installed on their water wells and wastewater volume will be measured and billed based on water meter readings.*
13. Details of connection charges and developer agreements related to the extension of service.
- There will be a connection fee for newly subdivided properties equal to the local improvement charge existing properties are being charged for the wastewater system, plus an annual inflationary adjustment.*

Details of Operating System:

14. Description of the system(s) indicating age, condition and capacity to meet current and future needs of the ratepayers.
- The Rural Municipality of St. Andrews has completed construction of the St. Andrews South Wastewater Utility infrastructure in 2020. The new Utility will provide wastewater collection services to St. Andrews residents through a low pressure wastewater system that includes two lift stations with odour and corrosion control. Wastewater is piped through a gravity wastewater main jointly owned with the RM of West St. Paul to the City of Winnipeg North End Water Pollution Control Centre.*
15. If the Utility has been notified it is non-compliant with water quality and environmental regulation, provide the timeline and manner of recovery of any associated costs to become compliant.
- New Utility. Wastewater treatment being provided by City of Winnipeg.*
16. Statement as to whether service is extended beyond the municipality or LID boundary and if so, details of any surcharges levied or proposed.
- St. Andrews South Utility does not extend services beyond the Municipality's boundaries.*
17. Details of any plant being decommissioned and any resulting expenses set up as an environmental liability to be collected in rates.
- N/A*

18. Commentary on unaccounted for water if the amount exceed 10% and if related to a deteriorating system, provide a plan to address.

N/A; wastewater utility

Other:

19. If a declining block rate is used, provide commentary on any consideration given to reducing or eliminating such blocks.

There is only one unitary utility rate for all customers.

20. Commentary as to whether an increased block rate has been considered.

An increasing block rate has not been considered at this time.

21. Details of any notification of revised rates provided to customers and summary of response.

The proposed rate increase will be advertised in accordance with PUB requirements and any responses will be summarized and reported to the PUB.

22. If utility rates are collected with tax bills, confirmation that utility operating costs are not being offset by the Education Property Tax Credit.

Utility bills are mailed out quarterly separate from property tax bills.

23. If any public consultation has been held or is planned in anticipation of the application, provide details.

The RM has undertaken a variety of public notifications and public consultation as part of the Local Improvement process and also recently as a survey to investigate different methods of funding operation of the Utility. The most recent survey is attached to this report.

24. A signed statement from the applicant with the statement “the information contained within this application is certified as true and accurate”

**St. Andrews South Wastewater Utility
Schedule of Billing Revenues**

Customer Service Charge Revenues

Number of Customers	100	200	500	1,000	1,200	1,800
Annual Customer Service Charge	378.48	343.96	323.28	316.36	315.20	313.28
	<u>37,848</u>	<u>68,792</u>	<u>161,640</u>	<u>316,360</u>	<u>378,240</u>	<u>563,904</u>

Sewer Fees

Number of Customers	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>
Sewer Volume in cubic meters	14,500	29,000	72,500	145,000	174,000	261,000
Sewer Rate per cubic meter	6.73	5.17	4.23	3.91	4.21	3.77
	<u>97,585</u>	<u>149,930</u>	<u>306,675</u>	<u>566,950</u>	<u>732,540</u>	<u>983,970</u>

Total Billing Revenues	<u>135,433</u>	<u>218,722</u>	<u>468,315</u>	<u>883,310</u>	<u>1,110,780</u>	<u>1,547,874</u>
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St. Andrews South Wastewater Utility
Schedule of Rate Calculations

Wastewater Customers

	Number of Customers					
Subtotal - Customers	100	200	500	1,000	1,200	1,800
Estimated average annual wastewater volume per customer (note 1)	145	145	145	145	145	145
Total estimated average annual wastewater volume; cubic meters	14,500	29,000	72,500	145,000	174,000	261,000
Total estimated average annual wastewater volume; gallons	3,200,000	6,400,000	16,000,000	32,000,000	38,400,000	57,600,000

<u>note 1</u>	Cubic Meters	Imperial Gallons
Estimated Average annual wastewater volume	145	32,000
Estimated Average quarterly wastewater volume	36	8,000

West St. Paul 2017 average annual consumption is 158 CM (35,000 gallons) and includes some multi family residential units. For purposes of this estimate, an annual average of 145 cubic meters was used.

