

October 12, 2017

Undertaking #29

Please advise when the CIO Scorecard was retired.

RESPONSE:

Gartner responded:

For the MPI annual assessment, Gartner uses several data collection tools, including the CIO scorecard tool used for the maturity measurement. The CIO scorecard tool has not been actively marketed to Gartner's clients and the amount of peer data has dwindled over the last few years. As of two years ago there was no relevant peer data available in the database to compare MPI maturity scores. For continuity, Gartner has continued to conduct the assessment to compare MPI to itself year over year. As part of that assessment, they provided the last available peer data which was provided in the assessment conducted three years ago. MPI is actively working with Gartner to transition to another comparable maturity assessment solution, and expects to include this information as part of the 2016/17 benchmarking to be provided in the 2019 GRA. The other Gartner data collection tools used in the MPI annual assessment remain actively supported by Gartner. These other data collection tools provide analysis of IT spending and insights into Information Technology Infrastructure and Operations.

MPI notes that at PDF page 15 of the Gartner CIO Scorecard and IT Infrastructure Benchmark¹, Gartner indicates that:

"The insurance average had not shown material change over the past few years and can still be considered relevant"

¹ BMK Attachment A: Gartner CIO Scorecard