

Figure EXP App 19- 3 Corporate Capital Expenditures - Deferred Development Costs

Line No.	Corporate Capital Expenditures Deferred Development Costs:	2016/17A	2017/18A	2018/19A	2019/20A	2020/21A	2021/22F	2022/23F	2023/24F	2024/25F	2025/26F	Unassigned Capital
1	<i>(C\$000s, except where noted)</i>											
2	Projects that do not impact Basic	3,154	31	-	-	-	-	-	-	-	-	-
3	IT Optimization	46	-	-	-	-	-	-	-	-	-	-
4	Disaster Recovery	14	-	-	-	-	-	-	-	-	-	-
5	HR Management System Phase 1 & 2	1,579	-	-	-	-	-	-	-	-	-	-
6	Physical Damage Re-engineering Phase 1 & 2	390	-	-	-	-	-	-	-	-	-	-
7	PDR Opt Repair - Collaborative Estimating & JSST	688	-	-	-	-	-	-	-	-	-	-
8	PDR Opt Repair - Distributed Estimating	2,343	2	-	-	-	-	-	-	-	-	-
9	Physical Damage Re-engineering Main/Phase 3	(2,434)	282	-	-	-	-	-	-	-	-	-
10	PDR Opt Repair - Remote Estimating	70	115	-	-	-	-	-	-	-	-	-
11	BI3 Fineos Upgrade 2016	577	-	-	-	-	-	-	-	-	-	-
12	Enterprise Data Masking	3	-	-	-	-	-	-	-	-	-	-
13	High School Driver Education Phase 2	1,333	112	-	-	-	-	-	-	-	-	-
14	High School Driver Education Phase 3	-	681	2,194	467	-	-	-	-	-	-	-
15	High School Driver Education Phase 4	-	-	16	678	51	-	-	-	-	-	-
16	Infor/Lawson Upgrade	1,258	1,101	455	-	-	-	-	-	-	-	-
17	ITO - High Availability	938	-	-	-	-	-	-	-	-	-	-
18	Legal Management Project	(8)	-	-	-	-	-	-	-	-	-	-
19	Predictive Analytics	1	-	-	-	-	-	-	-	-	-	-
20	Corporate Learning Management	1,123	1,406	563	-	-	-	-	-	-	-	-
21	Physical Damage - Centre of Excellence	283	-	-	-	-	-	-	-	-	-	-
22	Information Security Strategy and Road Map Phase 1	1,934	130	-	-	-	-	-	-	-	-	-
23	Information Security Strategy and Road Map Phase 2	659	1,756	75	-	-	-	-	-	-	-	-
24	Technology Innovation & Capabilities	(12)	-	-	-	-	-	-	-	-	-	-
25	Technology Risk Management - 2016/17	2,213	145	-	-	-	-	-	-	-	-	-
26	Technology Risk Management - 2017	-	2,902	1,501	-	-	-	-	-	-	-	-
27	Technology Risk Management - 2018	-	-	3,890	1,438	622	-	-	-	-	-	-
28	Technology Risk Management - 2019	-	-	-	701	1,286	-	-	-	-	-	-
29	Technology Risk Management - 2020	-	-	-	-	1,445	-	-	-	-	-	-
30	Technology Risk Management - 2021	-	-	-	-	-	3,080	-	-	-	-	-
31	Technology Risk Management - 2022	-	-	-	-	-	-	4,000	-	-	-	-
32	Technology Risk Management - 2023	-	-	-	-	-	-	-	4,000	-	-	-
33	Technology Risk Management - 2024	-	-	-	-	-	-	-	-	4,000	-	-
34	Technology Risk Management - 2025	-	-	-	-	-	-	-	-	-	4,000	-
35	Appointment Manager	2	1,402	49	-	-	-	-	-	-	-	-
36	Customer Claims Reporting System	10,592	5,032	773	-	-	-	-	-	-	-	-

Corporate Capital Expenditures - Deferred Development Costs (cont'd)