Annual Debenture Cost

Utility Optg. Fund Debenture Debt, Year 1	\$9,093,296
Year 1 Debenture costs	\$699,058

Contingency Allowance

	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>
Wastewater Net Rate Costs	1,244,246	1,286,441	1,413,026	1,624,001	1,708,391	1,961,561
Less Winnipeg wastewater Treatment Costs	(42,195)	(84,390)	(210,975)	(421,950)	(506,340)	(759,510)
Less Wastewater Amortization	(615,421)	(615,421)	(615,421)	(615,421)	(615,421)	(615,421)
Less Wastewater Interest Costs	(409,198)	(409,198)	(409,198)	(409,198)	(409,198)	(409,198)
	177,432	177,432	177,432	177,432	177,432	177,432
	10%	10%	10%	10%	10%	10%
Wastewater Contingency Allowance	17,743	17,743	17,743	17,743	17,743	17,743

Calculation of Customer Service Charge

	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>
Net Administration costs	\$37,846	68,792	161,630	316,360	378,252	563,928
Number of customers	100	200	500	1,000	1,200	1,800
Annual consumer service charge	\$378.46	\$343.96	\$323.26	\$316.36	\$315.21	\$313.29
Quarterly consumer service charge	\$94.62	\$85.99	\$80.82	\$79.09	\$78.80	\$78.32

Break down of Customer Service Charge

City of Winnipeg fee	28,446	56,892	142,230	284,460	341,352	512,028
St. Andrews South Utility Administration costs	9,400	11,900	19,400	31,900	36,900	51,900
	<u>37,846</u>	<u>68,792</u>	<u>161,630</u>	<u>316,360</u>	<u>378,252</u>	<u>563,928</u>
Winnipeg portion of Quarterly Customers Service Charge	\$71.12	\$71.12	\$71.12	\$71.12	\$71.12	\$71.12
St. Andrews portion of Quarterly Customers Service Charge	\$23.50	\$14.88	\$9.70	\$7.98	\$7.69	\$7.21
Total Quarterly Customer Service Charge	<u>\$94.62</u>	<u>\$85.99</u>	<u>\$80.82</u>	<u>\$79.09</u>	<u>\$78.80</u>	<u>\$78.32</u>

Calculation of Wastewater Rates

	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>
Total net Wastewater expenses	1,244,246	1,286,441	1,413,026	1,624,001	1,708,391	1,961,561
Less: annual fee to non-connected properties	(170,000)	(160,000)	(130,000)	(80,000)	-	-
Less: amortization of capital grants - Wastewater	(295,342)	(295,342)	(295,342)	(295,342)	(295,342)	(295,342)
Less: Debt paid by taxation - Wastewater	(699,058)	(699,058)	(699,058)	(699,058)	(699,058)	(699,058)
Transfer to Utility Reserve	-	-	-	-	-	-
Contingency allowance	17,743	17,743	17,743	17,743	17,743	17,743
	<u>97,590</u>	<u>149,785</u>	<u>306,370</u>	<u>567,345</u>	<u>731,735</u>	<u>984,905</u>
Wastewater volume Cubic Meters	14,500	29,000	72,500	145,000	174,000	261,000
Wastewater rate per CM	<u>\$6.73</u>	<u>\$5.17</u>	<u>\$4.23</u>	<u>\$3.91</u>	<u>\$4.21</u>	<u>\$3.77</u>

Break down of Wastewater Rates

City of Winnipeg wastewater treatment rate - 2022	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91
St. Andrews South wastewater conveyance & lift station rate	\$3.82	\$2.26	\$1.32	\$1.00	\$1.30	\$0.86
	<u>\$6.73</u>	<u>\$5.17</u>	<u>\$4.23</u>	<u>\$3.91</u>	<u>\$4.21</u>	<u>\$3.77</u>

Wastewater Rates

	<u>Number of Customers</u>					
	<u>100</u>	<u>200</u>	<u>500</u>	<u>1,000</u>	<u>1,200</u>	<u>1,800</u>
Quarterly Customer Service Charge	\$94.62	\$80.82	\$80.82	\$79.09	\$78.80	\$78.32
Wastewater rate per Cubic Meter	\$6.73	\$4.23	\$4.23	\$3.91	\$4.21	\$3.77

