



360 Portage Avenue (22) · Winnipeg Manitoba Canada · R3C 0G8  
Telephone / N° de téléphone: (204) 360-3257 · Fax / N° de télécopieur: (204) 360-6147 · [baczarnecki@hydro.mb.ca](mailto:baczarnecki@hydro.mb.ca)

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May 25, 2023

THE PUBLIC UTILITIES BOARD OF MANITOBA  
400-330 Portage Avenue  
Winnipeg, Manitoba  
R3C 0C4

ATTENTION: Dr. D. Christle, Board Secretary and Executive Director

Dear Dr. Christle:

**RE: MANITOBA HYDRO'S 2023/24 & 2024/25 GENERAL RATE APPLICATION – UNDERTAKING'S  
9, 14, AND 15**

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Please find enclosed Manitoba Hydro's undertakings 9, 14, and 15.

Should you have any questions with respect to the foregoing, please do not hesitate to contact the writer at 204-360-3257.

Yours truly,  
**MANITOBA HYDRO LEGAL SERVICES**

Per:

A handwritten signature in blue ink, appearing to read 'Brent Czarnecki', written over a horizontal line.

Brent Czarnecki  
Senior Counsel

**2023/24 & 2024/25 GENERAL RATE APPLICATION****Manitoba Hydro Undertaking #9**

**MH undertake to confirm if the keystone pipeline compressor stations be fueled by natural gas as well as electricity.**

**Response:**

Manitoba Hydro responded on the record on Tuesday, May 23, 2023. See page 1279 of the transcript.

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2023/24 & 2024/25 GENERAL RATE APPLICATION

**Manitoba Hydro Undertaking #14**

**Of the 35 supportive languages. Are any other them FN languages?**

**Response:**

Upon review, Manitoba Hydro has 37 languages on its Linguists List. Two of them are FN languages: Cree and Oji-Cree.

**2023/24 & 2024/25 GENERAL RATE APPLICATION**

**Manitoba Hydro Undertaking #15**

**Is Manitoba Hydro representing the median family income in Manitoba where we know 50 percent of families earned less than sixty thousand (60,000) and 50 percent earned more than sixty thousand (60,000)**

**Response:**

To answer this question, Manitoba Hydro is providing the breakdown of the income categories of the respondents to the 2019 Customer Value Assessment Study. As background, the median household income of Manitobans, as reported in the 2016 census, was \$68,147.

As outlined below, the results shown throughout the report are weighted so that 36% of respondents had income below \$60,000, and 51% of respondents had incomes under \$80,000.

**Unweighted Response Counts**

Below are the responses to the 2019 Customer Value Assessment Study question asking respondents “What is your household total annual income?” question (Q76). This includes 15% of respondents who responded that they ‘Preferred not to Answer’ the household income question. These are unweighted numbers.

<b>Q76. What is your household’s total annual income? (Unweighted)</b>		
	Frequency	Percent
Less than \$20,000	24	2%
\$20,000 to \$39,999	92	9%
\$40,000 to \$59,999	148	15%
\$60,000 to \$79,999	151	15%
\$80,000 to \$99,999	138	14%
\$100,000 to \$119,999	113	11%
\$120,000 or more	187	19%
Prefer not to answer	147	15%
<b>Total</b>	<b>1000</b>	<b>100%</b>

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**Weighted Response Counts**

PRA and Manitoba Hydro recognized this income distribution was not representative of Manitobans which is why the study reports results that were weighted based on the 2016 Manitoba Census data. This was the most recent census information available and was used to correct for differences in age, gender, and income. The following are weighted results after applying weighting for gender, age and income using these more granular income brackets.

<b>Q76. What is your household's total annual income?</b> (Weighted)		
<b>Income (Weighted)</b>	<b>Frequency</b>	<b>Percent</b>
Less than \$20,000	92	9%
\$20,000 to \$39,999	131	13%
\$40,000 to \$59,999	139	14%
\$60,000 to \$79,999	120	12%
\$80,000 to \$99,999	104	10%
\$100,000 to \$119,999	81	8%
\$120,000 or more	193	19%
Prefer not to answer	139	14%
Total	1000	100%