

November 02, 2022

2023 GENERAL RATE APPLICATION
Undertaking #41 Transcript Page 1984

Undertaking #41

MPI has a bunch of off-the-shelf systems like Celtic. MPI to advise, are they being used in other jurisdictions across Canada? And how successful are they, and how long have they been in those jurisdictions.

RESPONSE:

MPI has confirmed with two NOVA off-the shelf providers the number of installations in Canada and the implementation date:

Celtic has the following implementations in Canada:

Ontario (Since 2013)

- CTS-IRP
- CTS-PARS
- CTS-DOC
- CTS-CASH
- ILearn

Ontario (Since 2022 - Major Product Version upgrades)

- CTS-IRP
- CTS-DOC
- CTS-CASH

Alberta (Since 2019)

- CTS-IRP
- CTS-DOC
- CTS-CASH

ICBC (Jan-2023 Planned Go-Live)

- CTS-IRP
- CTS-DOC
- CTS-CASH

November 02, 2022

**2023 GENERAL RATE APPLICATION
Undertaking #41 Transcript Page 1984**

Duck Creek has 5 clients in Canada (live for: seven, eight, ten, and twelve years), and five clients outside of Canada but doing business in Canada (live for: three months, six, eight, ten years).