	C.M.						
Minimum Quarterly Billing	14	\$188.84	\$140.04	\$140.04	\$133.83	\$137.74	\$131.10
Minimum Annual Billing	56	\$755.36	\$560.16	\$560.16	\$535.32	\$550.96	\$524.40
	C.M.						
Average Quarterly Billing	36	\$336.90	\$233.10	\$233.10	\$219.85	\$230.36	\$214.04
Average Annual Billing	144	\$1,347.60	\$932.40	\$932.40	\$879.40	\$921.44	\$856.16

SCHEDULE OF UTILITY RATE REQUIREMENTS - ST. ANDREWS SOUTH WASTEWATER UTILITY

Based on 2022 costs; full year of operation

	Note	Capital Costs	Number of Customers					
			100	200	500	1,000	1,200	1,800
General								
Expenses:								
Administration for St. Andrews costs; estimated @ \$30 per customer		\$3,000	\$6,000	\$15,000	\$30,000	\$36,000	\$54,000	
City of Winnipeg Participation fee cost	1	28,446	56,892	142,230	284,460	341,352	512,028	
Insurance		6,900	6,900	6,900	6,900	6,900	6,900	
Billing and collection (stationary, office supplies)		-	-	-	-	-	-	
Total general expenses		<u>38,346</u>	<u>69,792</u>	<u>164,130</u>	<u>321,360</u>	<u>384,252</u>	<u>572,928</u>	
Revenue								
Penalties		500	1,000	2,500	5,000	6,000	9,000	
Investment income		-	-	-	-	-	-	
Other income		-	-	-	-	-	-	
Total general revenues		<u>500</u>	<u>1,000</u>	<u>2,500</u>	<u>5,000</u>	<u>6,000</u>	<u>9,000</u>	
Net Costs General		<u>37,846</u>	<u>68,792</u>	<u>161,630</u>	<u>316,360</u>	<u>378,252</u>	<u>563,928</u>	
Wastewater								
Expenses								
City of Winnipeg Treatment and disposal cost	2	42,195	84,390	210,975	421,950	506,340	759,510	
Main line collection system costs in West St. Paul; cost shared		-	-	-	-	-	-	
Low pressure sewer line repair and maintenance		5,000	5,000	5,000	5,000	5,000	5,000	
Lift station; West St. Paul staffing contract		103,480	103,480	103,480	103,480	103,480	103,480	
Water Well operation		832	832	832	832	832	832	
Lift station; odour control system		5,200	5,200	5,200	5,200	5,200	5,200	
Lift station; corrosion control system		39,520	39,520	39,520	39,520	39,520	39,520	
Emergency generators		5,200	5,200	5,200	5,200	5,200	5,200	
Water meter installation & curb stops		1,040	1,040	1,040	1,040	1,040	1,040	
Wastewater effluent testing		10,400	10,400	10,400	10,400	10,400	10,400	
Lift station grounds maintenance		2,600	2,600	2,600	2,600	2,600	2,600	
Preparation of annual report for City of Winnipeg		1,560	1,560	1,560	1,560	1,560	1,560	
Water meter reading		1,560	1,560	1,560	1,560	1,560	1,560	
Remote monitoring of Flygt SCADA system		1,040	1,040	1,040	1,040	1,040	1,040	
Amortization	3	615,421	615,421	615,421	615,421	615,421	615,421	
Interest on long term debt	3	409,198	409,198	409,198	409,198	409,198	409,198	
Total Wastewater expenses		<u>1,244,246</u>	<u>1,286,441</u>	<u>1,413,026</u>	<u>1,624,001</u>	<u>1,708,391</u>	<u>1,961,561</u>	
Revenue								
Other revenue		-	-	-	-	-	-	
Total Wastewater revenues		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	
Net rate costs - Wastewater		<u>1,244,246</u>	<u>1,286,441</u>	<u>1,413,026</u>	<u>1,624,001</u>	<u>1,708,391</u>	<u>1,961,561</u>	
Wastewater Billing Revenues								
Annual fee to non-connected properties		<u>\$100</u>	170,000	130,000	80,000	-	-	
Wastewater billings		135,433	187,326	468,315	883,310	1,110,780	1,547,874	
		305,433	347,326	598,315	963,310	1,110,780	1,547,874	

