Undertaking #39

MPI to reference the transcript of October 16th, 2019, page 1,489; reconcile the \$24.7 million to the current \$63 million; and indicate where the increase is and that it wasn't in this year's filing.

RESPONSE:

The \$24.7 million noted on page 1,489 of the transcript reflects the specific one-time project implementation costs identified in the business case related to implementation of new technology for the driver licensing component of Project NOVA. This number was based on the business case prior to rebaseline.

The \$63 million identified above reflects the costs allocated to the DVA line of business for the implementation of NOVA. This includes the rebaseline costs to be directly allocated to DVA, the allocated costs from other streams (such as Leadership and Digital stream costs) and the ongoing DVA operations costs for subscriptions prior to project implementation.

The large majority of the changes relate to expenses (allocated to DVA from Leadership stream and Nova DVA Ongoing Ops for subscriptions prior to implementation). As a result, the DVA stream did increase from the above noted \$24.7 million, to the \$35 million identified in the rebaseline that MPI filed in the 2022 GRA.