

revised August 21, 2019
June 20, 2019

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2020 GENERAL RATE APPLICATION
Part V(i) – EXP Appendix 17 - Blackline

Appendix 17: Capital Expenditures – Project Costs Comparison

Figure EXP APP 17- 1 Basic Capital Expenditures - Project Costs Comparison

Line No.	Project	2019 GRA (2018/19B)	2020 GRA (2018/19A)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2019/20F)	2020 GRA (2019/20FB)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2020/21F)	2020 GRA (2020/21F)	Difference (2020 GRA - 2019 GRA)
1	(C\$000s, except where noted)									
2	Deferred Development									
3	HR Management System Phase 3 & 4	-	-	-	-	-	-	-	-	-
4	Physical Damage Re-Engineering	-	-	-	-	-	-	-	-	-
5	BI3 Fineos Upgrade 2020	1,159	-	(1,159)	941	-	(941)	-	-	-
6	High School Driver Education Phase 2	-	-	-	-	-	-	-	-	-
7	High School Driver Education Phase 3	786	1,916	1,130	-	391	391	-	-	-
8	High School Driver Education Phase 4	-	14	14	-	902	902	-	72	72
9	Infor/Lawson Upgrade	-	340	340	-	-	-	-	-	-
10	Corporate Learning Management	204	421	217	-	-	-	-	-	-
11	Information Security Strategy and	-	-	-	-	-	-	-	-	-
12	Road Map Phase 1									
13	Information Security Strategy and	-	56	56	-	-	-	-	-	-
14	Road Map Phase 2									
15	Technology Risk Management - 2016/17	-	-	-	-	-	-	-	-	-
16	Technology Risk Management - 2017	-	1,123	1,123	-	-	-	-	-	-
16	Technology Risk Management - 2017	186	1,123	927	-	-	-	-	-	-
17	Technology Risk Management - 2018	186	2,912	2,726	-	-	-	-	-	-
17	Technology Risk Management - 2018	3,070	2,912	(158)	-	-	-	-	-	-
18	Technology Risk Management - 2019	3,070	-	(3,070)	3,256	1,396	(1,860)	-	-	-
18	Technology Risk Management - 2019	-	-	-	3,256	1,396	(1,860)	-	-	-
19	Technology Risk Management - 2020	-	-	-	-	-	-	3,256	3,204	(52)
20	Appointment Manager	-	45	45	-	-	-	-	-	-
21	Customer Claims Reporting System	-	714	714	-	-	-	-	-	-
22	Enhanced DR Capabilities	-	767	767	-	-	-	-	-	-
23	Partner Portal	-	6	6	-	-	-	-	-	-
24	Financial Re-engineering Initiative	-	-	-	5,460	2,338	(3,122)	5,217	2,400	(2,817)
25	Customer Self Service	1,221	2,373	1,152	814	-	(814)	814	-	(814)
26	Credit Card Strategy	810	1,897	1,087	-	2,068	2,068	-	-	-
27	Legacy Systems Modernization	-	-	-	8,140	8,010	(130)	16,280	26,673	10,393
28	INFOR Major Upgrade 2022	-	-	-	-	-	-	1,628	1,602	(26)
29	Information Security Maturity	-	-	-	-	1,602	1,602	-	1,602	1,602
30	Total Loss	-	-	-	-	943	943	-	-	-
31	Subtotal - Deferred Development	7,436	12,584	5,148	18,611	17,650	(961)	27,195	35,553	8,358
32	Impairment of Deferred Development	-	(2,686)	(2,686)	-	-	-	-	-	-
33	Capital Expenditures - None	-	-	-	-	-	-	-	-	-

