

Number of Customers by Customer Class

1	Average number of customers in the year	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
2		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
3										
4	System Supply									
5	SGS Residential	221,449	227,627	230,977	233,497					
6	SGS Commercial	15,765	15,930	16,097	16,325					
7	Large General Service	6,789	6,867	6,979	7,352					
8	High Volume Firm	59	58	64	76					
9	Mainline Firm	1	1	1	1					
10	Interruptible Sales	30	30	29	22					
11										
12	Fixed Price Supply									
13	SGS Residential	398	368	323	223					
14	SGS Commercial	12	11	9	7					
15	Large General Service	43	46	39	19					
16										
17	Western Transportation Service									
18	SGS Residential	19,997	15,728	14,565	14,405					
19	SGS Commercial	1,040	892	830	748					
20	Large General Service	1,063	1,016	993	751					
21	High Volume Firm	28	27	25	22					
22	Mainline Firm	1	1	1	1					
23	Interruptible Sales	7	7	5	2					
24										
25	Transportation Service									
26	Large General Service	-	-	-	-					
27	High Volume Firm	5	5	5	5					
28	Mainline Firm	6	6	6	6					
29	Interruptible Sales	3	3	3	2					
30	Power Stations	2	2	2	2	2	2	2		
31	Special Contract	1	1	1	1	1	1	1		
32										
33	Total Customers	266,699	268,625	270,953	273,465	275,728	277,899	280,509		

Customer % Change

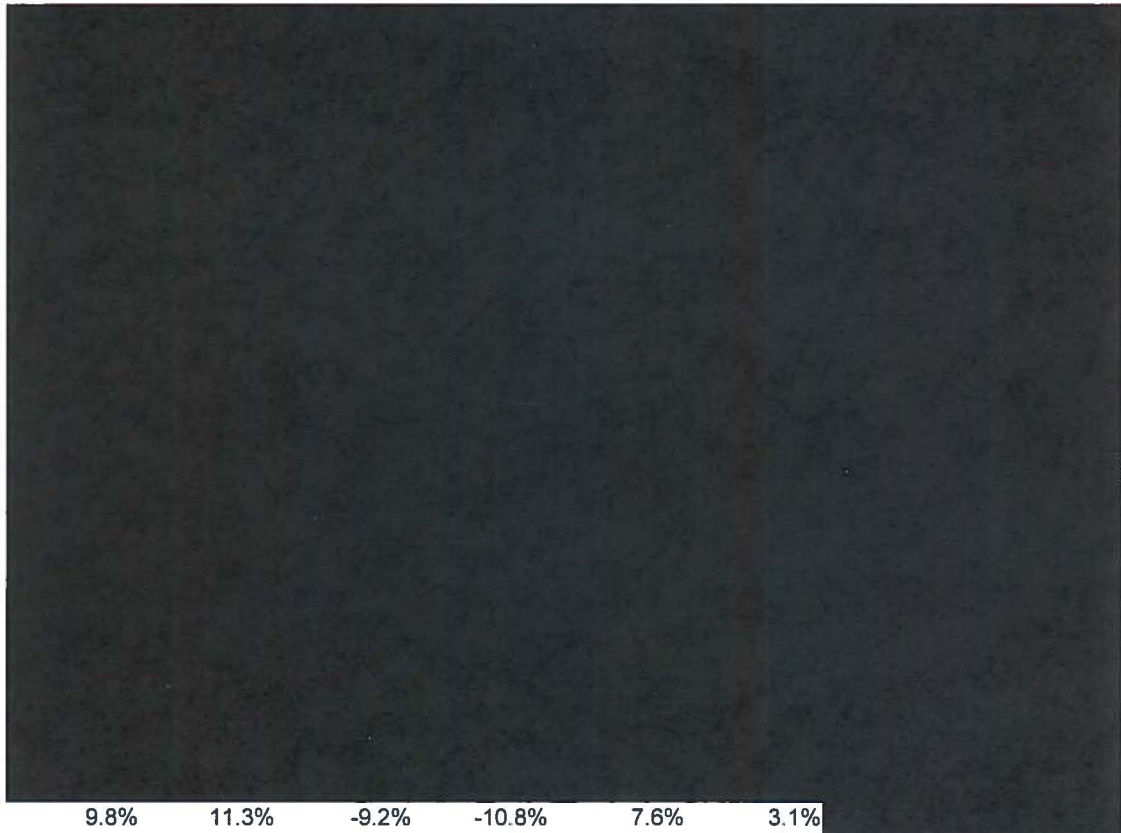
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Volumes by Customer Class

		2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
1	Volumes are stated in 10 ³ m ³									
2										
3										
4	System Supply									
5	SGS Residential	470,402								
6	SGS Commercial	74,830								
7	Large General Service	362,218								
8	High Volume Firm	72,216								
9	Mainline Firm	2,296								
10	Interruptible Sales	67,493								
11										
12	Fixed Price Supply									
13	SGS Residential	851								
14	SGS Commercial	64								
15	Large General Service	3,291								
16										
17	Western Transportation Service									
18	SGS Residential	36,555								
19	SGS Commercial	5,704								
20	Large General Service	75,029								
21	High Volume Firm	37,594								
22	Mainline Firm	10,072								
23	Interruptible Sales	18,153								
24										
25	Transportation Service									
26	Large General Service	-								
27	High Volume Firm	36,597								
28	Mainline Firm	114,253								
29	Interruptible Sales	16,689								
30	Power Stations	17,048								
31	Special Contract	444,686								
32										
33	Total Volumes	<u>1,866,039</u>	<u>2,048,626</u>	<u>2,279,682</u>	<u>2,070,902</u>	<u>1,846,425</u>	<u>1,986,482</u>	<u>2,048,790</u>		

Volumes % Change

	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
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Average Use per Customer

	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
1	Average Use is stated in m ³ /cust								
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3									
4	System Supply								
5	SGS Residential	2,124							2,246
6	SGS Commercial	4,747							
7	Large General Service	53,354							
8	High Volume Firm	1,232,768							
9	Mainline Firm	2,295,746							
10	Interruptible Sales	2,262,591							
11									
12	Fixed Price Supply								
13	SGS Residential	2,137							
14	SGS Commercial	5,378							
15	Large General Service	77,278							
16									
17	Western Transportation Service								
18	SGS Residential	1,828							
19	SGS Commercial	5,483							
20	Large General Service	70,587							
21	High Volume Firm	1,367,056							
22	Mainline Firm	10,072,304							
23	Interruptible Sales	2,446,475							
24									
25	Transportation Service								
26	Large General Service								
27	High Volume Firm	7,319,461							
28	Mainline Firm	19,042,220							
29	Interruptible Sales	5,897,055							
30	Power Stations	8,523,792							
31	Special Contract	444,685,729							

Average Use % Change

	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Forecast	Forecast
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