

Appendix 18: Basic's Deferred Development and Amortization Costs

Figure EXP App 18- 1 Basic Deferred Development and Amortization Costs

Line No.	Project	2016/17A	2017/18A	2018/19A	2019/20A*	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F
1	<i>(C\$000s, except where noted)</i>											
2	IT Optimization	37	-	-		-	-	-	-	-	-	-
3	Disaster Recovery	11	-	-		-	-	-	-	-	-	-
4	HR Management System Phase 1 & 2	1,289	-	-		-	-	-	-	-	-	-
5	Physical Damage Re-Engineering Phase 1 & 2	360	-	-		-	-	-	-	-	-	-
6	PDR Opt Repair - Collaborative Estimating & JSST	635	-	-		-	-	-	-	-	-	-
7	PDR Opt Repair - Distributed Estimating	2,160	2	-		-	-	-	-	-	-	-
8	Physical Damage Re-Engineering Main/Phase 3	(2,244)	260	-		-	-	-	-	-	-	-
9	PDR Opt Repair - Remote Estimating	65	107	-		-	-	-	-	-	-	-
10	BI3 Fineos Upgrade 2016	531	-	-		-	-	-	-	-	-	-
11	Enterprise Data Masking	2	-	-		-	-	-	-	-	-	-
12	High School Driver Education Phase 2	1,167	98	-		-	-	-	-	-	-	-
13	High School Driver Education Phase 3	-	595	1,916	407	-	-	-	-	-	-	-
14	High School Driver Education Phase 4	-	-	14	592	44	-	-	-	-	-	-
15	Infor/Lawson Upgrade	1,027	898	340		-	-	-	-	-	-	-
16	ITO - High Availability	766	-	-		-	-	-	-	-	-	-
17	Legal Management Project	(7)	-	-		-	-	-	-	-	-	-
18	Predictive Analytics	1	-	-		-	-	-	-	-	-	-
19	Corporate Learning Management	917	1,147	421		-	-	-	-	-	-	-
20	Physical Damage - Centre of Excellence	248	-	-		-	-	-	-	-	-	-
21	Information Security Strategy and Road Map Phase 1	1,579	106	-		-	-	-	-	-	-	-
22	Information Security Strategy and Road Map Phase 2	538	1,433	56		-	-	-	-	-	-	-
23	Technology Innovation & Capabilities	(10)	-	-		-	-	-	-	-	-	-
24	Technology Risk Management - 2016/17	1,807	118	-		-	-	-	-	-	-	-
25	Technology Risk Management - 2017	1	2,367	1,123		-	-	-	-	-	-	-
26	Technology Risk Management - 2018	-	-	2,912	1,151	473	-	-	-	-	-	-
27	Technology Risk Management - 2019	-	-	-	526	964	75	-	-	-	-	-
28	Technology Risk Management - 2020	-	-	-	-	1,084	584	545	-	-	-	-
29	Technology Risk Management - 2021	-	-	-	-	-	264	(268)	-	-	-	-
30	Technology Risk Management - 2022	-	-	-	-	-	-	1,683	-	-	-	-
31	Technology Risk Management - 2023	-	-	-	-	-	-	-	1,683	-	-	-
32	Technology Risk Management - 2024	-	-	-	-	-	-	-	-	1,683	-	-
33	Technology Risk Management - 2025	-	-	-	-	-	-	-	-	-	1,683	-

Basic Deferred Development and Amortization Costs (cont'd)