		Number of Customers					
Note	Capital Costs	100	200	500	1,000	1,200	1,800
Property Taxes - Local Improvement Debt Payments							
	Transfer from Gen. Optg. - Wastewater	699,058	699,058	699,058	699,058	699,058	699,058
Net Revenue/(Expenses)		(277,602)	(308,850)	(277,284)	(277,994)	(276,806)	(278,558)
Capital Grant Amortization							
	Amortization of Wastewater capital grants	295,342	295,342	295,342	295,342	295,342	295,342
Net Operating Surplus (Deficit) with PUB Adjustments		17,740	(13,508)	18,058	17,348	18,536	16,784
Transfers							
	Transfers from Government - Capital	16,830,000	-	-	-	-	-
	Local Improvement Connection Fees	6,062,197	-	-	-	-	-
	Transfers from/(to) Utility Reserve	-	-	-	-	-	-
	Transfers from General Optg.-Gas Tax Reserve; Main St. Sewer	2,300,000	-	-	-	-	-
	Transfers from General Optg. - Gas Tax Reserve	1,336,631	-	-	-	-	-
Change in Utility Fund Balance after Surplus Transfers		26,528,828	17,740	(13,508)	17,348	18,536	16,784
Water and Sewer Billing Deficit Rate Rider Revenues		-	-	-	-	-	-
Reverse PUB Adjustments to Adjust Surplus to PSAB							
Capital Grants - Reverse PUB Adjustments							
	Deduct Amortization of Capital Grants	-	(295,342)	(295,342)	(295,342)	(295,342)	(295,342)
FUND SURPLUS, BEGINNING OF YEAR		-	26,528,828	26,528,828	26,528,828	26,528,828	26,528,828
FUND SURPLUS, END OF YEAR		\$ 26,528,828	\$ 26,251,226	\$ 26,219,978	\$ 26,251,544	\$ 26,250,834	\$ 26,252,022
Working Capital Surplus/Deficit							
	Fund Surplus	\$ 26,528,828	\$ 26,251,226	\$ 26,219,978	\$ 26,251,544	\$ 26,250,834	\$ 26,252,022
	Less Tangible Capital Assets	3 (35,622,124)	(35,006,703)	(35,006,703)	(35,006,703)	(35,006,703)	(35,006,703)
	Add Long term debt	3 9,093,296	8,803,436	8,803,436	8,803,436	8,803,436	8,803,436
	Add Utility Reserve	-	-	-	-	-	-
Working Capital Surplus/Deficit		\$0	\$ 47,960	\$ 16,712	\$ 48,278	\$ 47,568	\$ 48,756
Minimum working capital surplus = 20% of expenses							
	Proposed to Exclude Winnipeg Fees	\$0	\$242,390	\$242,990	\$244,790	\$247,790	\$248,990

note 1

City of Winnipeg Participation Fee

	100	200	500	1,000	1,200	1,800
Estimated # of customers	100	200	500	1,000	1,200	1,800
Winnipeg Participation fee 2020 rate \$263 + 4% per year for 2021 & 2022	\$284.46	\$284.46	\$284.46	\$284.46	\$284.46	\$284.46
Estimated Participation Fee	\$28,446	\$56,892	\$142,230	\$284,460	\$341,352	\$512,028

Note	Capital Costs	Number of Customers					
		100	200	500	1,000	1,200	1,800
<u>note 2</u>							
<u>City of Winnipeg Sewage Treatment & Disposal Cost</u>							
Estimated # of customers		100	200	500	1,000	1,200	1,800
Estimated flow volume in Cubic Meters (see Schedule of Rate Calculations)		14,500	29,000	72,500	145,000	174,000	261,000
Winnipeg wastewater treatment fee 2022 rate; per cubic meter		\$2.91	\$2.91	\$2.91	\$2.91	\$2.91	\$2.91
		<u>\$42,195</u>	<u>\$84,390</u>	<u>\$210,975</u>	<u>\$421,950</u>	<u>\$506,340</u>	<u>\$759,510</u>

