



December 13, 2019

Public Utilities Board of Manitoba
Darren Christle, Executive Director & Board Secretary
400-330 Portage Avenue
Winnipeg, MB R3C 0C4

Dear Mr. Christle:

**Re: Efficiency Manitoba 2020/23 Efficiency Plan –
Ratepayers panel request**

By this letter the Consumers Coalition (Consumers' Association of Canada – Manitoba and Winnipeg Harvest) and Manitoba Keewatinowi Okimakanak Inc. (MKO) jointly and formally request that a Ratepayers Panel be heard as part of the Public Utilities Board hearing into Efficiency Manitoba's 2020/21 – 2022/23 Efficiency Plan.

It is the preliminary intention of the Consumers Coalition and MKO that panelists will provide evidence regarding their lived experiences related to energy efficiency and Demand Side Management programs.

The Consumers Coalition and MKO propose that this panel consist of 4-6 panelists (names to follow) representing a cross-section of Manitoba Hydro ratepayers, falling within two groupings:

1. Ratepayers who have participated in efficiency programs and/or initiatives; and
2. Ratepayers who have attempted to participate, but have not participated, in efficiency programs and/or initiatives because the ratepayer either:
 - a. Attempted to access programs and was unsuccessful; or
 - b. Decided not to attempt to access programs due to barriers or accessibility challenges.

In preparation for this panel, the parties intend to file "can-says" for each panelist in advance of appearances.

The Consumers Coalition and MKO propose that the costs associated with the Ratepayers Panel be split between the two Interveners, with details to be specified in amendments to cost

estimates, if applicable, and in final costs applications.

Should you have any questions, please contact Katrine Dilay at (204) 985-5220 or Jared Wheeler at (204) 774-8300.

Yours truly,



Jared Wheeler, Jerch Law
Legal Counsel to MKO



Katrine Dilay, Public Interest Law Centre
Legal Counsel to the Consumers Coalition