Line No.	Project	2016/17A	2017/18A	2018/19A	2019/20A*	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F
34	(C\$000s, except where noted)											
35	Appointment Manager	2	1,295	45		-	-	-	-	-	-	1,683
36	Customer Claims Reporting System	9,764	4,648	714		-	-	-	-	-	-	-
37	Enhanced DR Capabilities	269	1,313	767		-	-	-	-	-	-	-
38	Partner Portal	268	2,083	6		-	-	-	-	-	-	-
39	Financial Re-engineering Initiative	279	1	-	640	975	5	-	-	-	-	-
40	Customer Self Service	-	1,370	2,373	87	-	-	-	-	-	-	-
41	Credit Card Strategy	-	208	1,897	1,114	-	-	-	-	-	-	-
42	Nova	-	-	-		6,362	5,607	16,487	8,553	8,179	4,782	3,678
43	Information Security Maturity	-	-	-	280	1,298	1,298	1,056	-	-	-	-
44	Microsoft 365	-	-	-		671	859	-	-	-	-	-
45	Total Loss	-	-	-	1,371	(109)	-	-	-	-	-	-
46	HRMS Optimization - Phase 1	-	-	-		49	65	-	-	-	-	-
47	Salvage Management System	-	-	-	117	398	-	-	-	-	-	-
48	CERP - Additional Product Changes	-	-	-	124	123	1	-	-	-	-	-
49	Year 1 Data and Analytics Spend	-	-	-		-	836	303	-	-	-	-
50	Total Deferred Development Costs	21,462	18,049	12,584	6,409	42,332	11,577	20,474	11,872	9,862	6,465	5,361
51	Impairment of Deferred Development	-	(18,678)	(2,686)	(1,501)	(778)	(210)	-	-	-	-	-

Basic Deferred Development and Amortization Costs (cont'd)

Line No.	Project	2016/17A	2017/18A	2018/19A	2019/20A*	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F
34	<i>(C\$000s, except where noted)</i>											
35	Appointment Manager	2	1,295	45		-	-	-	-	-	-	1,683
36	Customer Claims Reporting System	9,764	4,648	714		-	-	-	-	-	-	-
37	Enhanced DR Capabilities	269	1,313	767		-	-	-	-	-	-	-
38	Partner Portal	268	2,083	6		-	-	-	-	-	-	-
39	Financial Re-engineering Initiative	279	1	-	640	975	5	-	-	-	-	-
40	Customer Self Service	-	1,370	2,373	87	-	-	-	-	-	-	-
41	Credit Card Strategy	-	208	1,897	1,114	-	-	-	-	-	-	-
42	Nova	-	-	-		5,607	16,487	8,553	8,179	4,782	3,678	-
43	Information Security Maturity	-	-	-	280	1,298	1,298	1,056	-	-	-	-
44	Microsoft 365	-	-	-		671	859	-	-	-	-	-
45	Total Loss	-	-	-	1,371	(109)	-	-	-	-	-	-
46	HRMS Optimization - Phase 1	-	-	-		49	65	-	-	-	-	-
47	Salvage Management System	-	-	-	117	398	-	-	-	-	-	-
48	CERP - Additional Product Changes	-	-	-	124	123	1	-	-	-	-	-
49	Year 1 Data and Analytics Spend	-	-	-		-	836	303	-	-	-	-
50	Total Deferred Development Costs	21,462	18,049	12,584	6,409	11,577	20,474	11,872	9,862	6,465	5,361	1,683
51	Impairment of Deferred Development	-	(18,678)	(2,686)	(1,501)	(778)	(210)	-	-	-	-	-

Basic Deferred Development and Amortization Costs (cont'd)