<u>note 3</u>	
Initial Phase 1 & 2 Construction Cost Estimate	31,160,000
Add: Estimated capital cost increase over initial estimate	2,162,124
Main St. Sewer main jointly owned with West St. Paul; net cost	<u>2,300,000</u>
Total Estimated construction cost	35,622,124
Less: Canada/Mb Infrastructure Funding	(8,500,000)
Mb. Water Services Board Funding	(8,330,000)
St. Andrews Gas Tax Reserve Funding	(1,336,631)
St. Andrews Gas Tax Reserve Funding - Main St. sewer main	<u>(2,300,000)</u>
Local Improvement Funding	<u>15,155,493</u>

Percentage of Local Improvement charges prepaid by property owners	40%	<u>6,062,197</u>
Percentage of Local Improvement charges to be paid by debt issuance	60%	<u>9,093,296</u>

note - RM of St. Clements for East Selkirk sewer project had 31% prepaid and 69% on property taxes.

Amortization expense		Amortization Period	Annual Amortization	Capital Grant	
				Amortization Based on percentages	
Lift Station & Odour Control	9,210,784	28%	40	230,270	116,302
Water meters	900,000	3%	20	45,000	22,728
PVC Lines	<u>23,211,339</u>	70%	75	<u>309,485</u>	<u>156,311</u>
	33,322,124			584,754	295,342
Sewer trunk main in West St. Paul; net cost	<u>2,300,000</u>		75	<u>30,667</u>	
	<u>35,622,124</u>			<u>615,421</u>	<u>295,342</u>

**Rural Municipality of St. Andrews; St. Andrews South Wastewater Utility
Allocation Plan for Non-Direct Shared services**

December, 2020

Category	Sub-category	Options		
1.0	Administrative Staff			\$30 per connected customer
	1.1 Billing services – meter reading to receipting and collection.			
	1.2 Accounting/ auditing/ including bylaw making and enforcement.			
	1.3 Common office space			
	1.4 Office overheads (telephone, photocopier, computer, etc)			
2.0	Operating, construction and maintenance costs			
	2.1 Vehicle – fuel, maintenance, lease costs, capital costs			No charge
	2.2 Labour – full time, part time, on call, sick time, vacation, Note 2			Lift station maintenance will be contracted out. Wastewater line maintenance will be undertaken by Public Works staff and direct time spent will be charged to the Utility.
	2.3 Public works building and property.			There is no charge to the Utility for the Public Works Building use
	2.4 Road repairs and alike (Note 3)	Based on actual costs		
3.0	Major projects			
	Interest/ financing			N/A
	Labour	Based on actual costs		
	External costs	Direct charge (dedicated consulting)		

Note 1: Allocation must be updated periodically to reflect the impacts of inflation.

Note 2: Including salaries and benefits.

Note 3: If a project involves work benefitting both the utility and general operations, the costs may be shared e.g. re-constructing a road and replacing services at the same time – a portion of the road work may be allocated to the utility.

SCHEDULE OF UTILITY RATE REQUIREMENTS - ST. ANDREWS SOUTH WASTEWATER UT
Based on 2022 costs; full year of operation

	Note	<u>Capital Costs</u>
General		
Expenses:		
Administration for St. Andrews costs; estimated @ \$30 per customer		
City of Winnipeg Participation fee cost	1	
Insurance		
Billing and collection (stationary, office supplies)		
Total general expenses		
Revenue		
Penalties		
Investment income		
Other income		
Total general revenues		
Net Costs General		
Wastewater		
Expenses		
City of Winnipeg Treatment and disposal cost	2	
Main line collection system costs in West St. Paul; cost shared		
Low pressure sewer line repair and maintenance		
Lift station; West St. Paul staffing contract		
Water Well operation		
Lift station; odour control system		
Lift station; corrosion control system		
Emergency generators		
Water meter installation & curb stops		
Wastewater effluent testing		
Lift station grounds maintenance		
Preparation of annual report for City of Winnipeg		
Water meter reading		
Remote monitoring of Flygt SCADA system		
Amortization	3	
Interest on long term debt	3	
Total Wastewater expenses		
Revenue		
Other revenue		
Total Wastewater revenues		

Net rate costs - Wastewater

Wastewater Billing Revenues

Annual fee to non-connected properties	<u>\$100</u>
Wastewater billings	

Property Taxes - Local Improvement Debt Payments

Transfer from Gen. Optg. - Wastewater

Net Revenue/(Expenses)