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Project	2019 GRA (2018/19B)	2020 GRA (2018/19A)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2019/20F)	2020 GRA (2019/20FB)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2020/21F)	2020 GRA (2020/21F)	Difference (2020 GRA - 2019 GRA)
34 (C\$000s, except where noted)									
35 Implementation Expense									
36 HR Management System Phase 3 & 4	163	71	(92)	-	-	-	-	-	-
37 Physical Damage Re-Engineering	-	-	-	-	-	-	-	-	-
38 High School Driver Education Phase 2	-	-	-	-	-	-	-	-	-
39 High School Driver Education Phase 4	-	-	-	-	-	-	-	133	133
40 Infor/Lawson Upgrade	-	-	-	-	-	-	-	-	-
41 Corporate Learning Management	-	-	-	-	-	-	-	-	-
42 Physical Damage - Centre of Excellence	-	-	-	-	-	-	-	-	-
43 Information Security Strategy and	-	-	-	-	-	-	-	-	-
44 Road Map Phase 1									
45 Information Security Strategy and	-	-	-	-	-	-	-	-	-
46 Road Map Phase 2									
47 Technology Innovation & Capabilities	-	-	-	-	-	-	-	-	-
48 Technology Risk Management - 2016/17	-	-	-	-	-	-	-	-	-
49 Technology Risk Management - 2017	-	218	218	-	-	-	-	-	-
50 Technology Risk Management - 2018	407	201	(206)	-	-	-	-	-	-
51 Technology Risk Management - 2019	-	-	-	407	1,110	703	-	401	401
52 Technology Risk Management - 2020	-	-	-	-	-	-	407	-	(407)
53 Customer Claims Reporting System	-	-	-	-	-	-	-	-	-
54 Enhanced DR Capabilities	461	14	(447)	-	-	-	-	-	-
55 Financial Re-engineering Initiative	407	52	(355)	-	-	-	-	-	-
56 Customer Self Service	-	(125)	(125)	-	-	-	-	-	-
57 Credit Card Strategy	4	-	(4)	-	50	50	-	-	-
58 Legacy Systems Modernization	1,628	1,419	(209)	-	-	-	-	-	-
59 AOL PUB Release	350	17	(333)	350	350	-	350	350	-
60 BI3 Fineos Upgrade 2020	-	61	61	-	231	231	-	231	231
61 Basic Deductible Review	-	-	-	-	140	140	-	-	-
62 Basic TPL Review	-	-	-	-	110	110	-	-	-
63 Basic MIV Review	-	-	-	-	80	80	-	-	-
64 Insertions of Work	-	369	369	-	1,602	1,602	-	-	-
65 Subtotal - Implementation Expenses	3,420	2,297	(1,123)	757	3,673	2,916	757	1,115	358
66 Impairment of Deferred Development	-	2,686	2,686	-	-	-	-	-	-
67 Total Expenditures	10,856	14,881	4,025	19,368	21,323	1,955	27,952	36,668	8,716

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Figure EXP APP 17- 1 Basic Capital Expenditures - Project Costs Comparison