Line	Project	2016/17A	2017/18A	2018/19A	2019/20A*	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F
52	<i>(C\$000s, except where noted)</i>											
53	New Call Management	759	-	-	-	-	-	-	-	-	-	-
54	IT Optimization	1,913	1,896	1,896	-	-	-	-	-	-	-	-
55	Disaster Recovery	2,674	2,667	2,667	-	-	-	-	-	-	-	-
56	HR Management System Phase 1 & 2	2,700	2,182	2,182	-	-	-	-	-	-	-	-
57	Physical Damage Re-Engineering Phase 1 & 2	452	381	381	381	-	-	-	-	-	-	-
58	PDR Opt Repair - Collaborative Estimating & JSST	1,982	1,986	1,986	2,149	1,820	-	-	-	-	-	-
59	PDR Opt Repair - Distributed Estimating	-	967	967	1,046	966	-	-	-	-	-	-
60	Physical Damage Re-Engineering Main/Phase 3	-	2,411	2,182	2,361	2,181	-	-	-	-	-	-
61	BI3 Fineos Upgrade 2016	990	992	992	991	-	-	-	-	-	-	-
62	Enterprise Data Masking	477	476	476	516	429	-	-	-	-	-	-
63	High School Driver Education Phase 3	-	-	-	535	583	576	564	564	564	-	-
64	High School Driver Education Phase 4	-	-	-	40	134	128	126	126	84	-	-
65	Infor/Lawson Upgrade	-	-	673	808	794	773	63	-	-	-	-
66	ITO - High Availability	1,427	1,425	1,425	1,544	1,284	-	-	-	-	-	-
67	Legal Management Project	427	426	426	462	384	-	-	-	-	-	-
68	Predictive Analytics	356	355	355	385	320	-	-	-	-	-	-
69	Corporate Learning Management	-	-	547	593	538	524	468	-	-	-	-
70	Physical Damage - Centre of Excellence	-	-	143	153	143	141	127	-	-	-	-
71	Information Security Strategy and Road Map Phase 1	-	549	549	594	539	-	-	-	-	-	-
72	Information Security Strategy and Road Map Phase 2	-	-	461	500	453	441	395	-	-	-	-
73	Technology Risk Management - 2016/17	-	386	385	417	378	-	-	-	-	-	-
74	Technology Risk Management - 2017	-	-	418	778	706	687	638	187	-	-	-
75	Technology Risk Management - 2018	-	-	-	57	673	742	718	718	662	-	-
76	Technology Risk Management - 2019	-	-	-	-	-	108	106	106	106	106	106
77	Technology Risk Management - 2020	-	-	-	-	-	-	253	441	441	441	441
78	Technology Risk Management - 2021	-	-	-	-	-	-	-	-	-	-	-
79	Technology Risk Management - 2022	-	-	-	-	-	-	-	343	343	343	343
80	Technology Risk Management - 2023	-	-	-	-	-	-	-	-	343	343	343
81	Technology Risk Management - 2024	-	-	-	-	-	-	-	-	-	343	343
82	Technology Risk Management - 2025	-	-	-	-	-	-	-	-	-	-	343
83	Appointment Manager	-	-	268	290	268	268	245	-	-	-	-
84	Enhanced DR Capabilities	-	-	-	356	328	329	327	155	-	-	-

Basic Deferred Development and Amortization Costs (cont'd)

Line No.	Project	2016/17A	2017/18A	2018/19A	2019/20A*	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F
85	<i>(C\$000s, except where noted)</i>											
86	Partner Portal	-	-	471	510	471	472	430	-	-	-	-
87	Financial Re-engineering Initiative	-	-	-	-	-	338	328	328	328	273	-
88	Customer Self Service	-	-	-	331	391	380	371	371	62	-	-
89	Credit Card Strategy	-	-	-	321	558	543	530	530	44	-	-
90	Nova	-	-	-	-	-	-	-	-	-	2,761	7,699
91	Information Security Maturity	-	-	-	-	-	-	346	692	692	692	692
92	Total Loss	-	-	-	145	251	267	266	266	133	-	-
93	HRMS Optimization - Phase 1	-	-	-	-	-	-	-	-	-	-	-
94	Salvage Management System	-	-	-	-	-	102	100	100	100	68	-
95	Microsoft 365	-	-	-	-	-	-	311	311	311	311	311
96	Year 1 Data and Analytics Spend	-	-	-	-	-	-	232	232	232	232	232
97	Total Amortization Costs	14,157	17,099	19,850	16,263	14,592	6,819	6,944	5,470	4,445	5,913	10,853

98 *2019/20A Amortization Costs are expensed over 13 periods