Capital Grant Amortization

Amortization of Wastewater capital grants 3

Net Operating Surplus (Deficit) with PUB Adjustments

Transfers

Transfers from Government - Capital	3	16,830,000
Local Improvement Connection Fees	3	6,062,197
Transfers from/(to) Utility Reserve		-
Transfers from General Optg.-Gas Tax Reserve; Main St. Sewer	3	2,300,000
Transfers from General Optg. - Gas Tax Reserve	3	<u>1,336,631</u>

Change in Utility Fund Balance after Surplus Transfers **26,528,828**

Water and Sewer Billing Deficit Rate Rider Revenues -

Reverse PUB Adjustments to Adjust Surplus to PSAB

Capital Grants - Reverse PUB Adjustments

Deduct Amortization of Capital Grants -

FUND SURPLUS, BEGINNING OF YEAR -

FUND SURPLUS, END OF YEAR \$ 26,528,828

Working Capital Surplus/Deficit

Fund Surplus		\$ 26,528,828
Less Tangible Capital Assets	3	(35,622,124)
Add Long term debt	3	9,093,296
Add Utility Reserve		<u>-</u>

Working Capital Surplus/Deficit \$0

Minimum working capital surplus = 20% of expenses
 Proposed to Exclude Winnipeg Fees

\$0

note 1

City of Winnipeg Participation Fee

Estimated # of customers

Winnipeg Participation fee 2020 rate \$263 + 4% per year for 2021 & 2022

Estimated Participation Fee

note 2

City of Winnipeg Sewage Treatment & Disposal Cost

Estimated # of customers

Estimated flow volume in Cubic Meters (see Schedule of Rate Calculations)

Winnipeg wastewater treatment fee 2022 rate; per cubic meter

note 3

Initial Phase 1 & 2 Construction Cost Estimate 31,160,000

Add: Estimated capital cost increase over initial estimate 2,162,124

Main St. Sewer main jointly owned with West St. Paul; net cost 2,300,000

Total Estimated construction cost 35,622,124

Less: Canada/Mb Infrastructure Funding (8,500,000)

Mb. Water Services Board Funding (8,330,000)

St. Andrews Gas Tax Reserve Funding (1,336,631)

St. Andrews Gas Tax Reserve Funding - Main St. sewer main (2,300,000)

Local Improvement Funding 15,155,493

Percentage of Local Improvement charges prepaid by property owners 40%

Percentage of Local Improvement charges to be paid by debt issuance 60%

note - RM of St. Clements for East Selkirk sewer project had 31% prepaid and 69% on property tax

<u>Amortization expense</u>			<u>Amortization Period</u>
Lift Station & Odour Control	9,210,784	28%	40
Water meters	900,000	3%	20
PVC Lines	23,211,339	70%	75
	<u>33,322,124</u>		
Sewer trunk main in West St. Paul; net cost	2,300,000		75
	<u><u>35,622,124</u></u>		

ILITY

Number of Customers

100	200	500	1,000	1,200
\$3,000	\$6,000	\$15,000	\$30,000	\$36,000
28,446	56,892	142,230	284,460	341,352
6,900	6,900	6,900	6,900	6,900
-	-	-	-	-
<u>38,346</u>	<u>69,792</u>	<u>164,130</u>	<u>321,360</u>	<u>384,252</u>
500	1,000	2,500	5,000	6,000
-	-	-	-	-
-	-	-	-	-
<u>500</u>	<u>1,000</u>	<u>2,500</u>	<u>5,000</u>	<u>6,000</u>
<u>37,846</u>	<u>68,792</u>	<u>161,630</u>	<u>316,360</u>	<u>378,252</u>
42,195	84,390	210,975	421,950	506,340
-	-	-	-	-
5,000	5,000	5,000	5,000	5,000
103,480	103,480	103,480	103,480	103,480
832	832	832	832	832
5,200	5,200	5,200	5,200	5,200
39,520	39,520	39,520	39,520	39,520
5,200	5,200	5,200	5,200	5,200
1,040	1,040	1,040	1,040	1,040
10,400	10,400	10,400	10,400	10,400
2,600	2,600	2,600	2,600	2,600
1,560	1,560	1,560	1,560	1,560
1,560	1,560	1,560	1,560	1,560
1,040	1,040	1,040	1,040	1,040
615,421	615,421	615,421	615,421	615,421
409,198	409,198	409,198	409,198	409,198
<u>1,244,246</u>	<u>1,286,441</u>	<u>1,413,026</u>	<u>1,624,001</u>	<u>1,708,391</u>
-	-	-	-	-
-	-	-	-	-