Line No.	Project	Difference			Difference			Difference		
		2019 GRA (2018/19B)	2020 GRA (2018/19A)	(2020 GRA - 2019 GRA)	2019 GRA (2019/20F)	2020 GRA (2019/20FB)	(2020 GRA - 2019 GRA)	2019 GRA (2020/21F)	2020 GRA (2020/21F)	(2020 GRA - 2019 GRA)
1	<i>(C\$000s, except where noted)</i>									
2	Deferred Development									
3	HR Management System Phase 3 & 4	-	-	-	-	-	-	-	-	-
4	Physical Damage Re-Engineering	-	-	-	-	-	-	-	-	-
5	BI3 Fineos Upgrade 2020	1,159	-	(1,159)	941	-	(941)	-	-	-
6	High School Driver Education Phase 2	-	-	-	-	391	-	-	-	-
7	High School Driver Education Phase 3	786	1,916	1,130	-	902	391	-	-	-
8	High School Driver Education Phase 4	-	14	14	-	-	902	-	72	72
9	Infor/Lawson Upgrade	-	340	340	-	-	-	-	-	-
10	Corporate Learning Management	204	421	217	-	-	-	-	-	-
11	Information Security Strategy and	-	-	-	-	-	-	-	-	-
12	Road Map Phase 1	-	-	-	-	-	-	-	-	-
13	Information Security Strategy and	-	56	56	-	-	-	-	-	-
14	Road Map Phase 2	-	-	-	-	-	-	-	-	-
15	Technology Risk Management - 2016/17	-	-	-	-	-	-	-	-	-
16	Technology Risk Management - 2017	186	1,123	937	-	-	-	-	-	-
17	Technology Risk Management - 2018	3,070	2,912	(158)	-	-	-	-	-	-
18	Technology Risk Management - 2019	-	-45	-	3,256	1,396	(1,860)	-	-	-
19	Technology Risk Management - 2020	-	-7	-	-	-	-	3,256	3,204	(52)
20	Appointment Manager	-	14	45	-	-	-	-	-	-
21	Customer Claims Reporting System	-	7	714	-	-	-	-	-	-
22	Enhanced DR Capabilities	-	67	767	-	-	-	-	-	-
23	Partner Portal	-	6	6	-	-	-	-	-	-
24	Financial Re-engineering Initiative	-	-	-	-	-	-	-	-	-
25	Customer Self Service	-	-	-	5,460	2,338	(3,122)	5,217	2,400	(2,817)
26	Credit Card Strategy	1,221	2,373	1,152	814	-	(814)	814	-	(814)
27	Legacy Systems Modernization	810	1,897	1,087	-	2,068	2,068	-	-	-
28	INFOR Major Upgrade 2022	-	-	-	8,140	8,010	(130)	16,280	26,673	10,393
29	Information Security Maturity	-	-	-	-	-	-	1,628	1,602	(26)
30	Total Loss	-	-	-	-	1,602	1,602	-	1,602	1,602
31	Subtotal - Deferred Development	7,436	12,584	5,148	18,611	17,650	(961)	27,195	35,553	8,358
32	Impairment of Deferred Development	-	(2,686)	(2,686)	-	-	-	-	-	-
33	Capital Expenditures - None	-	-	-	-	-	-	-	-	-

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Project	2019 GRA (2018/19B)	2020 GRA (2018/19A)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2019/20F)	2020 GRA (2019/20FB)	Difference (2020 GRA - 2019 GRA)	2019 GRA (2020/21F)	2020 GRA (2020/21F)	Difference (2020 GRA - 2019 GRA)	
34	<i>(C\$000s, except where noted)</i>									
35	Implementation Expense									
36	163	71	(92)	-	-	-	-	-	-	
37	-	-	-	-	-	-	-	-	-	
38	-	-	-	-	-	-	-	-	-	
39	-	-	-	-	-	-	-	133	133	
40	-	-	-	-	-	-	-	-	-	
41	-	-	-	-	-	-	-	-	-	
42	-	-	-	-	-	-	-	-	-	
43	-	-	-	-	-	-	-	-	-	
44	-	-	-	-	-	-	-	-	-	
45	-	-	-	-	-	-	-	-	-	
46	-	-	-	-	-	-	-	-	-	
47	-	-	-	-	-	-	-	-	-	
48	-	-	-	-	-	-	-	-	-	
49	-	218	218	-	-	-	-	-	-	
50	407	201	(206)	-	-	-	-	-	-	
51	-	-	-	407	1,110	703	-	401	401	
52	-	-	-	-	-	-	407	-	(407)	
53	-	-	-	-	-	-	-	-	-	
54	461	14	(447)	-	-	-	-	-	-	
55	407	52	(355)	-	-	-	-	-	-	
56	-	(125)	(125)	-	-	-	-	-	-	
57	4	-	(4)	-	50	50	-	-	-	
58	1,628	1,419	(209)	-	-	-	-	-	-	
59	350	17	(333)	350	350	-	350	350	-	
60	-	61	61	-	231	231	-	231	231	
61	-	-	-	-	140	140	-	-	-	
62	-	-	-	-	110	110	-	-	-	
63	-	-	-	-	80	80	-	-	-	
64	-	369	369	-	1,602	1,602	-	-	-	
65	3,420	2,297	(1,123)	757	3,673	2,916	757	1,115	358	
66	-	2,686	2,686	-	-	-	-	-	-	
67	10,856	14,881	4,025	19,368	21,323	1,955	27,952	36,668	8,716	