Line No.	Corporate Capital Expenditures Deferred Development Costs:	2016/17A	2017/18A	2018/19A	2019/20A	2020/21A	2021/22F	2022/23F	2023/24F	2024/25F	2025/26F	Unassigned Capital
37	(C\$000s, except where noted)											
38	Enhanced DR Capabilities	292	1,422	831	-	-	-	-	-	-	-	-
39	Partner Portal	291	2,256	6	-	-	-	-	-	-	-	-
40	Financial Re-Engineering Initiative	342	1	-	854	1,301	-	-	-	-	-	-
41	Customer Self Service	-	1,679	2,809	116	-	-	-	-	-	-	-
42	Credit Card Strategy	-	255	2,534	1,422	-	-	-	-	-	-	-
43	Nova	-	-	-	-	13,024	34,669	26,186	12,099	5,056	-	4,523
44	Information Security Maturity	-	-	-	373	1,693	2,541	38	-	-	-	-
45	Total Loss	-	-	-	1,570	(125)	-	-	-	-	-	-
46	HRMS Optimization - Phase 1	-	-	-	-	65	-	-	-	-	-	-
47	Salvage Management System	-	-	-	134	457	-	-	-	-	-	-
48	Microsoft 365	-	-	-	-	895	1,474	-	-	-	-	-
49	Driver Licence Renewal Term Changes (10yr)	-	-	-	-	-	563	-	-	-	-	-
50	Year 1 Data and Analytics Spend	-	-	-	-	-	3,000	-	-	-	-	-
51	CERP - Additional Product Changes	-	-	-	135	132	-	-	-	-	-	-
52	Total Deferred Development Costs	27,671	20,710	15,696	7,888	20,846	45,327	30,224	16,099	9,056	4,000	4,523
53	Impairment of Deferred Development	-	(20,506)	(3,026)	(1,841)	(930)	-	-	-	-	-	-
54	Data Processing Equipment:											
55	Provision for New and Replacement Equipment	110	142	72	231	43	1,840	100	595	1,915	283	-
56	Projects that impact Basic	-	-	-	-	-	-	-	-	-	-	-
57	Total Data Processing Equipment	110	142	72	231	43	1,840	100	595	1,915	283	-
58	Total Capital Requirements for IT	27,781	346	12,742	6,278	19,959	47,167	30,324	16,694	10,971	4,283	4,523
59	Technology Risk Management – 2023											
60	Technology Risk Management – 2024										4,000	
61	Appointment Manager		2	1,402	49							
62	Customer Claims Reporting System		10,592	5,032	773							
63	Enhanced DR Capabilities		292	1,422	831							
64	Partner Portal		291	2,256	6							
65	Financial Re-Engineering Initiative		342	1	854			2,996	3,009	2,212		
66	Customer Self Service			1,679	2,809	116						
67	Credit Card Strategy			255	2,534	1,422						
68	Nova						21,901	44,678	17,200	10,282	1,105	
69	Information Security Maturity					373	3,406	1,183	90			
70	Total Loss					1,570						
71	HRMS Optimization – Phase 1						1,206					
72	Salvage Management System					134	670					
73	CERP – Additional Product Changes					135	540					
74	Total Deferred Development Costs	83,343	33,063	53,299	27,677	65,411	169,224	139,829	70,381	46,407	17,954	13,569
75	Impairment of Deferred Development			(20,506)	(3,026)	(1,841)						
76	Data Processing Equipment:											
77	Provision for New and Replacement Equipment	624	110	142	72	231	547	899	909	1,230	1,810	
78	Projects that impact Basic											
79	Total Data Processing Equipment	624	110	142	72	231	547	899	909	1,230	1,810	
	Total Capital Requirements for IT	83,967	33,173	32,935	24,723	63,801	169,771	140,718	71,290	46,637	19,764	13,569

revised August 17, 2021
June 28, 2021

CLEAN

2022 GENERAL RATE APPLICATION
Part V – EXP Appendix 19 - Clean

Corporate Capital Expenditures - Deferred Development Costs (cont'd)

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37	(C\$000s, except where noted)											
38	Enhanced DR Capabilities	292	1,422	831	-	-	-	-	-	-	-	-
39	Partner Portal	291	2,256	6	-	-	-	-	-	-	-	-
40	Financial Re-Engineering Initiative	342	1	-	854	1,301	-	-	-	-	-	-
41	Customer Self Service	-	1,679	2,809	116	-	-	-	-	-	-	-
42	Credit Card Strategy	-	255	2,534	1,422	-	-	-	-	-	-	-
43	Nova	-	-	-	-	13,024	34,669	26,186	12,099	5,056	-	4,523
44	Information Security Maturity	-	-	-	373	1,693	2,541	38	-	-	-	-
45	Total Loss	-	-	-	1,570	(125)	-	-	-	-	-	-
46	HRMS Optimization - Phase 1	-	-	-	-	65	-	-	-	-	-	-
47	Salvage Management System	-	-	-	134	457	-	-	-	-	-	-
48	Microsoft 365	-	-	-	-	895	1,474	-	-	-	-	-
49	Driver Licence Renewal Term Changes (10yr)	-	-	-	-	-	563	-	-	-	-	-
50	Year 1 Data and Analytics Spend	-	-	-	-	-	3,000	-	-	-	-	-
51	CERP - Additional Product Changes	-	-	-	135	132	-	-	-	-	-	-
52	Total Deferred Development Costs	27,671	20,710	15,696	7,888	20,846	45,327	30,224	16,099	9,056	4,000	4,523
53	Impairment of Deferred Development	-	(20,506)	(3,026)	(1,841)	(930)	-	-	-	-	-	-
54	Data Processing Equipment:											
55	Provision for New and Replacement Equipment	110	142	72	231	43	1,840	100	595	1,915	283	-
56	Projects that impact Basic	-	-	-	-	-	-	-	-	-	-	-
57	Total Data Processing Equipment	110	142	72	231	43	1,840	100	595	1,915	283	-
58	Total Capital Requirements for IT	27,781	346	12,742	6,278	19,959	47,167	30,324	16,694	10,971	4,283	4,523