

October 11, 2017

Undertaking #9**Reference: Gartner Report, page 12**

To advise where each of these seven (7) cancelled projects fall within any of the initiatives on the left-hand side of the table. And then what the original budgeted amount was for each of those projects within those buckets.

RESPONSE:

Figure 1 below identifies the program to which each of the cancelled projects belong, and the associated budget of each project. Further details are provided in *Volume I Physical Damage Reengineering Appendix A Gartner Report*.

Figure 1 - Cancelled PDR Projects

Line No.	PDR program category	Project Name	Budget
1	Optimized Repair	Out of Province Estimating	774,144
2	Optimized Adjusting	FNOL - Self Service Analytics	890,096
3	Optimized Repair	Towing	199,584
4	Optimized Adjusting	Enhanced Registration Card	1,324,410
5	Optimized Adjusting	Enhanced Acc Profiling	1,932,809
6	Optimized Repair	Body Integrity Inspection Certificate (BIC) and Certificates of Inspection	2,559,012
7	Optimized Repair	Shop Relationship Management - Part II	3,599,064