



September 15, 2021

Via E-Mail

Dr. Darren Christle
Board Secretary and Executive Director
The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB R3C 0C4

Dear Dr. Christle:

RE: Manitoba Public Insurance 2022 General Rate Application Round Two Information Requests (IRs) & Alternative Rate Indication

Please find enclosed responses to Round Two IRs along with RM Appendix 11 - Alternative Rate Indication, which MPI requests to be marked as Exhibit 27.

The following documents contain sensitive information and MPI replaced them with redacted version or placeholders. A confidential version of these will be filed to the PUB and provided to each of the parties who have returned signed Confidential Agreements and undertaking of confidentiality:

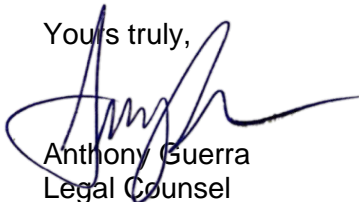
- CAC (MPI) 2-15 – Appendix 1 KPMG MPI Workshop 2 Mass Transactions Output Summary
- CAC (MPI) 2-15 – Appendix 2 KPMG Art of the Possible MPI Experience Design Framework
- CAC (MPI) 2-15 – Appendix 3 KPMG MPI Workshop 3 Critical Enablers
- CAC (MPI) 2-15 – Appendix 4 KPMP CX Maturity Assessment Results

MPI would also like to take this opportunity to file the following document which it also requests be marked as an exhibit:

- Exhibit 26 - Amended figure 1 PUB (MPI) 1-5 - Blackline and Clean PUB (MPI) 2-5

MPI will update the 2022 General Rate Application e-book and will serve the parties of the proceeding with electronic copies of each document identified herewith. Hard copies are also available upon request.

Yours truly,



Anthony Guerra
Legal Counsel

AG/gj
Encl.

cc: K. McCandless and PUB Advisors
2022 Interveners of Record