<u>1,244,246</u>	<u>1,286,441</u>	<u>1,413,026</u>	<u>1,624,001</u>	<u>1,708,391</u>
170,000	160,000	130,000	80,000	-
135,433	187,326	468,315	883,310	1,110,780
<u>305,433</u>	<u>347,326</u>	<u>598,315</u>	<u>963,310</u>	<u>1,110,780</u>
<u>699,058</u>	<u>699,058</u>	<u>699,058</u>	<u>699,058</u>	<u>699,058</u>
(277,602)	(308,850)	(277,284)	(277,994)	(276,806)
295,342	295,342	295,342	295,342	295,342
<u>17,740</u>	<u>(13,508)</u>	<u>18,058</u>	<u>17,348</u>	<u>18,536</u>
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
<u>17,740</u>	<u>(13,508)</u>	<u>18,058</u>	<u>17,348</u>	<u>18,536</u>
-	-	-	-	-
(295,342)	(295,342)	(295,342)	(295,342)	(295,342)
<u>26,528,828</u>	<u>26,528,828</u>	<u>26,528,828</u>	<u>26,528,828</u>	<u>26,528,828</u>
<u>\$ 26,251,226</u>	<u>\$ 26,219,978</u>	<u>\$ 26,251,544</u>	<u>\$ 26,250,834</u>	<u>\$ 26,252,022</u>
\$ 26,251,226	\$ 26,219,978	\$ 26,251,544	\$ 26,250,834	\$ 26,252,022
(35,006,703)	(35,006,703)	(35,006,703)	(35,006,703)	(35,006,703)
8,803,436	8,803,436	8,803,436	8,803,436	8,803,436
-	-	-	-	-
<u>\$ 47,960</u>	<u>\$ 16,712</u>	<u>\$ 48,278</u>	<u>\$ 47,568</u>	<u>\$ 48,756</u>

<u>\$242,390</u>	<u>\$242,990</u>	<u>\$244,790</u>	<u>\$247,790</u>	<u>\$248,990</u>
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100	200	500	1,000	1,200
<u>\$284.46</u>	<u>\$284.46</u>	<u>\$284.46</u>	<u>\$284.46</u>	<u>\$284.46</u>
<u>\$28,446</u>	<u>\$56,892</u>	<u>\$142,230</u>	<u>\$284,460</u>	<u>\$341,352</u>

100	200	500	1,000	1,200
14,500	29,000	72,500	145,000	174,000
<u>\$2.91</u>	<u>\$2.91</u>	<u>\$2.91</u>	<u>\$2.91</u>	<u>\$2.91</u>
<u>\$42,195</u>	<u>\$84,390</u>	<u>\$210,975</u>	<u>\$421,950</u>	<u>\$506,340</u>

<u>6,062,197</u>
<u>9,093,296</u>

ixes.

Annual Amortization	Capital Grant Amortization Based on percentages
<u>230,270</u>	<u>116,302</u>
45,000	22,728
<u>309,485</u>	<u>156,311</u>
584,754	295,342
30,667	
<u>615,421</u>	<u>295,342</u>

1,800

\$54,000
512,028
6,900

572,928

9,000

-

-

9,000

563,928

759,510

-

5,000

103,480

832

5,200

39,520

5,200

1,040

10,400

2,600

1,560

1,560

1,040

615,421

409,198

1,961,561

-

-

1,961,561

-

1,547,874

1,547,874

699,058

(278,558)

295,342

16,784

-

-

-

-

16,784

(295,342)

26,528,828

\$ 26,250,270

\$ 26,250,270

(35,006,703)

8,803,436

-

\$ 47,004

\$252,590

1,800

\$284.46

\$512,028

1,800

261,000

\$2.91

\$759,510