

2017/18 & 2018/19 ELECTRIC GENERAL RATE APPLICATION

Manitoba Hydro Undertaking #29

Manitoba Hydro to provide with regard to the ten thousand (10,000) payments to accounts of First Nation customers receiving social assistance in June of 2017, a relative breakdown of the percentage range of 2 payments.

Response:

Upon discussion with and confirmation from the Consumers Coalition, the undertaking has been modified as follows:

- 1. The percentage of First Nation customers who had 100% of their bills covered by social assistance.
- 2. Of the bills issued to customers receiving social assistance, the percentage of the overall billing that was covered by social assistance.

The following information was compiled using readily available data, which represents approximately 80 per cent of First Nations accounts. The percentages reported are based on this data set.

- 1. In the month of June, more than 32 per cent of all residential First Nations customers had their bills paid 100% by social assistance.
- 2. Of the bills issued to customers receiving social assistance, more than 80% of the bill amounts (for June) were paid for by social assistance.